From: Charli Posted At: Friday, May 14, 2004 1:44 PM Conversation: Spyware Workshop - Comment, P044509 Posted To: spywareworkshop2004

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I am a disabled veteran and have limited income. I need my computer in order to talk with others who are disabled and understand what is going on. To help change laws that are unfair to injured workers and to simply keep some of my life. Without my computer I would be very isolated.

Spyware has forced me to Buy programs and to use monies I need elsewhere to block them. Many times I get strange rejects on emails I know I didn't send and that I assume were sent by someone hijacking my account. I've spent in excess of \$300.00 just to deal with this problem and I'm still not sure it's fixed.

It's not just spyware though. I've had to go back to scratch twice now due to faulty information by Compac Presario techs. Later I found out that all that was needed to fix the problem was not erasing eveything but was to install a 2nd fix from Microsoft to fix their 1st fix. These companies say they outsource to save us money. But I think if anyone ever looks at the books they'll see that the savings they gain through slave wages to exploited workers is put into the pocket of the companies. When are you going to stop rewarding companies to kill American jobs?

Charlotte Stubbs