From: Betty McLaughlin

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Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

I feel the same about spyware/adware as I do about telemarketers.

I purchased my telephone and paid the connections fees with the expectation I would be able to communicate with my family, friends and the business world as needed. I never expected to be giving all strangers free license to invade my privacy at all hours of the day and night, clog up my answering machine (which was later added out of desperation because of these monsters) with commercial messages much worse than the tv.

I purchased my computer and paid for connection fees with the expectation that I would be able to maintain contact with my family, friends and surf the web for research and things I may purchase. Within six months my computer was so congested with adware and spyware, it stopped performing. As of today, I have paid \$370 and it still doesn't perform properly. Even after adding expensive software to cut down on the spam, spyware, and adware, my inbox is filled everyday with junk and porn, all not requested. I feel outraged that I have to "suffer" these invasions of my privacy just so some "legitimate" businessman can sell me his product! I will never purchase anything from these people, and I definitely think there should be laws to control them.

Thanks for letting me vent!
Betty McLaughlin