

Wed 5/18/2004

Dear Sirs/Madam

I find spyware and adware to be an invasion of my computer and my privacy. It is also a waste of my time having to get rid of it. Sometimes it causes conflicts in software and it always causes concern about the privacy issue. I would appreciate it if these types of software were either banned or were very forthcoming in the fact that they are requesting to be downloaded onto our systems.

Sincerely,

J. Griffin