
Program Memorandum Intermediaries/Carriers

Department of Health &
Human Services (DHHS)
Centers for Medicare &
Medicaid Services (CMS)

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CHANGE REQUEST 2364

SUBJECT: Publication and Maintenance of a Directory of Electronic Billing Vendors

This Program Memorandum (PM) provides instructions for carriers, durable medical equipment regional carriers (DMERCs), and intermediaries on the requirements for developing, maintaining and publicizing a directory of electronic billing vendors.

Directory of Billing Vendors

You are to maintain a directory of your electronic billing vendors who have successfully tested with you and are in production for the Health Insurance Portability and Accountability Act version of the X12N 837 Health Care Claim. You are to make this directory available to your providers via your Web page or electronic bulletin board. You are to update the directory on a monthly basis, as new billing vendors are moved into production. The information in the directory is to include at least the vendor name, phone number, address, software product name, and production version of the X12N 837.

The *effective date* and *implementation date* for this PM is December 1, 2002.

These instructions should be implemented within your current operating budget.

This PM may be discarded after October 16, 2003.

If you have any questions, contact Joy Glass on 410-786-6125 or jglass@cms.hhs.gov.