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# Program Memorandum Intermediaries/Carriers

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Department of Health &  
Human Services (DHHS)  
Centers for Medicare &  
Medicaid Services (CMS)

Transmittal AB-02-086

Date: JUNE 26, 2002

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## CHANGE REQUEST 2218

**SUBJECT: Change in Procedure for State Requests for Retrospective Medicare Claims**

This Program Memorandum provides contractors with updated instructions regarding states' requests for retrospective Medicare claims. Over the past several months, the Centers for Medicare and Medicaid Services (CMS) has reviewed the current procedure of Medicare contractors providing the states access to the Adjudicated Claims File (ACF).

Medicare contractors can no longer provide ad-hoc retrospective claims to their state trading partners because these requests require special software that is not part of the core business of the Medicare contractors, whose principal job is to adjudicate current Medicare claims. Therefore, as of May 31, 2002, Medicare contractors will no longer provide ad-hoc retrospective claims to states. Instead, states may access Medicare claims files for adjusted, denied, and paid claims for their dually eligible population directly from CMS on a one-time basis. Contractors will continue to provide "crossover" claims to the states according to the terms of your trading partner agreements for coordination of benefits purposes. A State Medicaid Directors letter effective May 31, 2002, has been issued to alert the states of this change.

If you receive a state request for retrospective claims data, please refer the requestor to:

Rebecca (Goldy) Rogers  
Centers for Medicare & Medicaid Services  
Centers for Medicaid and State Operations  
Mailstop: S3-13-15  
7500 Security Blvd.  
Baltimore, MD 21244-1850  
Phone (410) 786-6450  
E-mail: [rrogers@cms.hhs.gov](mailto:rrogers@cms.hhs.gov)

**The *effective date* for this Program Memorandum (PM) is July 26, 2002.**

**The *implementation date* for this PM is July 26, 2002.**

**These instructions should be implemented within your current operating budget.**

**This PM may be discarded after May 31, 2003.**

**If you have any questions, contact Rebecca (Goldy) Rogers at (410) 786-6450.**

**CMS-Pub. 60AB**