## Charles & Patricia Quentel

Mon 5/17/2004

## Dear Sir or Madam:

Please help eliminate spyware and ad pop-up's on computers. We are sick and tired of having all those ads every time we open our Microsoft Internet Explorer Web Browser.

Our Netscape Web Browser is not subject to as many attacks because fewer people use the Netscape product, but it does not work as well as the Microsoft product on most newer URL's and their content.

Patricia and Charles Quentel II