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Companies that produce spy ware say they are just using their software to allow companies to access customers. In fact what many of these programs do is corrupt or make unusable innocent pc users systems in a lot of cases. In addition how can programs set up to send personal information back to groups who use it for their own purposes not be an invasion of privacy?

Who will be responsible for users having problems and expense with their equipment or systems as a result of software that corrupts them, the makers of the software or the agency who allows them unfettered access?