

The act imposes liability for training and service in the Armed Forces upon registrants who are between the ages of 18 and 26, except those who are exempt or deferred. Persons who have been deferred remain liable for training and service until age 35. Aliens are not liable for training and service until they have remained in the United States for more

than one year. Conscientious objectors who are found to be opposed to all service in the Armed Forces are required to perform civilian work in lieu of induction into the Armed Forces.

The authority to induct registrants, including doctors and allied medical specialists, expired July 1, 1973.

**Regional Offices—Selective Service System**

Region/Address	Director	Telephone
North Chicago, IL (Suite 276, 2834 Green Bay Rd., 60064-3038) .....	Lt. Col. Glen Ford, USA .....	847-688-7990
Marietta, GA (Suite 4, 805 Walker St., 30060-2731) .....	Col. Keith A. Scragg, USAF .....	770-590-6602
Denver, CO (Suite 1014, 333 Quebec St., 80207-2323) .....	Lt. Col. Justo Gonzalez, USA .....	720-941-1670

**Sources of Information**

**Employment** Inquiries and applications should be directed to the Director, Selective Service System, Attn: RMH, Arlington, VA 22209-2425. Phone, 703-605-4056.

**Procurement** Inquiries should be directed to the Director, Selective Service System, Attn: RML, Arlington, VA 22209-2425. Phone, 703-605-4038.

**Publications** Selective Service Regulations appear in chapter XVI of title 32 of the *Code of Federal Regulations*.

**Requirements of Law** Persons desiring information concerning the requirements of the Military Selective Service Act should contact the National Headquarters of the Selective Service System. Phone, 703-605-4000.

For further information, contact the Office of Public and Congressional Affairs, Selective Service System, Arlington, VA 22209-2425. Phone, 703-605-4100. Internet, [www.sss.gov](http://www.sss.gov).

**SMALL BUSINESS ADMINISTRATION**

409 Third Street SW., Washington, DC 20416  
 Phone, 202-205-6600. Fax, 202-205-7064. Internet, [www.sba.gov](http://www.sba.gov).

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|--|-----------------------------------|
| Administrator  | HECTOR V. BARRETO                 |
| Deputy Administrator   | MELANIE SABELHAUS                 |
| Chief Counsel for Advocacy   | THOMAS SULLIVAN                   |
| Chief Financial Officer  | THOMAS DUMARESQ                   |
| Chief Operating Officer  | LLOYD BLANCHARD                   |
| Chief of Staff   | JOHN WHITMORE                     |
| Counselor to the Administrator   | SUSAN WILES                       |
| Director, Executive Secretariat  | NANCYELLEN GENTILE, <i>Acting</i> |
| General Counsel  | ROBERT GANGWERE, <i>Acting</i>    |
| Inspector General  | PHYLLIS FONG                      |
| Associate Administrator for Disaster Assistance                                      | HERBERT MITCHELL                  |
| Associate Administrator for Communications and Public Liaison                        | PATRICK RHODE                     |
| Assistant Administrator for Congressional and Legislative Affairs                    | RICHARD SPENCE                    |
| Assistant Administrator for Equal Employment Opportunity and Civil Rights Compliance | JAMES RIVERA                      |

Associate Administrator for Field Operations	CALVIN JENKINS
Assistant Administrator for Hearings and Appeals	GLORIA BLAZSIK, <i>Acting</i>
Associate Deputy Administrator for Capital Access	RONALD BEW
Associate Administrator for Financial Assistance	JANE BUTLER
Assistant Administrator for International Trade	MANUEL ROSALES
Associate Administrator for Investment	HARRY HASKINS, <i>Acting</i>
Associate Administrator for Surety Guarantees	DIONNE NEAL, <i>Acting</i>
Associate Deputy Administrator for Entrepreneurial Development	KAAREN STREET
Assistant Administrator for Business and Community Initiatives	ELLEN M. THRASHER, <i>Acting</i>
Assistant Administrator for Native American Affairs	(VACANCY)
Associate Administrator for Small Business Development Centers	JOHNNIE ALBERTSON
Assistant Administrator for Veterans Business Development	WILLIAM ELMORE
Assistant Administrator for Women's Business Ownership	WILMA GOLDSTEIN
Associate Deputy Administrator for Government Contracting and Minority Enterprise Development	ALFREDO ARMENDARIZ
Associate Administrator for Government Contracting	LUZ HOPEWELL
Associate Administrator for Business Development	DELORICE FORD
Assistant Administrator for Size Standards	GARY M. JACKSON
Assistant Administrator for Technology	MAURICE SWINTON
Associate Deputy Administrator for Management and Administration	LLOYD BLANCHARD
Assistant Administrator for Administration	ROBERT MOFFITT, <i>Acting</i>
Assistant Administrator for Human Resources	CAROLYN SHACKLEFORD
Chief Information Officer	LAWRENCE BARRETT

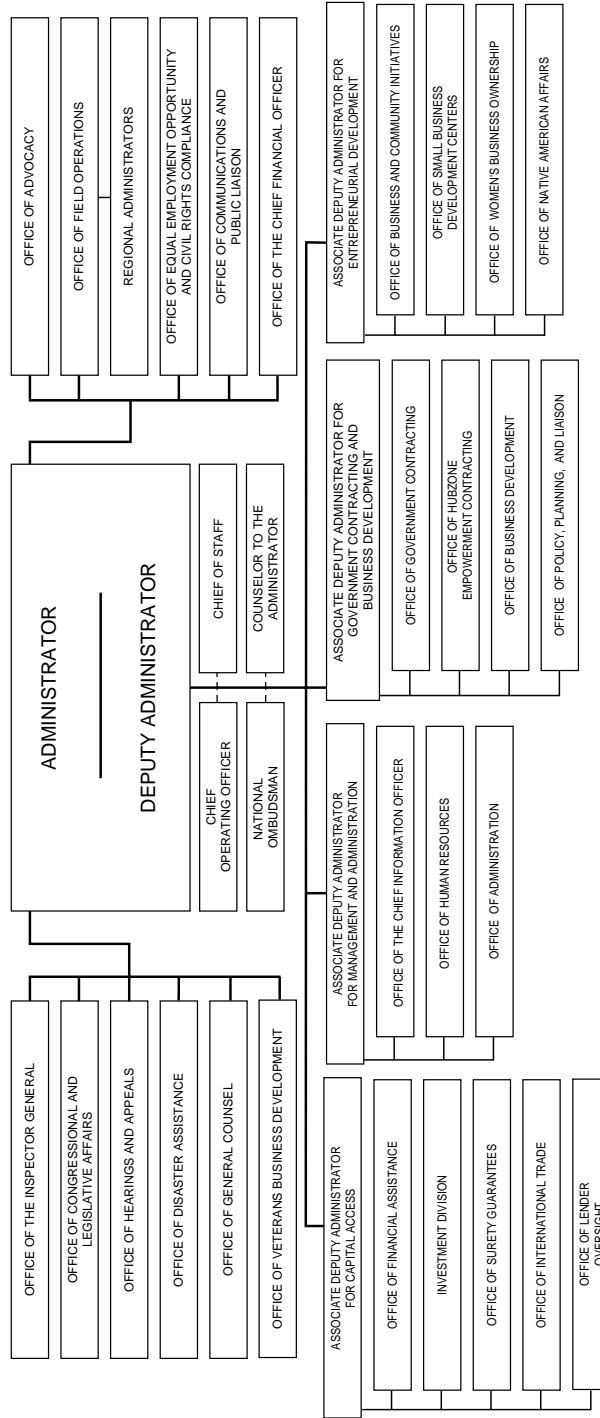
[For the Small Business Administration statement of organization, see the *Code of Federal Regulations*, Title 13, Part 101]

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*The fundamental purposes of the Small Business Administration are to aid, counsel, assist, and protect the interests of small business; ensure that small business concerns receive a fair portion of Government purchases, contracts, and subcontracts, as well as of the sales of Government property; make loans to small business concerns, State and local development companies, and the victims of floods or other catastrophes, or of certain types of economic injury; and license, regulate, and make loans to small business investment companies.*

The Small Business Administration (SBA) was created by the Small Business Act of 1953 and derives its present existence and authority from the Small Business Act (15 U.S.C. 631 *et seq.*) and the Small Business Investment Act of 1958 (15 U.S.C. 661).

**SMALL BUSINESS ADMINISTRATION**



## Activities

**Advocacy** The Office of Advocacy is mandated by Congress to serve as an independent spokesperson within public policy councils for the more than 22.5 million small businesses throughout the country. The Office is headed by the Chief Counsel for Advocacy, appointed by the President from the private sector with the advice and consent of the Senate, who advances the views, concerns, and interests of small business before the Congress, the White House, and Federal and State regulatory agencies.

The Office monitors the compliance of Federal agencies with the requirement that they analyze the impact of their regulations on small entities and consider less burdensome alternatives. The Office is one of the leading national sources for information on the state of small business and the issues that affect small business success and growth. It conducts economic and statistical research into matters affecting the competitive strength of small business and jobs created by small business, and analyzes the impact of Federal laws, regulations, and programs on small businesses, making recommendations to policymakers for appropriate adjustments to meet the special needs of small business.

Additionally, regional advocates enhance communication between the small business community and the Chief Counsel. As the Chief Counsel's direct link to local business owners, State and local government agencies, State legislatures, and small business organizations, they help identify new issues and problems of small business by monitoring the effect of Federal and State regulations and policies on the local business communities within their regions.

**For further information, contact the Office of Advocacy. Phone, 202-205-6533. E-mail, [advocacy@sba.gov](mailto:advocacy@sba.gov).**

**Business Initiatives** SBA develops and cosponsors counseling, education, training, and information resources for small businesses. It has forged ongoing

partnerships with resource partners to deliver most of the business education and training programs offered annually at low cost. One-on-one counseling is provided free of charge by the Service Corps of Retired Executives.

The Business Information Center (BIC) program is among the most innovative methods of providing small business owners with a one-stop approach to information, education, and training. The centers combine the latest computer technology, hardware, and software, an extensive small business reference library of hard copy books and publications, and current management videotapes to help clients venture into new business areas. The use of software for a variety of business applications offers clients of all types a means of addressing their diverse needs. Although most BIC's are stand-alone centers, BIC's in empowerment zones will form the core element of one-stop capital shops.

In addition to education and training events, SBA offers publications on a variety of business management and growth topics. These publications are available free of cost on SBA's Web site, at [www.sba.gov](http://www.sba.gov).

**For further information, contact the Office of Business Initiatives. Phone, 202-205-6665.**

**Capital Access** The Office of the Associate Deputy Administrator for Capital Access provides overall direction for SBA's finance programs, a comprehensive array of debt and equity programs for the smallest start-up businesses to those which have been in operation for a number of years and need new capital to expand. In addition to lending to businesses which sell their products and services within the United States, the Office provides direction for SBA's business development and financial assistance programs for small-business exporters, a surety bond guarantee program for small-business contractors, and the Administration's lender oversight programs.

**For further information, contact the Office of Capital Access. Phone, 202-205-6657.**

**Community Development** As part of the President's efforts to revitalize

distressed inner cities and rural communities through Federal and local government cooperation, SBA initiated the one stop capital shop initiative in 1994. SBA makes a one stop capital shop available to each enterprise zone community to provide easy access to small business assistance in distressed, underserved communities. Each one stop capital shop has a BIC which offers extensive small business libraries and publications, as well as state-of-the-art computer resources, small business software, and Internet access. They offer extensive training services from local Small Business Development Centers, Service Corps of Retired Executives counseling, microenterprise loans, technical assistance, private sector lending partners, and government contracts assistance.

**For further information, contact the Office of One Stop Capital Shop. Phone, 202-205-6706. Internet, [www.sba.gov/onestop](http://www.sba.gov/onestop).**

**Disaster Assistance** The Administration serves as the Federal disaster bank for nonfarm, private sector losses. It lends money to help the victims of floods, riots, or other catastrophes repair or replace most disaster-damaged property. Direct loans with subsidized interest rates are made to assist individuals, homeowners, businesses of all sizes and nonprofit organizations.

**For further information, contact the Office of Disaster Assistance. Phone, 202-205-6734.**

**Financial Assistance** SBA provides its guarantee to lending institutions and certified development companies which make loans to small-business concerns (including farms), which in turn, use the loans to provide working capital and help finance the acquisition of land and buildings; the construction, conversion, or expansion of facilities; and the purchase of machinery and equipment.

SBA provides revolving lines of credit and loan guarantees to finance commercial construction or building rehabilitation for sale. It makes loans to qualified employee trusts and may finance small firms that manufacture, sell, install, service, or develop specific energy measures, including engineering,

architectural, consulting, or other professional services connected with eligible energy measures. SBA also makes loans for the installation of pollution control measures.

The Administration also provides small-scale financial and technical assistance to very small businesses through loans and grants to nonprofit organizations that act as intermediaries under SBA's microloan program.

**For further information, contact the nearest Small Business Administration district office.**

**Government Contracting** The Administration works closely with purchasing agencies of the Federal Government and with the Nation's major prime contractors in developing policies and procedures that will maximize participation by small, small disadvantaged, historically underutilized, service-disabled veteran-owned, and women-owned small businesses in contracts awarded by the U.S. Government and subcontracts awarded by its large contractors. The Government sets aside or reserves applicable Government purchases for contracts competitively awarded to small businesses. It provides an appeal procedure for a low-bidding small business whose ability to perform a contract is questioned by the contracting officer. SBA encourages subcontract opportunities for small businesses by maintaining close contact with large prime contractors and by referring qualified small businesses to them. It coordinates and manages setting of annual goals for contracts and subcontracts awarded to small businesses by Federal agencies.

The Administration maintains an Internet-based database (PRO-Net) that provides profiles of small businesses that can be readily accessed by Federal Government contracting officers, State and local governments, and other contractors seeking small business contractors, subcontractors, or partnerships for contracting opportunities. It cooperates with Government agencies in ensuring that small businesses have a fair opportunity to acquire new and surplus Government

property, such as timber, royalty oil, strategic materials, and mineral leases, that is sold to the private sector.

**For further information, contact the Office of Government Contracting. Phone, 202-205-6460.**

**International Trade** The Office of International Trade (OIT) provides export training, trade financing, and export promotion services to small businesses. OIT administers a variety of programs designed to facilitate both entrance and growth in the international marketplace, including educational initiatives, technical assistance programs and services, and risk-management and trade finance products.

OIT also administers SBA Export Express, a streamlined short- or long-term credit facility for export loans of up to \$150,000 that provides lenders with an 85-percent repayment guarantee on export loans to small businesses. These loans may be used for anything from financing trade show participation and translating marketing materials to financing standby letters of credit, providing working capital to support transactions, or purchasing fixed assets that will increase a small business' ability to effectively compete internationally. Other SBA trade finance programs with higher funding limits include the Export Working Capital Program and International Trade Loan, short- or long-term financing needs, respectively.

The Office is a major participant in the U.S. Export Assistance Center (USEAC) initiative. The centers provide a single point of contact for all Federal export promotion and finance programs in the following cities: Atlanta, GA; Baltimore, MD; Boston, MA; Charlotte, NC; Chicago, IL; Cleveland, OH; Dallas, TX; Denver, CO; Detroit, MI; Long Beach, CA; Miami, FL; Minneapolis, MN; New Orleans, LA; New York, NY; Philadelphia, PA; Portland, OR; San Jose, CA; Seattle, WA; and St. Louis, MO.

The Office develops and recommends agency policy and procedures to effectively deliver the international trade program, provides tools for SBA's resource partners, and coordinates activities with agency resource partners

and USEAC's to improve accessibility to its programs. The Office also coordinates with other Federal agencies, under the auspices of the Trade Promotion Coordinating Committee (TPCC), to ensure that trade promotion information and trade events are communicated to the small business community. The Office also works with agencies of the TPCC in coordinating and facilitating trade between the U.S. small business community and businesses and governments of other countries.

**For further information, contact the Office of International Trade. Phone, 202-205-6720. Internet, [www.sba.gov/oit](http://www.sba.gov/oit).**

**Investment** The Administration licenses, regulates, and provides financial assistance to privately owned and managed small-business investment companies. The sole function of these investment companies is to provide venture capital in the form of equity financing, long-term loan funds, and management services to small-business concerns throughout the United States.

**For further information, contact the Investment Division. Phone, 202-205-6510.**

**Business Development** The Business Development Program is designed to promote and strengthen businesses owned by socially and economically disadvantaged persons. Program participants receive a wide variety of services from SBA including management and technical assistance and Federal contracts. Information regarding the program is provided by SBA district offices.

**For further information, contact the Office of Business Development. Phone, 202-205-6412.**

**Native American Affairs** The Office of Native American Affairs was established to assist and encourage the creation, development, and expansion of Native American-owned small businesses by developing and implementing initiatives designed to address those difficulties encountered by Native Americans in their quest to start, develop, and expand small businesses. In addition, in an effort to address the unique conditions encountered by reservation-based

entrepreneurs, SBA has established the Tribal Business Information Centers (TBIC) pilot project. The project is a partnership arrangement between a tribe or tribal college and SBA.

TBIC's offer community access to business-related computer software technology, provide one-on-one business counseling, and hold business workshops on an ongoing basis. Additionally, all TBIC managers/facilitators have received extensive training in all SBA entrepreneurial development programs, lending programs, and procurement programs. Currently there are 16 centers located in California, Minnesota, Montana, North Carolina, North Dakota, and South Dakota.

In addition to the TBIC project, the Office actively participates with other SBA program offices and other Federal agencies to ensure that Native American entrepreneurs are being actively encouraged to participate. Also, the Office maintains liaisons with tribal governments, business organizations, and Native American community organizations.

**For further information, contact the Office of Native American Affairs. Phone, 202-205-7364.**

**Regulatory Fairness Program** The Regulatory Fairness Program (RegFair) provides small businesses with a meaningful way to comment on the enforcement and compliance activities of the Federal agencies that regulate them. RegFair is headed by a national Ombudsman, who rates and evaluates efforts of Federal agencies to become more small-business friendly. Ten regional Regulatory Fairness Boards, comprised of 50 small business owners, support the Ombudsman by collecting information, making recommendations for agencies, and advising the Ombudsman on the regulatory climate faced by small businesses. Each board has five members who are small business owners, giving them an understanding of what small businesses face with Federal regulations. A small business can comment on Federal enforcement activities by contacting a Regulatory Fairness Board member, filing

an agency appraisal form, or testifying at a RegFair public hearing.

**For further information, contact the Office of the National Ombudsman. Phone, 312-353-0880, or 800-REG-FAIR (800-734-3247) (toll free). Internet, [www.sba.gov/regfair](http://www.sba.gov/regfair).**

### **Small Business Development Centers**

Small Business Development Centers provide counseling and training to existing and prospective small business owners at approximately 1,000 locations around the country, operating in every State, Puerto Rico, the U.S. Virgin Islands, Guam, and American Samoa. The Small Business Development Center Program is a cooperative effort of the private sector, the educational community, and Federal, State, and local governments. It enhances economic development by providing small businesses with management and technical assistance.

The Office of Small Business Development Centers develops national policies and goals. It establishes standards for the selection and performance of Centers, monitors compliance with applicable Office of Management and Budget circulars and laws, and implements new approaches to improve operations of existing centers.

The Office is responsible for coordinating program efforts with other internal activities of SBA and with the activities of other Federal agencies. It maintains liaison with other Federal, State, and local agencies and private organizations whose activities relate to Small Business Development Centers, and it assesses how the program is affected by substantive developments and policies in other areas of the agency, in other government agencies, and in the private sector.

**For further information, contact the Office of Small Business Development Centers. Phone, 202-205-6766.**

**Surety Bonds** Through its Surety Bond Guarantee Program, SBA helps to make contract bonding accessible to small and emerging contractors who find bonding unavailable. It provides 70 to 90 percent guarantees for bid, payment, and performance bonds issued to small

contractors on contracts valued up to \$2 million.

**For further information, contact the Office of Surety Guarantees. Phone, 202-205-6540.**

**Technology** The Office of Technology has authority and responsibility for directing and monitoring the governmentwide activities of the Small Business Innovation Research Program (SBIR) and the Small Business Technology Transfer Program (STTR). In accordance with the Small Business Reauthorization Act of 2000 and the Small Business Technology Transfer Reauthorization Act of 2001, the Office develops and issues policy directives for the general conduct of the programs within the Federal Government and maintains a source file and information program to provide each interested and qualified small business concern with information on opportunities to compete for SBIR and STTR program awards. The Office also coordinates with each participating Federal agency in developing a master release schedule of all program solicitations; publishes the *Presolicitation Announcement* online quarterly, which contains pertinent facts on upcoming solicitations; and surveys and monitors program operations within the Federal Government and reports on the progress of the programs each year to Congress.

The Office has four main objectives: to expand and improve SBIR and STTR; to increase private sector commercialization of technology developed through Federal research and development; to increase small business participation in Federal research and development; and to improve the dissemination of information concerning SBIR and STTR, particularly with regard to participation by women-owned small business concerns and by socially and economically disadvantaged small business concerns.

**For further information, contact the Office of Technology. Phone, 202-205-6450. E-mail, [technology@sba.gov](mailto:technology@sba.gov).**

**Veterans Affairs** The Office of Veterans Business Development (OVBD) is responsible for the formulation,

execution, and promotion of policies and programs of the SBA that provide assistance to small-business concerns owned and controlled by veterans and small-business concerns owned and controlled by service-disabled veterans. Additionally, OVBD serves as an ombudsman for the full consideration of veterans in all programs of the SBA.

OVBD established and oversees four veterans business outreach centers, which are designed to provide tailored entrepreneurial development services such as business training, counseling, and mentoring to service-disabled veteran entrepreneurs. These centers serve as a vast and in-depth resource for a successful veteran entrepreneurial experience. The Office also establishes and maintains relationships with Veteran Service Organizations, the Departments of Labor and Veterans Affairs, the National Veterans Business Development Corporation, and other organizations to ensure that the entrepreneurial needs of veterans and service-disabled veterans are being met.

**For further information, contact the Office of Veterans Business Development. Phone, 202-205-6773.**

**Women's Business Ownership** The Office of Women's Business Ownership (OWBO) provides assistance to the increasing number of current and potential women business owners and acts as their advocate in the public and private sectors. OWBO assists women in becoming full partners in economic development through technical, financial, and management information and training, business skills counseling, and research. Through a network of local SBA offices, OWBO offers a wide range of education and training services and resources.

SBA has established Women's Business Centers (WBC) to provide long-term training and counseling for women at every stage of their entrepreneurial career. There are currently WBC's in nearly every State, the District of Columbia, the Virgin Islands, and Puerto Rico. The centers offer assistance to current and potential women business owners, tailored to the particular needs



of the community. The Online Women’s Business Center, is an interactive, state-of-the-art Web site that offers virtually everything needed to start and build a successful business, including online training, mentoring, individual counseling, topic forums and newsgroups, market research, and information on all SBA programs and services, plus links to many other resources.

Women’s business centers and SBA district offices, often in conjunction with the Service Corps of Retired Executives, provide mentoring for current and aspiring women business owners through the Women’s Network for Entrepreneurial Training (WNET). There are now more than 165 WNET roundtable groups nationwide.

The Office of Government Contracting and OWBO have initiated a women’s procurement pilot program to increase opportunities for women in the Federal market. SBA is developing formal partnerships with women’s business organizations and other Federal agencies to help achieve the target goal. Efforts include trade fairs, marketing activities, publications, and use of the Administration’s procurement network, PRO-Net (Internet, www.pro-net.sba.gov).

The Small Disadvantaged Business Program promotes equity in Federal contracting to small businesses owned

and operated by those who are socially and economically disadvantaged, including women. Businesses that join the program are automatically listed in PRO-Net.

SBA has a number of loan programs to help women get the access to credit and capital they need. Among the most important for women are the Loan Prequalification Program, SBAExpress, and the MicroLoan Program. Through the Loan Prequalification Program, a woman entrepreneur gets help in packaging and marketing her loan. SBAExpress provides guaranties for loans of up to \$150,000, including revolving lines of credit. The MicroLoan Program provides small loans through SBA-licensed intermediaries nationwide. Intermediaries also provide technical assistance.

**For further information, contact the Office of Women’s Business Ownership. Phone, 202-205-6673. Internet, www.sba.gov/womeninbusiness or www.onlinewbc.org. E-mail, owbo@sba.gov.**

**Field Operations** The Office of Field Operations provides management direction and oversight to SBA’s 70 district and 10 regional offices, acting as the liaison between the district offices, the agency’s program delivery system, and the headquarters’ administrative and program offices.

**For further information, contact the Office of Field Operations. Phone, 202-205-6808.**

**Field Offices—Small Business Administration**

(RO: Regional Office; DO: District Office; BO: Branch Office; POD: Post of Duty)

Office	Address	Officer in Charge	Telephone
ATLANTA, GA (RO) .....	Suite 1800, 233 Peachtree St. NE. 30303 .....	Elliot Cooper, <i>Acting</i> .....	404-331-4999
Atlanta, GA (DO) .....	Suite 1900, 233 Peachtree St. NE., 30303 .....	Mitchell Morand, <i>Acting</i> ...	404-331-0100
Birmingham, AL (DO) ...	Suite 201, 801 Tom Martin Dr., 35211 .....	Jack Wright .....	205-290-7101
Charlotte, NC (DO) .....	Suite A2015, 200 N. College St., 28210-2227 ...	Lee Corneliuson .....	704-344-6563
Columbia, SC (DO) .....	Rm. 358, 1835 Assembly St., 29201 .....	Elliot Cooper .....	803-765-5339
Gulfport, MS (BO) .....	Suite 203, 2909 13th St., 39501 .....	Judith Adcock, <i>Acting</i> .....	228-863-4449
Jackson, MS (DO) .....	Suite 400, 101 W. Capitol St., 39201 .....	Janita Stewart .....	601-965-4378
Jacksonville, FL (DO) ...	Suite 100-B, 7825 Baymeadows Way, 32256-7504.	Wilfredo Gonzalez .....	904-443-1970
Louisville, KY (DO) .....	Rm. 188, 600 Dr. M.L. King, Jr. Pl., 40202 .....	William Federhofer .....	502-582-5978
Miami, FL (DO) .....	7th Fl., 100 S. Biscayne Blvd., 33131 .....	Pancho Marrero .....	305-536-5533
Nashville, TN (DO) .....	Suite 201, 50 Vantage Way, 37228-1500 .....	Phil Mahoney .....	615-736-5850
BOSTON, MA (RO) .....	Suite 812, 10 Causeway St., 02222 .....	Jeffrey Butland .....	617-565-8415
Augusta, ME (DO) .....	Rm. 512, 40 Western Ave., 04330 .....	Mary McAleney .....	207-622-8378
Boston, MA (DO) .....	Rm. 265, 10 Causeway St., 02222-1093 .....	Elaine Guiney .....	617-565-5561
Concord, NH (DO) .....	Suite 202, 143 N. Main St., 03301 .....	William K. Phillips .....	603-225-1400
Hartford, CT (DO) .....	2d Fl., 330 Main St., 06106 .....	Marie Record .....	860-240-4700
Montpelier, VT (DO) .....	Rm. 205, 87 State St., 05602 .....	Kenneth Silvia .....	802-828-4422
Providence, RI (DO) .....	Suite 511, 380 Westminster St., 02903 .....	Mark Hayward .....	401-528-4561
Springfield, MA (BO) ...	Suite 410, 1441 Main St., 01103 .....	Harold Webb .....	413-785-0484
CHICAGO, IL (RO) .....	Suite 1250, 500 W. Madison St., 60661 .....	Jan Wolfe, <i>Acting</i> .....	312-353-4493

**Field Offices—Small Business Administration—Continued**  
 (RO: Regional Office; DO: District Office; BO: Branch Office; POD: Post of Duty)

Office	Address	Officer in Charge	Telephone
Chicago, IL (DO)	500 W. Madison St., 60661	Judith Roussel	312-353-5031
Cincinnati, OH (BO)	Suite 2-522, 550 Main St., 45202	Ronald Carlson	513-684-2814
Cleveland, OH (DO)	Suite 630, 1111 Superior Ave., 44114-2507	Gilbert Goldberg	216-522-4180
Columbus, OH (DO)	Suite 1400, 2 Nationwide Plz., 43215-2592	Ken Klein, <i>Acting</i>	614-469-6860
Detroit, MI (DO)	Suite 515, 477 Michigan Ave., 48226	Eugene Cornelius	313-226-6075
Indianapolis, IN (DO)	Suite 100, 429 N. Pennsylvania Ave., 46204-1873	Jan Wolfe	317-226-7275
Milwaukee, WI (BO)	Suite 400, 310 W. Wisconsin Ave., 53203	Eric Ness	414-297-3941
Minneapolis, MN (DO)	Suite 210-C, 100 N. 6th St., 55403-1563	Ed Daum	612-370-2306
Springfield, IL (BO)	Suite 302, 511 W. Capitol Ave., 62704	Walter Hanke	217-492-4416
DALLAS, TX (RO)	Suite 108, 4300 Amon Carter Blvd., Ft. Worth, TX 76155	Joseph Montes	817-684-5581
Albuquerque, NM (DO)	Suite 320, 625 Silver Ave. SW., 87102	Anthony McMahon	505-346-7909
Corpus Christi, TX (BO)	Suite 411, 3649 Leopard St., 78408	(Vacancy)	361-879-0017
El Paso, TX (DO)	Suite 320, 10737 Gateway W., 79935	Carlos Mendoza	915-633-7001
Fort Worth, TX (DO)	Suite 114, 4300 Amon Carter Blvd., 76155	Lavan Alexander	817-684-5500
Hartlingen, TX (DO)	Rm. 500, 222 E. Van Buren St., 78550-6855	Sylvia Zamponi	956-427-8533
Houston, TX (DO)	Suite 1200, 8701 S. Gessner Dr., 77074	Milton Wilson	713-773-6500
Little Rock, AR (DO)	Suite 100, 2120 Riverfront Dr., 72202	Joseph Foglia	501-324-5871
Lubbock, TX (DO)	Rm. 408, 1205 Texas Ave., 79401-2693	Tommy Dowell	806-472-7462
New Orleans, LA (DO)	Suite 2820, 365 Canal Pl., 70130	Randy Randolph	504-589-6685
Oklahoma City, OK (DO)	Suite 1300, 210 Park Ave., 73102	Dorothy Overal	405-231-5521
San Antonio, TX (DO)	5th Fl., 727 E. Durango Blvd., 78206	Rodney Martin	210-472-5900
DENVER, CO (RO)	Suite 400, 721 19th St., 80202-2599	Elton (Mick) W. Ringsak	303-844-0503
Casper, WY (DO)	Rm. 4001, 100 E. B St., 82601	Steve Despain	307-261-6501
Denver, CO (DO)	Suite 426, 721 19th St., 80202-2599	Patricia Barela Rivera	303-844-6500
Fargo, ND (DO)	Rm. 219, 657 2d Ave. N., 58108-3086	James L. Stai	701-239-5131
Helena, MT (DO)	Rm. 334, 301 S. Park, 59626	Michelle Johnston	406-441-1081
Salt Lake City, UT (DO)	Rm. 2237, 125 S. State St., 84138-1195	Stanley Nakano	801-524-3200
Sioux Falls, SD (DO)	Suite 200, 110 S. Phillips Ave., 57104	Nancy Gilberston	605-330-4243
KANSAS CITY, MO (RO)	Suite 307, 323 W. 8th St., 64105-1500	Samuel (Sam) Jones	816-374-6380
Cedar Rapids, IA (DO)	Suite 200, 215 4th Ave. SE., 52401-1806	James Thomson	319-362-6405
Des Moines, IA (DO)	Rm. 749, 210 Walnut St., 50309-2186	Cheryl Eftink	515-284-4026
Kansas City, MO (DO)	Suite 501, 323 W. 8th St., 64105	Gary Cook	816-374-6708
Omaha, NE (DO)	1145 Mill Valley Rd., 68154	Glenn Davis	402-221-4691
Springfield, MO (BO)	Suite 410, 1941 Main St., 65807-5254	James R. Combs	417-890-8501
St. Louis, MO (DO)	Rm. 242, 815 Olive St., 63101	Robert L. Andrews	314-539-6600
Wichita, KS (DO)	Suite 2500, 271 W 3d St. N., 67202-1212	Elizabeth Auer	316-269-6566
NEW YORK, NY (RO)	Rm. 31-08, 26 Federal Plz., 10278	Michael Pappas	212-264-1450
Buffalo, NY (DO)	Rm. 1311, 111 W. Huron St., 14202	Franklin J. Sciortino	716-551-4301
Elmira, NY (BO)	4th Fl., 333 E. Water St., 14901	(Vacancy)	607-734-1571
Hato Rey, PR (DO)	252 Ponce de Leon Ave., 00918	Ivan Irizarry	787-766-5002
Melville, NY (BO)	Suite 207, 35 Pinelawn Rd., 11747	Herb Austin, <i>Acting</i>	631-454-0750
New York, NY (DO)	Rm. 3100, 26 Federal Plz., 10278	Aubrey A. Rogers	212-264-2454
Newark, NJ (DO)	15th Fl., 2 Gateway Ctr., 07102	Jim Kocsi, <i>Acting</i>	973-645-3580
Rochester, NY (BO)	Rm. 410, 100 State St., 14614	Peter Flihan	716-263-6700
St. Croix, VI (POD)	Suites 5 & 6, Sunny Isle Professional Bldg., Christiansted, VI 00820	Carl Christensen	340-778-5380
St. Thomas, VI (POD)	3800 Crown Bay St., 00802	(Vacancy)	809-774-8530
Syracuse, NY (DO)	5th Fl., 401 S. Salina St., 13202	B.J. Paprocki	315-471-9393
PHILADELPHIA, PA (RO)	5th Fl., 900 Market St., 19107	Tom Tolan, <i>Acting</i>	215-580-2807
Baltimore, MD (DO)	Suite 6220, 10 S. Howard St., 21201-2525	Allan Stephenson	410-962-4392
Charleston, WV (BO)	Suite 412, 405 Capitol St., 25301	(Vacancy)	304-347-5220
Clarksburg, WV (DO)	320 W. Pike St., 26301	Michael Murray	304-623-5631
Harrisburg, PA (BO)	Suite 107, 100 Chestnut St., 17101	(Vacancy)	717-782-3840
Philadelphia, PA (DO)	5th Fl., 900 Market St., 19107	Tom Tolan	215-580-2700
Pittsburgh, PA (DO)	Rm. 1128, 1000 Liberty Ave., 15222	Al Jones	412-395-6560
Richmond, VA (DO)	11th Fl., 400 N. 8th St., 23240	Charles J. Gaston	804-771-2400
Washington, DC (DO)	Suite 900, 1110 Vermont Ave. NW., 20005	Joe Loddio	202-606-4000
Wilkes-Barre, PA (BO)	Suite 407, 7 N. Wilkes-Barre Blvd., 18702	(Vacancy)	570-826-6497
Wilmington, DE (BO)	1318 N. Market St., 19801-3011	Jayne Armstrong	302-573-6382
SAN FRANCISCO, CA (RO)	Suite S-2200, 455 Market St., 94105	Bruce C. Thompson	415-744-2118
Fresno, CA (DO)	Suite 200, 2719 N. Air Fresno Dr., 93727-1547	Antonio Valdez	559-487-5791
Glendale, CA (DO)	Suite 1200, 330 N. Brand Blvd., 91203-2304	Alberto Alvarado	818-552-3201
Hagatna, GU (BO)	Suite 302, 400 Rt. 8, 96910-2003	Kenneth Lujan	671-472-7419
Honolulu, HI (DO)	Rm. 2-235, 300 Ala Moana Blvd., 96850-4981	Andrew Poepoe	808-541-2990
Las Vegas, NV (DO)	Suite 100, 300 Las Vegas Blvd. South, 89101	John Scott	702-388-6611
Phoenix, AZ (DO)	Suite 800, 2828 N. Central Ave., 85004-1025	Robert Blaney	602-745-7200
Sacramento, CA (DO)	Rm. 215, 660 J St., 95814-2413	James O'Neal	916-930-3700
San Diego, CA (DO)	Suite 550, 550 W. C St., 92101	George P. Chandler, Jr.	619-557-7250
San Francisco, CA (DO)	6th Fl., 455 Market St., 94105	Mark Quinn	415-744-6801
Santa Ana, CA (DO)	Suite 700, 200 W. Santa Ana Blvd., 92701	Sandra Sutton	714-550-7420

**Field Offices—Small Business Administration—Continued**  
(RO: Regional Office; DO: District Office; BO: Branch Office; POD: Post of Duty)

Office	Address	Officer in Charge	Telephone
SEATTLE, WA (RO) .....	Suite 1805, 1200 6th Ave., 98101-1128 .....	Conrad Lee .....	206-553-5676
Anchorage, AK (DO) ....	Suite 310, 510 L St., 99501 .....	Frank Cox .....	907-271-4022
Boise, ID (DO) .....	Suite 290, 1020 Main St., 83702-5745 .....	Thomas Bergdoll .....	208-334-1696
Portland, OR (DO) .....	Suite 1050, 1515 SW. 5th Ave., 97201-6695 .....	Phil Gentry .....	503-326-2682
Seattle, WA (DO) .....	Suite 1700, 1200 6th Ave., 98101-1128 .....	Robert P. Meredith .....	206-553-7310
Spokane, WA (DO) .....	Suite 200, 801 W. Riverside, 99201 .....	Ted Schinzel, <i>Acting</i> .....	509-353-2810

**Disaster Area Offices**

Office	Address	Telephone
Atlanta, GA .....	Suite 300, 1 Baltimore Pl., 30308 .....	404-347-3771
Fort Worth, TX .....	Suite 102, 4400 Amon Carter Blvd., 76155 .....	817-885-7600
Niagara Falls, NY .....	3d Fl., 360 Rainbow Blvd. S., 14303 .....	716-282-4612
Sacramento, CA .....	Suite 208, 1825 Bell St., 95825 .....	916-566-7246

**Regional Administrators**

Region/Address	Administrator	Telephone
Atlanta, GA (Suite 1800, 233 Peachtree St. NE., 30309-2482) .....	Elliot Cooper, <i>Acting</i> .....	404-331-4999
Boston, MA (Suite 812, 10 Causeway St., 02110) .....	Jeffrey Butland .....	617-565-8415
Chicago, IL (Suite 1240, 500 W. Madison St., 60661-2511) .....	Jan Wolfe, <i>Acting</i> .....	312-353-0357
Denver, CO (Suite 400, 721 19th St., 80202-2599) .....	Elton (Mick) W. Ringsak .....	303-844-0500
Fort Worth, TX (Suite 108, 4300 Amon Carter Blvd., 76155) .....	Joseph O. Montes .....	817-684-5580
Kansas City, MO (Suite 307, 323 W. 8th St., 64105-1500) .....	Samuel (Sam) C. Jones .....	816-374-6380
New York, NY (Rm. 31-08, 26 Federal Plz., 10278) .....	Michael Pappas .....	212-264-1450
Philadelphia, PA (5th Fl., 900 Market St., 19107) .....	Tom Tolan, <i>Acting</i> .....	215-580-2807
San Francisco, CA (Suite 2200, 455 Market St., 94105) .....	Bruce C. Thompson .....	415-744-2118
Seattle, WA (S-1805, 1200 6th Ave., 98101-1128) .....	Conrad Lee .....	206-553-0291

## Sources of Information

**Electronic Access** Information on the Small Business Administration is available electronically by various means. Internet, [www.sba.gov](http://www.sba.gov). FTP, [ftp.sbaonline.sba.gov](ftp://ftp.sbaonline.sba.gov).

Access the U.S. Business Adviser through the Internet, at [www.business.gov](http://www.business.gov).

Access the Administration's electronic bulletin board by modem at 800-697-4636 (limited access), 900-463-4636 (full access), or 202-401-9600 (Washington, DC, metropolitan area).

**General Information** Contact the nearest Small Business Administration field office listed above, or call the SBA

answer desk. Phone, 800-8-ASK-SBA. Fax, 202-205-7064. TDD, 704-344-6640.

**Public Affairs** For public inquiries and small-business advocacy affairs, contact the Office of Public Communications and Public Liaison, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, [www.sba.gov](http://www.sba.gov).

**Publications** A free copy of *The Resource Directory for Small Business Management*, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

**For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, [www.sba.gov](http://www.sba.gov).**