

# Program Memorandum Carriers

Department of Health &  
Human Services (DHHS)  
Centers for Medicare &  
Medicaid Services (CMS)

Transmittal B-02-059

Date: SEPTEMBER 19, 2002

CHANGE REQUEST 2391

**SUBJECT: Activation of the Automated Unsolicited Response for Skilled Nursing Facility (SNF) Consolidated Billing and Global Payment Demonstrations**

## I - GENERAL INFORMATION

**A. Background:** Program Memorandum (PM) AB-02-037, CR 2082, issued March 22, 2002, instructed carriers to install an automated unsolicited response for SNF consolidated billing, but not to implement it until notified. Through this PM we are notifying all carriers, except the four Durable Medical Equipment (DME) regional carriers, to implement the automated processing. Action for the DME carriers will be addressed at a later date.

The HCFA Part B Standard System (HPBSS) and associated carriers are waived from implementing this CR due to their upcoming transition to the Multiple Carrier Systems (MCS) system and their previous waiver of CR 2082 which instructed the carriers to implement, but not activate, the automated unsolicited response for SNF consolidated billing.

CR 1752 (Transmittal AB-01-149, Issued October 23, 2001) directed specified contractors to implement an unsolicited response process to support two CMS global payment demonstrations: The Quality Partnerships Demonstration (formerly referred to as "Centers of Excellence") and the Provider Partnerships demonstration. Subsequently it was decided to defer automation of the unsolicited response process until such time as a similar process was automated for all contractors for SNF consolidated billing. With this Program Memorandum, contractors affected by these demonstrations are directed to automate the unsolicited response process described in CR 1752.

**B. Policy:** N/A

## II - BUSINESS REQUIREMENTS

- *use the word "must" to indicate a mandatory action*
- *use the word "will" to indicate an optional action*
- *Resp. column is optional*

Req. #	Requirements	Resp.
1	Contractors must discontinue the current manual unsolicited response process and begin processing using the automated process that was installed with PM AB-02-037 and PM AB-01-149.	All carriers, except DME regional carriers

2	Contractors must report any future issues concerning the unsolicited response received from CWF to the appropriate CWF regional host for review.	All carriers, including DME regional carriers
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### III – SUPPORTING INFORMATION AND POSSIBLE DESIGN CONSIDERATION

#### A – Other Instructions:

X-Ref Req. #	Instructions
N/A	

#### B – Design Considerations:

X-Ref Req. #	Recommendation for Medicare System Requirements
N/A	

#### C - Interfaces: None

**D – Contractor Financial Reporting/Workload Impact:** This change will eliminate the manual workload that has been required until now.

#### E – Dependencies: None

#### F – Testing Considerations: None

### IV. ATTACHMENT(S) - None

<p><b>Version:</b> 9/11/02 draft</p> <p><b>Implementation Date:</b> September 19, 2002</p> <p><b>Discard Date:</b> October 1, 2003</p> <p><b>Contact:</b> The appropriate Regional Office</p>	<p><b>Effective Date:</b> No later than 1 week from the date of issuance.</p> <p><b>Funding:</b> These instructions should be implemented within your current operating budget.</p>
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