

UNITED STATES DEPARTMENT OF AGRICULTURE

-----X
IN THE MATTER OF: :
 :
PUBLIC MEETING :
FOOD SERVICE MANAGEMENT :
-----X

3101 Park Center Drive
Rm 204B
Alexandria, Virginia

Thursday
October 24, 2002

The above-entitled matter came on for meeting
before Ron Vogel, at 1:00 p.m., pursuant to notice.

Present:

BARBARA ADAMS	CLIFF MEYERS
BILL BABB	BRUCE NORMAN
KATHY MANZO	BRIAN O'HARA
RACHEL BISHOP	PATRICIA PHILLIPS
DAVE BROTHERS	JOHN R. PURCELL
CHRISTINE CARPINO	DEIRDRE PUREFOY
ROSALIND CLEVELAND	ALAN RAUL
RANDALL COLLINS	SUZANNE RIGBY
ROBERT DELORENZO	RYAN W. STROSCHEIN, ESQ.
SANDY FISHER	JOSEPH TEMPLIN
BONNIE E. GREEN	SHERRY THACKERAY
TOBY HORNER	STEVEN THOMAS
THOMAS JO	PAUL VELTRI
JIMMY J. JOHNSON	RON VOGEL
LES JOHNSON	BARBARA WAGNER
TOM LEE	JANET WALLINGTON
DENISE LONDOS	CORA YANACEK
SARAH CARSON MAUER	

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

PROCEEDINGS

(On the record at 1:00 p.m.)

MR. VOGEL: Would you please just come up?

And before I turn this over to Jimmy, it would be helpful to me if we could do, just raise your hand, let everybody know who you are, and who you represent. And I would like to start with Dave, way in the back of the room, by the trophy case.

MR. BROTHERS: I am Dave Brothers --

(Discussion was held off-microphone.)

MR. VOGEL: That might be helpful.

MR. PURCELL: My name is John Purcell --

MR. COLLINS: I am Randy Collins --

MR. TEMPLIN: I am Joe Templin with the FNS Midwest Region in Chicago.

MS. PUREFOY: My name is Deirdre Purefoy, and I am also with the Midwest Regional Office.

MS. CLEVELAND: Rosalind Cleveland, here with the Distribution Division --

MR. O'HARA: Bryan O'Hara with Aramark.

MR. RAUL: Alan Raul, Sidley Austin Brown and Wood, represents Aramark.

VOICE: I am just here to observe.

MR. LEE: Tom Lee, with the Virginia Department of Agriculture -- deal with processing.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 MR. BYERS: Joe Byers. I am with --

2 MS. WAGNER: Barbara Wagner. I am with the
3 Pennsylvania Department of Agriculture.

4 MR. JOHNSON: Les Johnson. Les Johnson and
5 Associates.

6 MR. NORMAN: I am Bruce Norman, with
7 Chartwell services.

8 MS. YANACEK: I am Cora Yanacek, also
9 with Chartwells.

10 MR. THOMAS: I am Steve Thomas, with the
11 Virginia Department of Agriculture.

12 MR. HORNER: Toby Horner, Metz and Associates
13 Dining Services.

14 MS. CARPINO: I am Chris Carpino. I am with
15 the Food and Nutrition Service.

16 MS. FISHER: Sandy Fisher, with Phillips
17 Resources.

18 MS. MANZO: Kathy Manzo, with the USDA, in
19 the Mid-Atlantic Region.

20 MS. PHILLIPS: Patricia Phillips, Phillips
21 Resources.

22 MR. VOGLE: This is Donna Brown, right here
23 in front, with Food Distribution Division. She is
24 going to make sure everything works smoothly today.

25 MR. STROSCHEIN: Ryan Stroschein, with the

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 American Commodity Distribution Association.

2 MS. ADAMS: Barbara Adams, D.C. Public
3 Schools, School Nutrition Services.

4 MR. BABB: Bill Babb, with Babb Food Brokers.

5 MR. DELORENZO: Bob Delorenzo, with Food
6 Distribution, here at headquarters.

7 MS. BISHOP: I am Rachel Bishop, Office of
8 the General Counsel.

9 MS. WALLINGTON: Janet Wallington, Food
10 Distribution.

11 MS. THACKERAY: Sherry Thackeray, Food
12 Distribution headquarters.

13 MS. RIGBY: I am Suzanne Rigby, and I am with
14 Food Distribution.

15 MR. JOHNSON: And again, I am Jimmy Johnson.
16 I am going to be facilitating the proceedings here
17 today.

18 MR. VOGEL: And with that, I am going to turn
19 it over to Jimmy, unless there are any questions before
20 we turn it over to Jimmy. We are all clear why we are
21 here? Good.

22 MR. JOHNSON: All right. Good afternoon,
23 ladies and gentlemen. My purpose here, really, I want
24 to explain, and that is, I am the facilitator for the
25 proceedings today. I have really no content -- I am

1 coming to this fresh, and hopefully, without opinions,
2 and my job here is to be an impartial controller of the
3 process, to assure that we draw the information that
4 the federal representatives would like to hear, that
5 will assist them in the future, and to make sure that
6 things go smoothly, that we stay on focus, stay on
7 track, that sort of thing. We are going to open today
8 with a brief period of comments from individuals who
9 have indicated that they would like to make some
10 comments. That can be a formal presentation. It could
11 just be some notes that they have, things that they
12 really want to say. That in general, the context of
13 that is not going to be limited, but we will limit the
14 time that you have to five minutes. Donna here, who
15 is, some of you cannot see because she is in front of
16 the column, will actually be serving as a timekeeper.
17 The method that we will use to keep time is a method of
18 displaying cards. If you are unfamiliar with that,
19 when you begin speaking, your five-minute period will
20 begin with a green card. When you have one minute left
21 to speak, she will display a yellow card. And at the
22 end of five minutes, she will display a red card, and
23 we ask you to stop speaking at that time. So, if you
24 have a wide range of topics to comment on, we invite
25 you to refer back to the notice in the *Federal*

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 *Register*, as to the subjects that we would be speaking
2 on here today, and try to at least to get that
3 information in, first, before you go elsewhere with
4 your comments. We would appreciate that greatly.
5 After we conclude that portion of the meeting, we will
6 have some remarks from the federal staff, again,
7 regarding the focus in the conversation on the areas
8 that we would like to draw information from you on, and
9 then it will be time for an open discussion.

10 There are some certain procedural things I
11 would like to let you know about, in doing that, and
12 that is, we would like you to stand, when you are
13 speaking. We do have a recorder here, that is going to
14 be making note of everything that is said, and we want
15 to be able to hear you. So that's the reason that we
16 will be passing around the microphone, and ask you to
17 stand while you are speaking, so you can be easily
18 identified.

19 The first time that you speak, and make a
20 comment, we would ask that you state your name, your
21 affiliation, and please spell your name, so we can get
22 it accurate in the record. We do have a written list
23 of everyone attending, but it would assist us greatly,
24 in making sure we know who the comments come from. If
25 you should speak another time, simply just state your

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 name, before you speak. It will be unnecessary to,
2 again, spell your name. We ask that only one person
3 speak at a time. Again, if more than one person
4 speaks, it makes it very, very difficult to keep the
5 information straight, and record it. If you have
6 something to say, I will assure you that you will have
7 the opportunity to comment, or rebut, or whatever, on
8 what someone else has to say. Simply, you can raise
9 your hand, or nod at me, or something like that, and I
10 will make sure you get that opportunity.

11 Again, we want you to focus your comments.
12 We are really here to collect information that will
13 assist greatly, if you stay on topic. If you don't, it
14 is really my job to call you back to the points of
15 order. So I will be doing that. Please don't be
16 discouraged by that, but we need to keep things focused
17 here, in order to make best use of our time.

18 I think that's pretty much everything.
19 Logistics, if you are not familiar with them, emergency
20 exits are directly at the back of the room, none of
21 them are locked, and in case of any sort of in-flight
22 emergency, you will evacuate over the wings, the doors
23 in the back. If you need to use restroom facilities,
24 you will find those in the elevator lobby, at the far
25 end.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 So, with that, I will go ahead, then, and as
2 for the people that have indicated they would like to
3 make comments, if you would like to make a comment, a
4 presentation of some type, for five minutes, please, I
5 will ask you to go back to the desk, and if you did not
6 indicate that, please do so, at this point.

7 And, of those that have indicated they would
8 like to make a comment, the first person that I have on
9 the list is Les Johnson. So, Les, if you would like to
10 come up, you can use it, and we would appreciate it if
11 you do it at the podium here, for your time.

1 **PRESENTATION OFPRESENTATION OF**
2 **LES JOHNSON AND ASSOCIATES**
3 **BY MR. JOHNSON:**

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 My name is Les Johnson. I am with Les
2 Johnson Associates, and I am not, my comments are not
3 in terms of representing any particular firm. They are
4 just my personal perspective on this, at this point.
5 And first, I want to applaud USDA for having this
6 meeting, because it is an opportunity for the
7 Government to get input before the regs and policy are
8 actually done. And many of you know that I worked for
9 USDA previously, and once the policy and regs are
10 written, it is far harder to make change, than before
11 they are written. So this is a great opportunity for
12 companies out there to actually have an effect, on what
13 is likely I think to be policy for the next decade in
14 this particular area. From my perspective, there has
15 be a lack of clarity, on fixed priced contracts, in
16 terms of commodities, partly probably because, ten or
17 fifteen years ago, there were very, very little of this
18 going on in the United States, and now this field is
19 growing tremendously and expanded. There is probably a
20 couple of different options, you know, which the
21 Government can take on this, probably more than these
22 two, but in my mind, it comes down to one is the
23 perspective that OIG wrote in their audit, it is kind
24 of an accounting perspective, and that is, every time
25 commodities come in, you find some way to deduct the

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 value of those commodities, or to pay the school back
2 the price. The second perspective, I would call an
3 economic perspective, and I am putting these words to
4 these, as accounting and economic, I am just applying
5 these words to these. And that is that, hey, this is
6 really taking, can be part of the bid price from the
7 beginning. If a company knows they are going to get
8 commodities, aren't they going to bid lower from the
9 beginning? Both of these perspectives have major
10 differences in terms of what transaction cost, how much
11 paperwork you have got to keep, how much risk you have
12 got of getting in trouble afterwards. They have got
13 differences in terms of a level playing field, which is
14 a key in all those kinds of things, so the companies
15 are competing in a level playing field, and they
16 probably have differences in just the clarity of the
17 operation. And so I expect that during this meeting,
18 some of those things, which I am not going to get into,
19 are going to come out, and if they don't come out, then
20 I am sure some of us will throw in our thoughts on
21 them.

22 I don't know which way the USDA should go
23 right now, but I know there is some really significant
24 stuff here, that this program will be living with for a
25 long time. So thank you for this opportunity to make

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 comments on this, and I am glad you are having this
2 meeting, and I think it is a great idea.

3 MR. JOHNSON: Thank you. Our next speaker
4 will be Alan Raul.

5

1 **PRESENTATION OF PRESENTATION OF**
2 **SIDLEY, AUSTIN, BROWN AND WOOD**
3 **BY MR. RAUL:**

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 MR. RAUL: Thank you. Allen Raul. R-A-U-L.
2 Sidley, Austin, Brown and Wood. Representing Aramark.
3 Thanks for the opportunity to present our thoughts.
4 Ron Vogel, USDA, thank you for doing this. We very
5 much appreciate the open-minded approach to trying to
6 get input to develop the best possible policy going
7 forward.

8 My approach in the five minutes, which I
9 think will be rigorously enforced, is to throw out
10 really ideas for consideration, since we understand the
11 direction to be really fluid, and the agency to be
12 receptive to the comments and thoughts from industry
13 and elsewhere. So I am going to throw out some basic
14 propositions, some comments on the OIG approach, and
15 then some concerns regarding the complexities of
16 valuation, just again, to throw out the ideas, without
17 asserting a specific policy or regulatory approach that
18 we would advance to FNS, but rather a collection of
19 thoughts, ideas, to be taken into account.

20 First, I very much agree and understand that
21 the law and regulations provide that commodities must
22 be provided for the use, for the benefit of program
23 meals served in the national school lunch program,
24 rather than for any other purpose. That is the key
25 point that OIG stressed, and we recognize that that is

1 what the law is and what it should be, so the
2 differences then come after that.

3 Questions of what the commodities will be,
4 that any school and food service management company
5 gets, what the commodities are, how usable they will
6 be, what condition they will be found in, are variables
7 that the companies need to take, will experience, and
8 need to take into account. USDA valuation for
9 commodities may well be higher than what the companies
10 can obtain through their own procurement channels.
11 There is an inevitable complexity in determining
12 realistic and fair valuation for commodities,
13 especially because these commodities are not ordered or
14 managed by the companies, so there are inefficiencies
15 that result from the ad hoc nature of the commodities
16 being supplied.

17 The menu planning process is complicated by
18 virtue of the appearance of commodities that, again,
19 are not ordered by the company, so some efficiencies
20 are impaired and cost effectiveness, and essentially
21 receiving these ad hoc commodities, as well as some
22 potential impairment in the overall delivery of the
23 nutrition that the companies need to provide for the
24 schools they are working for. Using the commodities
25 may be more labor-intensive to prepare and use,

1 depending on the circumstances of the commodities, and
2 they may not be perfectly useful and needed in every
3 case for the school lunches which these commodities are
4 provided for, depending on what the commodities are,
5 and the quantities, and so on, it may or may not be
6 truly needed, quote unquote, in the school lunches that
7 they are provided for. Requiring crediting and
8 accounting for USDA commodities will necessarily give
9 rise to higher transaction costs, accounting,
10 monitoring, valuation of the products themselves, all
11 will need to be factored in. It is also our
12 understanding that USDA strongly wishes to promote
13 incentives for using commodities rather than to give
14 rise to disincentives.

15 At the same time, the OIG report makes it
16 clear that that agency recognizes that the current
17 legal requirement, that, under current law and
18 regulation, FNS has only suggested, and not required,
19 the pass through of the commodity value. So any
20 requirements that would change this understanding would
21 need to be adopted, undertaken, through rulemaking,
22 which again I think OIG understands, as does FNS, so we
23 think we are all on the same wavelength there.
24 Valuation guidelines would need to be provided by FNS,
25 if this, if that's the direction the agency goes in.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 We note that providing for commodities, which must go
2 for the purposes of the school lunch program, actually
3 goes to the benefit of the school food authorities, in
4 terms of the fixed price bid submitted by food service
5 management companies. Based on their experience, in
6 the past, they are in a position to provide a
7 fixed-price bid, that already takes account of what the
8 likely experience will be with commodities. So the
9 SFA's get the benefit of relatively low and definitely
10 predictable fixed-price bids, without having to worry
11 about whether there is going to be a contingent and
12 unpredictable, uncertain crediting back for
13 commodities. So there are definite advantages to the
14 SFA's, to have fixed-price bids, that are not subject
15 to subsequent accounting and crediting back. Thank
16 you.

17

1 MR. JOHNSON: Okay. The last person that has
2 indicated they would like to speak is Mr. Randall
3 Collins. No, they, okay, thank you very much. Okay, I
4 will just ask, going with the flow here, is there
5 anyone else who has some comments they would like to
6 share, even if you have not indicated you would like to
7 get. Very good then.

8 Well, at this moment, I would like to,
9 Suzanne, are you going to? Yes, I would like to have
10 someone come up, who is going to explain a little bit
11 more about the particular subjects that we want to get
12 some input on, here, and to begin our discussion, if we
13 can possibly do that. And Suzanne, would you like to?

14 MS. RIGBY: Sure, if I don't trip. I am sure
15 most of you caught this, in the *Federal Register*
16 notice, but in case you did not, I would like to just
17 read straight from that, of what the topics are today,
18 and we would like to adhere to this as much as
19 possible. First of all, we are going to be limited to
20 the Office of Inspector General's recommended approach
21 for crediting USDA commodities. Next, we are going to
22 limit to value pass through methods, currently used by
23 food service management companies, and the school food
24 authorities and food service management contracts. And
25 last, we are going to limit our comments to proposals

1 to proposals for the development of new, specific
2 procedures, for crediting USDA donated commodities.
3 Are there questions about that? Okay.

4 MR. JOHNSON: Well, just to keep you on track
5 here, what we will do is we are going to display the
6 areas of discussion for you, while we are discussing
7 those, and the first area we would like to address is
8 the OIG recommendation number one. So I will open it
9 up to discussion for this point. If you have something
10 you would like to say, just indicate, raise your hand,
11 nod your head and so forth, and we will go forward. So
12 the floor is open.

13 MR. VOGEL: Can I, I am going to, excuse me,
14 I want to ask Mr. Raul a question, because I am going
15 to have to be leaving shortly, but I want to ask you
16 one particular question. When you mention this
17 factoring in the commodities as part of the fixed-price
18 bid, what would your reaction be to an approach in
19 which companies submitted two different bids, one
20 without factoring in the value of commodities, and one
21 with the value of commodities factored in, so that
22 school districts could see exactly what food service
23 management companies felt their commodities are worth?
24 Can I ask, is anybody else, I would like to have your
25 reaction to that, Alan, and anybody else who wants to

1 weigh in on that, just before I have to leave here.

2 MR. RAUL: Thanks, Ron. I would say,
3 firstly, that that's a creative suggestion, Mr. Vogel,
4 that you always have creative suggestions, and I think
5 that is a creative one. It would certainly go towards
6 disclosure, and give options. One of the important
7 propositions that is worth the agency's considering is
8 the disadvantages of eliminating flexibility, or, to
9 put it more simply, reducing flexibility is a cost and
10 a constraint that may not produce commensurate
11 advantages. So what you are suggesting is kind of a
12 middle road. Those school food authorities that want
13 the benefits of a fixed price, without the contingency
14 of crediting back for uncertain and unpredictable
15 commodities being supplied, would still be able to
16 select that, if they wish. So that would certainly
17 allow the, essentially the status quo, to continue to
18 exist, and that might be, might be more important.
19 Need to think about the business dynamics a little bit
20 more, but it certainly preserves flexibility.

21 MR. NORMAN: I am Bruce Norman, with
22 Chartwell's dining services. N-O-R-M-A-N. I would
23 like to echo what Mr. Raul said, and that is, one of
24 the big things that is a negative to this is, one is
25 processing. I know we have some people here from

1 processing, but if we are reimbursing for the value of
2 those commodities, for us to then go and get them
3 processed, is totally uneconomical to do that, because
4 you are then paying for the product one and a half
5 times, in a sense. So that becomes something that
6 would be to the client's benefit, to the school
7 district's benefit, but we are not going to do it,
8 because we figured in 15¢ a meal, that's what we are
9 going to credit, and we can go and buy it for much
10 cheaper than taking a chicken and getting it
11 processing. So that's something that typically is not
12 done. And second is, I would like to echo that we
13 don't know what the future commodities will be, and
14 suddenly we can get fifty cases of salmon, which, if
15 you price it out, would be something that would not
16 fit, pricewise, in a \$1.50 school lunch program, but we
17 are forced to use it, and give the client SFA a credit
18 back larger than we ever would for an item that we
19 would purchase on the street, according to that menu
20 mix. And another thing I would like to echo in that is
21 that, in some cases, we are forced to use and credit
22 back commodities that actually are hard to use, because
23 of the nutritional requirements, such as butter, and
24 those types of items. Thank you.

25 MR. JOHNSON: Let me just add one thing to

1 that, that, if two bids came in, and it were then
2 transparent as to what value the company was giving to
3 the commodities, if they did not play with the numbers,
4 it is almost certainly going to be less, I think, I
5 would guess, less, because of the reasons that these
6 gentlemen presented. Would then USDA be in the
7 situation of proving that there was not a value pass
8 through going to create problems down the line?

9 MR. VOGEL: I don't know, Les. I don't know.

10 Just again, we are here to think about alternatives.
11 You and Mr. Raul both raised this issue of that the bid
12 base, the bid price being the basis of how the company
13 should look at commodities, and my concern is making
14 sure that schools know just exactly how their
15 commodities are being valued in the bids that are being
16 submitted. That's all. And I don't know whether it is
17 feasible. I don't know what other kind of games might
18 be played. I don't even know whether it is legal. But
19 again, we are talking about solutions here, to what,
20 like, as you said in your opening remarks, there are
21 several ways we could go, and we are trying to figure
22 out the way that works best for both management
23 companies, as well as school food authorities.

24 MS. PHILLIPS: Hi. I am Patricia Phillips,
25 from Phillips Resources. It is P-H-I-L-L-I-P-S. The

1 one thing I was aware of is the difference in the
2 commodity value that USDA sets on November 15th of the
3 previous school year, and the value of the commodities
4 that the schools are paying, or that the food service
5 management companies are paying when they buy that
6 product commercially. And that, that differential, I
7 question if it is really possible for food service
8 management companies to do a true, with or without
9 two-bid process, because if you know your without
10 commodity value is going to be, is the number from
11 which the commodity values will be subtracted, then you
12 often have to artificially increase that, to
13 accommodate. So I question whether you truly can get
14 competitive bids, of with or without commodities.

15 MR. BROTHERS: I am Dave Brothers --

16 MR. JOHNSON: Dave, hold on, just a second.
17 It really is difficult to hear you up here.

18 MR. BROTHERS: I am Dave Brothers with Food
19 Distribution. Can one of the food service management
20 companies take us through how they go in, and start
21 their negotiations with a school, and what items get
22 talked about? I have heard that you are forced to take
23 commodities that you cannot use, and it seems to me
24 that if you address that with the schools, before you
25 got your commodities, they have a list of 150

1 commodities they can choose from. They are not
2 required to take one of each 150, so if you all had
3 gone in and talked to them about what is going on, and
4 what commodities you could use in your system, and they
5 ordered more quantity of that commodity, as opposed to
6 taking something you all could not use, then maybe that
7 would be a benefit to you, so can you explain to the
8 USDA people how that process works? I don't
9 understand.

10 MR. NORMAN: Bruce Norman, Chartwell's.
11 First of all, the comment that you made is only
12 partially correct, because every state is totally
13 different in the commodities you get. In Missouri, for
14 instance, you have a choice possibly to turn some down,
15 but you basically get a letter saying, next month, you
16 are going to get, you know, X number of cases of
17 chicken, and X number of cases of ground beef, and so
18 much of this, and then the next month, you will get
19 none of that, and you will get tons of others. Other
20 states give you a list of what is available, and you
21 are, you can order what you want each month. Others
22 just say, this is what is coming. You can get it,
23 unless you write us back and turn it down. Each state
24 you can pick, if I am correct, different commodities
25 that they want to use. Some states don't choose

1 different commodities. Some process for you, and allow
2 you to use five cases of chicken that's already
3 processed, and they add that on to the delivery
4 freight, and they all do it different. And as far as
5 negotiation goes, typically in the states where you do
6 a lot of the fixed rate, it is not really RFP when it
7 is fixed rate, it tends to be more of an ITB.
8 Illinois, for example, there is not as much negotiation
9 on that. It is like, this is what it is. When you get
10 commodities delivery, you use them, and even states in
11 there that you have to have a minimum value, that you
12 reimburse the SFA for. And so, you can maybe turn down
13 some that you think are really high-priced, but you
14 have to hit that minimum, or you are going to end up
15 owing the client that, anyway. Again, the point is,
16 you are not going to have any sort of consistency in
17 that, across the board, and to reinforce what he said,
18 we don't know what the future will bring, either.
19 Maybe right now, most of the commodities are
20 reasonable, but in the past, we have gotten commodities
21 that would be items you would never purchase for a
22 type A lunch program, either because they are too
23 expensive, or they are not going to be eaten by
24 children, or other factors that are involved, and we
25 would be, in a sense, crediting.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 Another question that I would like to raise,
2 to the people here from USDA, is the discussion that,
3 the future is going to be that the commodities will
4 probably become labeled, with, not the USDA labels, but
5 just the manufacturer labels, and we will credit, not
6 based on usage, but based on what we receive, and the
7 question I have is that, does that mean that then we,
8 the FSCC, owns those commodities and we can do whatever
9 we want with them? And I would like to get an answer
10 to that, too, because I think that plays into these
11 recommendations. Does that answer your question?

12 MR. BROTHERS: Yes. That helps.

13 MR. JOHNSON: I just wanted to comment, in
14 terms of posing questions to the federal
15 representatives, here. Really, we are here to gather
16 information. That's really what we are trying to do.
17 For guidance, I think, if I may make a suggestion, some
18 proposals regarding those things will certainly be
19 taken into consideration, and receive a great deal of
20 consideration. So I would ask you, if you could
21 possibly, to frame, rather than questions, maybe making
22 some suggestions, or possible ways to handle that. Is
23 there any further discussion of this subject, or anyone
24 want to get their two cents in? Okay.

25 MS. FISHER: I am Sandy Fisher, F-I-S-H-E-R.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 I mentioned I am with Phillips Resources, but I spent
2 22 years as a state processing specialist, so I want to
3 kind of go between what Dave said, and, I'm sorry,
4 Bruce Norman. He is a little bit in between. The
5 states can accept every commodity that's offered them.

6 They can also accept a limited amount. And it is
7 true, all states operate differently, but what we are
8 talking about here today, in coming up with proposals,
9 it would be possible to come up with some guidance that
10 would help the states operate somewhat similarly, when
11 it comes to the food service management company. And
12 some of the ideas that are coming out here, I think,
13 will probably lead into that. It would be possible
14 maybe to come up with a contract, and limit the number
15 or types of commodities that would be useful. That may
16 not be acceptable to the states, but I am just saying,
17 since we are talking about proposals, I see that as one
18 way of bridging, taking everything, and still taking
19 some commodities to at least alleviate, or reduce the
20 cost to the schools.

21 MR. JOHNSON: Any additional comments?

22 MR. BROTHERS: Dave Brothers. I really was
23 not going to talk when I came in this week -- I have
24 got lots of questions. I can understand, from the food
25 service management company perspective, that there is

1 some ambiguity, of what you are getting for a bonus.
2 Your recipients don't have to take any bonus. Bonus is
3 taken if you can use it. So it seems to me like, in
4 your negotiations with these recipients, or the users
5 of your stuff, you set that up out front, that you were
6 not going to take any bonus, that once you bid your
7 contract, that you don't want any bonus commodities to
8 reduce the prices. And it seems to me like then, you
9 would have eliminated that problem that would occur
10 down the road. And you are still going to get your
11 15¢, or 15-1/4¢, as it is, today. You know that they
12 serve X amount of meals, times 15¢, and that should
13 come, it seems to me like it should come off your bid
14 price, because you know you are going to get meals
15 times rate. So that's money that you all are going to
16 get in commodities. How you choose your commodities,
17 it seems to me, is a discussion with the recipients,
18 and I don't understand why that work out for you. So
19 can a food service management company guy tell me?

20 MR. NORMAN: Bruce Norman. Maybe the
21 solutions, if you are looking for solutions here, would
22 be that certain commodities get labeled as a
23 garnishment, and are agreed upon that those don't get
24 reimbursed as part of this. An example would be
25 walnuts. If we get walnuts or nuts from the

1 Government, if you are in a reimbursed cost account,
2 you are going to put those on food bars, on salad bars,
3 on everything, but it is certainly not economical for
4 us to put cans of walnuts out somewhere, and have to
5 reimburse the client. But they, to turn them down, as
6 you suggest, certainly is not in the SFA's benefit --
7 it would be in the SFA's benefit to then make them be
8 able to garnish the menu with them, without penalizing
9 the food service management company through
10 reimbursement, and that would also pertain to items
11 that are too expensive to normally be on a school lunch
12 menu, would be deemed garnishment, or given a value
13 that would fit in with the program. And that way, when
14 we make our brownies, we can put peanuts and walnuts on
15 the top, and it is going to make it a better product
16 for the children, but not make that dessert go from a
17 nickel to a dime.

18 MR. BROTHERS: One other comment that I have
19 is that, if you give me back all the food that I gave
20 you, value pass through has occurred. So if you get a
21 bonus product from us, say it is walnuts, and you get a
22 hundred pounds of walnuts, and you put back a hundred
23 pounds of walnuts into the school, value pass through
24 has occurred. I don't believe that you would have to
25 pay us for those walnuts, as long as you kept track of

1 them, and you put them into the school, and you use
2 them, then that value pass through has occurred.

3 MR. JOHNSON: I don't know if OIG took that
4 approach, Dave. One thing, though, that I did see, in
5 my years of working with food service management
6 companies -- I dealt with a lot of schools and states,
7 is, as you said, every state is different. And the
8 reality is, is that, in many states, the school has
9 very, very, limited choices, and the company has even
10 far more limited choices, and may not be involved in
11 the decision at all, as to what got ordered. In some
12 cases, the states are doing the ordering, with minor
13 consultation from the schools or from a board. The
14 state gets a product in. The state has to move the
15 product, because it is sitting in their warehouse, and
16 there is encouragement to the schools to take it. And
17 so, I think, in the best of all worlds, it would work
18 as you suggested. In the reality of the world, it does
19 not work that way. And so therefore, companies are at
20 a huge restriction situation, if they have to pay back
21 the value of commodities, as they come through. Some
22 things, maybe on ground beef, they know they are going
23 to use it, to within a few cents of what they would
24 have paid, either more or less, anyway.
25 Straightforward. That's it. Other types of things,

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 and they are not always bonus, sometimes they are
2 entitlement, same, or whatever. The state may have
3 ordered that. It is offered to the school. In some
4 cases, it is more than offered to the school, and they
5 have got to credit that back, and it does not fit into
6 the menu at all, into the meal pattern at all, or they
7 have got to work it in. Which means that, it is just
8 throwing off all their estimates on the original
9 bidding that they did on it. And so, I think it is,
10 and wherever, my experience is, wherever there is
11 restriction, the company has to charge more. And
12 then --

13 MR. JOHNSON: All right. I just wanted to
14 share with you an observation, that, as a completely
15 aside, ignorant person about the entire situation, it
16 sounds as though there are some restriction issues
17 here, and that, perhaps, some method of providing the
18 commodities would be useful. I mean, you can, maybe
19 you can bat that around a little bit. I don't know if
20 you have any suggestions for that, but just as a
21 neutral observer, it sounds like there is not much of
22 that communication that goes on. And I don't know
23 whether that's practical or not, but just, more of an
24 observation than anything else.

25 Any additional comments at all? If not, I

1 think, although this certainly is still open for
2 discussion, the second issue that we wanted to try to
3 get some input, regards the current methods of value
4 pass through. What is being used now? What works
5 good, some positive experiences, perhaps, to share, or
6 we can continue along the lines of problems that you
7 have experienced, and it would be very, very useful if
8 you have any suggestions for perhaps ways that the
9 problems you have encountered could be dealt with.
10 Now, come on, there has to be somebody that has an
11 opinion on this.

12 MR. BROTHERS: The idea of the value pass
13 through. How is it currently being handled? The
14 contractual requirements that may be involved in that.

15 MR. HORNER: Toby Horner, Metz and Associates
16 Dining Services. It is H-O-R-N-E-R. Can I ask you a
17 question? What is your recommended procedure for
18 evaluating pass through in a fixed price per meal
19 contract? How is it supposed to work?

20 MR. JOHNSON: It is not my role here to have
21 any opinion to try to be as impartial as I possibly can
22 be. It is my role to try and get as much information
23 as possible. If you have no comment, that's great.

24 MR. HORNER: What is the written rule? What
25 is the written rule, on how management companies are

1 supposed to provide that value back to districts, in a
2 fixed price per meal contract? What is the written
3 rule? Is there any?

4 MR. JOHNSON: I cannot respond to that,
5 simply because I don't.

6 MR. HORNER: Does anybody know the answer to
7 that question?

8 MR. JOHNSON: Yes. Perhaps someone here may,
9 may be able to respond to that.

10 MR. RAUL: I think there is none. I mean,
11 that's the understanding, I think, of, I believe,
12 everyone here. Even the OIG report makes clear that
13 there is not a current rule about it, and that what we
14 are here talking about is what the prospective rule, if
15 any, should be.

16 MR. HORNER: My next question would be, then,
17 in a cost-based program, is there a written rule for
18 the pass through value of those commodities, or is that
19 pretty apparent, in a cost-based program?

20 MS. MANZO: Yes. Kathy Manzo, M-A-N-Z-O.
21 There is a written rule for those food service
22 management companies who operate offsite, and when
23 I say offsite, what I mean is, if a food service
24 management company has a contract with one school
25 district, and they provide foods to that

1 school district, as well as another district, they
2 would be required to have a processing agreement, for
3 the service that they provide to that other school
4 district. But that's only for food service management
5 companies that operate offsite. We do have a
6 regulation.

7 MR. JOHNSON: Les Johnson. Let me suggest
8 that this places companies in an difficult situation,
9 because this area is so ambiguous, or, and this from a
10 company's perspective, it is ambiguous, as to what the
11 rules are. Not many companies would want to go on the
12 record as exactly how they are doing it right now,
13 particularly when it goes into a printed record, but
14 there are a couple of state agencies in here and that
15 type of thing, there are people who are former state
16 agencies, who might be willing to address how they, if
17 you want to move into this, who might be willing to
18 address how they think it is going to work. You might
19 get some companies who, hypothetically, might be
20 willing to talk about how they see it work. But
21 otherwise, I think discussion in this area is going to
22 be kind of limited.

23 MS. MANZO: Kathy Manzo. I have spoken, the
24 problem, I think, has come from the fact that we have
25 food service management companies written up in the

1 child nutrition regs, and then we have, for those food
2 service management companies who operate offsite, they
3 are in the food distribution regs. One thing I did,
4 back in my office, was, I talked to the school program
5 people, to find out, like, okay, when you go out and do
6 a management evaluation, do you look at the value of
7 commodities? And their answer was, we just looked at,
8 see if the wording is in the food service management
9 contract. So what they do after that is they do what
10 we call a CRE review, which is a coordinated review
11 effort, and doing this CRE review, there is a host of
12 questions, but not one of them address the value of
13 commodities. So I have made the suggestion that we
14 include that, that verbiage, in those CRE reviews that
15 are going to be done in the future.

16 MS. FISHER: Sandy Fisher again. We did, in
17 Maryland, have cost-based food service management
18 company, and in food distribution, I actually did the
19 reviews, and I went to the school, and I looked to find
20 out how the credit was given back. And frankly, the
21 credits were not given back, for the very reasons that
22 we are here today, because the cost was not written
23 into the contract, and the food service management
24 company was able to buy food at far less than the cost
25 of the USDA value that we used. Consequently, this

1 school no longer gave commodities to the food service
2 management company.

3 So, the reason we are here today are for all
4 the problems that are being addressed. But, as
5 Kathy was mentioning, and I think in the findings in
6 the OIG report, that many times, that is not, no one
7 goes out and really checks to find out if the value is
8 ever given back.

9 **MR. HORNER:** In a cost-based program, the
10 value is already there, and already accounted for in
11 the bidding process. It is basically the value of what
12 you use. It is the beginning inventory, plus a
13 receipt, minus an ending inventory. In a fixed-price
14 per meal contract, I don't think that same thing is
15 happening, and I think there is a lot of confusion with
16 school districts, on what the difference is between
17 cost-based and fixed price. I will give you my
18 opinion. My opinion is that a fixed price per meal
19 contract, and I am from a management company, a fixed
20 price per meal contract opens up the field, for all
21 kinds of playing around, in all kinds of cost
22 categories. It is easy for a good management company
23 to procure more than the 15-1/2¢ or 15-1/4¢ that you
24 say is the allowance, but in most cases, companies who
25 deal predominantly with fixed price per meal are only

1 going to give a credit back for that 15-1/2¢ or
2 15-1/4¢. If they get more than that, they are going to
3 reduce the amount of money they spend on commercially
4 bought foods, yet they are going to charge the same
5 price. So, in essence, what is happening is, there
6 is more money coming into the management company, more
7 value coming into their pockets, because they are not
8 purchasing the food, they are using USDA commodities.
9 In most cases, I have not seen a case yet, where a
10 school district has received less per meal than what
11 you have allocated, either in the 15-1/2¢, or the
12 15-1/4¢, or whatever in may be. In a cost-based
13 program, it is apparent what it is. In a fixed
14 price program, it should be the same. It should be the
15 pass through value, divided by the number of meals you
16 serve, and that's the amount of credit that a school
17 district gets back. In my mind it is very simple, but
18 that's not what is happening, in food service, and I
19 will talk from the State of Pennsylvania, because
20 that's where most of my business is, but that's not
21 what is happening, and it is apparent in the bid
22 process. All of these management companies are pretty
23 much capable of procuring commercial product, at the
24 same price, at the same deals, based on volume. Yet in
25 the bidding process, we see some companies, and we are

1 all supposed to be bidding on the menus that are
2 supplied, we see some companies with a 65¢-a-meal
3 commercial food cost, and other companies in the same
4 bid with a dollar commercial food cost, and schools
5 don't have a clue how to evaluate any of this. And it
6 is just causing, the bid system right now is crazy,
7 especially when you get into fixed price per meal
8 contracts. When you look at cost-based bidding, you
9 will see food costs in bids from various companies,
10 very close to the same thing, because everybody knows
11 what the basic value of pass through is. In a fixed
12 price per meal, it is all over the board, and I think
13 it is basically because there is no way to determine,
14 for a school district and a business manager, unless he
15 is a scientist in food service, what the actual cost of
16 that pass through is. And I think, in my mind, it is
17 the fixed price per meal process that's creating the
18 problem.

19 MR. JOHNSON: Let me lay out briefly the
20 other side of that picture. In cost reimbursable or
21 non-fixed price meal process, we are suddenly into
22 perhaps the school wanting to verify what the food
23 costs were that came through, which is, because the
24 company is supposedly passing through food cost, and
25 tacking something on top. That verification process

1 is, can be as complicated as, if you ever go into a car
2 dealership, and say, oh, we are selling below list
3 price. If they really want to verify it, it becomes
4 incredibly difficult. You start getting into
5 discounting that takes place in the company because of
6 volume buys. What if the discounting takes place
7 because they are buying for ten different operations,
8 rather than one? Does that apply to that situation, or
9 doesn't it, and how do you verify, and how do you
10 handle that? I think the complexities are equally on
11 the other side, as far as where a school goes. And
12 then for the school, the state, and the USDA, to try to
13 get in and verify any of that, if they want to, it
14 becomes a real hornet's nest. So that, on the fixed
15 price contract, the argument is, is that a company, and
16 it ought to appear in the specs that they have to take
17 commodities, but that a company weighs in the
18 beginning, and makes some assessment of what dollar
19 value commodities is going to come in, and that then is
20 reflected in their bid price, in the very beginning.
21 There is no verification afterwards, because there is
22 no, the rebating took place in the bid price, or the
23 pass through. There is restriction on both sides for
24 the companies, but there is a whole, a totally
25 different verification process that's involved in that.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 Of course, also on the fixed price, the thing that got
2 pointed out some time ago is a lot of people think the
3 fixed price is going to be the same fixed price for a
4 full year, and then we are in the major risk. Fixed
5 price can also be something where every three months it
6 gets revisited for cost of living, cost of food
7 increases, that kind of thing, that's not tied into an
8 index, so a company does not have to be tied into a
9 same year, just to -- fixed price.

10 MR. PURCELL: My name is John Purcell,
11 P-U-R-C-E-L-L. I am looking at the list that you have
12 up on the screen right now, and one of the management
13 companies made the observation that the product that
14 USDA purchases has a value of, let's say, X. They can
15 buy that up and down the street at a price that is
16 substantially lower, which is oftentimes the case.
17 However, the standard, or the specifications of the
18 that product, is not necessarily the same
19 specification. One of the questions I think you need
20 to consider when you do your rulemaking is that the
21 school food authorities, when they do their contracts,
22 maybe want to consider like products, like raw
23 materials. Then you drop down to bullet number three,
24 you talk about processing of commodities. Processing
25 of commodities for a management company become very

1 pricey, because what they are doing is transferring the
2 cost of taking a raw material, turning it into an end
3 product, versus they get it as a raw material a state
4 warehouse, and they don't have to pay the employees to
5 turn it into a finished good, because it is not part of
6 their contract, then they have to absorb a price that
7 they would not have to absorb if they do processing,
8 and so on down this list. And the last one I would
9 make a comment about is the one where they talk about
10 what is available. I think that the department really
11 seriously needs to consider having a national standard,
12 where people know what they can get, to -- point, 150
13 products, you know, the utilitarian process of using
14 certain foods, whether it is a management company or if
15 it is a self-op FSD, it is still the implications are
16 the same. And the last point I would like to make is,
17 a lot of costs associated with the commodities, have
18 nothing to do with the management company, or the
19 Department of Agriculture. They are borne by the
20 general fund of the local education agency, which in
21 some cases may exceed the value of the commodity in the
22 first place.

23 MR. JOHNSON: Any additional comments at all?

24 Okay. Well, the third area, and again, all these
25 areas remain open, if you have another thought, or want

1 to make another comment, you are certainly welcome to
2 do that, but any specific proposals you may have for
3 new procedures, and I think we have a slide that
4 addresses that, that Sherry is going to put up there,
5 the types of things that we would like to speak to, are
6 listed here, so maybe you can give that a little bit of
7 thought, and see if you have any suggestions.

8 No ideas about how to handle things, huh?

9 Okay. Well, if we don't have any input, are
10 there any comments regarding any of these three areas,
11 that you would like to make at this point? Everybody
12 said what they have to say.

13 Are there any specific areas that our federal
14 representatives would like to get additional comment
15 on, or areas they would like to throw out for
16 discussion, while then the opportunity as well

17 MS. MANZO: Yes. I would be interested to
18 know what the food service management companies think
19 about the single inventory. The way that I view it is,
20 the only way a single inventory, because, in the single
21 inventory, once that food is received, it becomes
22 commercial, and the only way that I could see with
23 commodities that it would work, is if the value was
24 given, when the product was received, not when it was
25 used. So I just wanted to see, like get the feedback

1 of food service management companies on that.

2 MS. THACKERAY: Is everyone clear on the
3 issue? Is everyone certain of what Kathy is referring
4 to? I am seeing a lot of nods, but no hands. I know
5 you did not come all the way here to sit here and
6 listen to me talk.

7 Okay. Well, I have another question for you.

8 MR. HORNER: Toby Horner. I don't know what
9 we are going to talk about, but the bottom line, in my
10 mind, I have not been in this business, nearly as long
11 as a lot of these other folks have been, but I have
12 been in the food business a long time. Food business
13 is evaluated, based on the cost of product used. The
14 way you write your contract language, the way you write
15 your contract language, we, all we ever see is value
16 pass through. That's based on cost of product used.
17 If you give school districts value received, coming in
18 the door, how do you then go back and account for value
19 used, just based on commodities? It would be a
20 nightmare. You would see your commodities with
21 commercial labels being mixed up with your commercial
22 product, so I just don't, I cannot quite see, in my
23 mind, how you can do that with a single inventory, and
24 account for actual pass through value of commodities
25 used. It still seems to me that it is a simple bottom

1 line issue, that, either in a cost-based program, or a
2 fixed-price program, it is about the value of
3 commodities used, and that can easily be equated into a
4 price per meal, if you want to do it that way, and give
5 that credit back to the districts, based on what you
6 actually use. Again, I think the problem arises in the
7 bidding process, because companies, in the backs of
8 their minds, who are good commodity users, know that
9 they can get more than that 15¢ per meal, in
10 commodities, and use that. And if they don't account
11 for exactly what was used, that money is, and again,
12 these guys may hate me for saying this, but that extra
13 money that you are charging for commercial product, on
14 a fixed price, becomes profit in your pocket. And
15 based on your contract language, profit in your pocket
16 is supposed to be your fee, and nothing more, whether
17 it is fixed price, or cost-based. Maybe I am wrong in
18 saying that, but I believe that's the way it is
19 written. You can easily determine that in a cost-based
20 program, and we have guarantees to make sure that we do
21 that. In a fixed price per meal contract, you cannot
22 verify that school districts are getting credits back
23 for exactly what was used, unless you write some
24 language that says that. And again, bottom line is, it
25 should be based on the value of what is actually used.

1 And I think, there again, I think you set a minimum,
2 when you tell us each year that it is worth 15-1/2¢ or
3 15-1/4¢, and again, I don't think that there is any
4 management company out there that would say you don't
5 really get that value. I would really say that, it is
6 on the other side of the coin, that you are going to
7 get more than that value, and in the fixed price per
8 meal, I don't think the school districts across the
9 board are getting credit for that extra value.

10 MS. THACKERAY: Okay. I have a question for
11 you. Since we are all kind of hung up on the concept
12 of using commodities, what would be your response to
13 the comment Chartwell's made earlier, about value of
14 commodity received, at that point, would the management
15 company then essentially own the commodities?

16 MR. HORNER: In my opinion, I don't think
17 management companies should own the commodities.
18 I think those were intended for the districts, and I
19 think the districts should own the commodities.
20 I think, again, if you allow management companies to
21 own commodities, you open up the marketplace to all
22 kinds of abuses with commodities, or at least you
23 dangle the carrot out there for that to happen, not
24 that I am saying there is any company sitting here
25 there will do that, because I think you have some very

1 fine, reputable companies sitting here, including my
2 own, but the commodities are intended, were intended
3 for use by the districts, and I just don't see where
4 that would be advantageous. I, as a management
5 company, I don't think I would want to own those
6 commodities, and I cannot specifically tell you why at
7 this point, but I would sure think about that.

8 MS. THACKERAY: I was going to ask, why.

9 MR. HORNER: Well, I don't know. I would
10 really have to think about that, to give you an
11 educated answer, and take a look at that, and take a
12 look at some numbers, but I just don't see that as a
13 viable option, in my case, anyhow.

14 MR. NORMAN: Bruce Norman. I think one of
15 the answers that we have been discussing as to why we
16 don't like the single inventory is because, for us to
17 take it, and reimburse the client, the SFA,
18 immediately, and then we own it in a sense, also is a
19 huge burden on us, when it comes to our cash tied up,
20 because in some states, again, they are all different,
21 Illinois gives you a month at a time, and it is
22 approximately one month usage. Missouri will dump six
23 months worth of chicken on you at once, and it will be
24 our obligation to then reimburse the client
25 immediately, and have that money tied up for six

1 months. Our purchasing, and our money flow, which
2 again goes back to the lowest rate to the client, is to
3 have as little tied up in inventory to move our
4 product, and to be, again, to have our money tied up,
5 is going to go back, most likely, in an increase price
6 to the SFA, because we are now carrying much larger
7 inventory, and I don't think that that's to the SFA's
8 advantage.

9 MR. RAUL: Allen Raul. I just wanted to go
10 back to a couple of comments made in response to what
11 Mr. Horner mentioned, just to reemphasize some points
12 made earlier, to see if everyone agrees. First, it
13 seems like there is a consensus that the food service
14 management companies have greater restrictions,
15 unpredictability, and have their management discretion
16 constrained by the commodity situation. We talked
17 about different states doing it differently. In some
18 states, there is more flexibility, there is more
19 opportunity for choice, but in other states there is
20 much less opportunity for choice. Not all of the
21 commodities applied and received are fully useable, in
22 accordance with the meal planning that the company does
23 when it submits its bid. So the bottom line is that
24 the commodities come in in a non, they are not, the
25 economic consequences are not the same as commercially

1 procured product. And again, so that entails some
2 restrictions, and constraints, all of which, again,
3 affect the economic planning for the bid. And then,
4 going back to the question that Mr. Vogel asked me,
5 about the alternative to prices, a price that would be,
6 that would include any commodities received, and a
7 second price that would contemplate a crediting back, I
8 mean, I don't know that anybody has said it explicitly,
9 but obviously, a price that would include a crediting
10 back would be a higher fixed price. So, in evaluating
11 what the proper regulatory policy ought to be, going
12 back, going forward, everyone ought to recognize that,
13 if crediting back is required, either as an
14 alternative, or as the sole basis for submitting a
15 legitimate bid, that would be a higher price. And so
16 then, the question would be whether the SFA's are
17 really going to get a greater value, as the result of
18 having the higher fixed price in the bid, and then
19 getting some crediting back later. And I submit that
20 it is at least debatable whether that is economically
21 beneficial, and in fact, may not be beneficial in any
22 case. So I just wanted to go back and have people
23 focus on the noneconomic basis for these commodities
24 being delivered to the food service management
25 companies, that constrains discussions, makes planning

1 more difficult, entails risks, and therefore
2 necessarily results in higher prices being bid. So I
3 think it is important to bear that in mind. Thank you.

4 MS. PHILLIPS: I just, Patricia Phillips, I
5 just wonder, after hearing some of the discussion, if
6 the competitive process is sufficient, and I think as
7 Les is referring to, when companies are bidding for the
8 food service management business for the school
9 district, and their ability to use the donated foods to
10 a greater extent, makes them more competitive, if that
11 addresses the issue kind of at the up front level, by
12 the competitive process, or if food service management
13 companies, by getting involved in four or five-year
14 multiyear contracts, allows them to lock in business
15 at, eliminates the competitive process from functioning
16 in that way.

17 MR. JOHNSON: Les Johnson. And in fact, and
18 Pat's point I think is really good. The competitive
19 issue only works if in fact you have competition at the
20 management level, on management companies. The second
21 thing though, is it seems like from the USDA's point of
22 view, on the things they are going to look, may have to
23 look closely at, and suggest, is, which of these
24 systems creates an incentive for people to use
25 commodities at the school level? Because the real

1 danger here, for USDA, as part of USDA's job, is to
2 make sure that commodities get placed, is that, most
3 people know that, every year, rules that go under
4 contract, for -- food service management companies, and
5 if food service management companies, there needs to be
6 some incentive for food service management companies to
7 want to use commodities, or we could easily get into a
8 situation someday where schools say, schools, food
9 service management companies say, I don't want to, and
10 then USDA cannot place its commodities. So on the long
11 term policy, that may stretch over a decade, some
12 incentive to use -- support --

13 MS. THACKERAY: Proposals for incentives, you
14 mean?

15 MR. JOHNSON: It sounded like an offer, if I
16 ever heard one. I mean, here is your opportunity to
17 make some practical suggestions about ways that these
18 commodities could be used, and incentives for doing it.

19 Just off the top of my head, let me throw one
20 out, and that would be financial incentives. I heard
21 that businesses usually try to make a profit, and I
22 would think that's probably what they are there to do,
23 and just as a layperson, I would think that some sort
24 of financial incentives, or other things. I mean, you
25 can be creative here. I don't think anyone is going to

1 try to lock you down to specifics. And if that does
2 not work? I guess it does not. I guess, off base on
3 that, I guess.

4 MS. RIGBY: Suzanne Rigby, FDD. To Les's
5 point, we are concerned about the potential of what we
6 do, to your business. We need each other. We do not
7 need to lose you, as users of commodity. We need to do
8 our job, to support the agriculture market. We
9 consider management companies to be a very viable,
10 growing industry. We want to work with you, to make
11 sure, whatever changes we make, regulatory, will work,
12 and help you to survive as a business. We recognize
13 your role in the school food service world, and if you
14 are maybe hesitant, or unable to help us with this
15 today, we certainly do welcome written comments, and
16 how we can frame our regulatory business that we are
17 going to be doing to help you. Such things as, you
18 heard the term, single inventory record keeping. That
19 tool is out there, now, ready, or, I don't know, most
20 of the schools in the nation have access to being able
21 to use that. We have to take a look and see how that
22 is going to help you, in the way you do business. If a
23 management company chooses to use that, then we have to
24 look at, how are we going to be able to recognize the
25 value pass through. We are interested in hearing,

1 having you help us with solutions to this. If you are
2 not able, or have not thought about it today, it is
3 that kind of thing that we would love to see, through
4 written comments. We really do want to work this out,
5 because we do need you, there is no question about it,
6 and we do recognize that.

7 MR. NORMAN: A couple of suggestions. One of
8 the frustrations that we have, and this gets a little
9 off, but you have standard contract language, and one
10 of the frustrations that we, as an industry, have, is
11 that, every state tells us they are taking their
12 direction from the same boss, up here, at USDA. Yet we
13 will use a contract from one state as a template in
14 another, and they will send it back, totally red-inked,
15 and marked up that it is totally unacceptable. And
16 when we come to this, it might be nice if the suggested
17 language of how the USDA is going to deal with this, is
18 somewhat standardized among the states. That would be
19 extremely helpful, not just in this area, but maybe
20 keep in the back of your mind for the entire contract,
21 and the rules and regs, because it varies tremendously
22 among the states. I made the suggestion earlier that
23 maybe through the contract language to get maximum use
24 of commodities, there could be some negotiation with
25 the client during the contract process that some of

1 these are labeled garnishments, if you want to use that
2 word, and that they could mark, an example was, in the
3 old days, before they got tighter, we, at some camps
4 that got commodities, we were reimbursed for butter at
5 an oleo rate, because they knew that, if we reimburse
6 them for butter, we were simply going to raise their
7 rate, and that nobody would go out on the market and
8 buy butter, as opposed to oleo, for a boy scout camp
9 menu, and that's similar to a school lunch program, and
10 the walnuts and a lot of those type items could be
11 negotiable, and that would be an incentive for us to
12 get them on the menu, which raises the meal count,
13 which goes to the benefit of the SFA. That's not a
14 measurable benefit, but it is certainly a benefit of --
15 commodities is raising the participation. So that
16 could be put in there, I think, and then, he was
17 talking about incentives, but we know that DOIG wants
18 to have this as detailed and measurable, I guess is the
19 word, as possible, but maybe an incentive would be
20 that, if 15-1/2¢ is the commodity level, if we can use
21 more than that, that there is some sharing in that
22 value; that after you get over reimbursement of a
23 certain 15¢ or 15-1/2¢, then the SFA and the FSMC split
24 that difference, and that would be an incentive that
25 would help him and help us. I don't think the OIG

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 would go for that, but I think that that would be
2 certainly an incentive that would help us.

3 MR. HORNER: I would just like to further
4 comment on that same thing. When you look at what
5 management companies are up against, as far as what we
6 call bottom line guarantees, it is sort of a double
7 whammy for us. If we don't make the guarantee, we got
8 to pay the school district back the money, but if we do
9 better than the guarantee, the school district keeps
10 the money. That's sort of tough on us, and it is tough
11 on us to do business that way, and I very, very much
12 like that idea that there should be some incentive for
13 school districts, and it could be based on the usage of
14 USDA commodities. Obviously, the more commodities we
15 use, the more economical it is for the district, and
16 the better that bottom line should be, if in fact it
17 was bid correctly. Why not some sharing of that
18 profit, based on the additional use of commodities in a
19 school district? I think that's an outstanding idea,
20 and if you want to push commodities in the marketplace,
21 that's an outstanding way to do it. I know that, in my
22 particular school districts that I manage, I push
23 general managers to call Judy Malone at the
24 Pennsylvania USDA, every week, and ask her if there is
25 anything extra available in the marketplace. And it is

1 not uncommon for our districts to get more than that
2 15-1/4¢ value for use in the districts. Most of my
3 districts are cost-based programs. I have inherited a
4 few fixed-price programs, and I think that in those
5 cost-based programs, that's a direct benefits to that
6 food cost, and that bottom line for a district, and I
7 think that would be an excellent incentive for
8 management companies.

9 MR. JOHNSON: Les, a couple of things. One
10 is that, that in a single-inventory thing, one of the
11 issues that's going to come up on a single-inventory,
12 that I know that, you know, you guys are already
13 struggling with, is the identity of commodities needs
14 to remain a commodity, until the time that almost
15 entered a kid's stomach. I mean, it was tracked all
16 the way back, and somebody was responsible all the way.

17 Under single inventory, that's no longer possible,
18 because it gets mixed in with other inventory at the
19 school level, and it is on the shelf, and you cannot
20 tell it from commercial. So I think it is an
21 interesting idea worth exploring that, once it hits
22 that school, and it is a commodity, that USDA considers
23 it done and gone, and that then it becomes the
24 possession of the school, and therefore the management
25 company, and they don't have to do that expensive

1 tracking that's oftentimes required all the way
2 through, right now. And so, I suggest that you guys
3 would look at that, and see if you can pull that off.
4 A second thing, on my incentive comments, some time
5 ago, I just, in talking to companies over the last
6 eight years, I know that some companies, right now,
7 particularly on a cost reimbursable side, see little or
8 no incentive to commoditize, except that they keep the
9 upper level price down, so that they don't exceed the
10 schools, what a school is willing to pay in general,
11 and they need to do it, and they know they need to do
12 it, but they are doing it, not because they have an
13 incentive in it, they are doing it because the school
14 insist that they take some. But if they could get on
15 the commodities, they would in a heartbeat, and that
16 this worries me, in a long time, long-term basis. And
17 so, and I guess I can say this, in an outside
18 government now, but I know my company is making a
19 little bit of extra money, using commodities, if that
20 moves commodities through the system. And that's what
21 you guys were talking about, I mean, in some kind of
22 split system, or whatever, but, because, right now,
23 USDA is having trouble moving some commodities.

24 MR. PURCELL: John Purcell, again. The point
25 that Les makes about the department making it

1 attractive, and also these commercial labels, it seems
2 to me you already have instituted some other policies,
3 that make this thing even more complex, and that is,
4 total substitution standard yields, that I think, the
5 kind of reg that came out this week, which means, now
6 the products are really commercial products, going
7 through commercial channels, and the commodity is
8 simply a net off invoice that carries the value that
9 was established by USDA November file. So now it has
10 really become invisible, as a commodity, because now it
11 is just an ingredient. It is the chicken you bought,
12 it is the cheese you bought, it is the potatoes you
13 bought from the farmer, or whatever it is, so the thing
14 that really becomes almost transparent. So some of
15 these things, as you go about designing your rules and
16 regulations for posting in the *Federal Register*, I
17 think you are going to have to think about some of the
18 other policies you already had in place, that are
19 brand-new, and find out what the implications of that
20 action would be on these programs.

21 MR. JOHNSON: Let me also add that, in that,
22 in that thing about a company making extra money out of
23 commodities or whatever, I really believe the
24 competitive bid process eventually works that down.
25 You know, if you make a killing, a couple of years, you

1 can bid lower the following year, and you are going to
2 bid lower, because you know that money is coming in,
3 and you want to, because you want to bid out your
4 competitor. So I think the competitive marketplace
5 takes care of a lot of that. Pat's question becomes
6 critical, then, is, is there a competitive marketplace
7 out there for most schools.

8 MS. PHILLIPS: Patricia Phillips. Yes, Les,
9 I agree, as long as the regs then, and that's why it
10 has to be a comprehensive process, that the regs, and
11 the guidance to schools, and how they evaluate
12 contracts, as well as possibly developing a prototype
13 state, a prototype contract, may be similar to how ACDA
14 develops prototype processing contract, which USDA
15 blesses, after the work is, after they have come up
16 with it. Maybe ASSFA or some other organization could
17 facilitate that process. Then if the competition, if
18 it is set up so the competition works, and the worst
19 case is, is the food service management company uses
20 donated foods real well, it is the schools that
21 ultimately benefit from lower prices. So and maybe the
22 fixation on accounting that OIG is focused on, if the
23 rules are changed, and maybe they are more concerned
24 with the rules being followed than every penny being
25 accounted for, and that maybe needs to be the focus, is

1 making sure that the beneficiaries be the school
2 districts, rather than making sure that every penny of
3 donated food is accounted for.

4 MS. FISHER: Sandy Fisher again. Some of the
5 things that we are talking about today, using
6 hard-to-use commodities, and the cost of using it, they
7 are not just for food management companies. Schools
8 have those very same problems. So I am not sure it is
9 fair to now let the food service management companies
10 off the hook, and only give them the good commodities,
11 but I feel that maybe a two-step, or a two-step
12 process, which we are kind of talking about here today,
13 would be -- I have another question, too, that kind of
14 goes back to Bruce's concern about the states forcing
15 schools to take certain commodities, et cetera.
16 I understand, with the upcoming ECOS, that someday
17 schools may have more say over what commodities they
18 may or may not receive, that it may come down to a
19 school choice, rather than a state choice, that may
20 also alleviate some of that. And finally, Patricia and
21 I had some discussion today. Years ago, and that goes
22 back to kind of the oleo issue, a processor, if they
23 could show that they were paying a certain price for
24 it, that the item, the ingredient, that they were
25 putting, for example, the cheese into pizza, if they

1 could prove this is the price that they were paying,
2 and it was far lower than what USDA was paying, that
3 they could produce invoices, states were allowed to,
4 allowed that value pass through, and -- in the
5 meantime, we have an established value. I don't know
6 if it is possible to go back to that type of thing that
7 would help alleviate some of the broad differences
8 between costs that actually paid for a product or an
9 ingredient, and as a commodity.

10 MR. HORNER: Well, while I understand that
11 the fixed price-per-meal process, and you sir talked
12 about companies sometimes being able to make extra
13 money on commodities, based on the fixed-price-per-meal
14 contract, I think in essence what also happens in the
15 five-year bidding contract, that it creates an uneven
16 playing field for all companies. The example I might
17 use is, let's say, school district X has the same
18 company over the past five years, that company has been
19 lining its pockets based on the fixed price per meal,
20 and not having to purchase all of the commercial
21 products as it said it would purchase, so it is making
22 extra money on the fixed price per meal, on that, on
23 that purchase product category. That company knows, at
24 the end of the five-year process, when it is going to
25 rebid, that it has made a lot of extra money on this

1 particular school district. The other two or three
2 companies, or five companies, or six companies, that
3 are coming in to bid that, and it is supposed to be a
4 level playing field, don't have the advantage of that
5 extra money in their pockets. Company A, who has had
6 the business, can now lower their food cost, their
7 price-per-meal on a lot of categories, knowing that
8 they banked these funds. How is that fair, and how has
9 that playing field been leveled, for the smaller
10 companies coming in, who maybe don't have large
11 pockets, or who have not had made that extra money over
12 the years? Again, we see guarantees on bottom lines
13 that are absolutely absurd, and I am sure you folks
14 have seen some of the bids, and seen some of that same
15 thing. And I think it is the fixed price per meal that
16 is driving a lot of that. Again, the school districts
17 benefit, of course they do, because that bid price gets
18 lowered, but you see that bid price going right back up
19 again in year two, year three, year four, and year
20 five. Companies are going to recoup their funds back
21 again, and there is no competitive bid process in year
22 two, year three, year four, and year five. And I
23 believe me, school districts don't want to get into
24 that competitive bid process. They don't even want to
25 do it every five years, because they get comfortable

1 with the companies that they have. But there is not a
2 level playing field, especially on a rebid, where it is
3 not a self-op program that's being bid for the first
4 time. And I think, again, the commodities, and the
5 pass through value, drive some of that uneven playing
6 field problem.

7 MR. JOHNSON: Well, again, I will ask if
8 there is again additional comments whatsoever. Issues
9 at hand. Things you would like to address.

10 MS. THACKERAY: Asking a question on a
11 completely unrelated topic to what we have been
12 discussing, Kathy Manzo mentioned earlier, and since we
13 have some of the larger management companies here, I
14 seem to think this will affect you more so than it will
15 affect some of the smaller guys, doing local business
16 in a school kitchen, is that some management companies
17 may fit the definition of a processor, as defined in
18 the 250 regulations. I am getting some blank looks.
19 Well, my question is that, is, how does that affect the
20 way you do business? How would it affect you, if you
21 had to have a management contract for one aspect of
22 your operations, and a processing contract, to actually
23 plate your meals, to get them out to your schools?
24 Because the 250 regulations have quite a lot of
25 requirements on processors. For instance, you have to

1 keep track of your inventory. You have to keep track
2 of draw down. You have to be subject to a CPA audit,
3 depending on the value of commodities you are
4 receiving. It outlines very specific methods of value
5 pass through for processors.

6 MR. NORMAN: So you are talking about like a
7 commissary situation, where you have a central
8 commissary --

9 MS. THACKERAY: Not necessarily a central
10 commissary, but like a central kitchen. For instance,
11 I am a big management company. I have several schools
12 in one region. I take all of my food into one central
13 kitchen, plate it, send it out.

14 MR. NORMAN: Send out, to more than one
15 district. You are saying, to send out to more than
16 one district.

17 MS. THACKERAY: In multiple contracts. If
18 you have more than one district in the same
19 geographical area that you can do this, and contain all
20 of your labor costs in one kitchen, does anyone here do
21 that?

22 MR. NORMAN: Bruce Norman. In our public
23 schools, which is mostly what we do, we have virtually
24 none of that. I think some of our other branches may
25 have a small private or parochial school that's on the

1 national school lunch program, that's too small to have
2 its own kitchen, and maybe fed out of a commissary, but
3 we do, we deal with almost none of that. That's an
4 extremely small, small portion of these. Speaking for
5 our company.

6 MS. YANACEK: Does your question go to a
7 contract issue, or a duplication of efforts?

8 MS. THACKERAY: It is a little bit of both.
9 I mean, there are two contracts, and it would be a
10 duplication of efforts, but there are a lot more
11 requirements of those companies that would follow the
12 definition of a processor. So you are telling me that
13 99.9 percent of the business you do is on-site in a
14 school's kitchen.

15 So what would be the advantage of having a
16 central production facility to feed one SFA, and not do
17 it in their kitchen?

18 MR. NORMAN: A large district -- with 20
19 schools, might have a central production to satellite
20 out, because they have schools, without -- without
21 kitchen facilities, and within one school -- relatively
22 common.

23 MR. JOHNSON: Sounds like that's a relatively
24 uncommon process.

25 MS. RIGBY: That's good. Oh, goodness.

1 MR. JOHNSON: Okay. Well, we are not getting
2 many comments at this point. Things are sort of
3 winding down. Give you one last chance, to get what
4 you want to say in.

5 MS. THACKERAY: We have got two and a half
6 hours, still.

7 MS. YANACEK: Cora Yanacek. My question is
8 not geared toward commodities, and perhaps this is the
9 wrong venue to ask the question, but if the guidelines
10 are going to be redrafted, sometime over the next year
11 or eighteen months, will there be a forum such as this,
12 to allow us to come and give our thoughts, and our
13 recommendations, for all the items contained in the
14 guidelines, not limited to commodities, or not limited,
15 frankly, to any one aspect of those guidelines.

16 MS. THACKERAY: You are referring to the
17 state guidance for management companies.

18 MS. YANACEK: Correct.

19 MS. THACKERAY: Child nutrition already
20 opened up that opportunity. I am not sure --

21 MS. LONDOS: Denise Londos, L-O-N-D-O-S. And
22 we did publish, child nutrition did publish a letter,
23 that went out to school food authorities, by way of the
24 state agencies, asking that it also go to the
25 management companies, soliciting areas, what we would

1 call the reaffirming guidance, which is guidance that
2 just simply restates what we already have, what areas
3 we should focus on. There is also a plan, and it is
4 expressed in the OIG audit response from the
5 department, that says, we will be reissuing the
6 existing state guidance, which I think is what you are
7 referring to, again, in terms of updating, in terms of
8 our changes we have had in the department rights.
9 There is a third piece of that, which is further down
10 in the road, which will be after we do a public
11 rulemaking, it would be a proposed rule with public
12 notice and comment, and then that guidance would
13 finally be updated to reflect whatever that final rule
14 shows. As to how that proposed rulemaking process will
15 go, normally, it is a proposed rule, published in the
16 *Federal Register*. We solicit the comments -- we are
17 bound to consider those comments, under the
18 Administrative Procedures Act. We go through a final
19 rulemaking. Sometimes, an interim in the middle,
20 depending on the situation. I don't know of any other
21 plans, but, as I tell everybody, I am not a cog in this
22 organization, I am not even a slug in this
23 organization. Those are decisions that are not made at
24 what I am, just a regular staff person.

25 MS. YANACEK: Okay. How does -- to us? Are

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 we responsible for going on the web site, and checking
2 it periodically, to see if -- input -- period us?

3 MS. LONDOS: I will start through the whole
4 process. Reaffirming guidance, when that goes out, it
5 will be published on our web site. It will go out by
6 way of regional to state agencies, state agencies
7 directed to tell their schools, but it will be
8 available to the web site. When we do a public
9 rulemaking, we normally put a notice on our web site.
10 We published a rule in the *Federal Register*, and it is
11 through the *Federal Register* publication that the
12 public's comments are solicited. So it is, ultimately,
13 since we have our web site, we try to use it as much as
14 possible. The guidance, I would expect the reaffirming
15 guidance, and the updated state agency guidance, and
16 the final state agency guidance, all will be available
17 through the web site. Normally, we have tried to tie
18 publication of those documents, issuance of a letter,
19 to putting it on a web site within 24 to 72 hours,
20 depending on who is available will talk about it.

21 MS. THACKERAY: -- proposal --

22 MS. PHILLIPS: Two questions. Is there a
23 time frame or a deadline for comments, Denise, to the
24 child nutrition division on that? You said you asked
25 for comments on the reaffirming guidance.

1 MS. LONDOS: Those comments were due a while
2 ago. Maybe the end of June. I cannot remember
3 exactly. But it was, it has been a while, on the
4 reaffirming guidance. The state agency update to the
5 guidance, again, what we are talking about is nothing
6 that would not be other than saying the citation is --
7 thirty fifteen -- thirty sixteen, that kind of update.

8 I am sorry, thirty fifteen and thirty sixteen refer to
9 the department level regulations. We have had a
10 movement of our programs -- one set of rules into
11 another set of rules, so we need to update for those
12 changes. How is.

13 MS. PHILLIPS: And the other question was, I
14 have heard there is a task force, that's set up for
15 this issue, as well? How do they fit in with this
16 process?

17 MS. RIGBY: We do have a task force that, oh,
18 I think we started meeting, what, about two months ago,
19 and it consists of regional people, headquarters
20 people, state people, and taking of this, just
21 generally, taking a look at the issue, itself, and
22 trying to develop a few options, which we are doing,
23 today, is going to feed into that process. Comments
24 from today, as well as written comments, will be used
25 to again take a look at the options. Those options,

1 then, will direct us, as to what kind of regulatory
2 changes we will need to make, if any, which we are
3 rather sure we are going to have to do something,
4 guidance, policy, et cetera. So then it will enter,
5 and go through the regular clearance process,
6 rulemaking process. We are not there, yet.

7 MS. PHILLIPS: -- the task force was
8 comprised solely of governmental people?

9 MS. RIGBY: That's right. That's right.
10 Your piece is what we are doing today, driving input
11 from you today.

12 MR. HORNER: Do you have any forum to drive
13 input from school districts, themselves, school
14 district business managers, and people who handle the
15 negotiations with us on these on these contracts,
16 because there seems to be a wide range of understanding
17 of fixed price per meal, cost-based, pass throughs, and
18 the whole standard contract language in this process.
19 I mean, it is there is just a wide range of education,
20 concerning the school food service.

21 MS. RIGBY: You are right. The piece you are
22 referring to really is the educational component, and,
23 to work backwards on that, I guess that starts for
24 those individuals that will come from the state, that
25 comes from us, and the ultimate materials that we

1 develop, just for that purpose. School districts were
2 not a part of the task force. We went as far down as
3 the states that represent school districts, and states
4 that actually, right now, are taking a look at
5 management contracts, and monitoring them for school
6 districts.

7 MS. THACKERAY: And since Suzanne did not say
8 it, we are the task force. We are here, and we are
9 listening to what you have to say, and.

10 MS. RIGBY: You want to introduce them?

11 MS. THACKERAY: I can introduce myself. I am
12 Sherry Thackeray. I am leading the team. Joe Templin.
13 Denise Londos. Kathy Manzo. And I don't recognize the
14 state people, because I have never met them. I just
15 know their voices.

16 MS. RIGBY: There are others not here.

17 MS. THACKERAY: Yes. And there are several
18 others who could not make it in. Many of the states
19 complained, the *Federal Register* gave such short
20 notice, they could not get travel funds to travel. So
21 this is your forum to input. We really would like to
22 hear what you have to say.

23 MR. JOHNSON: I know you guys did not say it
24 directly, but there is a lot of prohibitions in the
25 Federal Government from companies serving on teams that

1 give input, and this is the only way that they can
2 really do it, legally, congressional laws and stuff.
3 One company is -- that company, the suspicion is, puts
4 through stuff that will only give advantage to them,
5 and not to other companies, and so they have got a lot
6 of restrictions on that, which -- the hardware.

7 I would guess, though, that on the other
8 stuff, dealing with the -- Denise's stuff, you know,
9 and I think there are a number of issues that we will
10 do what Denise said, or reaffirming, but it might even,
11 might even be beyond reaffirming of some current
12 policies in that area. I expect that if, you know,
13 Stan Garnett, who is the division director, and Ron
14 Vogel and stuff, if people thought it would be
15 useful to do a forum like this in that area, that our
16 e-mails to them would at least let them know that they
17 were, companies would like to have something like this
18 take place, before a reg actually came out. My only
19 experience is, when a reg comes out, there is a lot
20 already set in stone. That's not the official version
21 of the agency, but that's, you know, you are -- you are
22 then just responding to --

23 I had a certain point. I don't remember what
24 it was, so.

25 MR. RAUL: Allen Raul. There was a comment

1 or implication earlier that the use of commodities
2 might contribute to pocket-lining, and I just wanted to
3 make a number of observations in that regard. And
4 first, in connection with fixed price contracts, there
5 is no guarantee, there, whatever, on the part of the
6 food service management companies, instead of a
7 guarantee of profits, there is really a commitment to,
8 obviously, to a fixed price, and an undertaking of
9 risk, with regard to the contingencies. There is
10 absolutely guarantee of profits. With regard to years
11 after year one in a contract, at least I am not aware
12 that those can be rebid, at certainly anything close to
13 significantly higher prices in the second through fifth
14 years. There have been a number of comments regarding
15 competition. Obviously, competition is a downward
16 pressure, exerts downward pressure on profits, and at
17 least it is my understanding that in fact the industry
18 is highly competitive in this regard, and finally, that
19 it is a largely a low margin business, rather than a
20 high margin business, so that the opportunities for
21 pocket-lining are entirely limited here, and certainly
22 not available in the fixed price context. Thank you.

23 MR. HORNER: I have to say that I totally
24 disagree with most of the things you just said,
25 concerning the fixed price contract system. I have

1 seen, in my few years in this business, contracts that
2 have started in the first year with 58¢ a meal in food
3 costs, and ended in the last year at a dollar five.
4 That's a pretty darn wide range of food costs, when you
5 have considered the cost of living index is around two
6 or three percent per year. In my mind, that allows for
7 a lot of pocket-lining. There is a lot of changing and
8 agreements that takes place between year one and year
9 five in most cases, and if you look at a difference of
10 ten or fifteen cent per meal, over five years worth of
11 meals, that's a heck of a lot of money. It is a heck
12 of a lot of money. And again, if your basic parameter
13 is that the management company's profit is the
14 management fee, why is it even allowed to happen? If I
15 think about a fixed price per meal issue, in food
16 service, it is a contradiction of terms. You are
17 fixing price, for something that's extremely variable
18 in nature. Food cost is extremely variable in nature,
19 and the risk is basically either on the management
20 company to control that, or there is some risk in the
21 school district, because, how does the school district
22 determine -- put 90¢ on a, you put 70¢ on a plate,
23 repeatedly, time, and time, and time again. Again, I
24 think that the fixed price per meal concept dangles the
25 carrot in front of management companies, to create

1 efficiencies of cost, on fixed price per meals, because
2 if you can charge 90¢ for a meal, and do it for
3 seventy, there is a lot of extra money available there
4 that's going to be profit, and nothing but profit, to a
5 management company. And I am from a management
6 company. And, you know, I might be costing my company
7 some money in doing this, but my biggest problem in
8 this whole issue, and why I am here is, the bid process
9 is not a fair process, especially in a fixed price per
10 meal issue. If you look at the bids, and look at what
11 is happening, contracts are being bought, with moneys
12 available, on spreads, on fixed price per meals.

13 MS. THACKERAY: Why would a district choose
14 to use a fixed contract without another cost
15 reimbursement?

16 MR. HORNER: I think, not education of what
17 it does to them. I have sat down with business
18 managers, to try to show them the difference between
19 fixed price per meal and cost-based. A lot of them
20 don't understand it. I think in the bigger district, I
21 think business managers feel safe with a fixed price
22 per meal, because they know exactly what it is going to
23 cost them, but they don't see what it is going to cost
24 them, if they don't see what can happen to them on the
25 other side. On a cost-based program, it is clean. In

1 my mind, it is clean, because it is based on beginning
2 inventories, purchases, ending inventories, actual cost
3 that can be audited, and verified, and even your
4 notation on your web site says that this whole issue
5 has come up, because school districts cannot verify the
6 pass through value of commodities on fixed price per
7 meals contracts. It is apparent. In cost-based, it
8 can be verified. On fixed price, it cannot. It is
9 almost impossible.

10 MR. JOHNSON: Les, just to balance that
11 discussion out a little bit, I think there is pros and
12 cons to both sides. I don't think there is any winner,
13 and it depends on where the department, or where a
14 school wants to lay its risk, in which its
15 disadvantages and advantages it wants to have, but
16 walking back in, and attempt to buy and verify food
17 costs at a company level, almost never happens. It is
18 a task that's truly awesome, and which takes an immense
19 amount to do. So just as the ability of a food company
20 to play with menus, to save under a fixed, there is
21 also the ability to play with food cost. From the
22 school's point of view, particularly when you get into
23 discounts for large purposes, and all that kind of
24 thing, rebates within purchasing and that kind of we
25 can, from the school's point of view, the fixed gives

1 them, they know what they are going to have to spend.
2 And I understand that, if a company is able to buy food
3 very, very cheaply, because they buy in large volume,
4 or because they spend a lot of time on the purchasing
5 end, they are going to make out real well in the
6 competitive situation on the fixed cost. That does not
7 mean there is not a level playing field. That's just
8 the way the world, and that's the way business is
9 supposed to work. And a smaller company that may have
10 to pay more may be at a disadvantage in that situation.
11 Again, that's not an unlevel playing field, that is
12 just saying that one is able to play in that area
13 better than the other one.

14 MS. THACKERAY: Interesting discussion on
15 fixed versus cost reimbursement contracts. Same topic,
16 or different topic.

17 MR. HORNER: Same topic.

18 MS. THACKERAY: Same topic.

19 MR. HORNER: Toby Horner. I think somebody
20 made the comment that there are no guarantees in a
21 fixed price per meal agreement, and I would say that
22 that's not true. I have not procured a fixed price per
23 meal agreement, yet, that we were not held to that
24 bottom line guarantee, whether there were less meals
25 served or more meals served. The mindset of business

1 managers in school districts is that, once you
2 establish that guarantee, that's it, and there is no
3 opportunity to go to back and revisit that, in most
4 cases, three months from now or six months from now, or
5 there really is no opportunity allowed by school
6 districts to revisit that even based on sometimes
7 strike issues and weather issues and things like that.

8 A guarantee is a guarantee, and the mindset of most
9 districts, and I have not found that to be not true in
10 anyone yet, is that, once you establish that guarantee,
11 that's it and, irregardless of what happens, that's
12 pretty much the way it is going to stand.

13 MS. THACKERAY: Okay. Well, while this is an
14 absolutely enthralling situation, I think we are kind
15 of getting off track a little. I don't think
16 fixed-rated contracts are going away. I don't think
17 that this discussion is really going to help us solve
18 the problem we are having with commodities. One of the
19 things I heard earlier from you was, problems with
20 states doing things different ways. And this is your
21 opportunity to tell us in what way we can standardize
22 things, that the states are required to do, you know,
23 standardizing what they are required to have in their
24 contracts, areas where we can issue further guidance,
25 not that they will necessarily take it or read it, but

1 we can try it. You know, for instance, the first one,
2 standard contract language. You know, anybody who has
3 read our processing regs, there is some standard
4 contract language. They are in your processing
5 contract. You must have these specific items. Do you
6 think specific regulatory contract requirements for
7 management companies would help you in dealing with
8 states, in eliminating some of the ambiguities between
9 contracts? Somebody has to have a thought on that.

10 MS. YANACEK: Cora Yanacek. One of the gross
11 problems that, as a management company, we are having,
12 is contracts, period. One of the big discrepancies, or
13 inconsistencies, that we are seeing right now is being
14 told by a number of states, that thirty sixteen is
15 requiring that the schools now draft contracts. Not
16 all the states are telling us that, and that's one of
17 the reasons that we are facing a lot of frustration and
18 confusion. Are we going to be able to continue to
19 draft contracts, which we believe incorporate all the
20 regulatory requirements that USDA sets forth? We are
21 happy to do that, and we are really unsure if this task
22 is being taken away from us now, or if it is not. And
23 if it is being taken away from us, then we need some
24 guidance, in terms of how to proceed.

25 MS. THACKERAY: For those of you who do not

1 know what she is speaking about, she is speaking to a
2 change in the current -- thirty sixteen, that prohibits
3 contractors that write specification, draft
4 specifications, draft the actual contract, from bidding
5 on that contract. I don't think that's going away.
6 That's a fairly new provision that has been around
7 since, I think, ninety-nine, is that? August 2000? So
8 that's, that, I do not believe is going away. So that,
9 in that provision, it allows potential contractors to,
10 provide information, exactly. You are able to provide
11 information. You are not able to write the actual
12 contract.

13 MS. YANACEK: In any other course of
14 business, two parties negotiate a contract, and either
15 party may draft the contract. It is my opinion that
16 congressional attempt, I'm sorry?

17 MS. LONDOS: No. That's fine. I just don't
18 think -- this is not a subject that really --

19 MS. YANACEK: Well, where is the forum, then?
20 I'm sorry. I understood you to say that this was our
21 forum. If it is not, if we are just talking about
22 commodities. Then I will take back any discussion
23 about thirty sixteen.

24 MS. THACKERAY: But your discussion is
25 warranted, because, obviously, as a management company,

1 you are much more skilled in providing contracts than a
2 school food authority would be. You have a lot of
3 experience, obviously. And Denise is right, that's
4 really not on the topic of commodity. However, for us
5 to assist school food authorities in preparing their
6 contracts, we can, you know, we can add some additional
7 regulations saying your contracts must contain these
8 items. They can be specific. They can be general.

9 MS. YANACEK: The guidelines say that.

10 MS. THACKERAY: You are talking about the
11 pamphlet?

12 MS. YANACEK: Yes.

13 MS. THACKERAY: So I guess what Denise was
14 getting at is, along the lines of standardizing things
15 among schools, do you have any contract language that
16 the schools can put in their contracts, that would help
17 you?

18 MS. YANACEK: With regard to commodities.

19 MS. THACKERAY: With regard to commodities.

20 MS. YANACEK: I think we have said all we, I
21 can say, about commodities.

22 MS. PHILLIPS: Patricia Phillips. I think if
23 everyone in this room were to take the two fifty regs,
24 on what must be in a processing contract, we would come
25 up with as many different contracts. The key is, if

1 you have guidance, that some comprehensive group that
2 includes a number of different representatives come up
3 with standard contract language. I mean, if it is not
4 USDA, feels they cannot with that standard contract
5 language, someone needs to come up with standard
6 contract language that everyone can buy into.

7 MR. NORMAN: I just would like, Bruce Norman,
8 to comment, though. When you evaluate this, as a
9 committee, and you put out, okay, we are going to do a
10 fixed price, and then reimburse for commodities used,
11 versus having the rate simply be lower, based on
12 commodities available, and you list the pros and cons,
13 I think the OIG tends to have a single focus on
14 measurability. But we want to know, to the penny, if
15 that value went to the client, but, in the discussion
16 that we had with the OIG, that does not necessarily
17 mean that you did what was in the best interest of the
18 client. And I think that, when you list the pros and
19 cons, look at it, the end user is the school district.

20 You made the comment that you really need the input
21 from the business managers, and the people that you are
22 trying to protect here. You are trying to protect
23 school districts, to make sure they get the full
24 credit, and they need to have input, because,
25 sometimes, if you get that every penny, it may affect

1 that they don't get as good of a comp line, because
2 they drive sales away. They maybe get this bigger
3 credit, but you are using commodities that kids don't
4 eat, so participation drops, and there is a lot of
5 different things that are involved, besides just the
6 measurable dollar. And I request -- always keep in
7 mind what is in the best interest of the SFA.

8 MR. PURCELL: I would like to, this is John
9 Purcell, I would like to second Mr. Norman's comment.
10 I would make one suggestion to the department, whether
11 it is talking about commodities, track language, or
12 anything that you have put up on the screen so far.
13 That is, that you get representatives of the AASA,
14 that's the superintendents association, here in
15 Arlington, on Broad or Moore Street, and maybe even
16 elected school board members and their representatives
17 here in Washington, to ask them what they think they
18 need, in order to do their jobs better, help you help
19 them be protected. But most of all, maybe learn what
20 goes on in the schools, by virtue of the policies you
21 claim to create, because those people are the people
22 who are the final determinant, of what they do, whether
23 they do self-op, whether they use commodities, whether
24 they don't use commodities, whether they warehouse
25 them, or don't warehouse them, or whatever it is,

1 because they are the elected officials who run those
2 14,500 districts in the United States in the first
3 place. It is just a suggestion.

4 MR. JOHNSON: I want to second what John and
5 Bruce has said, but Suzanne is being a little bit
6 humble here, because she is a former school food
7 service director for a number of years, and whenever
8 she does anything like this, I know that she always
9 puts together a bunch of key schools throughout the
10 country, and runs stuff through, and I doubt whether --
11 this would be any example -- she used to be work --
12 school -- so she is very deeply connected over there,
13 too, but I think moving into the business officials, an
14 excellent idea, other with some of the others --
15 feedback, yes, it is really -- reduces the risk of
16 doing something --

17 MS. THACKERAY: Okay. Okay. So you are not
18 giving us any areas where we might be able to provide
19 contract language. Does anyone have any suggested, you
20 know, if we have to go with a method of value pass
21 through -- used overseas -- do you like the IG's
22 recommendation of just reducing the invoice based on
23 use? I mean, the other comments that have been made on
24 my slides, and I have to say, I did not take a lot of
25 time making these slides, but these are more cues to

1 help you in the discussion process, of, key items that
2 we really wanted to get out of you, some procedures
3 other than the IG's recommendation for different
4 methods of value pass through. Does anybody have a
5 problem with writing the district a check when they use
6 commodities? I am seeing a lot of blank stares.

7 MR. JOHNSON: Yes, I do, and this totally
8 sets aside Toby's thing, because this is not dealing
9 with whether a company argues fixed, or whether it
10 argues, you know, a cost reimbursable. This is where a
11 school has put out something on fixed, which is what
12 the articles do -- into our discussion. But where
13 there is fixed, I think the department ought to look
14 at, closely, about, isn't this taken care of, during
15 the bid process, at the beginning? If in fact you
16 write in into -- into the spec, that commodities are
17 going to be provided, isn't this taken care of in the
18 bid process at the beginning, versus making people go
19 through all the paperwork and coming back afterwards --
20 write checks? And so, I would ask that that be, be
21 considered.

22 MS. THACKERAY: Okay. So that's one
23 consideration. Does anybody have any other
24 considerations that do not involve the up-front bidding
25 process? How about the IG's recommendation? And they

1 have all read the report. How does that fit into your
2 business? Can you do business that way?

3 MR. HORNER: Talk about --

4 MS. THACKERAY: The IG's recommendation was
5 that, fixed rate per meal contracts be bid as if no
6 commodities would be available. That was number one.
7 And number two was that, the full value of the
8 commodities be shown on the invoice, either through a
9 credit, or a deduction in the invoice price. One or
10 two.

11 MR. HORNER: Toby Horner, and obviously, I
12 would agree with number two. But I think if you act
13 like there is no commodities available, in the bidding
14 process, you are again going to create just such a wide
15 range of bidding, and in especially the food cost area,
16 because companies are going to know that they are going
17 to get those commodities, and based on their history,
18 they are going to know what their company does, as far
19 as commodity values. I just think you are just going
20 to have a lot of erroneous numbers in the bidding
21 process. I think it is just going to create more
22 issues in the bidding process, and it is going to
23 further complicate things.

24 MS. THACKERAY: I know I had one suggestion,
25 earlier, that, following IG's recommendation, one, that

1 the contract be bid as if no commodities were
2 available, and then before the contract is awarded, it
3 is reduced by the per meal rate for commodities. The
4 same kind of thing, instead of the management company
5 figuring in the no bid price up front, the school
6 knocks it off, when the contract is awarded, kind of a,
7 you know, this is your bid price. It is so far the
8 best bid price. This is what we have for our client
9 assistance level in commodity. This is what we feel we
10 can actually pay you, to perform the services. You are
11 just nodding.

12 MR. HORNER: I might know as a management
13 company that, you know, the school district is going to
14 lop off whatever they say, but that's not going to stop
15 me from going out and getting extra commodities, and
16 using them in this program. So, when I bid, I may in
17 the back of my mind know that. I know that that school
18 is going to give me the 15-1/4¢ that you allow. I know
19 that is going to come off the top, but I also know that
20 my company might be procuring fifteen more cents, might
21 be procuring 30¢ a meal. And when I give you that
22 commercial price per meal on that bid, I may take that
23 off of there, and again, another company may not, so
24 how does that create a fair playing field in the bid?
25 I just think, again, it just creates more opportunity

1 for companies to just put in all kind of wild bids,
2 with food cost being the total that's used to link
3 together, or put extra money on the bottom line to,
4 again, buy -- contract.

5 MS. THACKERAY: What about bonus commodities?

6 MR. HORNER: You don't know what you are going
7 to -- and they may not take any of those bonus
8 commodities, do you know that, but again, that is the
9 unknown part of it. But, there is a certain factor
10 known, I mean, it is known. I could look at my history
11 of accounts and my history of managers and how they
12 manage accounts and I could tell you exactly across the
13 board the value of what our schools are going to be
14 using commodities, I know that. All the companies know
15 that. So, again, companies could use that when --
16 legitimate price per year and if that is the kind of
17 competition you want to create, then that is fine.
18 But, if I look, if I look at bids that I have done in
19 Pennsylvania over the last two years, I can think of
20 seven bids right off the top of my head, where one or
21 two companies showed up to bid. Why is that happening
22 when there is 25 companies in the State of Pennsylvania
23 that are qualified to go out and bid these contracts.
24 I thought what we were trying to do was create a
25 partnership between school districts and management

1 companies. I look at the 22 contracts that I procured
2 over the last five years, every single one of them, all
3 but a few that I took from other management companies
4 were school districts that were losing tons of money in
5 school food service. This is suppose to be a break
6 even proposition. Our management company has gotten
7 them out of the hole to break even and I think that is
8 good for school districts, but I think it is also good,
9 I don't mind when only one bidder shows up and it is
10 me, but I don't think that is the atmosphere you are
11 trying to create. You are trying to create a
12 competitive atmosphere. And when there are rich
13 companies and poor companies, sure that is the American
14 way, but if you are going to regulate with contract
15 language, and processes of bidding and all that, then
16 even playing field, big companies, small companies,
17 independent company, private company. And by leaving
18 an open number up there for food costs, and taking that
19 off later after the bid process, I just don't, I just
20 think you will create more uneven, more uneven filed
21 competition. I hope I explained that.

22 MR. RAUL: Allen Raul. I wanted to address
23 the term value in number two in the OIG recommendation
24 and that is, you know, how do you compute that? In
25 many cases as has been mentioned before, the USDA

1 established price may, in fact, be higher than the
2 price available commercially to the company. How do
3 you account for any damage, spoilage, theft or other
4 loss of commodities? What about commodities that are
5 obtained and used but go into so called extra meals
6 that are prepared but not served and for which are not,
7 for which there is no payment at all to the company,
8 because they have prepare extra to be certain that
9 there were sufficient meals for all the children that
10 might show up? And then what about commodities which
11 have a value, but which are again not instrinct to the
12 meal plan as originally developed by the company, so
13 are in some sense either not really needed or are
14 extraneous.

15 So, it is all fine and good to talk about,
16 you know, crediting back value, but then that poses the
17 question of what is the right value? And as I have
18 just noted with a couple of observations, and as many
19 others have said, that value is a very complex, not
20 easily ascertained figure. And as Mr. Johnson
21 indicated, aren't there great efficiencies in just
22 letting the companies take care of that in the bid
23 price where they are making their own assumptions based
24 on their experience, past practice and the risk they
25 are going to undertake. And it is pass through in that

1 matter, in the bid price, with the risk then falling on
2 the management company.

3 Thank you.

4 MS. THACKERAY: I am actually very happy you
5 brought by the value of commodity, because one of the
6 things obviously everyone agonizes over is how do you
7 value the commodity. Our current regulations have
8 three different ways for the states to value their
9 commodities, it goes back to the November 15 Commodity
10 Price for Processing. What is your opinion of, let me
11 back up.

12 In looking at this issue in value of
13 commodity, we have looked at many management company
14 contracts from many different areas, some of them
15 address value of commodity, others do not. We have
16 seen some very interesting ways to figure the value of
17 commodity. Not pointing any fingers, but, I remember
18 one specific contract where there were four ways to
19 value commodity, all based on the quality and who was
20 responsible for determining the quality of the product.

21 I am not sure.

22 One of the things people were tossing around
23 is instead of using one of the state labeled ideas, you
24 know, the actual purchase price, the estimated purchase
25 price, the November 15 Commodity File Price -- market

1 price, you know, this is my can of commodity green
2 beans, the management company says they are also
3 brought commercial green beans, here is their invoice
4 showing that they brought them at this price. They
5 want to pass back the value of the commodity green
6 beans which are in the same commercial label perhaps as
7 the one they just brought at the same price for what
8 they just brought. And it is just minimizing the
9 amount they have to buy. Does that make sense?

10 And I am seeing some smirks, I am seeing some
11 nods, I am seeing a lot of whispering. Somebody has to
12 have an opinion on how to handle the value of
13 commodity. And I understand you all do it differently,
14 and everyone, I think the general consensus in the room
15 has been that the commodities are often more expensive
16 than what you could purchase it for commercially.

17 Do you as stakeholders in this process have
18 any thoughts on value commodity?

19 MR. NORMAN: Bruce Norman. My personal
20 opinion is that value between what the Government asks
21 us to reimburse for ground beef, say an item that you
22 would use easily in a school lunch program versus what
23 we would purchase it for, is not merely as important as
24 the fallacy, the fallacy of the thing is that you would
25 spend 90 cents for a meal and 15 cents of that is

1 commodities, you give that back to the client, the cost
2 is the same to us. We would have purchased it anyway,
3 so we purchase it from them. And that would be true if
4 100 percent of the commodities were items that he had
5 discussed already were in our menu plan or items that
6 we would have purchased anyway. Items that price wise
7 did a type A or reimbursable lunch or breakfast
8 structure and all those criteria. But, many of the
9 commodities do not fall in that. So, the fallacy is
10 that when we use 18 cents of commodities, it doesn't
11 reduce our price 18 cents, it may only reduce our price
12 13 or 14 cents, because we would not have purchased
13 that item anyway on the free market because it didn't
14 fit in the program. Therefore, we are going to add
15 three or four cents to our bid price, which actually
16 costs the client more to -- for those extra commodities
17 we made in the reverse. I mean, that is not in the
18 school authority's best interest. And that is the
19 fallacy --

20 MS. THACKERAY: Which, which kind of
21 commodities do not fit into your menu cycle, beef,
22 chicken, fruits, vegetables?

23 MR. NORMAN: I don't know, but salmon always
24 comes to mind. They have a plan, so if World War III
25 was fought with canned salmon, we would win easily.

1 You know, you get tons of that and I don't know about,
2 in the recent year, but in the last few years, if you
3 were to take and price out their product and say this
4 is how much I need to give them, two and a half, three
5 ounces of something to meet the meal requirements, you
6 cost that up, that may be a 50 cent entree. And
7 normally we would not put 50 cent entree in that
8 program. So you simply wouldn't buy that item in the
9 free market. Walnuts in your brownies, you are making
10 a brownie go from a nickel to a dime. You would not do
11 that in a school lunch program, typically.

12 And so, that raises the total cost of that
13 meal from 90 cents to 95 cents. And so, in our eyes we
14 are simply not going to use them, so they are going to
15 sit in a warehouse or you are going to use them as
16 little as you can. And the other negative effect is
17 you wouldn't normally put salmon in your meal price, in
18 your meal plan because when you put it on the menu,
19 typically that is not your high participation day. So,
20 it costs the client tons of money indirectly, because
21 his labor is the same of fixed cost, and that day
22 instead of doing X amount of meals, he does
23 substantially less because the kids tend to brown bag
24 when they see salmon on the menu. And that is where
25 there is fallacy in that, you know, you buy it from him

1 instead of from somewhere else.

2 MS. THACKERAY: Okay. I think the salmon you
3 are referring to was a bonus item? It was a bonus
4 item. And I know there is a provision in the Farm Bill
5 that might fix some of those odd bonus items. That
6 allows us to distribute the commodities among the
7 programs, depending on which source it is purchased
8 with. So, that might fix a little bit of that problem.

9 MR. NORMAN: I don't think, and again, I am
10 not speaking for everybody, but we don't have an issue
11 when it is fruit cocktail and when it is ground beef
12 and when it is green beans and when it is corn. The
13 standard items that can easily be used. But, even
14 butter as an example, the price of butter versus the
15 price of Oleo.

16 MS. RIGBY: Suzanne Rigby. Just to get the
17 record straight, we don't deal with butter. We haven't
18 for years. In case there is any media here, no butter.

19 MR. NORMAN: That was just an example of --

20 MS. RIGBY: I know. I know.

21 MS. THACKERAY: So, how about having in your
22 negotiations, with the school and the contract
23 procedure, saying, okay, school, you know, we
24 understand you are going to get commodities, these are
25 the only commodities we can accept. We can only take

1 canned corn, green beans, you know, I mean, the schools
2 have the option to reject commodities. They can refuse
3 commodities. Why not say, you know, this is stuff that
4 is good, this is stuff we like, this is stuff we can
5 use, in fits into the menu cycle.

6 MS. RIGBY: Here again, Suzanne Rigby. We
7 have, many of you have heard about the initiative that
8 we have taken over the last, oh, three or four years to
9 try to fix a lot of what was wrong with the commodity
10 program. We did work with all of our stakeholders,
11 schools, states, industry. Probably the one loudest
12 scream that we were told fix it, was just what you are
13 talking about, receiving commodities that we can't use.
14 Or receiving them in forms we can't use. So you are
15 not alone in this. It is, it is, and yet that presents
16 a dilemma for use because those are the very
17 commodities that need removing from the marketplace.
18 And so, we are all in this together. We truly are. We
19 understand and it would be wonderful if everybody could
20 cherry pick and only take the stuff that could use, but
21 it is going to present a dilemma, our dilemma, but it
22 will present a dilemma for what we do when we are told
23 you will be moving X pounds of salmon. It is. Be glad
24 it wasn't vinson. So, you know, I just want to keep
25 that in the forefront. We do have that.

1 Now, we, as a result of some of these
2 initiatives were have taken, I do have to say we have
3 become or start measures so that we can become more
4 demand driven. So, rather than pushing product on down
5 to the school, we are providing tools that states can
6 use to help become demand driven. You heard somebody
7 mention ECOS, the ECOS system, Electronic Commodity
8 Ordering System. And it is a system that will, that is
9 designed for schools should states like to let schools
10 use it. We are letting the states have the option for
11 that. But, it is where states, our schools can
12 actually go in and request quantities they want, rather
13 than have states tell them you will have this. Now
14 that is an interesting dynamic. That is going to
15 change things and believe me we will be watched by our
16 congressional friends as well as the Department and how
17 has this changed the dynamics of moving commodities,
18 particularly those hard to use. So, just a little
19 sharing here of some of our dilemma. We appreciate
20 what you are saying, and everybody would like to cherry
21 pick and use all their entitlement money on cheese,
22 beef, chicken and green beans, apple sauce, things we
23 know that we can menu and the kids will take. You are
24 not alone in it, but that is just a little of our, what
25 we are going through.

EXECUTIVE COURT REPORTERS

(301) 565-0064

1 MR. HORNER: Toby Horner. I have always been
2 of the opinion that most commodities are useable, but
3 that is easy for me to say as I am trained and
4 certified chef and I can come up with lots of ways to
5 use those commodities. It would be very helpful to
6 everyone out in the field, not only management
7 companies, but self operation school districts, if you
8 were going to send us 80,000 tons of dried cherries,
9 help us to learn how to use them, help us with recipes
10 on how to reconstitute them and how to make them into
11 turnover and cherry pies without having to send them to
12 the reproprocessors. Kids will only eat so many dried
13 fruits in a little container. But, you can take
14 raisins and make lots of things out of them, and
15 cherries and dried apples and apricots, but we never
16 seem to give much material until long after the fact
17 and long after we make numerous requests for some
18 information and some recipes with guidelines on how to
19 use these products. We would love to use them but with
20 sometimes the skilled or non skilled that we have, we
21 can't. And that is why a lot of it gets refused and
22 you end up with tons of it in your storage.

23 MS. RIGBY: You are right and we have
24 recognized that and we are working on that as well. Do
25 you have any recipes in your files?

1 MR. HORNER: I have one for a trailmix cookie,
2 that is just fantastic.

3 Can I make one more comment?

4 We were talking about value of commodities,
5 and my base understanding of this, is that it is the
6 value, we charge school districts back, and we evaluate
7 our programs at the end of the year. We are talking
8 about commercial food products, it is based on the
9 value of what is used, not value in the door, but value
10 of what is used. So, value is easy to establish, if
11 you don't think you are going to use it, don't take it,
12 it really doesn't cost you anything and isn't going to
13 be factored in the program as something that is being
14 used. But, again, value is one thing, value of what is
15 used is another. Use is easy to determine, it is what
16 you started with, the value of what you brought in
17 minus the value of what you ended with. In my mind it
18 is simple, it is simple inventory procedures, first in
19 and first out. It is the value of what is used. And I
20 think that is easy to determine either in fixed price
21 or cost --

22 MS. THACKERAY: So, I guess what we are
23 hearing then is a general resistance to going to a
24 commodity received basis, in such that the management
25 companies aren't real interested in practicing single

1 inventory. I don't even see a nod, I see one nod.

2 MS. RIGBY: You might think about this, this
3 could be something that you might even want to write up
4 in your comments after you think about it and how, how
5 would it affect your business operation, if you, if you
6 had a method, if you, if you did pay the value upon
7 receipt of the commodity, and I can see this working
8 better as we get more demand driven, where you might be
9 able to help and assist in picking those commodities.

10 And of course, I don't know, but it is
11 conceivable there could be models where you wouldn't
12 have to pay it all in lump sum, but per rate. So, that
13 if you were unfortunate enough to be in a state that
14 does give it to you six months worth, you can prorate.

15 There are ways to get around that. But, we would be
16 interested in your comments on how would paying the
17 value of received versus used, how would that affect
18 your business model?

19 MR. HORNER: I think if you require companies
20 to pay cash dollars for products that are free in the
21 marketplace, you will drive companies out of business
22 or they will have to get out of the school lunch
23 business, period. There are just smaller companies out
24 there that do an outstanding job in the school lunch
25 program, and I just don't think they have the cash flow

1 or the funds available over the wide range of the
2 business that they have to be able to pay cash dollars
3 and create cash flow to pay for goods that are free in
4 the marketplace. In my opinion, bottom line, I think
5 that is ridiculous and you would drive companies out of
6 business.

7 MS. RIGBY: That is interesting, interesting.
8 Essentially passing the value back when it is used,
9 you are doing the same thing. It is just --

10 MR. HORNER: It is a cash flow issue.

11 MS. RIGBY: Well, yeah, that is --

12 MR. HORNER: It takes you 60 to 90 days
13 sometimes to get paid from your client, so.

14 MS. RIGBY: But, I, I would be, you know, and
15 if that is, we would like comments like that and
16 consider it certainly today and in writing, you know,
17 how this would affect and obviously cash flow would be
18 some, one place, where it would affect. But, what are
19 the advantages that would off set it? That thing we
20 talked about, single inventory record keeping and if
21 more of you want to hear more about that, we can
22 certainly do that by you contacting us.

23 MR. JOHNSON: Okay. If there are no further
24 comments, I guess we will go ahead and wrap it up.

25 You have heard numerous suggestions that

1 after you have a chance to go back, mull over what
2 happened, what you have heard, have additional thoughts
3 on things, that we can certainly welcome and encourage,
4 any written comments you may have. Before you, you see
5 a slide here being displayed. That gives you where to
6 direct those comments and how exactly to do that. Let
7 me draw your attention to the due date on that, that,
8 these will need to be in by November 8.

9 MS. THACKERAY: You don't have to busy
10 yourself writing all this down. We have copies of the
11 slide at the table by the door for you.

12 MR. JOHNSON: That being said, I thank you for
13 your attendance, for your comments and hope to hear
14 from you again.

15 (Whereupon, at 3:30 p.m., the meeting was
16 concluded.)