

Table 1-2

## Monetary Determinations in the Five Pilot States and the United States, fiscal year 1998

	State					Five Pilot States	United States	Pilot States' Share of U.S.
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin			
Monetary determinations	39,764	362,256	174,307	66,796	297,951	941,074	10,605,719	0.089
Insufficient wage credits	1,147	51,407	22,779	4,353	20,433	100,119	1,204,455	0.083
Sufficient wage credits	38,617	310,849	151,528	62,443	277,518	840,955	9,401,264	0.089
Proportion with insufficient wage credits	0.029	0.142	0.131	0.065	0.069	0.106	0.114	--

Source: ETA 218 reports on monetary determinations.

Table 1-3  
Separation Determinations in the Five Pilot States and the United States, fiscal year 1998

	State					Five Pilot States	United States	Pilot States' Share of U.S.
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin			
Panel A. Initial and Reopened Claims, Determinations and Denials								
Initial and reopened UI claims	52,747	463,538	265,045	79,547	458,943	1,319,820	15,470,036	0.085
Determinations:								
Total	49,931	84,830	35,409	15,806	109,110	295,086	3,406,948	0.087
Voluntary quit	35,837	33,696	8,622	6,832	49,773	134,760	1,484,076	0.091
Misconduct	13,874	51,134	26,771	8,804	59,337	159,920	1,829,846	0.087
Denials:								
Total	41,423	50,115	28,296	9,211	50,443	179,488	1,857,356	0.097
Voluntary quit	33,571	28,779	7,995	5,881	31,848	108,074	1,093,239	0.099
Misconduct	7,632	21,336	20,285	3,325	18,595	71,173	744,729	0.096
Panel B: Determination Rates and Denial Rates								
Determination Rates:								
Total	0.947	0.183	0.134	0.199	0.238	0.224	0.220	--
Voluntary quit	0.679	0.073	0.033	0.086	0.108	0.102	0.096	--
Misconduct	0.263	0.110	0.101	0.111	0.129	0.121	0.118	--
Denial Rates:								
Total	0.830	0.591	0.799	0.583	0.462	0.608	0.545	--
Voluntary quit	0.937	0.854	0.927	0.861	0.640	0.802	0.737	--
Misconduct	0.550	0.417	0.758	0.378	0.313	0.445	0.407	--

Source: ETA 207 reports on nonmonetary separation determinations.

Table 1-4

## Nonseparation Determinations in the Five Pilot States and the United States, fiscal year 1998

	State					Five Pilot States	United States	Pilot States' Share of U.S.
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin			
Panel A. Claimant Contacts, Determinations and Denials								
Claimant contacts (thousands)	417	5,311	1,474	883	3,153	11,238	131,614	0.085
Determinations:								
Total	21,995	91,234	11,924	11,414	128,169	264,736	4,332,298	0.061
Able and available	3,752	44,108	5,245	6,145	25,671	84,921	1,360,205	0.062
Disqualifying income Reporting requirements	5,767	6,787	1,891	1,007	8,552	24,004	1,012,111	0.024
Other	7,460	29,594	645	1,870	34,190	73,759	764,433	0.096
	4,514	3,053	3,219	1,084	53,518	65,388	983,037	0.067
Denials:								
Total	18,346	52,351	7,824	5,904	76,641	161,066	2,363,134	0.068
Able and available	2,828	29,509	4,326	2,343	14,193	53,199	743,836	0.072
Disqualifying income Reporting requirements	4,946	1,961	3	991	7,341	15,242	589,377	0.026
Other	6,859	17,169	506	1,452	13,465	39,451	482,081	0.082
	3,657	2,119	2,752	786	40,306	49,620	483,917	0.103
Panel B: Determination Rates (per 10 Claimant Contacts) and Denial Rates								
Determination Rates:								
Total	0.528	0.172	0.081	0.129	0.406	0.236	0.329	--
Able and available	0.090	0.083	0.036	0.070	0.081	0.076	0.103	--
Disqualifying income Reporting requirements	0.138	0.013	0.013	0.011	0.027	0.021	0.077	--
Other	0.179	0.056	0.004	0.021	0.108	0.066	0.058	--
	0.108	0.006	0.022	0.012	0.170	0.058	0.075	--

Denial Rates:

Total	0.834	0.574	0.656	0.517	0.598	0.606	0.545	--
Able and available	0.754	0.669	0.825	0.381	0.553	0.626	0.547	--
Disqualifying income								
Reporting	0.858	0.289	0.002	0.984	0.858	0.635	0.582	--
requirements	0.919	0.580	0.784	0.776	0.394	0.535	0.631	--
Other	0.810	0.694	0.855	0.725	0.753	0.759	0.492	--

Source: ETA 207 reports on nonmonetary nonseparation determinations.

Table 4-5  
 Responsibility for Erroneous Denials, by State and Type of Denial  
 (percentages with number of cases)

	State					Five Pilot States
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin	
<b>Erroneous Monetary Denials</b>						
Third party	5.8	0.0	0.0	0.0	0.0	0.7
Agency	23.5	60.9	22.7	15.0	40.5	32.6
Employer	41.2	13.0	52.3	45.0	32.4	38.3
Employer and agency	5.9	8.7	2.3	5.0	13.5	7.1
Claimant	17.7	4.4	4.6	20.0	2.7	7.8
Claimant and agency	5.9	4.4	4.6	15.0	2.7	5.7
Claimant and employer	0.0	8.7	11.4	0.0	8.1	7.1
Claimant, employer, and agency	0.0	0.0	2.3	0.0	0.0	0.7
Number of cases	17	23	44	20	37	141
<b>Erroneous Separation Denials</b>						
Agency	87.5	68.2	50.0	66.7	65.0	66.3
Employer	0.0	13.6	30.0	33.3	0.0	9.3
Employer and agency	12.5	4.6	0.0	0.0	2.5	3.5
Claimant	0.0	4.6	10.0	0.0	20.0	11.6
Claimant and agency	0.0	0.0	10.0	0.0	12.5	7.0
Claimant and employer	0.0	4.6	0.0	0.0	0.0	1.2
Claimant, employer, and agency	0.0	4.6	0.0	0.0	0.0	1.2
Number of cases	8	22	10	6	40	86

Table 4-5 (continued)  
 Responsibility for Erroneous Denials, by State and Type of Denial  
 (percentages with number of cases)

	State					Five Pilot States
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin	
<b>Erroneous Nonseparation Denials</b>						
Third party	0.0	3.6	5.4	0.0	0.0	2.0
Agency	76.9	71.4	67.6	85.7	52.3	67.1
Agency and third party	3.9	0.0	0.0	0.0	0.0	0.7
Employer	0.0	0.0	5.4	0.0	4.6	2.7
Employer and agency	3.9	0.0	2.7	7.1	2.3	2.7
Claimant	11.5	17.9	5.4	0.0	20.5	12.8
Claimant and agency	0.0	7.1	10.8	7.1	11.4	8.1
Claimant and employer	3.9	0.0	2.7	0.0	6.8	3.4
Claimant, employer, and agency	0.0	0.0	0.0	0.0	2.3	0.7
Number of cases	26	28	37	14	44	149

Source: Tabulated from Denied Claims Accuracy Pilot records (error responsibility code in error issue table).

Table 4-6  
 Summary of Actions on Erroneous Denials, by State and Type of Denial  
 (percentages with number of cases)

	State					Five Pilot States
	<u>Nebraska</u>	<u>New Jersey</u>	<u>South Carolina</u>	<u>West Virginia</u>	<u>Wisconsin</u>	
<b>Erroneous Monetary Denials</b>						
Denial erroneous; payment should have resulted	100.0	100.0	97.7	100.0	91.9	97.2
Claimant properly denied but for wrong reason	0.0	0.0	2.3	0.0	8.1	2.8
Number of cases	17	23	44	20	37	141
<b>Erroneous Separation Denials</b>						
Overpayment occurred	12.5	0.0	0.0	0.0	0.0	1.2
Denial erroneous; payment should have resulted	87.5	95.5	70.0	83.3	80.0	83.7
Claimant properly denied but for wrong reason	0.0	4.6	30.0	16.7	20.0	15.2
Number of cases	8	22	10	6	40	86
<b>Erroneous Nonseparation Denials</b>						
Denial erroneous; payment should have resulted	76.9	71.4	51.4	71.4	70.5	67.1
Overpayment occurred	23.1	7.1	32.4	7.1	15.9	18.8
Claimant properly denied but for wrong reason	0.0	21.4	16.2	21.4	13.6	14.1
Number of cases	26	28	37	14	44	149

Source: Tabulated from Denied Claims Accuracy Pilot records (error issue action code in error issue table).

Table 4-7

Point at which Error Was First Detected in the Investigation, by State and Type of Denial  
(percentages with number of cases)

	State					Five Pilot States
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin	
<b>Erroneous Monetary Denials</b>						
Error detected from:						
Verification of wages or separation	58.8	52.2	18.2	45.0	40.5	38.3
Claimant interview	11.8	0.0	47.7	0.0	18.9	21.3
Verification with 3rd party	0.0	0.0	4.6	15.0	0.0	3.6
UI records	29.4	47.8	27.3	40.0	40.5	36.2
ES records	0.0	0.0	2.3	0.0	0.0	0.7
Number of cases	17	23	44	20	37	141
<b>Erroneous Separation Denials</b>						
Error detected from:						
Verification of wages or separation	12.5	27.3	50.0	33.3	25.0	27.9
Claimant interview	25.0	22.7	20.0	16.7	27.5	24.4
Verification with 3rd party	0.0	0.0	10.0	0.0	2.5	2.3
UI records	62.5	50.0	20.0	50.0	45.0	45.4
Number of cases	8	22	10	6	40	86
<b>Erroneous Nonseparation Denials</b>						
Error detected from:						
Verification of work search contact	0.0	0.0	2.7	0.0	0.0	0.7
Verification of wages or separation	7.7	3.6	0.0	0.0	13.6	6.0
Claimant interview	15.4	32.1	27.0	0.0	20.5	21.5
Verification with 3rd party	3.9	0.0	24.3	7.1	2.3	8.1
UI records	73.1	64.3	46.0	93.9	63.6	63.8
Number of cases	26	28	37	14	44	149

Source: Tabulated from Denied Claims Accuracy Pilot records (error detection point code in error issue table).



Table 4-8  
 Prior Agency Action on Erroneous Denials, by State and Type of Denial  
 (percentages with number of cases)

	State					Five Pilot States
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin	
<b>Erroneous Monetary Denials</b>						
Investigation determined agency:						
Could not detect issue	64.7	8.7	52.3	55.0	21.6	39.0
Was already resolving issue	5.9	34.8	31.8	15.0	48.7	31.2
Took incorrect action	0.0	39.1	0.0	0.0	10.8	9.2
Did not identify issue	23.5	4.4	2.3	25.0	8.1	9.2
Did not follow procedures	5.9	13.0	13.6	5.0	10.8	10.6
Number of cases	17	23	44	20	37	141
<b>Erroneous Separation Denials</b>						
Investigation determined agency:						
Could not detect issue	0.0	22.7	20.0	33.3	20.0	19.8
Was already resolving issue	0.0	13.6	20.0	0.0	5.0	8.1
Took incorrect action	37.5	59.2	20.0	66.7	65.0	55.8
Did not identify issue	50.0	4.6	30.0	0.0	0.0	9.3
Did not follow procedures	12.5	0.0	10.0	0.0	10.0	7.0
Number of cases	8	22	10	6	40	86
<b>Erroneous Nonseparation Denials</b>						
Could not detect issue	19.2	21.4	27.0	0.0	27.3	22.2
Was already resolving issue	3.9	3.6	5.4	7.1	18.2	8.7
Took incorrect action	65.4	60.7	35.1	85.7	38.6	51.0
Did not identify issue	3.9	10.7	8.1	7.1	2.3	6.0
Did not follow procedures	7.7	3.6	24.3	0.0	13.6	12.1
Number of cases	26	28	37	14	44	149

Source: Tabulated from Denied Claims Accuracy Pilot records (prior agency action code in error issue table).

Table 4-9  
 Prior Employer Action on Erroneous Denials, by State and Type of Denial  
 (percentages with number of cases)

	State					Five Pilot States
	Nebraska	New Jersey	South Carolina	West Virginia	Wisconsin	
<b>Erroneous Monetary Denials</b>						
Employer's information was:						
Adequate and timely	29.4	34.8	11.4	26.3	29.7	24.3
Adequate and late	0.0	4.4	4.6	0.0	13.5	5.7
Inadequate and timely	17.7	17.4	52.3	42.1	10.8	30.0
Inadequate and late	5.9	4.4	4.6	0.0	5.4	4.3
Employer did not respond	17.7	13.0	6.8	5.3	18.9	12.1
No information requested	17.7	4.4	2.3	10.3	18.9	10.0
No employer issue	11.8	21.7	18.2	15.8	2.7	13.6
Number of cases	17	23	44	19	37	140
<b>Erroneous Separation Denials</b>						
Employer's information was:						
Adequate and timely	62.5	54.6	30.0	50.0	65.0	57.0
Inadequate and timely	25.0	22.7	40.0	33.3	2.5	16.3
Employer did not respond	12.5	13.6	0.0	16.7	0.0	5.8
No information requested	0.0	4.6	20.0	0.0	30.0	17.4
No employer issue	0.0	4.6	10.0	0.0	2.5	3.5
Number of cases	8	22	10	6	40	86
<b>Erroneous Nonseparation Denials</b>						
Employer's information was:						
Adequate and timely	23.1	7.2	5.4	7.1	29.6	16.1
Inadequate and timely	3.9	0.0	8.1	7.1	6.8	5.4
Inadequate and late	0.0	0.0	2.7	0.0	2.3	1.3
Employer did not respond	7.7	0.0	2.7	0.0	6.8	4.0
No information requested	0.0	4.4	2.3	35.7	9.1	6.7
No employer issue	65.4	89.3	81.1	50.0	45.5	66.4
Number of cases	26	28	37	14	44	149

Source: Tabulated from Denied Claims Accuracy Pilot records (prior employer action code in error issue table).