

Medicare Claims Processing Manual

Chapter 22 - Remittance Advice

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10 - Background

(Rev. 1, 10-01-03)

A-01-57, B3-7030, AB-03-026

FIs, carriers, and Durable Medical Equipment Regional Carriers (DMERCs) send to providers, physicians, and suppliers, as a companion to claim payments, a notice of payment, referred to as the Remittance Advice (RA). RAs explain the payment and any adjustment(s) made. For each claim or line item payment, reduction, or denial, there is an associated remittance advice item. Payment for multiple claims can be reported on one transmission of the remittance advice. RA notices can be produced and transferred in either paper or electronic format.

Carriers and DMERCs also send informational RAs to physicians that do not accept assignment (acceptance of direct Medicare payments instead of billing the patient), unless the beneficiary or physician requests that the remittance notice be suppressed. An informational RA is identical to other RAs, but must carry a standard message to notify physicians that do not accept assignment that they do not have appeal rights beyond those afforded when limitation on liability (rules regulating the amount of liability that an entity can accrue because of medical services which are not covered by Medicare – see Chapter 30) applies. Suppliers that do not accept assignment may not be sent an RA.

In order to implement the Health Insurance Portability and Accountability Act (HIPAA) Administrative Simplification provisions for Electronic Remittance Advice (ERA) transactions, the Secretary of Health and Human Services has established an implementation guide for a HIPAA compliant version of the ANSI X12N 835 (Health Care Claim/Payment Advice). An implementation guide is a reference document governing the implementation of an electronic format. It contains all information necessary to use the subject format, e.g., instructions and structures. This HIPAA compliant 835 has been established as a national standard for use by all health plans in the United States, including Medicare FIs, carriers, and DMERCs. Medicare requires the use of this format exclusively for ERAs. Medicare has also established paper formats that must be used by carriers, DMERCs and FIs.

The HIPAA compliant version of the 835 includes some significant changes from earlier versions of the 835 supported by Medicare. See appendix D of the 835 version 4010 implementation guide for a summary of these changes. Implementation guides may be downloaded without charge from <http://www.wpc-edi.com/HIPAA>. In addition, a companion document for contractors and the Shared System Maintainers to explain the business requirements for Medicare following the ANSI X12N Implementation Guide for Transaction 835 Version 4010 is available at the Web site <http://www.cms.hhs.gov/providers/edi/hipaadoc.asp> under the file name “A835v4010 companiondocument-9-2002.zip”

Anyone wanting to download either or both files is required to set up a user name and password for the WPC site. Follow the instructions on the site to setup a new account and download this file.

Additional addenda to the implementation guides have also been published, these addenda can be found at http://hipaa.wpc-edi.com/HIPAAAddenda_40.asp.

By October 2002, FIs, carriers, and DMERCs had to be able to issue HIPAA compliant 835 version 4010 transactions in production mode to any provider or clearinghouse that requested production data in that version. Here after, all contractors must upgrade to most current versions as directed by CMS temporary instructions. HIPAA requires CMS policy to change such that only one version of electronic formats will be maintained, not the version and previous version as before HIPAA.

Effective October 2003, unless a provider has requested that Medicare revert to issuance of Standard Paper Remittance (SPR) only, non-HIPAA compliant 835, National Standard Format (NSF), and Uniform Billing 92 (UB-92) remittance recipients are automatically sent production HIPAA compliant 835 transactions.

20 - General Remittance Completion Requirements

(Rev. 1, 10-01-03)

A3-3750

The following general field completion and calculation rules apply to both paper and electronic versions of the remittance advice, except as otherwise noted. See the current implementation guide for specific requirements:

- Any adjustment applied to the submitted charge and/or units must be reported in the claim and/or service adjustment segments with the appropriate group, reason, and remark codes explaining the adjustments. Every provider level adjustment must likewise be reported in the provider level adjustment section of the remittance advice. Intermediary (FI) RAs do not report service line adjustment data, only summary claim level adjustment information.
- The computed field “Net” must include “ProvPd” (Calculated Pmt to Provider, CLP04 in the 835) and interest, late filing charges and previously paid amounts.
- The Medicare contractor reports only the name of the immediately subsequent payer on the remittance advice, even if coordination of benefits (COB) information is sent to more than one payer. (The current HIPAA compliant version does not have the capacity to report more than one crossover carrier.)
- The check amount is the sum of all claim-level payments, including claims and service-level adjustments, less any provider level adjustments.
- Positive adjustment amounts reduce the amount of the payment and negative adjustment amounts increase it.
- The contractor does not issue an RA for a voided or cancelled claim. It issues an RA for the adjusted claim with “Previously Paid” (CLP04 in the 835) showing the amount paid for the voided claim.

30 - Remittance Balancing

(Rev. 1, 10-01-03)

A-01-57, AB-02-067, A-02-070, B-01-35

The principles of remittance balancing are the same for both paper and electronic remittance formats. Balancing requires that the total paid is equal to the total billed plus or minus payment adjustments for a single 835 remittance in accordance with the rules of the 835 format. Specific instructions for each electronic version are included in the implementation guides.

Every HIPAA compliant X12N 835 transaction issued by an FI or carrier/DMERC must comply with the implementation guide (IG) requirements, i.e., these remittances must balance at the service, claim and transaction levels. Back end validation must be performed to ensure that these conditions are met.

Although issuance of out-of-balance RAs is not encouraged, providers have indicated that receipt of an out-of-balance RA is preferable to not receiving any RA to explain payment. It is permissible on an exception basis for carriers to issue an 835 that does not balance as long as immediate action is initiated to correct the problem that created the out-of-balance situation. However, these out-of-balance 835s must be rare exceptions, and not the rule. If an out-of-balance 835 is issued, affected physicians, suppliers, and clearinghouses must be notified of the problem and the expected date of correction. Carrier shared system software will treat production of an out-of-balance 835 as a priority problem, and will work closely with the carriers and CMS to fix the problem as soon as possible.

FI shared systems must make forced balancing adjustments at the line, claim and/or transaction level as applicable to make each 835 transaction balance. FI shared systems must report the amount by which a line or claim is out of balance with adjustment reason code A7 (Presumptive Payment Adjustment) at the line or claim level. The FI shared systems must report the amount by which a transaction is out-of-balance with reason code CA (manual claim adjustment) as a provider level adjustment (PLB). PLB Medicare composite reason code CS/CA will be reported in this situation.

A7 and CA may be used only by FIs on a temporary exception basis, pending FI diagnosis of the source of the balancing problem and FI shared system programming to correct that problem. FIs must notify effected providers and clearinghouses of the problem and the expected date of correction whenever A7 or CA is used to force 835s to balance. The shared systems will treat production of an out-of-balance 835 as a priority problem, and will work closely with the FIs and CMS to fix the problem as soon as possible.

40 - Electronic Remittance Advice

(Rev. 1, 10-01-03)

A3-3750

Electronic Remittance Advice (ERA) transactions must be produced in the current HIPAA compliant Accredited Standards Committee (ASC) X12N 835 format. Directions for version updates are posted when necessary in CMS temporary instructions issued by CMS. Refer to <http://www.wpc-edi.com/HIPAA> for implementation guides, record formats, and data dictionaries for the 835.

Shared systems maintainers must provide appropriate provider file structures and switching mechanisms so that contractors can select and generate the abbreviated 835 and/or the automated clearing house (ACH) format when electronic funds transfer (EFT) applies. See the implementation guides for further information on the abbreviated 835 and use of the 835 for EFT.

Changes to content and format of ERAs may not be made by individual contractors. Changes will be made only by shared system maintainers, and then, only as directed by CMS.

40.1 - ANSI ASC X12N 835

(Rev. 1, 10-01-03)

A3-3750, AB-02-067, A-02-070, AB-03-060

The 835 is a variable-length record designed for wire transmission and is not suitable for use in application programs. Therefore, shared systems generate a flat file version of the 835. Contractors must translate that flat file into the variable length 835 record for transmission to providers or their billing services or clearinghouse. See Chapter 24 for technical information about transmission of the 835.

The updated flat file is posted at: <http://www.cms.hhs.gov/providers/edi/hipaadoc.asp> under the file name A835v4010&4010A1-2.zip.

Contractors are required to:

- Send the remittance data directly to providers or their designated billing services or clearinghouse;
- Provide sufficient security to protect beneficiaries' privacy. At the provider's request, the contractor may send the 835 through the banking system if its Medicare bank and the provider's bank have that capability. The contractor does not allow any party to view beneficiary information, unless authorized by specific instructions from CMS see [§40.1](#) for additional information;
- Issue the remittance advice specifications and technical interface specifications to all requesting providers within three weeks of their request. Interface

specifications must contain sufficient detail to enable a reasonably knowledgeable provider to interpret the RA, without the need to pay the contractor or an associated business under the same corporate umbrella for supplemental services or software;

- Contractors send the 835 to providers over a wire connection. They do not use tapes or diskettes;
- FIs allow providers to receive a hard copy remittance in addition to the 835 during the first 30 days of receiving ERAs and during other testing. After that time, FIs do not send a hard copy version of the 835, in addition to the electronic transmission, in production mode. They should contact CMS if this requirement causes undue hardship on a particular FI provider;
- Contractors may release an ERA prior to the payment date, but never later than the payment date;
- Ensure that their provider file accommodates the data necessary to affect EFT, either through use of the ACH or the 835 format. The abbreviated 835 contains no beneficiary-specific information; therefore, it may be used to initiate EFT and may be carried through the banking networks;
- Pay the costs of transmitting EFT through their bank to the ACH. Payees are responsible for the telecommunications costs of EFT from the ACH to their bank, as well as the costs of receiving 835 data once in production mode; and
- Provide for sufficient back-up to allow for retransmission of garbled or misdirected transmissions.

Every ANSI X12N 835 transaction issued by an FI or carrier/DMERC must comply with the implementation guide (IG) requirements (see [§40.4](#)), i.e., each required segment must be reported, each required or applicable situational data element in a required or situational segment must be reported, and the data in a data element must meet the minimum length and data attribute (AN, ID, R, etc.) specifications in the implementation guide.

Back end validation must be performed to ensure that these conditions are met. Carriers, DMERCs, and FIs are not required to validate codes maintained by their shared systems, such as Healthcare Common Procedure Coding System (HCPCS), that are issued in their shared system's flat file for use in the body of an 835, but they are required to validate data in the 835 envelope as well as the codes that they maintain, such as claim adjustment reason codes, that are reported in the 835. Medicare contractors do not need to re-edit codes or other data validated during the claim adjudication process during this back end validation. Valid codes are to be used in the flat file, unless:

- A service is being denied or rejected using an 835 for submission of an invalid code, in which case the invalid code must be reported on the 835;

- A code was valid when received, but was discontinued by the time the 835 is issued, in which case, the received code must be reported on the 835; or
- A code is received on a paper claim or a pre HIPAA compliant or any other electronic claim, and does not meet the required data attribute(s) for the HIPAA compliant 835, in which case, “gap filling” would be needed if it were to be inserted in a compliant 835.

40.2 - Generating an ERA if Required Data is Missing or Invalid

(Rev. 1, 10-01-03)

AB-02-067

A. Carriers/DMERCs

The ANSI X12N 835 IG contains specific data requirements, which must be met to build a HIPAA compliant ERA. A claim could be received on paper, or in a pre HIPAA compliant ANSI X12N 835 or other electronic format that lacks data or has data that does not meet the data attributes or length requirements for preparation of a HIPAA-compliant ERA. If not rejected as a result of standard or IG level editing, a carrier/DMERC must either send an SPR advice or a “gap filled” ERA to avoid noncompliance with HIPAA.

For example, if a procedure code is sent with only four characters and the code set specified in the IG includes five character codes in the data element, and the code is not rejected by the front end and/or pre-pass edits, the claim would be denied due to the invalid procedure code. Preparation of an ERA with too few characters though would not comply with the IG requirements. The noncompliant ERA could be rejected by the receiver.

The shared system maintainers, working in conjunction with their contractors, must decide whether to generate an SPR, which is not covered by HIPAA, or to “gap fill” in this situation, depending on system capability and cost. Except in some very rare situations, “gap filling” would be expected to be the preferred solution. To “gap fill,” the shared systems must enter meaningless characters to meet the data element minimum length requirements in any outgoing ANSI X12N transaction if insufficient data is available for entry in a required data element. Shared system maintainers must work with their respective users to determine which characters will be used to gap fill required data elements. The selected meaningless character(s) must also meet the data requirements of the data elements where used, e.g., be alphanumeric (AN), decimal (R), identifier (ID), date (DT), or another data type as appropriate. The values may not include any special characters, low values, high values, or all spaces since this could result in translation problems. The contractors must notify the trading partners, if and when their files are affected, as to when and why these characters will appear in an 835.

40.3 - Electronic Remittance Advice Data Sent to Banks

A3-3751, A-01-057, A-02-070, AB-02-067, B-01-35

(Rev. 1, 10-01-03)

Under the HIPAA Privacy requirements, U. S. health care payers are prohibited from sending table two 835 data (portion of 835 containing protected patient health care information) (or protected patient health care information in any other paper or electronic format) to a bank, unless:

- That bank also functions as a health care data clearinghouse;
- The provider has authorized the bank as a health care data clearinghouse to receive that data; and
- The bank has signed an agreement to safeguard the privacy and security of the data.

The definition of a financial clearinghouse, as used by banks for transfer of funds, differs from the definition of health care data clearinghouse as used by HIPAA. The HIPAA definition must be met if a bank is to be authorized for receipt of table two or equivalent patient health care data.

Table two contains protected patient information that is not approved for release to a bank that is not an authorized health care data clearinghouse. A nonhealth data clearinghouse bank cannot receive 835 data, except as provided in table one.

40.4 - Medicare Standard Electronic PC-Print Software

A3-3751, A-01-57

(Rev. 1, 10-01-03)

PC-Print software enables providers to print remittance data transmitted by Medicare. FIs are required to make PC-Print software available to providers at no charge. This software must be able to operate on Windows-95, 98, 2000/Me, and Windows NT platforms, and include self-explanatory loading and use information for providers. It should not be necessary to furnish providers training for use of PC-Print software.

FIs must supply providers with PC-Print software within three weeks of request. The FI Shared System (FISS) maintainer will supply PC-Print software and a user's guide for all FIs. The FISS maintainer must assure that the PC-Print software is modified as needed to correspond to updates in the ERA and SPR formats.

Providers are responsible for any telecommunication costs associated with receipt of the 835, but the software itself is provided at no cost.

The PC-Print software enables providers to:

- Receive, over a wire connection, an 835 electronic remittance advice transmission on a personal computer (PC) and write the 835 file in American National Standard Code for Information Interchange (ASCII) to the provider's "A:" drive;
- Print 835 claims and provider payment summary information;
- View and print remittance information for a single claim; and
- View and print a sub-total by bill type.

The receiving PC always writes an 835 file in ASCII. The providers may choose one or more print options, e.g., the entire transmission, a single claim, a summary by bill type, or a provider payment summary. Since the software performs limited functions, malfunctions should rarely occur. If software malfunctions are detected, they are to be corrected through the FISS maintainer. Individual FIs or data centers may not modify the PC-Print software.

Effective with use of HIPAA compliant versions of the 835, carriers and DMERCs are not required to issue PC-Print software to providers. A survey of carriers indicated limited use of the NSF versions of PC-Print previously developed. Providers realize the most significant benefits of the 835, such as automatic posting of patient records and maintenance of accounts receivables, when they process the data electronically. When providers use the 835 as intended by the designers, they should rarely need hard copies of 835 data. Since providers still receive, or can request, SPRs, most carriers and DMERCs did not consider it cost effective, to continue to support PC-Print.

Carriers and DMERCs who consider there to be a local need for PC-Print software as an 835 marketing tool, to retain current 835 customers, or to respond to other demonstrated provider needs have the option to continue to generate PC-Print software. However, carriers and DMERCs who elect to continue to support PC-Print software, must be able to demonstrate that the benefits generated from the software exceed their cost to support the software. If they elect to continue to support PC-Print software, the software must operate on Windows 95, 98, 2000, and Windows NT platforms and be made available to providers free or at cost.

40.5 - 835 Implementation Guide

PM A-01-57, Date: April 30, 2001

(Rev. 1, 10-01-03)

The Health Insurance Portability and Accountability Act (HIPAA) of 1996 requires that Medicare, and all other health insurance payers in the United States, comply with the electronic data interchange standards for health care as established by the Secretary of Health and Human Services. The ANSI X12N 835 implementation guide has been established as the standard for compliance for remittance advice transactions. The

implementation guide for the current HIPAA compliant version of the 835 is available electronically at <http://www.wpc-edi.com/hipaa>.

Although that implementation guide contains requirements for use of specific segments and data elements within the segments, the guide was written for use by all health benefit payers, and not specifically for Medicare. However, a Companion Document was prepared by CMS to clarify when conditional data elements and segments must be used for Medicare reporting, and identify those codes and data elements that never apply to Medicare and which may not be used in Medicare remittance advice transactions.

The “Medicare ANSI X12N 835 Version 4010.A.1 HIPAA Companion Document itemizes the Medicare requirements for use of specific segments, data elements, and codes in the 835, and maps the flat file to the corresponding 835 version 4010/4010.A.1 segments and data elements. For information about the structure of the ANSI X12N format (i.e., definitions of segments, loops, and elements) or definitions for specific codes see the Implementation Guide.

When reviewing the Companion Document, keep in mind the following information about loop usage (e.g., required, not used, and situational definitions). For additional information on this subject see the Implementation Guide:

- Loop usage within ANSI X12N transactions and their implementation guides can be confusing. Care must be used to read the loop requirements in terms of the context or location within the transaction. The usage designator of a loop’s beginning segment indicates the usage of the loop. Segments within a loop cannot be sent without the beginning segment of that loop.
- If the first segment is Required, the loop must occur at least once unless it is nested in a loop that is not being used. A note on the Required first segment of a nested loop will indicate dependency on the higher-level loop.
- If the first segment is Situational, there will be a Segment Note addressing use of the loop. Any required segments in loops beginning with a Situational segment occur only when the loop is used. Similarly, nested loops occur only when the higher-level loop is used.

Both FI and Carrier/DMERC Companion Documents are available at:
<http://www.cms.hhs.gov/providers/edi/hipaadoc.asp>

50 - Standard Paper Remittance Advice Notices

(Rev. 1, 10-01-03)

A3-3754, Exhibit 1 and 2, B3-3024.5, PM B-01-76, A-01-057, A-01-93

The Standard Paper Remittance (SPR) is the hard copy version of an ERA. All carriers, FIs, and DMERCs must be capable of producing SPRs for providers who are unable or choose not to receive an ERA.

This instruction contains completion requirements, layout formats/templates, and information on the SPR as well as a crosswalk of the SPR data fields to the 835 version 4010 data fields.

50.1 - The Do Not Forward (DNF) Initiative

B-02-023, A-02-012, R1763B3

(Rev. 1, 10-01-03)

As part of the Medicare DNF Initiative, Carriers, DMERCs and users of the Arkansas Part A Shared system (APASS) must use “return service requested” envelopes for mailing all hardcopy remittance advices. When the post office returns a remittance advice due to an incorrect address, follow the same procedures followed for returned checks; that is:

- Flag the provider “DNF”;
- Carrier staff must notify the provider enrollment area, and DMERCs must notify the National Supplier Clearing House (NSC);
- Cease generating any further payments or remittance advice to that provider or supplier until they furnish a new address that is verified; and
- When the provider returns a new address, contractors remove the DNF flag after the address has been verified, and pay the provider any funds still being held due to a DNF flag. Contractors must also reissue any remittance advice that have been held as well.

NOTE: Previously, CMS required corrections only to the “pay to” address. However, with the implementation of this new initiative, CMS requires corrections to all addresses before the contractor can remove the DNF flag and begin paying the provider or supplier again. Therefore, do not release any payments to DNF providers until the provider enrollment area or the NSC has verified and updated all addresses for that provider’s location.

Contractors must initially publish the requirement that providers must notify the FI and carrier or NSC of any changes of address, both on their Web sites and in their next regularly scheduled bulletins. Contractors must continue to remind suppliers and providers of this requirement in their bulletins at least yearly thereafter.

See Chapter 1 for additional information pertaining to the DNF initiative.

50.2 - SPR Formats

A3-3754

(Rev. 1, 10-01-03)

The following sections contain the separate carrier/DMERC and FI SPR formats. These are the general formats. The actual SPRs may contain additional (or fewer) lines, i.e., the contractor may need to add a line for additional reason code(s) after first reason code line.

50.2.1 - Part A/FI SPR Format

A3-3754 Exhibit 1, PM A-00-36

INTERMEDIARY NAME / ADDRESS / CITY / STATE / ZIP / PHONE NUMBER

PROVIDER NUMBER/ NAME	PART A	PAID DATE: MM/DD/CCYY PAGE 1		REMIT#: 1234567890	
PATIENT NAME DRG OUT AMT	COINSURANCE	PATIENT CNTRL# PAT REFUND	CONTRACT ADJ	RC REM	
HIC#	COVD CHGS	ESRD NET ADJ	PER DIEM RTE	ICN RC REM	
FROM DT THRU DT	NCOVD CHGS	INTEREST	NACHG HICHG TO PROC CD AMT	RC REM PROF COMP	
CLM STATUS	DEDUCTIBLES	DENIED CHGS	COST COVDY NET REIMB	NCOVDY RC REM DRG AMT	
123456789012345678 1234567.89	1 1 1234567.89	12345678901234567890 1234567.89	123 1234567.89	1234 123	1234567.89
1234567890123456789 1234567.89	1234567.89	12345678901234567890 1234567.89	1234567890	123 1234	1 1
12345678 12345678 1234567.89	12345678 1234567.89	12345678 1234567.89	12 1234567.89	1 123 123	1234567.89 1234567.89
12 1234567.89	1234567.89	1234567.89	1234 1234567.89	1234 1234	123 1234 1234567.89
SUBTOTAL FISCAL MMCCYY 12345678.90	12345678.90	12345678.90	12345678.90	12345678.90	
YEAR	12345678.90	12345678.90	12345678.90	12345678.90	
12345678.90	12345678.90	12345678.90	12345678.90		12345678.90
	12345	12345	12345		12345678.90
	12345678.90	12345678.90			12345678.90
SUBTOTAL PART A	123456789.01	123456789.01	123456789.01	123456789.01	
	123456789.01	123456789.01	123456789.01	123456789.01	
123456789.01	123456789.01	123456789.01	123456789.01		123456789.01

123456 123456 123456
123456789.01 123456789.01

123456789.01

123456789.01

2000 VERSION

INTERMEDIARY NAME / ADDRESS / CITY / STATE / ZIP / PHONE NUMBER

PROVIDER NUMBER /

PART B

PAID DATE: MM/DD/CCYY
PAGE 2

REMIT#: 1234567890

NAME

PATIENT NAME	DRG OUT AMT	COINSURANCE	PATIENT CNTRL# PAT REFUND	CONTRACT ADJ	RC	REM	DRG#		
HIC#	COVD CHGS	ESRD NET ADJ	PER DIEM RTE	ICN			RC	REM	OUTCD CAPCD
FROM DT	THRU DT		NACHG HICHG TO		RC	REM	PROF COMP		MSP PAYMT
CLM STATUS	DEDUCTIBLES	DENIED CHGS	COST COVDY NCOVDY NET REIMB		RC	REM	DRG	AMT	
123456789012345678	1 1 1234567.89	12345678901234567890 1234567.89	1234567890 1234567.89	123	1234	123			1234567.89
1234567890123456789	1234567.89	1234567.89	12345678901234567890 1234567.89		123	1234	1	1	
12345678 12345678	1234567.89	1234567.89	12 1234567.89	1 1234567.89	123	123	1234	1234567.89	
12	1234567.89	1234567.89	1234567.89	1234	1234	1234	123	1234	1234567.89
SUBTOTAL FISCAL		MMCCYY 12345678.90	12345678.90	12345678.90	12345678.90				
YEAR		12345678.90	12345678.90	12345678.90	12345678.90				
				12345678.90			12345678.90	12345678.90	12345678.90
				12345678.90					
		12345 12345678.90	12345 12345678.90	12345			12345678.90		12345678.90
SUBTOTAL PART B		123456789.01	123456789.01	123456789.01	123456789.01				
							123456789.01	123456789.01	123456789.01
				123456789.01			123456789.01	123456789.01	123456789.01
				123456789.01					

123456 123456 123456
123456789.01 123456789.01

123456789.01

123456789.01

2000 VERSION

INTERMEDIARY NAME / ADDRESS / CITY / STATE / ZIP / PHONE NUMBER

PROVIDER NUMBER / NAME

PAID DATE: MM/DD/CCYY REMIT#: 1234567890

PAGE 3

SUMMARY

CLAIM DATA:

PASS THRU AMOUNTS:

PROVIDER PAYMENT RECAP:

DAYS:

COST: 1234567
COVDY: 1234567
NCOVDY: 1234567

CAPITAL: 123,456,789.01
RETURN ON EQUITY: 123,456,789.01
DIRECT MEDICAL EDUCATION: 123,456,789.01
KIDNEY ACQUISITION: 123,456,789.01
BAD DEBT: 123,456,789.01
NONPHYSICIAN ANESTHETISTS: 123,456,789.01

PAYMENTS:
DRG OUT AMT: 123,456,789.01
INTEREST: 123,456,789.01
PROC CD AMT: 123,456,789.01

CHARGES:

COVD: 12,345,678.90
NCOVD: 12,345,678.90
DENIED: 12,345,678.90

TOTAL PASS THRU: 123,456,789.01
HEMOPHILIA ADD ON: 123,456,789.01
PIP PAYMENT: 123,456,789.01
SETTLEMENT PAYMENTS: 123,456,789.01
ACCELERATED PAYMENTS: 123,456,789.01
REFUNDS: 123,456,789.01
PENALTY RELEASE: 123,456,789.01
TRANS OUTP PYMT: 123,456,789.01

NET REIMB: 123,456,789.01
TOTAL PASS THRU: 123,456,789.01
PIP PAYMENTS: 123,456,789.01
SETTLEMENT PYMTS: 123,456,789.01
ACCELERATED PYMTS: 123,456,789.01
REFUNDS: 123,456,789.01
PENALTY RELEASE: 123,456,789.01
TRANS OUTP PYMT: 123,456,789.01
HEMOPHILIA ADD ON: 123,456,789.01

PROF COMP: 12,345,678.90
MSP PAYMT: 12,345,678.90
DEDUCTIBLES: 12,345,678.90
COINSURANCE: 12,345,678.90
PAT REFUND: 12,345,678.90

WITHHOLD FROM PAYMENTS:

WITHHOLD: 123,456,789.01

INTEREST: 12,345,678.90
CONTRACT ADJ: 12,345,678.90
PROC CD AMT: 12,345,678.90
NET REIMB: 12,345,678.90

CLAIM ACCOUNTS RECEIVABLE: 123,456,789.01
ACCELERATED PAYMENTS: 123,456,789.01
PENALTY: 123,456,789.01
SETTLEMENT: 123,456,789.01
TOTAL WITHHOLD 123,456,789.01

NET PROVIDER PAYMENT: 123,456,789.01
(PAYMENTS MINUS WITHHOLD)
CHECK / EFT NUMBER: 1234567890

2000 VERSION

50.2.2 - Part B/Carrier and DMERC SPR Format

CARRIER NAME
ADDRESS 1

MEDICARE

ADDRESS 2

REMITTANCE

CITY, STATE ZIP

NOTICE

(9099) 111-2222

PROVIDER NAME
PROVIDER #:
ADDRESS 1

1234567890

ADDRESS 2

PAGE #:

1 OF 999

CITY, STATE ZIP

CHECK/EFT #: 12345678901234567890

REMITTANCE # 12345678901234567890 (NOT A REQUIRED FIELD)

.....*

*LINE 1

*LINE 2

*LINE 3

*LINE 4

*LINE 5

*LINE 6

*LINE 7

*LINE 8

*LINE 9

*LINE 10

*LINE 11

*LINE 12

*LINE 13

*LINE 14

*LINE 15

.....*

<u>PERF</u>	<u>PROV</u>	<u>SERV DATE</u>	<u>POS</u>	<u>NOS</u>	<u>PROC</u>	<u>MODS</u>	<u>BILLED</u>	<u>ALLOWED</u>	<u>DEDUCT</u>	<u>COINS</u>
GRP/	RC-AMT		PROV	FD						

NAME	LLLLLLLLLLLL	FFFFFFF	HIC	123456789012	ACNT	12345678901234567890	ICN	123456789012345	ASG	X	MOA	11111
	22222											

55555

33333 44444

1234567890	MMDD	MMDDYY	12	123	PPPPP	aabbccdd	1234567.12	1234567.12	1234567.12	1234567.12	1234567.12	GPRRR	1234567.12
1234567.12					(PPPPP)	REM:	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	
1234567890	MMDD	MMDDYY	12	123	PPPPP	aabbccdd	1234567.12	1234567.12	1234567.12	1234567.12	1234567.12	GPRRR	1234567.12
1234567.12					(PPPPP)	REM:	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	
1234567890	MMDD	MMDDYY	12	123	PPPPP	aabbccdd	1234567.12	1234567.12	1234567.12	1234567.12	1234567.12	GPRRR	1234567.12
1234567.12					(PPPPP)	REM:	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	
PT RESP	1234567.12							CLAIM TOTAL	1234567.12	1234567.12	1234567.12		
1234567.12		1234567.12		1234567.12									
ADJ TO TOTALS:	PREV PD	1234567.12				INTEREST	1234567.12			LATE FILING CHARGE	1234567.12		
NET	1234567.12												

CLAIM INFORMATION FORWARDED TO: XXXXXXXXXXXXXXXXXXXXXXXX

CARRIER NAME (999) 111-2222 YYY/YY/DD PROVIDER NAME
 PROVIDER #: 1234567890 MEDICARE

REMITTANCE CHECK/EFT #:12345678901234567890
 PAGE #: 999 OF 999
 REMITTANCE # 12345678901234567890 (NOT A REQUIRED FIELD) NOTICE

PERF	PROV	SERV DATE	POS NOS	PROC	MODS	BILLED	ALLOWED	DEDUCT	COINS		
RC-AMT				PROV PD							
NAME	LLLLLLLLLLLLL	FFFFFFF	HIC	123456789012	ACNT	12345678901234567890	ICN	123456789012345	ASG X	MOA	11111
22222											33333 44444
			55555								
1234567890	MMDD	MMDDYY	12 123	PPPPP	aabbccdd	1234567.12	1234567.12	1234567.12	1234567.12	GPRRR	1234567.12
1234567.12				(PPPPP)	REM:	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR
1234567890	MMDD	MMDDYY	12 123	PPPPP	aabbccdd	1234567.12	1234567.12	1234567.12	1234567.12	GPRRR	1234567.12
1234567.12				(PPPPP)	REM:	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR
1234567890	MMDD	MMDDYY	12 123	PPPPP	aabbccdd	1234567.12	1234567.12	1234567.12	1234567.12	GPRRR	1234567.12
1234567.12				(PPPPP)	REM:	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR	RRRRR
PT RESP	1234567.12						CLAIM TOTAL	1234567.12	1234567.12	1234567.12	
1234567.12		1234567.12	1234567.12								
ADJ TO TOTALS:	PREV PD	1234567.12		INTEREST	1234567.12			LATE FILING CHARGE	1234567.12		
	NET	1234567.12									

CLAIM INFORMATION FORWARDED TO: XXXXXXXXXXXXXXXXXXXXXXXX

TOTALS:	# OF PROV	BILLED	ALLOWED	DEDUCT	COINS	TOTAL	PROV PD
AMT	ADJ AMT	CLAIMS	AMT	AMT	CHECK	AMT	RC-AMT
	99999	1234567.12	1234567.12	1234567.12	1234567.12	1234567.12	1234567.12
1234567.12							

PROVIDER ADJ	DETAILS:	PLB	REASON	CODE	AMOUNT	FCN
HIC				1111	12345678901234567	
123456789012				1234567.12		2222
	12345678901234567				123456789012	1234567.12
						3333
	12345678901234567				123456789012	1234567.12
						4444
	12345678901234567				123456789012	1234567.12
						5555
	12345678901234567				123456789012	1234567.12

GLOSSARY: GROUP, REASON, MOA, REMARK AND REASON CODES

XX TTT.....
 XXX TTT.....
 MXX TTT.....
 XX TTT.....

50.3 - FI SPR Crosswalk to the 835

A3-3754

(Rev. 1, 10-01-03)

This crosswalk provides a systematic presentation of SPR data fields and the corresponding fields in an 835 version 4010. It also includes some computed fields for provider use that are not present in an ERA. The comment column in the crosswalk provides clarification and instruction in some special cases.

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
SPR Page Headers			
FI name/ address/city/state/zip/ phone number	as written	Alpha Numeric (AN) 132 characters	Name=1-080.A-N102 Other data elements are Fiscal Intermediary (FI) generated.
Provider number	as written	AN 13	1-080.B-N104
Provider name	as written	AN 25	1-080.B-N102
Literal Value: Part A	as written	AN 06	Literal value not included on 835, Medicare Part would be indicated by the type of bill
Paid date	as written	N MM/DD/CCYY	1-020-BPR16
Remittance advice	REMIT	Numeric (N) 9(1 0)	FI generated
Literal Value: Page	as written	AN 06	FI generated
SPR Pages 1 and 2			
Patient Last Name	PATIENT NAME	AN 18	2-030.A-NM103
Patient First Name		AN 01	2-030.A-NM104
Patient Mid. Initial		AN 01	2-030.A-NM105
Health insurance claim number	HIC#	AN 19	2-030.A-NM109
Statement covers period - start	FROM DT	N MMDDCCYY	2-050.A-DTM02

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
Statement covers period - end	THRU DT	N MMDDCCYY	
Claim status code	CLM STATUS	AN02	2-010-CLP02
Patient control #	PATIENT CNTRL #	AN 20	2-010-CLP01
Internal control #	ICN	AN 23	2-010-CLP07
Patient name change	NACHG	AN 02	2-030.A-NM101 if '74'
HIC change	HICHG	AN 01	2-030.A-NM108 if 'C'
Type of bill	TO	AN 03	2-010-CLP08
Cost report days	COST	N S9(3)	2-033-MIA15
Covered days/visits	COVDY	N S9(3)	2-064-QTY02 when 'CA' in prior data element
Noncovered days	NCOVDY	N S9(3)	2-064-QTY02 when 'NA' in prior data element
Reason code (4 occurrences)	RC	AN 05	2-020-CAS02, 05,08 and 11
Remark code (4 occurrences)	REM	AN 05	Inpatient: 2-033-MIA -05, 20, 21, 22, Outpatient: 2-035- MOA03, 04, 05, 06
DRG #	as written	N 9(3)	2-010-CLP1 1
Outlier code	OUTCD	AN 02	2-062-AMT01 if 'ZZ'

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
Capital code	CAPCD	AN 01	2-033-MIA08
Professional component	PROF COMP	N S9(7).99	Total of amounts in 2-020 or 2-090, CAS03, 06, 09, 12, 15 or 18 when '89' in prior data element
DRG operating and capital amount	DRG AMT	N S9(7).99	2-033-MIA04
DRG outlier amount	DRG OUT AMT	N S9(7).99	2-062-AMT02 when 'ZZ' in prior data element
MSP primary amount	MSP PAYMT	N S9(7).99	2-062-AMT02 when 'NJ' in prior data element
Cash deductible/ blood deductibles	DEDUCTIBLES	N S9(7).99	Total of 2-020 or 2-090, CAS03, 06, 09, 12, 15 or 18 when '66' in prior data element
Coinsurance amount	COINSURANCE	N S9(7).99	Total of 2-020 or 2-090 CAS03, 06, 09, 12, 15 or 18 when '2' in prior data element
Covered charges	COVD CHGS	N S9(7).99	2-060-AMT02 when 'AU' in prior data element
Noncovered charges	NCOVD CHGS	N S9(7).99	2-010-CLP03 minus 2-060-AMT02 when 'AU' in prior data element
Denied charges	DENIED CHGS	N S9(7).99	Total of 2-020 or 2-090-CAS03, 06, 09, 12, 15 or 18

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
Patient refund	PAT REFUND	N S9(7).99	2-020 or 2-amount 090-CAS 03, 06, 09, 12, 15 or 18 when '100' in prior data element
Claim ESRD	ESRD NET ADJ	N S9(7).99	2-020 or 2-reduction 090-CAS 03, 06, 09, 12, 15 or 18 when '118' in prior data element
Interest	INTEREST	N S9(6).99	2-060-AMT02 when in prior data element
Contractual	CONTRACT ADJ	N S9(7).99	Total of 2-020 adjustment or 2-090 CAS03, 06, 09, 12, 15 and 17 when 'CO' in CASOI
Per Diem rate	PER DIEM RTE	N S9(7).99	2-062-AMT02 when 'DY' in prior data element
Procedure code amount	PROC CD AMT	N S9(7).99	2-035-MOA02
Net reimbursement	NET REIMB	N S9(7).99	2-010-CLP04

SPR Page 3

SPR Claim Data

Cost report days	DAYS COST	N S9(3)	Total of claim level SPR Cost
Covered days/visits	DAYS COVDY	N S9(4)	Total of claim level SPR COVDY
Noncovered days	DAYS NCOVDY	N S9(4)	Total of claim level SPR NCOVDY
Covered charges	CHARGES COVD	N S9(7).99	Total of claim level SPR COVD CHGS
Noncovered charges	CHARGES NCOVD	N S9(7).99	Total of claim level SPR NCOVD CHGS

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
	NCOVD		CHGS
Denied charges	CHARGES DENIED	N S9(7).99	Total of claim level SPR DENIED CHGS
Professional component	PROF COMP	N S9(7).99	Total of claim level SPR PROF COMP
MSP primary	MSP PAYMT	N S9(7).99	Total of claim amount level SPR MSP PAYMT
Cash deductible/ blood deductibles	DEDUCTIBLES	N S9(7).99	Total of claim level SPR DEDUCTIBLES
Coinsurance amount	COINSURANCE	N S9(7).99	Total of claim level SPR COINSURANCE
Patient refund	PAT REFUND	N S9(7).99	Total of claim amount level SPR PAT REFUND
Interest	INTEREST	N S9(7).99	Total of claim level SPR INTEREST
Contractual adjustment	CONTRACT ADJ	N S9(7).99	Total of claim level SPR CONTRACT ADJ.
Procedure code payable amount	PROC CD AMT	N S9(7).99	Total of claim level SPR PROC CD AMT
Claim payment amount	NET REIMB	N S9(7).99	Total of claim level SPR NET REIMB

SPR Summary Data

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
Pass Thru Amounts			
Capital pass thru	CAPITAL	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'CP' in prior data element
Return on equity	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'RE' in prior data element
Direct medical education	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'DM' in prior data element
Kidney acquisition	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'KA' in prior data element
Bad debt			3-010-PLB04, 06, 08 or 10 when 'BD' in prior data element
Nonphysician anesthetists	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'CR' in prior data element
Hemophilia add on	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'ZZ' in prior data element
Total pass through	as written	N S9(7).99	Total of the above pass through amounts.
Non-Pass Through Amounts			
PIP payment	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'PP' in prior data element
Settlement amounts	SETTLEMENT PAYMENTS		3-010-PLB04, 06, 08 or 10 when 'FP' in prior data element
Accelerated payments	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'AP' in prior data element
Refunds	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'RF' in prior data element

Full Description (In Order Of Appearance)	SPR ID	SPR Field Size Characteristics	835 Location
Penalty release	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'RS' in prior data element
Transitional outpatient payment	TRANS OP PYMT	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'IR' in prior data element

Withhold from Payment

Claims accounts	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'AA' in prior data element
Accelerated payments	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'AW' in prior data element
Penalty	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'PW' in prior data element
Settlement	as written	N S9(7).99	3-010-PLB04, 06, 08 or 10 when 'OR' in prior data element
Total withholding	TOTAL WTHLD	N S9(7).99	Total of the above withholding amounts

Provider Payment Recap

Payments and withhold previously listed

Net provider payment	as written	N S9(7).99	1-020-BPR02
Check/EFT number	as written	N S9(7).99	1-040-TRN02

See 835 implementation guides for data element definitions, completion and use.

50.4 - Carrier and DMERC SPR Crosswalk to the 835

(Rev. 1, 10-01-03)

B-01-076

Part B 835 version 4010 field descriptions may be viewed at <http://cms.hhs.gov/providers/edi/hipaadoc.asp> under the file name B835v4010&4010A1-1.zip.

Remittance Field	835 Version 4010/4010. A.1 Field	LOOP ID	NSF Version 2.01 Field #	COMMENT
CARRIER NAME	N102	1000A	100-07	
CARRIER ADDRESS 1	N301	1000A		
CARRIER ADDRESS 2	N302	1000A		
CARRIER CITY	N401	1000A		
CARRIER STATE	N402	1000A		
CARRIER ZIP	N403	1000A		
PROVIDER NAME	N102	1000B	200-06	
PROVIDER ADDRESS 1	N301	1000B		
PROVIDER ADDRESS 2	N302	1000B		
PROVIDER CITY	N401	1000B		
PROVIDER STATE	N402	1000B		
PROVIDER ZIP	N403	1000B		
PROVIDER #	REF02 when IC IN REF01	1000B	200-07	
DATE (CHECK/EFT ISSUE DATE)	BPR16		200-09	
CHECK/EFT TRACE #	TRN02		200-08	
REMITTANCE #				This is not a required field
BENEFICIARY LAST NAME (PATIENT LAST NAME)	NM103	2100	400-13	
BENEFICIARY FIRST NAME (PATIENT FIRST NAME)	NM104	2100	400-14	

Remittance Field	835 Version 4010/4010. A.1 Field	LOOP ID	NSF Version 2.01 Field #	COMMENT
HIC (INSURED IDENTIFICATION #)	NM109	2100	400-07	
ACNT (PATIENT CONTROL #)	CLP01	2100	400-03	Use a single 0 if not received on 837 (CLM01)
ICN (PAYOR CLAIM CONTROL #)	CLP07	2100	400-22	
ASG(ASSIGNMENT)	LX01	2000	500-24	
MOA CODES (CLAIM REMARK CODES)	MOA	2100	400-23 THRU 400-27	
PERF PROVIDER (PERFORMNG PROVIDER IDENTIFICATION)	REF02 when IC IN REF01	2110	450-37	If more than 1 performing provider, insert # of 1st
SERVICE DATE (FROM)	DTM02 when 150 in DTM01	2110	450-07	
SERVICE DATE (THROUGH)	DTM02 when 151 in DTM01	2110	450-08	
POS (PLACE OF SERVICE)	REF02 when LU IN REF01	2110	450-11	
NUM (UNITS OF SERVICE)	SVC05	2110	450-17	
PROC (PROCEDURE CODE - PAID)	SVC01-2	2110	450-13	
MODS (MODIFIERS)	SVC01-3 THRU SVC01-6	2110	450-14 THRU 450-16	aabbccdd in the sample
SUBMITTED PROCEDURE CODE	SVC06-2	2110	451-09	(ppppp) in the sample format
BILLED (SUBMITTED LINE CHARGE)	SVC02	2110	450-18	
ALLOWED (ALLOWED/CONTRACT AMT)	AMT02 when B6 in AMT01	2110	450-21	
DEDUCT (DEDUCTIBLE AMT)	CAS03, 06, 00, 12, 15, 19	2110	450-22	

Remittance Field	835 Version 4010/4010. A.1 Field	LOOP ID	NSF Version 2.01 Field #	COMMENT
	09,12,15, 18 when 1 in CAS 02, 05, 08, 11, 14 or 17			
COINS (COINSURANCE AMT)	CAS03, 06, 09,12,15, 18 when 2 in CAS 02, 05, 08, 11, 14 or 17	2110	450-23	
PROV PD (CALCULATED PMT TO PROVIDER)	SVC03	2110	450-28	
RC (GROUP AND REASON CODES)	CAS01+ CAS02/05/0 8/11/14/17	2110	450-38 THRU 450- 44	
RC-AMT (REASON CODE AMTS)	CAS03, 06, 09,12,15, 18 when no 1 or 2 in CAS 02, 05, 08, 11, 14 or 17	2110	451-10 THRU 451- 14	
REM (LINE REMARK CODES)	LQ02	2110	451-16 THRU 451- 20	
PT RESP (PATIENT RESPONSIBILITY)	CLP05	2100	500-23	
BILLED (SUBMITTED CLAIM LEVEL CHARGES)	CLP03	2100	500-05	
ALLOWED (ALLOWED/CONTRACT AMT- CLAIM LEVEL)		2100	500-08	
DEDUCT (DEDUCTIBLE AMT- CLAIM LEVEL))		2100	500-09	
COINS (COINSURANCE AMT- CLAIM LEVEL)		2100	500-10	
TOTAL RC AMOUNT				Computed. Excludes Interest, Late Filing Charges, Deductible, Coinsurance and Prev. Pd.

Remittance Field	835 Version 4010/4010. A.1 Field	LOOP ID	NSF Version 2.01 Field #	COMMENT
PROV PD (CALCULATED PMT TO PROVIDER - CLAIM LEVEL)	CLP04	2100	500-15	
NET (ACTUAL PMT TO PROVIDER FOR CLAIM)		2100	500-19	This is a computed field including Interest, Late Filing Charge and Prev. Pd.
PREVIOUSLY PAID			500-17 THRU 500-18	
INT (INTEREST PAID)	AMT02 when I in AMT01	2100	500-11	
LATE FILING CHARGE	AMT02 WHEN KH IN AMT01	2110	451-07	
INSURER TO WHOM CLAIM IS FORWARDED	NM103 when TT in NM101& 2 in NM102	2100	500-25	CRSSOVER CARRIER NAME
# OF CLAIMS			800-06	
TOAL BILLED AMT(BT SUBMITTED CHARGES)			800-08	
TOTAL ALLOWED AMT			800-11	
TOTAL DEDUCT AMT			800-12	
TOTAL COINS AMT			800-13	
TOTAL RC AMOUNT				Sum of all RC adjustments. Excludes interest, late filing charge, deductible, coinsurance, and prev. pd.
PROV PD AMT			800-18	
PROVIDER ADJ AMT			COMPUTED	
CHECK AMT	BPR02		800-22	

Remittance Field	835 Version 4010/4010. A.1 Field	LOOP ID	NSF Version 2.01 Field #	COMMENT
PROVIDER LEVEL ADJUSTMENT REASON CODE	50 OR AP OR B2 OR CS OR FB OR IR OR J1 OR L6 OR LE OR SL OR WO IN PLB03-1, PLB05-1, PLB07-1, PLB09-1, PLB11-1, PLB13-1		700-06	This and the next three lines explain the provider level adjustments.
FCN OR ADJ REASON (FINANCIAL CONROL #/PROV ADJ REASON)	PLB03-2, PLB05-2, PLB07-2, PLB09-2, PLB11-2, PLB13-2. POSITION 3-19		700-08	
HIC	PLB03-2, PLB05-2, PLB07-2, PLB09-2, PLB11-2, PLB13-2 POSITION 20-30		700-04	
PROVIDER LEVEL ADJUSTMENT AMOUNT	PLB04, PLB06, PLB 08, PLB10, PLB12, PLB14 WHEN 50 OR AP OR B2 OR CS OR FB OR IR OR J1 OR L6 OR LE OR SL OR WO IN PLB03-1, PLB05-1, PLB07-1, PLB09-1, PLB11-1, PLB13-1		700-07	Includes Interest, Late Filing Charge, Previously Paid and other adjustments as applicable

60 - Remittance Advice Codes

(Rev. 1, 10-01-03)

60.1 - Standard Adjustment Reason Codes

(Rev. 1, 10-01-03)

AB-02-142, AB-02-067, A-02-070, AB-01-132, AB-03-012

Standard adjustment reason codes are used on the Medicare electronic and paper remittance advice. A new code may not be added and the indicated wording may not be modified without approval of the Health Care Code Maintenance Committee. These codes were developed for use by all U.S. health payers. As a result, they are generic, and there are a number of codes that do not apply to Medicare.

Changes to this code list occur more frequently than the version changes for the 835 standard. However, the most current list can be used in any Medicare-recognized version of the 835 standard and the SPRs.

Any reference to procedures or services in the CAS reason codes apply equally to products, drugs, supplies or equipment. References to prescriptions also include certificates of medical necessity (CMNs).

These reason codes report the reasons for any claim financial adjustments, such as denials, reductions or increases in payment. CAS reason codes may be used at the service or claim level, as appropriate. Multiple CAS reason codes may be entered for each service or claim as warranted.

Early in the history of CAS reason codes, some codes, such as codes 69-83 were implemented for informational rather than adjustment purposes. However, these codes and their amounts interfered with balancing of the remittance data. Approval of new codes is now limited to those that involve an adjustment from the amount billed. There are basic criteria that the Health Care Code Maintenance Committee considers when evaluating requests for new codes:

- Can the information be conveyed by the use or modification of an existing CAS reason code?
- Is the information available elsewhere in the 835?
- Will the addition of the new CAS reason code make any significant difference in the action taken by the provider who receives the message?

The list of Adjustment Reason Codes can be found at http://www.wpc-edi.com/ClaimAdjustment_40.asp. This list is updated every four months based on the outcome of each Health Care Code Maintenance Committee meeting held before ANSI X12N trimester meeting in February, June, and October. The updated list is published in the months of March, July and November. Medicare contractors must download the list after each update to make sure they are using the latest approved adjustment reason codes in 835 and standard paper remittance advice transactions.

Individual carriers and FIs are responsible for entering claim adjustment reason code updates to their shared system and entry of parameters for shared system use to determine how and when particular codes are to be reported in remittance advice transactions. In most cases, remittance and remark codes reported in remittance advice transactions are mapped to alternate codes used by a shared system. These shared system codes may exceed the number of the reason and remark codes approved for reporting in a remittance advice transaction. A particular 835 reason or remark code might be mapped to one or more shared system codes, or vice versa, making it difficult for a carrier or FI to determine each of the internal codes that may be impacted by remark or reason code modification, retirement or addition.

Shared systems must provide a crosswalk between the reason and remark codes to the shared system internal codes so that a carrier or FI can easily locate and update each internal code that may be impacted by a remittance advice reason/remark code change to eliminate the need for lengthy and error prone manual carrier and FI searches to identify each affected internal code. Shared systems must also make sure that 5-position remark

codes can be accommodated at both the claim and service level for version 4010 onwards.

The effective date of programming for use of new or modified reason/remark codes applicable to Medicare is the earlier of the date specified in the contractor manual transmittal or CMS temporary instructions requiring implementation of a policy change that led to the issuance of the new or modified code, or the date specified in the periodic PM announcing issuance of the code changes (additions/modifications/retirements). Contractors must notify providers of the new and/or modified codes and their meanings in a provider bulletin or other instructional release prior to issuance of remittance advice transactions that include these changes.

A code may not be reported in a new remittance advice after the effective date of its retirement. If processing an adjustment involving a code that was retired after generation of the original remittance advice, the reversed claim may report the currently valid code supplanting the code that appeared in the initial notice. If easier from a mapping or programming perspective, an FI or carrier has the option to eliminate use of a retired code in each supported remittance advice versions, including those that pre-date the effective date of the retirement.

60.2 - Remittance Advice Remark Codes

(Rev. 1, 10-01-03)

AB-02-142, AB-01-132, AB-02-067, AB-03-012, AB-03-095

Remark codes are used in a remittance advice to further explain an adjustment or relay informational messages that cannot be expressed with a claim adjustment reason code. Remark codes are maintained by CMS, but may be used by any health care payer when they apply. Medicare contractors must report any remark codes that apply, subject to capacity limits in the standard.

Most remark codes were initially separated into service level (line level) and claim level categories. Some of the same messages were included in both categories. To simplify remark code use, these categories have been eliminated. Any remark code may now be reported at the service or the claim level, as applicable, in any electronic or paper remittance advice version.

Rather than renumber existing “M” (prior service level) and “MA” (prior claim level) codes, and possibly confuse providers, old code numbers have been retained. All new post-consolidation remark codes, however, will begin with an “N.” The “N” is used to quickly differentiate remark codes from claim adjustment reason codes. Remark codes that apply at the service level must be reported in the ANSI X12N 835 LQ segment. Remark codes that apply to an entire claim must be reported in either an ANSI X12N 835 MIA (inpatient) or MOA (noninpatient) segment, as applicable.

The list of Remittance Advice Remark Codes can be found at http://www.wpc-edi.com/Remittance_40.asp and <http://www.cms.hhs.gov/providers/edi/hipaadoc.asp>.

The remark code list is updated three times a year, in the months following ANSI X12N trimester meetings. Medicare contractors must use the latest approved remark codes as included in the regular code update Program Memorandum or in any other CMS instructions in their 835 version 4010A1 and subsequent versions, the corresponding standard paper remittance advice, and any other ANSI X12N transaction where these codes may be used (e.g., 837 COB). Contractor and shared system changes must be made, as necessary, as part of a routine release to reflect changes such as retirement of previously used codes or newly created codes that may impact Medicare.

60.3 - Group Codes

(Rev. 1, 10-01-03)

B3-7030.2

A group code is a code identifying the general category of payment adjustment. A group code must always be used in conjunction with a claim adjustment reason code to show liability for amounts not covered by Medicare or to identify a correction or reversal of a prior decision. Contractors have discretion as to which group and reason codes, value, and remark codes and messages are appropriate for use, according to the decision made on a service or a claim, within the Medicare coverage, payment, development and appeal parameters. Contractors do not have discretion to omit appropriate codes and messages. Contractors must use claim adjustment reason codes, group codes, value codes and remark codes and messages when they apply. Contractors must print an appeal code and message on the remittance notice for every claim. Contractors must use a limitation of liability code and message and a coordination of benefits code and message where applicable.

Valid Group Codes for use on Medicare claims:

PR - (Patient Responsibility Adjustment) - Any adjustment where the patient will be assuming or has assumed financial responsibility.

CR - (Correction) - Change to a previously processed claim.

OA - (Other adjustment) - Any other adjustment. Do not include any adjustment for which the patient or provider has financial liability.

CO - (Contractual Obligations) – Payment adjustment where the provider did not meet a program requirement and is financial liability.

60.4 - Requests for Additional Codes

(Rev. 1, 10-01-03)

AB-02-142, AB-03-012

The CMS has national responsibility for maintenance of the remittance advice remark codes. Requests for new or changed remark codes should be submitted to CMS via the Washington Publishing Company Web page (<http://www.wpc-edi.com/HIPAA>) remark code request function. Requests for codes must include the name, phone number, company name, and e-mail address of the requestor, the suggested wording for the new or revised message, and an explanation of how the message will be used and why it is needed. A fax number or mail address is acceptable in the absence of an e-mail address. Requests may also be mailed to:

Centers for Medicare & Medicaid Services
OIS/BSOG/DDIS
Mail Stop N2-13-16
7500 Security Blvd.
Baltimore MD 21244-1850

To provide a summary of changes introduced in the previous four months, a PM will be issued if in the last four months (a) any new remark or reason code is introduced; and/or (b) an existing code is discontinued; and/or c) the wording for an existing code is modified, and at least one of these changes impact Medicare. These PMs will establish the deadline for Medicare shared system and contractor changes to complete the reason and/or remark code updates that had not already been implemented as part of a previous Medicare policy change instruction.

70 - FI ERA Requirement Changes to Accommodate OPPS and HH PPS

(Rev. 1, 10-01-03)

B-02-050, A3-3754

The type of bill in CLP08 identifies whether a service is an outpatient hospital, Community Mental Health Center (CMHC), Home Health Agency (HHA), or other category of FI processed claim. A remittance advice does not typically identify which of the possible cost bases is being used for payment.

The CMS had to assure both these PPS payment systems could be accommodated in the 835 transaction when they were implemented in 2000.

Changes to accommodate these PPS systems include:

- **Detailed service** line level data will be reported only in 3051.4A.01 and later versions of the 835. Detailed service line data is not reported in paper remittance advice notices, or in pre-3051.4A.01 versions of the 835 supported by the FISS. Current versions of the SPR and ERA continue to report claims-level summary data.

- **2-062-AMT02** modified to allow reporting of either inpatient or partial hospitalization per diem. FIs also report the amount of any outlier determined payable for the claim, by the Outpatient Prospective Payment System (OPPS) and Home Health (HH) Prospective Payment System (PPS) Medicare Contractor PRICER software (PRICER software calculates a payment amount), in a separate AMT loop with “ZZ” in AMT01 and the outlier amount in AMT02.
- **2-100.A-REF and REF02** modified to allow service line reporting of the Ambulatory Payment Classification (APC) and the Health Insurance Prospective Payment System (HIPPS), representing a Home Health Resource Group (HHRG) for HH PPS) group numbers. The APC will supplant the Ambulatory Surgical Center (ASC) group for outpatient hospital claims paid under PPS.
- **2-100.B-REF** modified to allow service line reporting of the home health payment percentage. This segment applies to ASC and Home Health PPS payments, but does not apply to APC payments.
- **2-110.A-AMT** modified to allow service line reporting of the allowed amount for APC and home health HIPPS payments.

For OPPS, the standard provider level adjustment reason codes in Appendix B have been expanded to include the ANSI X12N 835 code of BN (bonus) for the reporting of transitional OPPS payments (TOPS payments). This is a claim level segment and must be reported. TOPS payments will be discontinued after December 2003 for all but specified children’s and cancer hospitals.

For OPPS, FIs treat the amount determined payable for an OPPS service, whether APC, average wholesale price (AWP), etc., as the allowed amount for a service.

For OPPS, FIs report services that do not have a related APC, and which are considered to be included in the payment for one or more other APCs, with Group Code CO and reason code 97 (payment included in the allowance for another service/procedure). If a non-APC service on the same claim is denied for another reason, such as not reasonable or necessary (CO 50), they report the specific reason code that applies to that denial rather than CO 97.

For OPPS, FIs use the 835 bundling methodology to report APC payment when multiple HCPCS are included in a single APC. When bundling services into an APC grouping, they report service line information back to a provider in the same way as billed, so the provider may automatically identify the services involved and post payment information to patient accounts.

For OPPS, FIs report each procedure billed in a remittance advice, even if bundled for payment into a single APC. However, they report the payment for all of the services in a single APC on the line for the first listed service in that APC. Since the payment for the entire APC will be higher than for that procedure code alone, FIs must enter group code OA (other adjustment) and reason code 94 (processed in excess of charges) for the amount of the excess (difference between the billed amount for the service and the

allowed rate for the APC) as a negative amount to enable the line and claim to balance. They report the remaining procedures for that APC on the following lines of the remittance advice with group code CO and reason code 97 (payment included in the allowance for another service/procedure) for each. They repeat the process if there are multiple APCs for the same claim.

For Home Health, there may be situations in which a beneficiary is under a home health plan of care, but Common Working File (CWF) does not yet have a record of either a request for anticipated payment or a home health claim for the episode of care. To help inform therapy providers that the services they performed may be subject to consolidated billing, provide the following remark code on the remittance advice for the conditions noted.

Remark Code	Message (the text may change if this code is modified in the future)	Conditions for Use
N116	This payment is being made conditionally because the service was provided in the home, and it is possible that the patient is under a home health episode of care. When a patient is treated under a home health episode of care, consolidated billing requires that certain therapy services and supplies, such as this, be included in the home health agency's (HHA's) payment. This payment will need to be recouped from you if we establish that the patient is concurrently receiving treatment under an HHA episode of care.	Provide this message on a remittance advice when CWF indicates that the service is payable, and all three of the following conditions are true: 1. The place of service is "12 home." 2. The HCPCS code is a therapy code subject to home health consolidated billing (refer to the most recent PM announcing affected services and codes). 3. The CWF has not returned a message indicating the presence of a request for anticipated payment (RAP).

70.1- Scope of Remittance Changes for HH PPS

(Rev. 1, 10-01-03)

A3-3753

Additional HH PPS changes in specific versions of the electronic remittance format are presented in the next few subsections of this manual, and are additions to joint requirements with OPSS in [§70](#). However, CMS will not make additional paper remittance format changes, 835 version 3051.4A.01 implementation guide changes, or PC-Print changes for HH PPS.

All the statements below on home health billing apply only to type of bills submitted as 32X, which may be processed as 33X, or what was submitted prior to HH PPS on both 32X and 33X claims. Type of bill is reported on form locator 4 on the Form CMS-1450 (UB-92) claim form.

70.2 - Payment Methodology of the HH PPS Remittance: HIPPS Codes

(Rev. 1, 10-01-03)

A3-3753

HH PPS episode payment is represented by a HIPPS code on a claim or a Request for Anticipated Payment (RAP). As a general rule, the amount of the first payment for a 60-day HH PPS episode, made in response to a RAP submitted on a claim form and processed like a claim, will be reversed and withheld from the full payment made for the episode, in response to a claim, at the end of the 60 days. Episodes of four or fewer visits will be paid using standard per visit rates, rather than under HH PPS episode methodology.

Two HIPPS can appear on a single line item. This new feature is used for HH PPS when, during processing, Medicare finds payment should have been made on a HIPPS other than the one submitted by the provider. Shared systems carry the corrected HIPPS in the panel code field of the line item. As noted below, the remittance carries both the submitted and paid HIPPS.

70.3 - Items Not Included in HH PPS Episode Payment

(Rev. 1, 10-01-03)

A3-3753

By law, durable medical equipment (DME) is not included in payment of home health PPS episodes, though episodes are global payment for most other home health services and items. DME must be reported in a separate line/loop for the claim closing an episode. DME may not be included in the Request for Anticipated Payment (RAP) for an episode. DME will continue to be paid under the DME fee schedule as at present. FIs continue to pay osteoporosis drug, flu injection, vaccines or outpatient benefits delivered by home health agencies, such as splints or casts, separately from home health PPS as 34X type of bill claims.

70.4 - 835 Version 3051.4A.01 Line Level Reporting Requirements for the Request for Anticipated Payment (RAP) Payment for an Episode

(Rev. 1, 10-01-03)

A3-3753

FIs:

1. Enter "HC" (HCPCS revenue code qualifier) in 2-070-SVC01-01, and the Health Insurance PPS (HIPPS) code under which payment is being issued in 2-070-SVC01-02. The HIPPS code is treated as a type of level 3 HCPCS in version 3051.4A.1.
2. Enter "0" (zero) in 2-070-SVC02 for the HIPPS billed amount and the amount they are paying in SVC03.
3. Enter "0023" (home health revenue code) in SVC04.
4. Enter the number of covered days, as calculated by the shared system for the HIPPS, in SVC05, the covered units of service - this number should be 1, representing the same date used as the from and through date on the RAP.
5. Enter the billed HIPPS in 2-070-SVC06-02 with qualifier 'HC' in 2-070-SVC06-01 if the HIPPS has been down coded or otherwise changed during adjudication.
6. Enter the start of service date (claim from date) in 2-080-DTM for the 60-day episode. If a revenue code other than '0023' is billed, they report the line item date associated with that revenue code instead of the claim from date. The only line item receiving Medicare payment on RAP should be the single "0023" revenue code line.
7. Enter group code "OA" (other adjustment), reason code "94" (processed in excess of charges), and the difference between the billed and paid amounts for the service in 2-090-CAS. They report the difference as a negative amount.
8. Enter "1S" (ambulatory patient group qualifier) in 2-100.A-REF01 and the HIPPS code in 2-100.A-REF02.
9. Enter "RB" (rate code number qualifier) in 2-100.B-REF01 and the percentage code (0, 50, 60) in 2-100.B-REF02.
10. Enter the appropriate line level remark codes in 2-130-LQ. There are no messages specific to home health HIPPS payments. There are no appeal rights for initial percentage episode payments.

2-110-AMT (ASC, APC or HIPPS priced amount or per diem amount, conditional) does not apply, and should not be reported for either the first or the final remittance advice for a HIPPS episode.

2-120-QTY does not apply to a first bill/payment in an episode. This data element is used for home health payment only when payment is based on the number of visits (when four or fewer visits) rather than on the HIPPS.

70.5 - 835 Version 3051.4A.01 Line Level Reporting Requirements for the Claim Payment in an Episode (More Than Four Visits)

A3-3753

(Rev. 1, 10-01-03)

1. FIs reverse the initial payment for the episode. They repeat the data from the first bill in steps 1-7 in [§70.4](#), but change the group code to ‘CR’ and reverse the amount signs, i.e., change positive amounts to negatives and negatives to positives.
2. FIs enter “CW” (claim withholding) and repeat the reversal amount from 2-070-SVC03 in 3-010-PLB for this remittance advice. This will enable the first 60-day payment to be offset against other payments due for this remittance advice.
3. The full payment for the episode can now be reported for the end of episode bill.
 - a. FIs repeat steps 1-11 from [§70.4](#) for the service as a reprocessed bill. They report this data in a separate claim loop in the same remittance advice. Up to six HIPPS may be reported on the second bill for an episode.
 - b. In addition to the HIPPS code service loop, FIs also enter the actual individual HCPCS for the services furnished. They include a separate loop for each service. Revenue code “027X,” “0623,” “027X,” and “062X” services may not be billed with a HCPCS, and must be reported in a separate SVC loop in the remittance advice.
 - c. FIs report payment for the service line with the HIPPS in the HCPCS data element at the 100 percent rate (or the zero rate if denying the service) in step 9.
 - d. FIs report group code “CO,” reason code “97” (Payment included in the allowance for another service/procedure), and zero payment for each of the individual HCPCS in the 2-070-SVC segments. Payment for these individual services is included in that HIPPS payment. FIs do not report any allowed amount in 2-110.A-AMT for these lines. They do not report a payment percentage in the loops for HCPCS included in HIPPS payment(s).
 - e. FIs enter the appropriate appeal or other line level remark codes in 2-130-LQ. There are no messages specific to home health HIPPS payments.
 - f. If DME, oxygen or prosthetics/orthotics is paid, FIs report in a separate loop(s), and enter the allowed amount for the service in 2-110.A-AMT.

4. If PRICER determines that a cost outlier is payable for the claim, FIs report the amount PRICER determines payable in a claim adjustment reason code segment (2-020-CAS) with reason code “70” (cost outlier) and a negative amount to reflect additional payment supplementing the usual allowed rate.
5. If insufficient funds are due the provider to satisfy the withholding created in step 2 above, FIs carry the outstanding balance forward to the next remittance advice by entering “BF” (Balance Forward) in the next available provider adjustment reason code data element in 3-010-PLB. They report the amount carried forward as a negative amount.

70.6 - 835 Version 3051.4A.01 Line Level Reporting Requirements for the Claim Payment in an Episode (Four or Fewer Visits)

(Rev. 1, 10-01-03)

A3-3753

1. FIs follow [§70.5](#) steps 1-2.
2. Now that the first payment has been reversed, FIs pay and report the claim on a per visit basis rather than on a prospective basis. They enter HC in 2-070-SVC01-01, the HCPCS for the visit(s) in 2-070-SVC01-02, submitted charge in SVC02, the paid amount in SVC03, appropriate revenue code (other than 0023) in SVC04, the number of visits paid in SVC05, the billed HCPCS if different than the paid HCPCS in SVC06, and the billed number of visits if different from the paid number of visits in SVC07.
3. FIs report the applicable service dates and any adjustments in the DTM and CAS segments.
4. The 2-100-REF segments do not apply to per visit payments.
5. FIs enter “B6” in 2-110.C-AMT01 and the allowed amount for the visit(s) in AMT02.
6. FIs report the number of covered and noncovered (if applicable) visits in separate loops in segment 2-120-QTY.
7. FIs enter the appropriate appeal or other line level remark codes in 2-130-LQ.
8. If insufficient funds are due the provider to satisfy the withholding created in [§70.5](#) step 2, FIs carry the outstanding balance forward to the next remittance advice by entering “BF” (Balance Forward) in the next available provider adjustment reason code data element in 3-010-PLB. They report the amount carried forward as a negative amount.

70.7 - PPS Partial Episode Payment (PEP) Adjustment

(Rev. 1, 10-01-03)

A-02-103

Medicare systems apply two codes to the ERA to indicate a PEP adjustment is being reported. The codes are defined as follows:

B20 - Payment adjusted because procedure/service was partially or fully furnished by another provider; and

N120 - Payment is subject to home health prospective payment system partial episode payment adjustment. Beneficiary transferred or was discharged/readmitted during payment episode.

These are not applicable to the standard paper remittance advice.