Rob Tue 5/18/2004 1:02 AM

## To Whom it Concerns,

Hello, I really don't know where to begin so I will just cut to the chase.

It would be safe to say that Between Me, My Mother and Brothers and Friends I am probably working an average of 2 computers a week. That I have to Try to save as much of the original data before I have To write zeros to the Hard Drive and Reformat plus reinstall Operator System and all the hardare and software and etc.. And I am normally only able to save about 80 - 90% of the data from the original hard drive and I've spent hundreds of dollars on software that could help me recover some of the data from the hard drives and Allot of the data is not replaceable . Perfect example my son Steven was born 03-27-03 and I've lost about 100 or more pictures from the day and couple of days after the day he was born between running back and forth from the hospital being with my son and running home to take care of my other son I only had time to run in my house and download the picture to my hard drive so I could clean out the memory to take other picture of him and my wife on those special days that I can "NEVER" get back.

Now if I had money I could buy more memory so that I wouldn't have to rush and clean out that memory to take other pictures But I am disabled from an auto accident and can never work again so I am having to literally save every penny I have just to keep a roof over my families heads and keep them warm thru the winter.

and Now with the gas companies Raping us It is very difficult to even do that. Each month I am facing a shutoff notice from one of my utilities companies (And They are Doubling there prices) and the economy is only getting worst with everyone losing work but all the companies Utilities, Oil, Taxes and everything doubling How can anyone afford to live let alone have a family (A Happy Family not one constantly under stress to pay every thing to live and the stress ends up with Suicides, Robberies, Divorces, and parents abandoning children and every thing else) but with have to many we don't have to fix are computers from the damage caused from adware and viruses, It would be nice to not have to have a computer but now with the schools demanding that children have to learn how to type and use one. Your probably saying don't buy one go to a library and you could probably do that but Then you never see your children let alone how do you afford the gas to get there since the gas is doubling. Then maybe your thinking walk then . Sure you could do that if you could walk a few miles there and a few more back but you have to be able to walk and I CAN'T since my accident 7 years ago And I was Paralyzed I've spent the last 7 years learning to walk and talk again. And forget walking in the winter...

But what gives anyone the right to invade are our homes (ADWARE) and for the last six years I am trying to fix someone's computer from the damage the adware does and everyone loses something of there life from that damage (Mine is my sons birth) plus all the time in doing the repairs Plus I am not getting paid for any of the repairs I have to do and I wouldn't dream of asking anyone to pay me unlike all the companies I have a heart and I Know how difficult it is to live in these times and the cost of living. But It seems like more and more the law and the constitution protects the companies not the families.

Anyways sorry I guess I went a little of track, Mainly How about a Little help to the people that keep this country alive and strong and not just to the companies that rape this country.

Thank you for your Time .

Sincerely,

**Robert Skarina** 

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