From: John Turkenburg

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Posted To: spywareworkshop2004

Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

To Whom It May Concern:

I have a small business, which relies on computers daily to be productive. Spyware and adware have caused our computers to crash twice this year so far. We are now spending large amounts of time and resources to fix these problems on a weekly basis.

It is frustrating to me to know that there are companies out there that have the ability to download software on to our computers without permission. We invest a lot of money into our equipment in order to run an efficient operation and then someone, without our knowledge or permission downloads software on to out computers that cause them to crash. This is like someone installing some gadget into you vehicle without your knowledge or permission causing it to malfunction and leaving you stranded on the highway and then you're left with the bill to correct the damage they caused.

Our computers are private property and no one should have the right to download any software on to our computers without our knowledge or permission. I find it hard to believe there is even a discussion going on about these issues.

Best Regards John H. Turkenburg