# **Medicare Intermediary Manual Part 3 - Claims Process**

**Department of Health & Human Services (DHHS)** Centers for Medicare & **Medicaid Services (CMS)** 

Transmittal 1878 **Date: MARCH 28, 2003** 

**CHANGE REQUEST 2569** 

#### HEADER SECTION NUMBERS PAGES TO INSERT

PAGES TO DELETE

Table of Contents - Chapter VII 3615.6 (Cont.) – 3615.7 (Cont.) 6-1-6-4 (4 pp.) 6-136.12C - 6-136.12E (3 pp.) 6-136.12C (1 p.)

6-1-6-4 (4 pp.)

NEW/REVISED MATERIAL--EFFECTIVE DATE: April 1, 2001 IMPLEMENTATION DATE: April 28, 2003

Section 3615.7, Intestinal and Multi-Visceral Transplants, provides claims processing instructions for the National Coverage Decision, effective April 1, 2001 on intestinal and multi-visceral transplants. Effective October 1, 2001, a separate organ acquisition cost center was established for acquisition costs incurred on or after October 1, 2001.

#### **Provider Education**

This information must be shared with providers through your Web site within 2 weeks of receiving this update and must be published in your next regularly scheduled bulletin.

DISCLAIMER: The revision date and transmittal number only apply to the redlined material. All other material was previously published in the manual and is only being reprinted.

These instructions should be implemented within your current operating budget.

## CHAPTER VII BILL REVIEW

	Section
General Requirements.	3600
Claims Processing Timeliness	3600.1
Claims Processing Timeliness Time Limitation for Filing Provider Claims	3600.2
Reviewing Bills for Services After Suspension, Termination, Expiration, or Cancellation of Provider Agreement, or After a SNF is Denied Payment for	
New Admissions	3600.3
Change of Intermediary	3600.4
Reduction in Payments Due to P.L. 99-177	3600.5
Electronic Data Interchange (EDI)	
Electronic Data Interchange Security, Privacy, Audit and Legal Issues	3601
Electronic Data Interchange Security, Privacy, Audit and Legal Issues	3601.1
EDI Audit Trails	3601.2
Security-Related Requirements for Subcontractor Arrangements With	2601.2
Network Services	3601.4
Electronic Data Interchange (EDI) Enrollment Form. Information Regarding the Release of Medicare Eligibility Data	3601.4
New Policy on Releasing Eligibility Data	3601.6
New Policy on Releasing Eligibility Data  Advise Your Providers and Network Service Vendors	3601.7
Network Service Agreement	3601.8
Notification to Providers and Eligibility Verification Vendors	3601.9
Electronic Modic Claims (EMC)	3602
Electronic Media Claims (EMC) Requirements for Submission of EMC Data	3602.1
File Specifications Records Specifications and Data Element Definitions	3002.2
File Specifications, Records Specifications, and Data Element Definitions for EMC Bills	3602.3
Paper Bill.	3602.4
Medicare Intermediary Standard Paper Remittance.	3602.5
Electronic UB-92 Change Request Procedures.  Medicare Standard Electronic Remittance.	3602.6
Support of Non-Millennium Electronic Formats	3602.7
Frequency of Billing	3603
Frequency of Billing.  Requirement That Bills Be Submitted In-Sequence for a Continuous	5005
Inpatient Stay	3603.1
Need to Reprocess Inpatient Claims In-Sequence	3603.2
Form HCFA-1450	
Review of Form HCFA-1450 for Inpatient and Outpatient Bills	3604
Incomplete and Invalid Claims	3605
Claims Processing Terminology	3605.1
Claims Processing Terminology Handling Incomplete and Invalid Claims Data Element Requirements Matrix	3605.2
Form HCFA-1450 Consistency Edits	3606
Hognital Innationt Rills-General	3610
Charges to Beneficiaries by PPS Hospitals Payment for Ancillary Services Outpatient Services Treated as Inpatient Services Admission Prior to and Discharge After PPS Implementation Date	3610.1
Payment for Ancillary Services	3610.2
Outpatient Services Treated as Inpatient Services	3610.3
Admission Prior to and Discharge After PPS Implementation Date	3610.4
Transfers Between Hospitals	3610.5
~p	5010.0

Rev. 1878 6-1

## CHAPTER VII BILL REVIEW

	Section
Outliers	3610.7
Adjustment Bills	
Waiver of Liability	3610.9
Effects of Guarantee of Payment	3610.10
Remittance Advice to the Hospital	3610.11
Noncovered Admission Followed by Covered Level of Care	3610.12
Repeat Admissions and Leave of Absence	3610.12
Additional Payment Amounts for Hospitals With Disproportionate Share of	5010.11
Low Income Patients	3610.15
Rural Referral Centers (RRCs)	3610.15
Rural Referral Centers (RRCs)	5010.10
Dependent Hospitals	3610.17
Payment for Blood Clotting Factor Administered to Hemophilia Inpatients	3610.17
Medicare Rural Hospital Flexibility Program.	3610.10
Grandfathering of Existing Facilities	3610.17
Grandfathering of Existing Facilities  Requirements for CAH Services and CAH Long-term Care Services	3610.20
Payment for Sarvices Furnished by a CAH	3610.21
Payment for Services Furnished by a CAH Payment for Post-Hospital SNF Care Furnished by a CAH Review of Form HCFA-1450 for the Inpatient.	2610.22
Paying of Form HCFA 1450 for the Innationt	3010.23 2610.24
Hospital Capital Payments Under PPS	2611
Federal Rate.	3011 2611 1
Hold Hamplegg Daymants	2611.1
Hold Harmless Payments	3011.2
Blended Payments	3011.3
Capital Payments in Puerto Rico	
Old and New Capital	3011.3
New Hospitals	3011.0
Capital PPS Exception Payment	3011./
Outliers	3011.8
Admission Prior to and Discharge After Capital PPS Implementation Date	3011.9
Market Basket Update	3011.10
Kidney Transplant - General	3012
The Standard Kidney Acquisition Charge	2612.1
Billing for Kidney Transplant and Acquisition services  Charges for Kidney Acquisition Services	3012.2
Natifying Comings	3012.3
Notifying Carriers	3012.4
Heart Transplants	3013 2612 1
Notifying Carriers	3013.1
Stem Cell Transplantation Allogeneic Stem Cell Transplantation	3014
Autologous Stem Cell Transplantation	3014.1 2614.2
Autologous Stem Cell Transplantation	3014.2
Acquisition Cost	3014.3
Notifying Carriers	3014.4
Liver Transplants	3013
Standard Liver Acquisition Charge Billing for Liver Transplant and Acquisition Services	2615.1
Change for Liver Transplant and Acquisition Services	3013.2
Charges for Liver Acquisition Services	3013.3
Notifying CarriersList of Approved Liver Transplant Center	3013.4
List of Approved Liver Transplant Center	3013.3
Pancreas Transplants Intestinal and Multi-Visceral Transplants	3013.0
Intestinal and Multi-visceral Transplants	3013./
Prostate Cancer Screening Tests and Procedures	3010
Payments of Nonphysician Services Hospitals Obtain for Hospital Inpatients	3618

## BILL REVIEW

	Section
Diabetes Outpatient Self-Management Training Services	3619
Determining Covered/Noncovered Days and Charges	3620
Spell of Illness	3622
Processing No-Payment Bills	3624
Processing Provider Liable Inpatient BillsLack of Medical Necessity or	
Care is Custodial	3625
Processing Outpatient and All Partial Payment Indemnified Bills	3625.1
Hospital Billing For Inpatient Part B and Outpatient Services	3626
Inpatient Part B Services	3626.1
Outnatient Services	3626.2
Calculating the Part B Payment Reporting Outpatient Surgery and Other Services	3626.3
Reporting Outpatient Surgery and Other Services	3626.4
HCFA Common Procedure Coding System (HCPCS)	3627
Use and Maintenance of CPT-4 in HCPCS	3627.1
Addition, Deletion and Change of Local Codes	3627.2
Use and Acceptance of HCPCS Codes	3627.3
HCPCS Manuals	3627.4
Fee Schedule and Diagnostic Lab and DME	3627.5
Public Relations	3627.6
HCPCS Training Reporting Hospital Outpatient Services Using HCFA Common	3627.7
Reporting Hospital Outpatient Services Using HCFA Common	
Procedure Coding System (HCPCS)	3627.8
Procedure Coding System (HCPCS)	3627.9
Non-Reportable HCPCS Codes	3627.10
Use of Modifiers in Reporting Hospital Outpatient Services	3627 11
Clinical Diagnostic Laboratory Services Other Than to Inpatients  Screening Pap Smears and Screening Pelvic Examinations	3628
Screening Pap Smears and Screening Pelvic Examinations	3628.1
Clinical Laboratory Improvement Amendments (CLIA)	3628.2
Billing for Durable Medical Equipment (DME), Orthotic/Prosthetic Devices	
and Surgical Dressings	3629
Skilled Nursing Facilities	3630
Processing Beneficiary Demand Bills for Noncovered Admissions	3630.1
Processing Beneficiary Demand Bills for Continued Stays Denials	3630.2
Processing Beneficiary Complaints and Inquiries Regarding Demand Bills	3630.3
Billing for No-Payment Days to Report a Change in Level of Care	3630.4
HCPCS for Hospital Outpatient Radiology Services and Other Diagnostic	
Procedures	3631
ICD-9-CM Coding for Diagnostic Tests	
Swing-Bed Services	3634
Billing by Home Health Agencies Under Cost/IPS Reimbursement	3638
When Bills Are Submitted	3638.1
Billing for Nonvisit Charges	3638.2
Payment System for HHA Claims	3638.3
DME Furnished as a Home Health Benefit	3638.4
Billing for Nonvisit Charges Payment System for HHA Claims DME Furnished as a Home Health Benefit More Than One Agency Furnished Home Health Services Home Health Services Are Suspended or Terminated Then Reinstated	3638.5
Home Health Services Are Suspended or Terminated Then Reinstated	3638.6
Preparation of a Home Health Billing Form in No-Payment Situations	3638./
Intermediary Denies HHA Bill But Plan of Treatment Still in Effect	3638.8
Billing for Part B Medical and Other Health Services	3638.9

Rev. 1878 6-3

## CHAPTER VII BILL REVIEW

		<u>Section</u>
	Reimbursement of HHA Claims	3638.10
	Osteoporosis Injections as HHA Benefit	3638.11
	Billing by Home Health Agencies Under the Home Health Prospective Payment System (HH PPS)	
	Payment System (HH PPS)	3638.12
	When Bills Are Submitted	3638.13
	Billing for Nonvisit Charges	3638.14
	DME Furnished as a Home Health Benefit	3638.15
	More Than One Agency Furnished Home Health Services	3638.16
	Home Health Services Are Suspended or Terminated Then Reinstated	3638.17
	Preparation of a Home Health Billing Form in No-Payment Situations	3638.18
	Billing for Part B Medical and Other Health Services	3638.19
	Reimbursement of HHA Claims	3638.20
	Osteoporosis Injections as HHA Benefit	3638.21
	Completion of Form CMS-1450 for Home Health Agency Billing Under HH PPS	3038.22
	Requests for Anticipated Payment (RAPs)	3038.23
	HH PPS Claims	2629 25
	Special Billing Situations Involving OASIS Assessments	3638 26
	Reneficiary-Driven Demand Rilling Under HH PPS	3638.20
	Beneficiary-Driven Demand Billing Under HH PPS  No-Payment Billing and Receipt of Denial Notices Under HH PPS	3638.30
Bac	ekground on HH PPS.	3639
Dat	Creation of HH PPS.	3639 1
	Regulatory Implementation of HH PPS	3639 2
	Commonalities of the Cost Reimbursement and HH PPS Environment	3639.3
	Effective Date and Scope of HH PPS for Claims	3639.4
	Configuration of the HH PPS Environment.	3639.5
	New Software for the HH PPS Environment	3639.6
	The Home Health Prospective Payment System (HH PPS)	
	EpisodeUnit of Payment	3939.7
	Number, Duration and Claims Submission of HH PPS Episodes	3639.8
	Effect of Election of HMO and Eligibility Changes on HH PPS Episodes	3639.9
	Split Percentage Payment of Episodes and Development of Episode Rates	3639.10
	Basis of Medicare Prospective Payment Systems and Case Mix	3639.11
	Coding of HH PPS Episode Case-Mix Groups on HH PPS Claims:	2620.12
	(H)HRGs and HIPPS Codes.  Composition of HIPPS Codes for HH PPS.	3639.12
	Composition of HIPPS Codes for HH PPS	3639.13
	Significance of HIPPS Coding for HH PPS.	3639.14
	Overview of the Provider Billing Process Under Home Health	2620 15
	Prospective Payment  OverviewGrouper Links Assessment and Payment	2620 16
	OverviewHIQH Inquiry System Shows Primary HHA.	3639.10
	OverviewRequest for Anticipated Payment (RAP) Submission and Processing	3039.17
	Establishes HH PPS Episode and Provides First Percentage Payment.	3639 18
	OverviewClaim Submission and Processing Completes HH PPS Payment,	3037.10
	Closes Episode and Performs A-B Shift	3639 19
	OverviewPayment, Claim Adjustments and Cancellations	3639.20
	Definition of the Request for Anticipated Payment (RAP)	3639.21
	Definition of Transfer Situation Under HH PPSPayment Effects	3639.22
	Definition of Discharge and Readmission Situation Under	
	HH PPSPayment Effects	3639.23
	HH PPSPayment Effects	3639.24
	Adjustments of Episode PaymentLow Utilization Payment Adjustments (LUPAs)	. 3639.25
	Adjustments of Episode PaymentSpecial Submission Case: "No-RAP" LUPAs	3639.26
	Adjustments of Episode PaymentTherapy Threshold	3639.27
6-4	,	Rev 1879
C3-/		n = v/ IX/X

code and a V-code to indicate a previous kidney transplant. If the V-code is not on the claim for the pancreas transplant, search the beneficiary's claim history for a V-code.

- C. <u>Drugs</u>.--If the pancreas transplant occurs after the kidney transplant, immunosuppressive therapy will begin with the date of discharge from the inpatient stay for the pancreas transplant.
- D. <u>Charges for Pancreas Acquisition Services.</u>—A separate organ acquisition cost center has been established for pancreas transplantation. The Medicare cost report will include a separate line to account for pancreas transplantation costs. The Code of Federal Regulations (CFR), §412.2(e)(4) was changed to include pancreas in the list of organ acquisition costs that are paid on a reasonable cost basis.

Acquisition costs for pancreas transplantation as well as kidney transplants will occur in Revenue Center 81X. Override any claims that suspend due to repetition of revenue code 81X on the same claim if the patient had a simultaneous kidney/pancreas transplant. Pay for acquisition costs for both kidney and pancreas organs if transplants are performed simultaneously. Do not pay for more than two organ acquisitions on the same claim.

- E. <u>Medicare Summary Notices (MSN)</u>, <u>Explanation of Your Medicare Benefits (EOMB)</u>, and <u>Remittance Advice Messages</u>.--If a claim for simultaneous pancreas kidney transplantation or pancreas transplantation following a kidney transplant is submitted to you and is missing one of the appropriate diagnosis/procedure codes, deny the claim and use the following EOMB notice or MSN:
- o EOMB 16.79, "Medicare does not pay separately for this service. You do not have to pay this amount."
  - o MSN 16.32, "Medicare does not pay separately for this service."

Use the following Remittance Advice Message:

o Claim adjustment reason code B15, "Claim/service denied/reduced because this procedure or service is not paid separately."

If a claim is denied because no evidence of a prior kidney transplant is presented, use the following EOMB/MSN message:

- o EOMB 15.9, "The information we have in your case does not support the need for this service."
- o MSN 15.4, "The information provided does not support the need for this service or item."

Use the following Remittance Advice Message:

o Claim adjustment reason code 50, "These are non-covered services because they are not deemed medically necessary by the payer."

To further clarify the situation, the intermediary should also use new claim level remark code MA 126, "Pancreas transplant not covered unless kidney transplant performed."

#### 3615.7 <u>Intestinal and Multi-Visceral Transplants</u>.--

- A. <u>Background</u>.--Effective for services on or after April 1, 2001, Medicare covers intestinal and multi-visceral transplantation for the purpose of restoring intestinal function in patients with irreversible intestinal failure. Intestinal failure is defined as the loss of absorptive capacity of the small bowel secondary to severe primary gastrointestinal disease or surgically induced short bowel syndrome. Intestinal failure prevents oral nutrition and may be associated with both mortality and profound morbidity. Multi-Visceral transplantation includes organs in the digestive system (stomach, duodenum, liver, and intestine). See the Coverage Issues Manual §35-103 for further information.
- B. <u>Approved Transplant Facilities</u>.--Medicare will cover intestinal transplantation if performed in an approved facility. The approved facilities are located at <a href="http://cms.hhs.gov/providers/transplant/default.asp">http://cms.hhs.gov/providers/transplant/default.asp</a>.
- C. <u>Billing</u>.--ICD-9-CM procedure code 46.97 is effective for discharges on or after April 1, 2001. The Medicare Code Editor (MCE) lists this code as a non-covered procedure with no exceptions. You are to override the MCE when this procedure code is listed and the coverage criteria are met in an approved transplant facility.

We recommend that you automate the diagnostic review for intestinal transplants and suggest that the MCE interface is the best place to do this. Where the procedure code is identified by the MCE, check the provider number and effective date to determine if the provider is an approved intestinal transplant facility. Check the effective date for Medicare approval. Suspend the claim for clerical review of the operative report to determine that the beneficiary has at least one of the covered conditions listed when the diagnosis code is for a covered condition. This review is not part of your medical review workload. Instead you should complete this review as part of your claims processing workload.

Charges for ICD-9-CM procedure code 46.97 should be billed under revenue code 360, Operating Room Services.

For discharge dates on or after October 1, 2001, acquisition charges are billed under revenue code 81X, Organ Acquisition. For discharge dates between April 1, 2001 and September 30, 2001, hospitals were to report the acquisition charges on the claim, but there was no interim pass-through payment made for these costs.

Bill the procedure used to obtain the donor's organ on the same claim, using appropriate ICD-9-CM procedure codes.

The 11X bill type should be used when billing for intestinal transplants.

Immunosuppressive therapy for intestinal transplantation is covered and should be billed consistent with other organ transplants under the current rules.

There is no specific ICD-9-CM diagnosis code for intestinal failure. Diagnosis codes exist to capture the causes of intestinal failure. Some examples of intestinal failure include, but are not limited to:

- Volvulus 560.2.
- Volvulus gastroschisis 756.79, other [congenital] anomalies of abdominal wall,
- Volvulus gastroschisis 569.89, other specified disorders of intestine,

- Necrotizing enterocolitis 777.5, necrotizing enterocolitis in fetus or newborn,
- Necrotizing enterocolitis 014.8, other tuberculosis of intestines, peritoneum, and mesenteric,
- Necrotizing enterocolitis and splanchnic vascular thrombosis 557.0, acute vascular insufficiency of intestine,
  - Inflammatory bowel disease 569.9, unspecified disorder of intestine,
  - Radiation enteritis 777.5, necrotizing enterocolitis in fetus or newborn, and
  - Radiation enteritis 558.1.
- D. <u>Acquisition Costs.</u>--A separate organ acquisition cost center was established for acquisition costs incurred on or after October 1, 2001. The Medicare Cost Report will include a separate line to account for these transplantation costs. For intestinal and multi-visceral transplants performed between April 1, 2001 and October 1, 2001, the DRG payment was payment in full for all hospital services related to this procedure.
- E. Medicare Summary Notices (MSN), Remittance Advice Messages, and Notice of Utilization Notices (NOU).--If an intestinal transplant is billed by an unapproved facility after April 1, 2001, deny the claim and use MSN message 21.6, "This item or service is not covered when performed, referred, or ordered by this provider;" 21.18, "This item or service is not covered when performed or ordered by this provider;" or, 16.2, "This service cannot be paid when provided in this location/facility;" or NOU message 16.99, "This service cannot be paid when provided in this location/facility;" and Remittance Advice Message, Claim Adjustment Reason Code 52, "The referring/prescribing/rendering provider is not eligible to refer/prescribe/order/perform the service billed."

Rev. 1878 6-136.12E