

TAX ASSISTANCE TIPS

Listed here are addresses, telephone, and fax numbers you may find useful in reaching offices that can help you with IRS tax issues:

Telephone Assistance:

1-800-829-1040 (Individuals)

1-800-829-4933 (Businesses)

Available 24 hours

PHILADELPHIA SERVICE CENTER

Customer Service Phone: 1-215-516-2000

Refund Inquires: 1-800-829-1954

Customer Service Fax: 1-215-516-2555/3256

TeleTax: 1-800-829-4477 - Available 24 hours

Fax for Transcripts of Returns: 1-215-516-2931/1311/1322

The Philadelphia Service Center services **all Overseas filers**, including military personnel stationed abroad.

Hours: Mon-Fri 6:00 am-2:00 am (Eastern standard time)

Note: When responding to a specific bill or notice use the contact information provided on the bill or notice. If it says call the local office, then call the Philadelphia number noted above.

Fax Instructions for PSC: The Fax Service **CANNOT BE USED** to transmit first (original) filed tax returns!!! Documents transmitted to the Philadelphia Service Center should contain **ONLY** information which was specifically requested, and a cover sheet containing the following information:

To:	Tax Examiner and/or Employee Profile Number (located on notice)
Your Taxpayer Info:	Name, Address, Phone, and Fax numbers
Your Taxpayer ID#:	Social Security/Tax Identification Number
Your Subject Matter:	The reason why you are contacting IRS

Completed tax returns may be mailed to:

**INTERNAL REVENUE SERVICE
PHILADELPHIA, PA 19255-0215**

For Courier Service:

**PHILADELPHIA SERVICE CENTER
11601 ROOSEVELT BLVD.
PHILADELPHIA, PA 19154
PHONE: (215) 516-2000**

FORMS REQUESTS

Tax forms distribution center: 1-800-829-3676

FAX on Demand (available 24 hours): 1-703-368-9694 *Use voice unit on machine*

INTERNET via the Worldwide Web: www.irs.gov

FOR URGENT TAX LIEN / LEVY ISSUES

INTERNAL REVENUE SERVICE

11601 Roosevelt Blvd.
Drop Point 820 SW
Philadelphia, PA 19154

For Collection / Levy Status Account Problems:

Phone: 1-215-516-2004

Fax: 1-215-516-6931

Taxpayer Advocate Office:

Phone: 1-215-516-2499

Fax: 1-215-516-2677

INTERNATIONAL TAXPAYER ADVOCATE SERVICE

INTERNAL REVENUE SERVICE

San Patricio Office Center, Room 200

7 Tabomico Street
Guaynabo, Puerto Rico 00966
Phone: 1-787-622-8930
Fax: 1-787-622-8933

ELECTRONIC SERVICES

IRS Home Page: www.irs.gov

Electronic Payment Website: www.eftps.gov

E-Services Help Desk: 1-512-416-7750

Automatic Extension of Time to File (Form 4868): 1-888-796-1074

Refund Information: Go to www.irs.gov

Click on "Where's my refund?"

Follow the prompts

Tax Law Questions: Go to www.irs.gov

Click on "site map" in the top menu

Under 'Help' in the lower right column, Click on "Tax Law Questions"

Follow the prompts

ITIN – Form W-7

IRS Philadelphia Service Center

ITIN Unit

P.O. Box 447

Bensalem, PA 19020

After 30 days: 1-215-516-4846 or 1-800-829-1040

SOCIAL SECURITY ADMIN

800-772-1213

www.ssa.gov

www.ssa.gov/multilanguage

Exempt Organization Help Desk: 1-877-829-5500

Tax Offset Program (TPO) Help Desk: 1-800-304-3107