From: JMillikan Posted At: Friday, May 14, 2004 11:20 AM Conversation: Spyware Workshop - Comment, P044509 Posted To: spywareworkshop2004

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To whom it may concern:

What I'm about to say is probably nothing you haven't heard already but I'm a believer that there's strength in numbers. And the more people that complain to you, the better able we are to get some laws passed that prevent this invasion.

I am a college educated consumer who uses the Internet, not only for personal/pleasure reasons, but for work/income as well. I use the Internet daily all day long. I have not fallen victim (yet) to these perpetrators and I don't plan to. I am not an expert, but not a novice either, and have spent countless hours making sure my PC is in stealth mode -- protected as much as possible from the ill intentions of these people and companies. I have also spent countless hours being tech support to my friends and family who have fallen victim to them. The majority of people in this world are not experts, are casual users, and are unknowing of the affects occurring on their PC's as we speak.

Not only is spyware/adware an invasion of privacy, but creates billions of dollars in unnecessary tech support and repair bills for the unsuspecting. There are programs out there that actually cause damage to PCs rendering them unusable without spending hundreds of dollars or more for an expert to fix them. There is a constant stream of security fixes from hardware and software companies -- always trying to stay one step ahead of the hackers/hi-jackers/spyware/tracking programs that invade the Internet on a continuous basis. This takes away funds from progress -- things that make a world a better place.

Unless there are laws against this and strict guidelines in place to enforce them, there will be no consequences for these people & companies to pay. A slap on the hand will not be enough as the vicious cycle will continue. Please take heed to all that write to you with their concerns.

Thank you, Julie Millikan