From: Toby Gentry Posted At: Monday, May 17, 2004 9:54 AM Posted To: spywareworkshop2004 Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

I run a computer repair shop in rural Arizona. Most of my customers are elderly and on a fixed income. The number one problem with their computers is adware and spyware.

All their communication with family members is done via the computer. They cannot afford to have their computers repaired every time they get infested with adware.

As a repair person this is great for my business, but these people are victims not consumers.

Ban adware and spyware.

Toby Gentry