Care to Count on When You Need it Most-Reforming Health Care Policy for Fatal Chronic Illness

Joanne Lynn, MD, MA, MS
The Washington Home Center for Palliative Care Studies

RAND Health

Americans for Better Care of the Dying

www.medicaring.org; www.abcd-caring.org

Federal Trade Commission, May 30, 2003

How Americans Die: A Century of Change

<u>1900</u> <u>2000</u>

Age at death 46 years 78 years

Top Causes Infection Cancer

Accident Organ system failure

Childbirth Stroke/Dementia

Disability Not much 2-4 yrs before death

Financing Private, Public and substantialmodest 83% in Medicare

~1/2 of women die in Medicaid

Challenges in Addressing End to Life (At all)

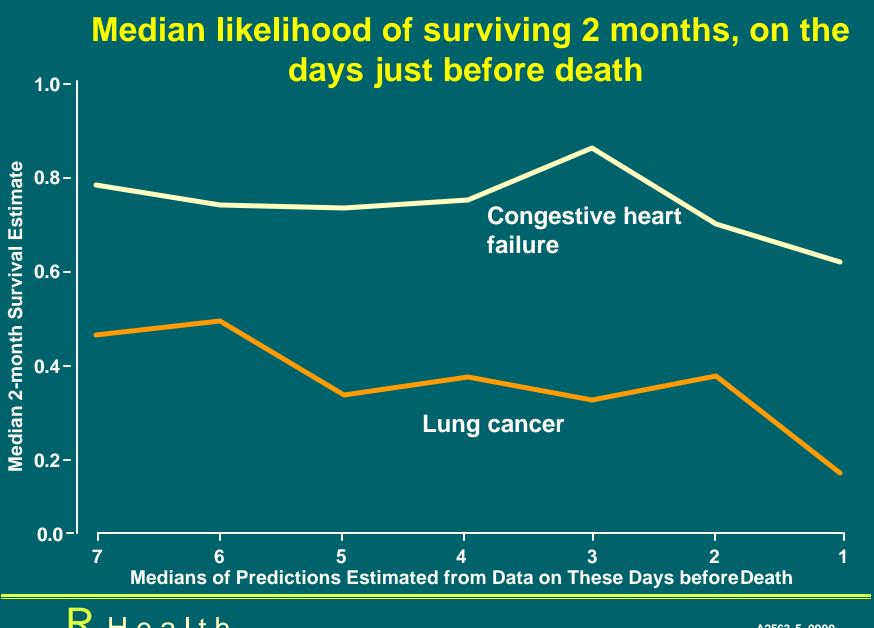




By permission of Johnny Hart and Creators Syndicate, Inc.

Fundamental Truths...

- 1. Dysfunctions from demographics, not doctors.
- 2. Language, categories, and assumptions
- 3. Ignoring patients' clear and informed preferences is now uncommon.
- 4. Quality comparisons do not address fatal illness.



Old Concept

death

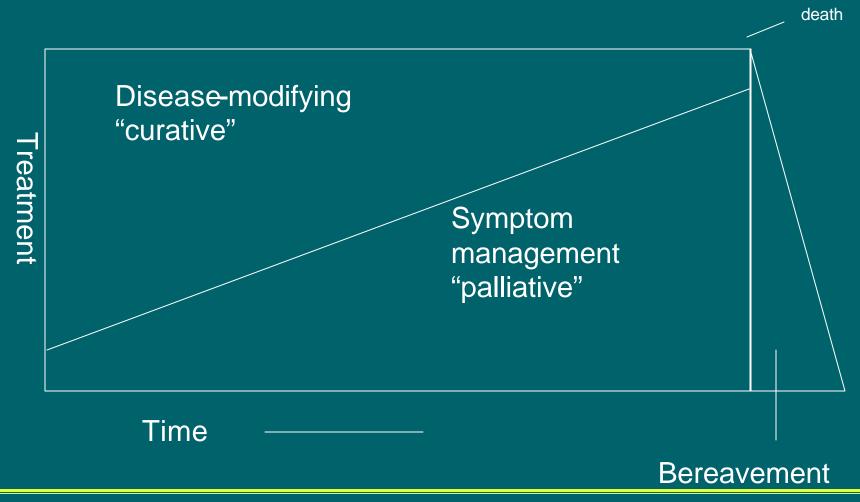
Treatment

Aggressive Care

Hospice Care

Time —

Better Concept



RHealth

A2563-7 0900

Health Status of the Population (a conceptual model)

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

Chronic Illness consistent with usual role—
need acute and preventive care

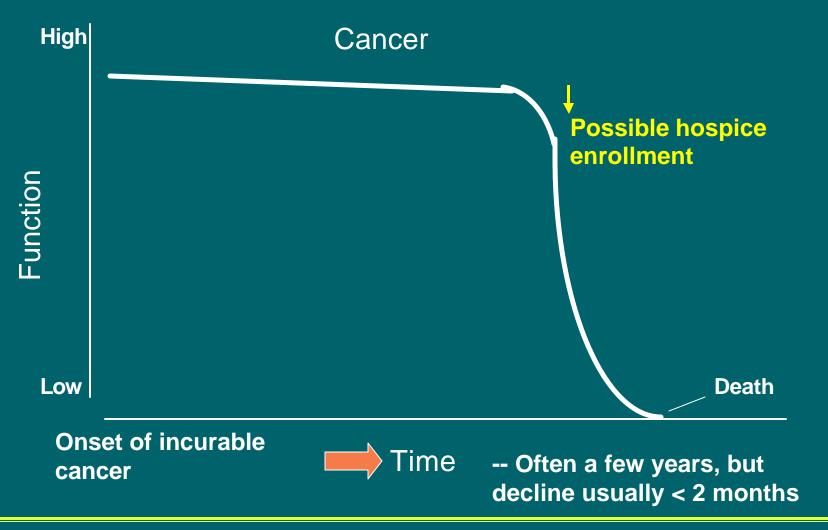
Chronic Illness consistent with usual role—
need acute and preventive

Chronic, progressive, eventually fatal illness

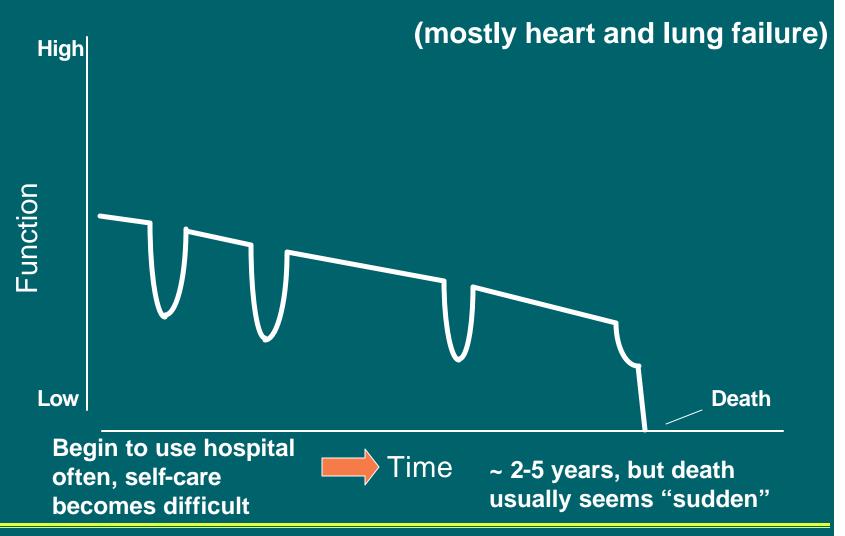
Need variety of services and priorities

1-2% <65 yo, 3-5% >65 yo

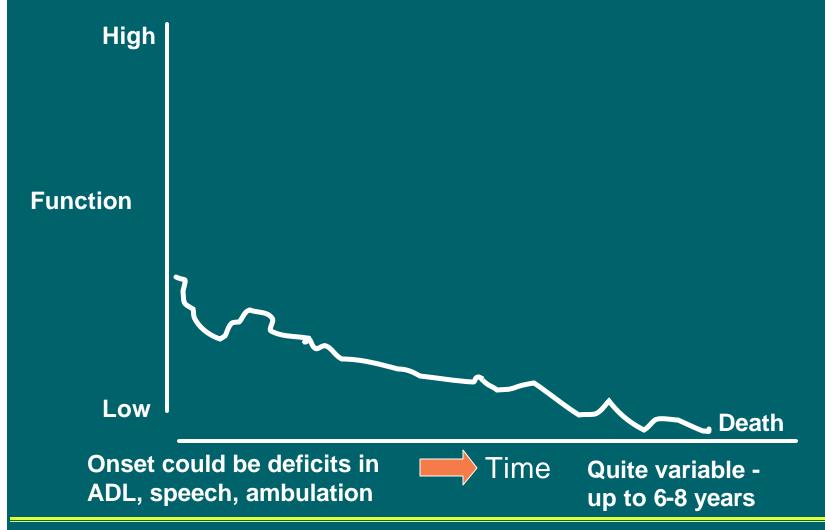
"Cancer" Trajectory, Diagnosis to Death



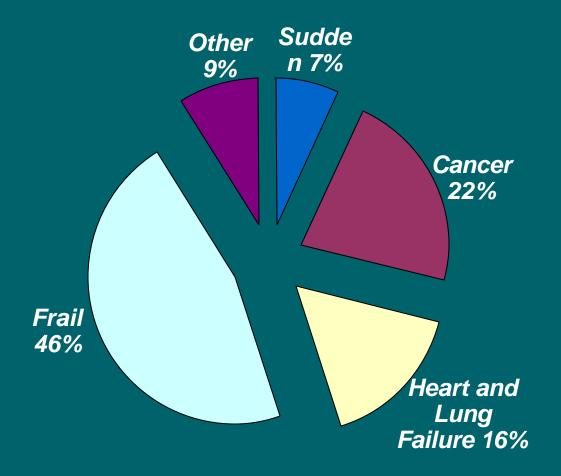
Organ System Failure Trajectory



Dementia/Frailty Trajectory



Medicare Decedents



What Good Care Systems Should PROMISE

Correct R_x

Symptoms

Gaps



Surprises

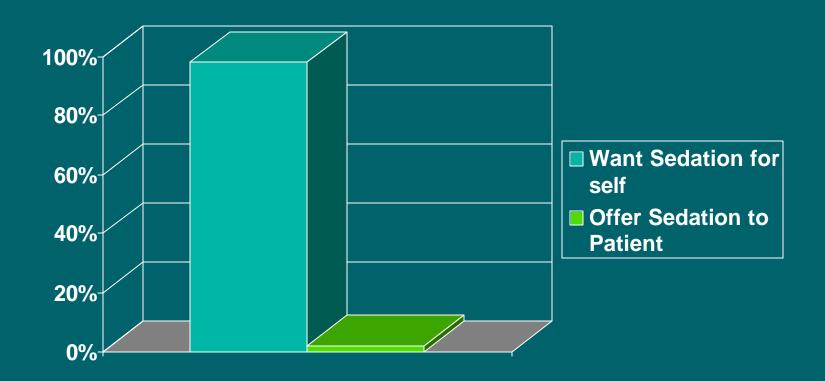
Customize

Family Role

Examples of Current Shortcomings

- 1. Untreated pain (nursing homes)
- 2. Advanced care plans
- 3. Living out life at home.

US Hospitalist Physicians Views on Terminal Sedation



Lynn, Goldstein, Annals Int Med, May 20,2003

RHealth

Observations on Quality

- 1. Most people do not have clear, enduring, and important preferences about treatment choices
- 2. Best practices are in VA and staff model managed care (not fee-for-service).
- 3. Hospice offers high quality comprehensive care to 25% of decedents for a median of 25 days.
- 4. Very little innovation or research is underway.

Observations on Markets in End of Life Care

- 1. Quality is unmeasured
- 2. Geographic concentration needed
- 3. Longitudinal integration needed

More on Markets

- 4. Various services substitutable
- 5. Critically important "voluntary" family caregiving.
- 6. Measures of quality look better with earlier death.

More on Markets

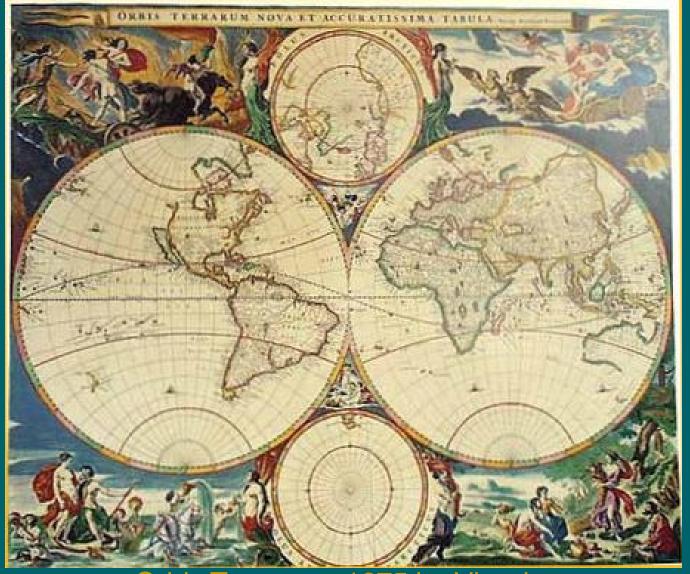
- 7. People want to have had the good death.
- 8. Small chances of prolonging life keep patients "wanting to live."
- 9. Current payment does not support key elements of chronic care

More on Markets

- 10.Prevention and treatment are presented as achievable when they are not.
- 11.We probably now spend more than one-third of all health care on treatments and support for persons who will die with their conditions (eventually) yet we call it "cure" and "rehab."

Remaining FTC Questions for this hearing

- 1. Volume sensitive quality? No evidence
- 2. Academic better, trainees worse? No evidence
- 3. Patients get what they want? If instructions are informed and clear but that is rare
- 4. Has Patient Self-Determination Act helped? Not much change, construct was quite legalistic has led to more clarity on state laws
- 5. Role of competition? Complex. Usual participant does not want the product, the situation, the information. Better and worse providers are all busy. Patients too sick, and families too stressed to shop carefully. Medicare/Medicaid payment presents barriers.



Orbis Terrarum, 1675 by Visscher