



Hunger Heroes

NOMINATION FORM

The Hunger Heroes Program was established to honor local offices that provide exemplary service in assisting eligible clients obtain food stamps.

Criteria for selecting the heroes can include:

- Welcoming demeanor (courteous, creates a comfortable atmosphere for the applicant, overall good customer service)
- Knowledgeable of other assistance programs
- Ability to assess applicant's needs other than Food Stamp Program
- Willingness to go the extra mile
- Internal customer service approach
 - Reasonable wait time
 - Answers phones
 - Returns calls/responds to phone messages
- Office provides Limited English Proficiency services throughout the application process *(if applicable)*
- Brings creative solutions to problems
- Other criteria _____

Submitter: Name: _____
Relation: _____
Phone: _____

Nominee: Office: _____
Address: _____
City: _____ State: _____
Phone: _____

Justification: Attach to this form, a short statement (200 words or less) on why your local office should receive the Hunger Heroes Award.

Entries must be received by March 1, 2005

Send to: Food Stamp Outreach Coalition
Hunger Heroes Committee
c/o Food and Nutrition Service
3101 Park Center Drive, Room 820
Alexandria, VA 22302
(703) 605-0795 (fax)
FSOC@fns.usda.gov