

---

# Medicare

## Peer Review Organization Manual

---

Department of Health &  
Human Services (DHHS)  
Centers for Medicare &  
Medicaid Services (CMS)

Transmittal 94

Date: AUGUST 1, 2003

---

| <u>HEADER SECTION NUMBERS</u> | <u>PAGES TO INSERT</u> | <u>PAGES TO DELETE</u> |
|-------------------------------|------------------------|------------------------|
| Manual Table of Contents      | (2 pp.)                | (2 pp.)                |
| Table of Contents Part 10     | 10-1                   | All                    |
| 10000 - 10090                 |                        | All                    |

Part 10 **is deleted**. This material has been moved to corresponding Internet-Only Manual chapters in Pub. 100-10, Medicare Quality Improvement Organizations Manual, which can be found at <http://www.cms.hhs.gov/manuals>.

# PEER REVIEW ORGANIZATION MANUAL

## MANUAL TABLE OF CONTENTS

### PART ONE

#### Background and Responsibilities

### PART TWO

#### Eligibility

Part 2 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 2, which can be found at <http://www.cms.hhs.gov/manuals>.

### PART THREE

#### Agreements

Part 3 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 3, which can be found at <http://www.cms.hhs.gov/manuals>.

### PART FOUR

#### Case Review

Part 4 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 4, which can be found at <http://www.cms.hhs.gov/manuals>.

### PART FIVE

#### Beneficiary Complaint Review

### PART SIX

#### HMO Review

### PART SEVEN

#### Denials, Reconsiderations and Appeals

Part 7 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 7, which can be found at <http://www.cms.hhs.gov/manuals>.

### PART EIGHT

#### Data Management

Part 8 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 8, which can be found at <http://www.cms.hhs.gov/manuals>.

### PART NINE

#### Sanction and Abuse Issues

### PART TEN

#### Confidentiality and Disclosure

Part 10 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 10, which can be found at <http://www.cms.hhs.gov/manuals>.

PART ELEVEN  
Payment Error Prevention Program (PEPP)

PART TWELVE  
Outreach Activities

PART THIRTEEN  
Management

Part 13 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 13, which can be found at <http://www.cms.hhs.gov/manuals>.

PART FOURTEEN  
Contract Administration

PART FIFTEEN  
Performance Evaluation

Part 15 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 15, which can be found at <http://www.cms.hhs.gov/manuals>.

PART SIXTEEN  
Health Care Quality Improvement Program (HCQIP)

Part 16 has been moved to the Pub. 100-10, Medicare Quality Improvement Organizations Manual, Chapter 16, which can be found at <http://www.cms.hhs.gov/manuals>.

## PART 10

## CONFIDENTIALITY AND DISCLOSURE

**NOTE:** All of Part 10 has been moved to the new CMS Manual System, in the Medicare Quality Improvement Organizations Manual (CMS Pub. 100-10). The new manual can be found at <http://www.cms.hhs.gov/manuals>.

SectionAcquisition, Protection, and Disclosure of PRO Information

|  |       |
|--|-------|
| Statutory and Regulatory Requirements .....                                | 10000 |
| General Requirements .....   | 10010 |
| Non-confidential Information .....   | 10020 |
| Confidential Information .....   | 10030 |
| Disclosure of PRO Deliberations.....                                       | 10040 |
| Disclosure of Confidential PRO Information to Officials and Agencies ..... | 10050 |
| Disclosure of PRO Information Involving Beneficiary Complaints.....        | 10060 |
| Disclosure of PRO Information for Research Purposes .....                  | 10070 |
| Disclosure of PRO Sanction Information .....                               | 10080 |
| Re-disclosure of PRO Information .....                                     | 10090 |

