
Medicare Carriers Manual Part 3 – Claims Process

Department of Health &
Human Services (DHHS)
Centers for Medicare &
Medicaid Services (CMS)

Transmittal 1830

Date: OCTOBER 31, 2003

<u>HEADER SECTION NUMBERS</u>	<u>PAGES TO INSERT</u>	<u>PAGES TO DELETE</u>
Table of Contents – Chapter XII 12000 – 12999	1 - 6 (6 pp.) None	12-1 – 12-4 (4 pp.) 12-5 – 12-131 (117 pp.)

NEW/REVISED MATERIAL--EFFECTIVE DATE: Not Applicable
IMPLEMENTATION DATE: Not Applicable

Chapter XII, Appeals Process. This chapter is being deleted and the related instructions are issued in the Medicare Claims Processing Manual. The table of contents is replaced with a crosswalk from the old Part 3 to the related instruction in the Internet-only manual (IOM). If the material from MCM, Part 3, is no longer applicable, we indicate that it was not moved to the IOM by entering “deleted” in the crosswalk. For each included cross-reference, we provide the old manual number and the IOM number (e.g., 100-4 for Medicare Claims Processing Manual), and the IOM chapter and the section (§) numbers.

The IOM can be found at <http://www.cms.hhs.gov/manuals>

These instructions should be implemented within your current operating budget.

CHAPTER XII - APPEALS PROCESS

NOTE: Chapter XII has been moved to the new CMS Manual System, in the Medicare Claims Processing Manual (Pub 100-4). The new manual can be found at <http://www.cms.hhs.gov/manuals>. A crosswalk from the deleted manual sections to the new manual sections follows.

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