From: Denise Garratt

Posted At: Saturday, May 15, 2004 1:56 AM

Conversation: Spyware Workshop - Comment, P044509

Posted To: spywareworkshop2004

Subject: Spyware Workshop - Comment, P044509

To: FTC

From: Denise Garratt

I have been using computers since the days of DOS and 30MB hard drives. I am very concerned and unhappy with the prevalence of adware and spyware. It seems that while the "rights" of the adware/spyware companies are being promoted and protected, no one is looking out for the interests and rights of the computer users. I am an advanced "power user" and am still inundated with spyware and adware that slows down my productivity and my system.

I did not opt to allow these programs to compromise my system, it is something that is being forced upon the consumers. We should have the "right" to completely block unwanted programs from our systems. I purchased the system for my home and business use. It is my property and I should have the ability to control what is placed on my system. It is the equivalent of locking my house and posting a "no solicitors sign" and having an uninvited salesman walk into my home without my permission. In our society, we would never allow this scenario to occur, why is it any different because it's my computer?

PLEASE, we need to start protecting the end user. In the meantime, I refuse to purchase from any companies that endorse spyware or use pop-ups.