From: Jim Duggan

Posted At: Friday, May 14, 2004 8:16 AM

Posted To: spywareworkshop2004

Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

Dear Sir,

As both a consumer and a professional in Information Technology, I'd like you to act to control the use of spyware and adware.

These technologies break new ground in a number of ways. They use the client's resources to do their work, they collect information without notifying the users, and they intrude on the operation of other things the client wants to do.

The metaphor that should be used is that of the personal home or vehicle. Law does not permit a marketeer to break into my home and observe my life's patterns, all the while eating my food, using my phone and sleeping in my bed. Similarly, I should be allowed to prevent someone from doing the same in my computer.

Regards, Jim Duggan NC