

United States Office of Personnel Management

# **OPERATING MANUAL**

# THE GUIDE TO PERSONNEL RECORDKEEPING

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# Chapter 1

# **General Personnel Recordkeeping Policies**

Overview		
Introduction	This chapter describes general policies governing the creation, m disposition of records used to document human resource manage established by the Office of Personnel Management.	
Regulation	Personnel recordkeeping regulations are found in <u>part 293 of title</u> <u>Federal Regulations</u> . These regulations establish minimum stand and relevancy for the personnel records that the Office of Personn requires agencies maintain.	lards of accuracy
In this chapter	This chapter covers the following topics:	
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# **General Records Management**

Definition: Records	Records mean all papers, maps, photographs, machine-readable materials or other documentation, regardless of physical form, made or received by the Government in connection with the transaction of public business and preserved as evidence of decisions, operations, or other activities of the Government. The National Archives and Records Administration (NARA) administers the Federal records management program. NARA's regulations on records creation,	
	maintenance, and disposition are in <u>chapter XII of title 36, Code of Federal</u> <u>Regulations</u> .	
Definition: Civilian Personnel Records	Civilian personnel records are records that relate to the supervision over and management of Federal civilian employees. These include records on the general administration and operation of human resource management programs and functions as well as records that concern individual employees.	
	Examples:       Position classification correspondence;         The Official Personnel Folder;         Adverse action case file.	
Creating Personnel Records	<ul> <li>Personnel records may be created because they are required by:</li> <li>law or Executive Order;</li> <li>regulation;</li> <li>operational guidance from central management agencies;</li> <li>agency records management programs.</li> </ul>	

Personnel Recordkeeping

# General Records Management, Continued

Retention of Personnel Records	Code of Federal Regulat must keep records and w common to a number of provide authority to disp General Records Schedu General Records Schedu	and Records Administration (NARA) regulations in title 36, tions, include procedures for determining how long agencies when they may dispose of records. To cover records agencies, NARA issues <u>General Records Schedules</u> that pose of such records, generally on a Governmentwide basis. ale 1 covers civilian personnel records. A copy of the ale is available from NARA: by mail from the National k, 8601 Adelphi Road, College Park, MD 20740-6001.
Privacy Act Records	The <u>Privacy Act of 1974, as amended (5 U.S.C. 552a)</u> applies to records under the control of an agency about an individual, such as an employment history, that contain the individual's name or some other item that identifies that person and from which information is retrieved by the name or other particular assigned to the individual.	
	Example:	The Privacy Act <b>applies</b> to the Official Personnel Folder.
	Example:	The Privacy Act <b>does not apply</b> to files on position classification standards development.
	information is retrieved employee number) must	'systems of records" or groups of records from which by a person's name or other identifier (for example, publish notices in the Federal Register that describe the he ways people can access the records.
	on the Privacy Act. OM	ent and Budget (OMB) publishes Governmentwide guidance <u>IB Circular No. A-130</u> , describes agency responsibilities for ing and publication requirements of the Privacy Act.

#### General Records Management, Continued

# Government-wide<br/>Systems of<br/>RecordsCertain agencies publish systems of records containing records for which they have<br/>Governmentwide responsibilities. The Office of Personnel Management publishes<br/>Governmentwide systems of records for a number of human resource management<br/>functions. These are:

С	OPM/GOVT-1	General Personnel Records
С	OPM/GOVT-2	Employee Performance File System Records
С	OPM/GOVT-3	Records of Adverse Actions, Performance Based Reduction
		in Grade and Removal Actions, and Termination of
		Probationers
С	OPM/GOVT-5	Recruiting, Examining, and Placement Records
С	OPM/GOVT-6	Personnel Research and Test Validation Records
С	OPM/GOVT-7	Applicant Race, Sex, National Origin, and Disability Status
		Records
С	OPM/GOVT-9	File on Position Classification Appeals, Job Grading
		Appeals, and Retained Grade or Pay Appeals
С	OPM/GOVT-10	Employee Medical File System Records

These records are the Office of Personnel Management's records, although they are in the physical custody of the agencies. The Office of Personnel Management's regulations implementing the Privacy Act are in <u>part 297 of title 5, Code of Federal Regulations</u>. The notices that describe the Office's systems of records, including the Governmentwide systems of records, are published in the Federal Register.

#### General Records Management, Continued

Agency RecordsAgencies may establish their own personnel recordkeeping requirements to meet<br/>special needs. If an agency establishes a systems of records as defined in the<br/>Privacy Act, the agency is responsible for ensuring that the Act's requirements are<br/>met following the Office of Management and Budget's (OMB) guidance. Note that<br/>OMB Circular No. A-130 says that "Agencies should not publish systems of<br/>records that wholly or partly duplicate existing government-wide systems of<br/>records."

Agency payroll records may contain personnel information but payroll records are not covered by the Office of Personnel Management's Governmentwide systems of records.

**Example**: Life insurance coverage (FEGLI code) is contained in both the Official Personnel Folder and agency payroll records. The Official Personnel Folder information is covered by the OPM/GOVT-1 system of records; the payroll information is covered by the agency's Privacy Act system of records.

# Safeguarding Personnel Records

General Protections	<ul> <li>Agencies should have management controls to ensure that personnel records:</li> <li>adequately document human resource management operations;</li> <li>are accurate and timely;</li> <li>are protected against loss or unauthorized alteration;</li> <li>document the employment history of individuals employed by the Federal Government;</li> <li>can be located when necessary; and</li> <li>are retained and disposed of as required by <u>General Records Schedule 1</u>.</li> </ul>	
Privacy Act Records	<ul> <li>Agencies must ensure that personnel records subject to the Privacy Act are secured against unauthorized access. For example, paper or microfiche/microfilmed personnel records subject to the Privacy Act should be stored in locked metal file cabinets or in a secured room.</li> <li>Access to personnel records subject to the Privacy Act should be limited to those whose official duties require such access. This limitation applies to paper, microfiche/microfilm, and electronic records.</li> </ul>	
	<ul> <li>Agencies should establish procedures to allow employees or their designated representatives access to their own records. These procedures should ensure that the records remain subject to the agency's control at all times.</li> <li>Agencies must ensure that those authorized to access personnel records subject to the Privacy Act understand how to apply the Act's restrictions on disclosing information from systems of records. See Chapter 6 of this <i>Guide</i> for special instructions on releasing information from personnel records.</li> </ul>	
Disciplinary Action	Any employee who discloses personal information from personnel records subject to the Privacy Act knowing that such a disclosure is unauthorized may be subject to disciplinary action.	

# Interagency Personnel Records

Definition	<ul> <li>Interagency personnel records are those that are transferred with the employee as he or she moves from agency to agency. The three kinds of interagency personnel records are:</li> <li>C the Official Personnel Folder (OPF);</li> <li>C employee performance records;</li> <li>C the Employee Medical Folder (EMF).</li> </ul>
Official Personnel Folder	The Official Personnel Folder (Standard Form 66) is a file containing records that cover an individual's employment history. It covers Executive Branch service under title 5, United States Code. The long-term records included in the file are chosen to protect the legal and financial rights of the Government and the employee.
	The Official Personnel Folder is part of the <u>Governmentwide system of records</u> , <u>OPM/GOVT-1</u> . The Office of Personnel Management owns the personnel folder and its contents. This <i>Guide</i> contains the Office of Personnel Management's rules for creating, maintaining, using, and disposing of the Official Personnel Folder.
Other Federal Service	Federal service includes Government service outside of the Office of Personnel Management's recordkeeping authority. Records documenting that service are not filed under the instructions in this <i>Guide</i> and are not kept in an Official Personnel Folder. The Office of Personnel Management (OPM) has reached agreements to share files with a number of agencies that create such records. Table 2-A of this <i>Guide</i> shows the agencies and types of employment that are not under OPM's recordkeeping authority. It also explains the procedures for transferring records created outside of OPM's recordkeeping authority. When employment records created under OPM's recordkeeping authority are mixed in the same file with employment records created outside of OPM's recordkeeping authority, they are generally kept in a Merged Records Personnel Folder (Standard Form 66-C).
	<b>Example</b> : Employment with the General Accounting Office is outside of OPM's recordkeeping authority.

# Interagency Personnel Records, Continued

Employee Performance Records	Employee performance records include ratings of record, supporting documentation for those ratings, and any other performance-related material required by the agency performance appraisal system.
	The employee performance records are covered by the <u>Governmentwide system of</u> records, <u>OPM/GOVT-2</u> . Agencies may decide what records to maintain and where to store such records. When an employee leaves (transfers to another agency or separates from Government), some information from the employee performance records must be put in the Official Personnel Folder. Chapter 7 of this <i>Guide</i> has instructions on transferring employee performance information.
Employee Medical Folder	The Employee Medical Folder (EMF) is the Standard Form 66-D. It is used to transfer long-term occupational medical records when an employee separates from the agency. Occupational medical records are records that contain employment-related information about an employee's health status, including personal and occupational health histories and the opinions and written evaluations generated in the course of diagnosis and/or employment-related treatment/examinations by medical health care professionals and technicians.
	Medical records such as those described above may never be filed in the Official Personnel Folder.
	Agencies decide what medical records to maintain and where to store such records during the employee's service with the agency. Agencies <i>may</i> use the Employee Medical Folder to store medical records during the employee's service but <i>must</i> use the Employee Medical Folder to transfer long-term occupational medical records when the employee separates. The Employee Medical Folder being transferred to another agency may not include drug testing records created under Executive Order 12564 or records relating to employee drug or alcohol abuse counseling or treatment or other counseling programs conducted under chapter 79 of title 5, United States Code. Refer to Chapter 7 of this <i>Guide</i> for instructions on transferring the Employee Medical Folder.
	The Employee Medical Folder is part of the <u>Governmentwide system of records</u> , <u>OPM/GOVT-10</u> .

**Coverage** These instructions refer to storing Official Personnel Folders, the permanent records that follow an employee throughout his or her career. The Official Personnel Folders are under the Office of Personnel Management's control although they are in the physical custody of the employing agencies.

These instructions do **not** apply to agency personnel processing systems. These systems are designed to support personnel operations, feed payroll systems, and meet managers', personnelists', and employees' needs for information necessary to manage day-to-day operations. Agencies may create and store their internal, operational information as they choose, subject to general National Archives and Records Administration recordkeeping guidance. These records are **not** a substitute for the official, permanent documentation that constitutes the Official Personnel Folder.

**Example**: The payroll/personnel system operated through National Finance Center processes personnel actions, uses that information to process pay actions, and stores personnel information for access by appropriate employees. The National Finance Center system is not covered by these instructions. The Standard Forms 50 and other documents produced by the system become part of an Official Personnel Folder. That Official Personnel Folder is covered by these instructions.

- **Creating Records** These instructions apply to recordkeeping, **not** to the process for creating the record. The circumstances under which a record is created are defined in the appropriate program regulations and guidance.
  - Example: These instructions cover filing Official Personnel Folder copies of health benefits registration forms. The Office of Personnel Management Operating Manual, <u>FEHB: A HANDBOOK FOR ENROLLEES AND EMPLOYING OFFICES</u> tells when to create a health benefits registration form.

Agencies that want to create electronic versions of Standard or Optional Forms must get approval from the Agency that sponsors the Form. For most of the forms in the Official Personnel Folder, the Office of Personnel Management is the sponsoring agency.

- **Example**: The Office of Personnel Management is the sponsoring agency for Standard Form 50, "Notification of Personnel Action."
- **Example**: The Federal Retirement Thrift Investment Board is the sponsoring agency for TSP-1, "Thrift Savings Plan Election Form."

The sponsoring Agency establishes procedures for approving electronic processing systems. These systems allow records to be generated electronically, authorized or approved by electronic means, including electronic certification or electronic signature, and stored electronically. Program regulations or operational guidance are the usual sources for these procedures.

**Example**: Procedures for creating electronic processing systems for the Standard Form 50, "Notification of Personnel Action" are in the Office of Personnel Management Operating Manual, <u>THE GUIDE</u> <u>TO PROCESSING PERSONNEL ACTIONS</u>.

Exclusions	The following documents must always be retained in paper:	
	<ul> <li>C RI 76-10, Assignment of Federal Employees' Group Life Insurance</li> <li>C Standard Form 2823, Designation of Beneficiary Under the Federal Employees'</li> </ul>	
	<ul> <li>Group Life Insurance Program</li> <li>C Standard Form 3102, Federal Employees Retirement System Designation of Beneficiary</li> </ul>	
	<ul> <li>C ALL paper documents in a Merged Records Personnel Folder covering periods of employment not under the Office of Personnel Management's recordkeeping authority.</li> </ul>	

Microforms The Office of Personnel Management may approve requests to create microform Official Personnel Folders both for storage while the employee is serving with the office that creates the microform and for transfer to the next employing office or the National Personnel Records Center. (Note: the forms listed under Exclusions may not be part of the microform Folder.)

Microform Official Personnel Folders must meet the National Archives and Records Administration standards for microform records. These standards are found in <u>part</u> <u>1230 of title 36, Code of Federal Regulations</u>.

Offices planning to maintain microform Official Personnel Folders should obtain a copy of the Guidelines and Control Requirements for Microform Official Personnel Records. These Guidelines include information on the format, organization, and maintenance of microform records. Address requests to:

Assistant Director for Workforce Information Office of Merit Systems Oversight and Effectiveness, Room 7439 Office of Personnel Management 1900 E Street, NW. Washington DC 20415-6000 email: owi@opm.gov.

Offices must submit a microforms operations plan that describes how they will create and maintain microform Official Personnel Folders that meet the National Archives and Records Administration and Office of Personnel Management requirements. After the microforms operations plan is approved, the office may create microform folders but must continue to maintain paper folders for the period specified in the plan's approval. At the end of that period, the office must certify that their microform system meets all requirements in the operations plan. The Office of Personnel Managment and the National Archives and Records Administration may authorize retention of the microform Official Personnel Folders as the official record. On that joint approval, the office may destroy the paper folders except for the forms listed under Exclusions. The microform folders will then be the official records.

Offices maintaining microform Official Personnel Folders as the official record will transfer those microform records just as they would transfer paper records.

Reading Microforms	An office that receives a microform Official Personnel Folder must maintain that folder as the official record. If the receiving office cannot effectively use the microform Official Personnel Folder in its operating environment, it should contact the office that created the microform and arrange to get paper copies of necessary documents. These paper copies are for the receiving office's internal use; they will not replace the official microform record.
Electronic Records	Electronic records are information recorded in a form that only a computer can process. Electronic formats include any media that can be read by a computer.
	The Office of Personnel Management may approve requests to create Official Personnel Folders in electronic formats for storage while the employee is serving with the office that creates the electronic Official Personnel Folder. Electronic Official Personnel Folders may be transferred among offices using the same Office of Personnel Management-approved system within the same agency. Official Personnel Folders may not be transferred to a different agency or to the National Personnel Records Center in electronic format. When standardized electronic records are widely used, agencies may be authorized to transfer such records to other agencies. Currently, for interagency transfer or transfer to the National Personnel Records Center, the electronic Official Personnel Folder <b>must</b> be reproduced on paper. (Note: the forms listed under Exclusions may not be part of the electronic Official Personnel Folder.)
Standards	Electronic Official Personnel Folders must meet the National Archives and Records Administration's standards for electronic records. These standards are in <u>part 1234</u> of title 36, Code of Federal Regulations.
Security Requirements	The electronic Official Personnel Folder system must meet the security requirements established under <u>Office of Management and Budget Circular A-130</u> . Copies of this circular may be obtained from: Executive Office of the President Publications Service, Suite G-2200 725 17th Street, NW. Washington DC 20503

Office of Personnel Management Requirements	The purpose of the electronic Official Personnel Folder is the same as the paper Official Personnel Folder: to document the employment history of individuals employed by the Federal Government. The electronic Official Personnel Folder must be complete, that is, when combined with the documents listed under Exclusions and any other documents the agency chooses to retain in paper, it must contain all of the information that would be included in a paper Folder.
	The Office of Personnel Management requires that electronic Official Personnel Folder systems: C be thoroughly documented.
	<ul> <li>be thoroughly documented.</li> <li>be able to produce paper copies of all records with the same content and format as the original record would have contained. These paper copies must be of at least the same quality (resolution, paper, ink) as the original paper records would have been.</li> </ul>
	C have access controls to ensure at least the same levels of security and confidentiality as afforded paper records.
	c allow correction and removal of erroneous records under strict authorization controls.
	c include backup and disaster recovery procedures.
	<ul> <li>c provide for regular recopying, reformatting, and other maintenance necessary to ensure that the records will be retained and useable throughout the life of the Official Personnel Folder.</li> </ul>
	C identify information in a way that authorized users can retrieve and maintain the required records.

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**Approval Process** Requests for approval to establish electronic Official Personnel Folders should describe how the proposed system will meet requirements set by the National Archives and Records Administration, Office of Management and Budget, and Office of Personnel Management. Offices should request approval to create electronic Official Personnel Folders from: Assistant Director for Workforce Information Office of Merit Systems Oversight and Effectiveness, Room 7439 Office of Personnel Management 1900 E Street, NW. Washington DC 20415-6000. After the Office of Personnel Management approves the system, the office may create electronic Official Personnel Folders but must continue to maintain paper folders for the period specified in the approval. At the end of the specified period, the office must certify that their system is fully operational and meets all applicable requirements. As appropriate, the Office of Personnel Management will then work with the National Archives and Records Administration to authorize retention of the electronic Official Personnel Folder as the official record. On that joint approval, the office may destroy the paper folders except for the forms listed under Exclusions. Transferring When an employee with an electronic Official Personnel Folder moves to another **Electronic Official** agency or separates from Federal service, the servicing office must: **Personnel Folders** 1. create paper copies of the electronic Official Personnel Folder records; 2. put the records in chronological order; 3. ensure the records are complete and accurate; 4. file the records in an Official Personnel Folder (Standard Form 66); 5. transfer the paper Official Personnel Folder. When standardized electronic records are widely used, agencies may be authorized to transfer such records to other agencies and to the National Personnel Records Center. Until that time, these procedures must be used for transferring electronic Official Personnel Folders.

# Chapter 2

# **Establishing Personnel Records**

# Overview Introduction This c

Introduction	<ul> <li>This chapter describes procedures for establishing interagency when a person is hired into the agency. Interagency personnel</li> <li>personnel folders</li> <li>medical folders</li> <li>performance records.</li> </ul>	-
General rule	The general rule is that each employee will have a single perso document the entire period of Federal civilian service. If long medical records are created on the employee, these records wi single medical folder that will be used for the entire period of The procedures described in this chapter are designed to ensur appropriate interagency personnel records are available in a si	term occupational to be combined in a Federal civilian service. The that all of the
In this chapter	This chapter covers the following topics.	
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# Identifying Prior Federal Civilian Service

First step	The first step in determining how to establish the appropriate records systems for a new employee is to identify whether or not he or she has been previously employed in the Federal civilian service. Records of such service are usually combined with records created during the current period of employment.
Where to look	Review the employee's application and the Standard Form 144, Statement of Prior Service to determine if he or she has been previously employed in the Federal civilian service.
Definition: Federal civilian service	Federal civilian service includes appointments with and without pay in the Executive, legislative, and judicial branches of the Federal Government. For this purpose, it also includes periods of volunteer service under section 3111 of title 5, United States Code, that were documented on a Standard Form 50.
	There are periods of service that are not Federal civilian service but may be creditable for certain purposes, such as annual leave accrual, reduction-in-force, and retirement.
	<b>Examples:</b> military service, volunteer service with the Peace Corps or ACTION, employment under Department of Agriculture county committees, work with overseas broadcasting corporations.
	Records covering these periods of service are retained by the agency or organization for which the service was performed. The actual records of such service are <b>not</b> combined with personnel records covering Federal civilian employment. Summaries or verification of such creditable service are made part of the employee's personnel folder as supporting documentation for service credit or other similar determinations. Chapter 6 of the Operating Manual, THE GUIDE TO PROCESSING PERSONNEL ACTIONS, and Chapter 20 of the Operating Manual, <u>THE CSRS</u> <u>AND FERS HANDBOOK FOR PERSONNEL AND PAYROLL OFFICES</u> provide guidance on verifying such service.

# **Requesting Records for Prior Service**

<b>Requesting</b> records	prior Federal civilian service when the e	ersonnel records for new employees with employee begins work. Where and how to the type of prior service the employee had eral employee.
National Personnel Records Center	Always contact the National Personnel Records Center to make sure all prior service records are filed together. The employee may not list all prior service in the application documents; a former employer may have failed to check for all prior service records.	
	Request both personnel and medical fol- Archives and Records Administration 111 Winnebago Street, St. Louis, MO	n, National Personnel Records Center,
	Personnel Folders	<b>Employee Medical Folders</b>
	Send a Standard Form 127, Request for Official Personnel Folder, in duplicate, to request any personnel folder(s).	Send a Standard Form 184, Request for Employee Medical Folder, to request any medical folder(s).
	-	o request both the personnel and medical ansferred from agency to agency will be on
Previous or current employer	<ul> <li>Records generally will be with the previous employer if the person:</li> <li>is or has been on that employer's rolls within 90 days prior to the new appointment;</li> <li>is receiving severance pay;</li> <li>is on the previous employer's reemployment priority list;</li> <li>was last employed in the Foreign Service and has separated within the year prior to the new appointment.</li> </ul>	
	-	r. Include a copy of the Standard Form 50, nting the person. (If it is not available, use a for Personnel Action, or other approved

#### Requesting Records for Prior Service, Continued

**Employers using transcripts** Some employers who are not within the Office of Personnel Management's recordkeeping authority do not transfer personnel records. These employers will provide a transcript of service and documents on benefits. The benefits documents generally include the equivalent of the Official Personnel Folder copy of health insurance, life insurance, retirement, and Thrift Savings Plan documents. If the employer has a leave system similar to the civil service, the benefits documents may include information on the employee's leave balances. Instead of requesting the personnel and medical folders from these employers, request a transcript of service, benefits documents, and leave balances.

Employers who provide transcripts of service include:

- ! Architect of the Capitol
- ! Board of Governors of the Federal Reserve System
- ! Central Intelligence Agency
- ! Congressional Budget Office
- ! District of Columbia Government
- ! Federal Bureau of Investigation
- ! Tennessee Valley Authority
- ! U.S. Botanical Gardens
- ! U.S. House of Representatives
- ! U.S. Senate.

The Tennessee Valley Authority's transcript is a microfiche copy of their personnel records.

# **Establishing Folders**

Performance records	Follow agency instructions to establish employee performance files. Performance records transferred from a previous employer may be filed with records created in the current agency. Performance records that may no longer be used should be destroyed. The <u>General Records Schedule</u> specifies that performance records for non-Senior Executive Service employees should be destroyed when 4 years old or no longer needed; for Senior Executive Service employees, when 5 years old or no longer needed.
Medical records	Follow agency instructions to establish employee medical files. Medical records should be transferred from previous employers in an Employee Medical Folder, Standard Form 66 D. Agencies have the <b>option</b> to continue to use that folder for any medical records created during the current period of employment. Regardless of how the records are stored during the employee's service, all long-term occupational medical records must be placed in a single Employee Medical Folder when the employee leaves the agency. Chapter 7 contains information on transferring medical records when an employee separates.
Personnel records	<ul> <li>Personnel records that document an individual's Federal career are placed in a single personnel folder. The type of folder to be used depends on the kinds of service the employee has. There are three authorized personnel folders:</li> <li>Official Personnel Folder, Standard Form 66;</li> <li>Merged Records Personnel Folder, Standard Form 66 C;</li> <li>Foreign Service Administrative Folder.</li> </ul>
Official Personnel Folder	<ul> <li>The Standard Form 66, Official Personnel Folder must be used when:</li> <li>(1) all the employee's Federal service is under the Office of Personnel Management's recordkeeping authority. (All employment in the competitive service, Senior Executive Service, excepted service under Schedule A, B or C is under the Office's recordkeeping authority.) OR</li> <li>(2) any service outside the Office of Personnel Management's recordkeeping authority is documented by a transcript. Table 2-A lists service documented by a transcript rather than an exchange of records.</li> </ul>

The Merged Records Personnel Folder	The Standard Form 66 C, Merged Records Personnel Folder must be used instead of the Standard Form 66, Official Personnel Folder, when the employee has service both under the Office of Personnel Management's recordkeeping authority and under one of the personnel systems listed below. Records under these systems are combined with records created under the Office of Personnel Management's recordkeeping authority in a single folder but each agency retains "ownership" of its records.	
	<ul> <li>Administrative Office of the U.S. Courts</li> <li>Civilian Intelligence Personnel Management System within the Department of Defense</li> <li>Federal Judicial Center</li> <li>General Accounting Office</li> <li>Library of Congress</li> <li>Medical positions filled under title 38 United States Code within the Department of Veterans Affairs</li> <li>National Security Agency</li> <li>Non-Appropriated Fund Instrumentalities within the Department of Defense</li> <li>U.S. Postal Service</li> <li>White House - Executive Office of the President</li> </ul>	
	Table 2-A contains more information on how to identify records for personnel systems not under the Office of Personnel Management's recordkeeping authority.	
Foreign Service Folder	The Foreign Service (Administrative) Folder must be used when the employee has any Foreign Service experience. Once a Foreign Service Folder has been created, all of the employee's personnel records are kept in that Folder. Table 2-A lists the agencies that make Foreign Service appointments.	

Examples Employee held a Schedule B excepted appointment with the U.S. Fish and Wildlife Service prior to appointment to a competitive service position in the Internal Revenue Service. Use the Official Personnel Folder since all service is under the Office of Personnel Management's recordkeeping authority. Employee held a competitive service position with the Bureau of Prisons and an excepted service position with the Federal Bureau of Investigation prior to appointment in the Senior Executive Service with the Forest Service. Use the Official Personnel Folder. The Federal Bureau of Investigation retains its personnel records and provides a transcript that becomes part of the Official Personnel Folder. An employee of the General Accounting Office is hired by the Bureau of Prisons. Use a Merged Records Personnel Folder. Service with the General Accounting Office since October 1, 1980, is not under the Office of Personnel Management's recordkeeping authority but the General Accounting Office has agreed to transfer its personnel records using a Merged Records Personnel Folder. A Foreign Service employee in Department of State is hired by the Internal Revenue Service. Use a Foreign Service Folder. Foreign Service is not under the Office of Personnel Management's recordkeeping authority but the Department of State has agreed to transfer its personnel records using the Foreign Service Folder. A Schedule A employee in the Department of State is hired for a competitive service position by the Internal Revenue Service. Use an Official Personnel Folder. Excepted service (Schedule A) and competitive service employment are under the Office of Personnel Management's recordkeeping authority.

Use the existing personnel folder	If there is an existing personnel folder, use it unless it is in poor condition. Check t make sure the records are filed in the correct type of folder. Create a new folder if needed.
Folder label	The Official Personnel Folder, Merged Records Personnel Folder, and Employee Medical Folder (Standard Forms 66, 66 C, and 66 D) all require the same type label. The position of the label on the right side of the folder is indicated on the folder. The label must have the following three items.
	<b>NAME:</b> Type the employee's name exactly as it is on the Standard Form 50, Notification of Personnel Action.
	<b>DATE OF BIRTH:</b> Type the date of birth in month, day and year order in six numerals with dashes between day, month, and year.
	<b>Example:</b> January 14, 1994 is typed 01-14-94.
	<b>SOCIAL SECURITY NUMBER:</b> Type the employee's social security number (SSN) directly under the name. Show an SSN for all United States citizens and for all foreign nationals serving in the 50 states and nonforeign areas listed in <u>section</u> 591.202 of title 5, Code of Federal Regulations (5 CFR 591.202).
	<b>Example:</b> Doe, Jane R. SSN: 999-99-9999

Use "FNO" instead of the social security number for foreign nationals serving in locations other than the 50 states or nonforeign areas listed in 5 CFR 591.202.

Do not make any marks or notations on the folder	Do not add any markings, notations, or tabs to the Official Personnel Folder, Merged Records Personnel Folder, or Employee Medical Folder. Do not add any markings or notations on the label. Only official codes authorized by the National Personnel Records Center are permitted on the front of the folder.
	When using a bar code labeling system, place the bar code label:
	! on the side of the folder containing the file label, but at the end opposite the employee's name, or
	! on the back of the folder.

# **Reviewing and Combining Records**

Rule	If the employee had prior Federal civilian service, records for that service must be combined with records for the current period of employment in a single file or folder. Follow the procedures below to review and combine records.  Example: The National Personnel Records Center sends two Official Personnel Folders in response to a request for a new employee's records. The records from these two folders must be combined with the records created during the appointment process into a single Official Personnel Folder.		
Performance records	The left side of the personnel folder should contain the performance records that a		
	Senior Executive Service	All Others	
	Annual summary ratings that are five years old or less; any appraisals prepared since the most recent annual summary rating; and performance plans for each rating.	Ratings of record that are four years old or less. Ratings of record include the evaluation of the employee's performance against the elements and standards plus the summary level, pattern, and ending date of the appraisal.	
	If the performance records are not in the was subject to a performance appraisal s employer.	folder and it appears that the employee system, request the records from the former	
	Follow the agency's instructions for filin	ng performance records.	
Medical records	<b>records</b> Review records in the Employee Medical Folder to ensure that they are in chronological order. Combine these records with any medical records created during the appointment process.		
Follow the agency's instructions for filing medical records.		ng medical records.	

# Reviewing and Combining Records, Continued

Personnel Records	Step	Action
	1	Remove any documents transferred on the left side of the folder and follow agency instructions for processing those documents.
		Documents transferred on the left side of the folder include the performance records, Record of Leave Data (Standard Form 1150) or equivalent record of leave balances, and documentation of indebtedness to the health benefits fund for pay periods that began before September 30, 1996.
	2	Remove inappropriately filed documents.
		Always remove any reference to race or ethnicity including the Standard Form 181, Race and National Origin Identification; the Standard Form 256, Self-Identification of Medical Disability; and the Office of Personnel Management form 1635, Welfare to Work Program.
		Do not remove any other records in a Merged Records Personnel Folder or Foreign Service Folder for periods of employment outside of the Office of Personnel Management's recordkeeping authority.
		Refer to Chapter 3 to decide which documents should be filed in an Official Personnel Folder and in the portions of Merged Records Personnel Folder or Foreign Service Folder dealing with employment under the Office's authority.
	3	Check the documents for completeness and accuracy. Follow the appropriate program instructions to correct any errors.
		<b>Example:</b> Follow instructions in THE GUIDE TO PROCESSING PERSONNEL ACTIONS to correct Standard Form 50, Notification of Personnel Action.
	4	Combine all appropriate records in chronological order in a single folder.

#### Table 2-A: Employment Systems Outside the Office of Personnel Management's Recordkeeping Authority

Introduction Federal civilian service includes Government service under employment systems outside the Office of Personnel Management's recordkeeping authority. Some of the agencies authorized to use these employment systems have agreed to transfer their personnel records and mix those records with personnel records created during periods of employment under the Office of Personnel Management's recordkeeping authority. Other agencies do not transfer personnel records but do provide transcripts of service and other documentation (for example, health insurance, life insurance, retirement, and Thrift Savings Plan documents).

> The material in this table describes the employment systems outside of the Office of Personnel Management's recordkeeping authority, the agencies that use those systems, and information that helps to identify service under those systems.

Employment System or Agency	Description
Administrative Office of the U.S. Courts	Identify service by the agency name. Transfers personnel folders. Use the Merged Records Personnel Folder.
Architect of the Capitol	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
Board of Governors of the Federal Reserve System	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
Central Intelligence Agency	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.

Table

# Table 2-A: Employment Systems Outside the Office of PersonnelManagement's Recordkeeping Authority, Continued

Table, Continued

Employment System or Agency	Description
Civilian Intelligence Personnel Management System	Used by the Department of Defense, including the Departments of Air Force, Army, and Navy. Identify by legal authority UAM on records. Transfers personnel folders. Use the Merged Records Personnel Folder.
Congressional Budget Office	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
District of Columbia Government	Identify service by the agency name. Service prior to January 1, 1980 should be documented in an Official Personnel Folder. Service on and after January 1, 1980 is documented by a transcript. Use the Official Personnel Folder.
Federal Bureau of Investigation	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
Federal Judicial Center	Identify service by the agency name. Transfers personnel folders. Use the Merged Records Personnel Folder.

# Table 2-A: Employment Systems Outside the Office of PersonnelManagement's Recordkeeping Authority, Continued

Employment System or Agency	Description
Foreign Service	Used by: Agency for International Development Broadcasting Board of Governors Department of Agriculture, Animal and Plant Health Inspection Service Foreign Agriculture Service Department of Commerce, International Trade Administration Department of State Peace Corps .
	Identify service by Foreign Service Folder and legal authority UFM and pay plan FA, FE, FO, FP, or FZ on records. Transfers personnel folders. Use Foreign Service (Administrative) Folder.
General Accounting Office	Identify service by the agency name. Transfers personnel folders. Use the Merged Records Personnel Folder.
Library of Congress	Identify service by the agency name. Transfers personnel folders. Use the Merged Records Personnel Folder.
Medical and Other Positions Filled Under Title 38 United States Code - Department of Veterans Affairs	Identify service by combination of agency, legal authority V8V and pay plans VM, VN, or VP on records. Transfers personnel folders. Use the Merged Records Personnel Folder.
National Security Agency	Identify service by the agency name. Transfers personnel folders. Use the Merged Records Personnel Folder.

Table, Continued

# Table 2-A: Employment Systems Outside the Office of PersonnelManagement's Recordkeeping Authority, Continued

Employment System or Agency	Description
Nonappropriated Fund Instrumentalities - Department of Defense	Identify service by Nonappropriated Fund folder and/or references to nonappropriated fund, exchange services, open mess or other services provided by Defense agencies. Transfers personnel folders. Use the Merged Records Personnel Folder.
Tennessee Valley Authority	Identify service by the agency name. Service documented by a transcript on microfiche. Use the Official Personnel Folder.
U.S. Botanical Gardens	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
U.S. House of Representatives	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
U.S. Postal Service	Identify service by Postal Service folder and/or PS form numbers on records. Transfers personnel folders. Use the Merged Records Personnel Folder.
U.S. Senate	Identify service by the agency name. Service documented by a transcript. Use the Official Personnel Folder.
White House - Executive Office of the President	Identify service by the agency name or title 3, United States Code on records. Transfers personnel folders. Use the Merged Records Personnel Folder.

#### Table, Continued

# Chapter 3 Filing Documents in the Personnel Folder

### Overview

**In this chapter** This chapter provides instructions for filing personnel documents in the personnel folder. The subject categories are listed below.

Торіс	See Page
General Filing Procedures	3-2
Information About the Tables	3-6
Filing Instructions:	
Table 3-A. Applications for Federal Employment	3-7
Table 3-B. Appointment Support	3-9
Table 3-C. Awards	3-17
Table 3-D. Benefits	
! Health Insurance	3-18
Life Insurance	3-19
! Retirement	3-20
! Thrift Savings Plan	3-24
Table 3-E. Investigative Process	3-25
Table 3-F. Personnel Actions	3-27
Table 3-G. Other Personnel Documents	3-32
Table 3-H. Changes in Filing Requirements	3-38

# **General Filing Procedures**

Introduction	Records are filed in the Official Personnel Folder to document events in an individual's Federal employment history that have long-term consequences for the employee and the Government. Care should be exercised in filing documents correctly to ensure that all documents pertaining to an employee's rights and benefits are available in the personnel folder when needed. Personnel folder documents are either long-term or temporary documents. Certain documents must never be filed in the personnel folder.	
Long-term documents	Long-term documents are records kept for the life of the folder, usually 115 years from the employee's date of birth. These documents are filed in chronological order on the <b>right</b> side of the personnel folder.	
Temporary documents	Temporary documents are documents that are not kept for the life of the personnel folder. These documents are filed on the <b>left</b> side of the folder.	
Prohibited documents	Prohibited documents are records that must never be placed in a personnel folder. The prohibition may come from law, such as the Privacy Act, or from regulation such as <u>title 29, Code of Federal Regulations</u> .	
	<b>Example:</b> Standard Form 181, Race and National Origin Identification.	
Rescinded filing requirements	Rescinded filing requirements are document filing requirements that are cancelled as of a given date. When filing requirements are rescinded, the document(s) should no longer be filed on the right side of the personnel folder. See table 3-H for instructions on handling documents already on file in the personnel folder.	

# General Filing Procedures, Continued

Obsolete Forms Procedures	Because of legislative or procedural changes in human resource programs, specific forms may become obsolete. They may be replaced by other forms or documents. The entire process under which the forms were created may be discontinued. Even though the form is obsolete, the reason for keeping the form as a part of the employee's history may still exist. The form may still be filed appropriately as a long-term document in the personnel folder. Such obsolete forms are listed in the tables of this chapter as documents authorized for long-term retention in the personnel folder. Before filing documents in the personnel folder:	
	Step 1.	Make sure the document should be filed in the personnel folder. Some documents must never be filed in the personnel folder. Other documents belong in case files rather than the personnel folder.
	Step 2.	Eliminate information not allowed in the folder, for example, social security numbers of other employees or references to the employee's race or ethnicity. Use a grease pencil or cut the inappropriate information out of the document before filing it.
	Step 3.	Place the document correctly - On the right or left-side; and In chronological order.
Placement - Right Side	The right side of the personnel folder is reserved for long-term documents. Only documents authorized by the Office of Personnel Management may be placed on the right side of the folder. These documents are listed in the tables in this chapter. Note that these instructions cover filing only. For information on when and how to create the document, refer to the appropriate program guidance.	

# General Filing Procedures, Continued

3-4

Placement - Left Side	The left side of the personnel folder is used for temporary documents. In a few cases, program guidance requires that a document be filed on the left side of the personnel folder. Those cases are listed in the tables in this chapter. Documents not listed in the tables <b>may</b> be filed in the personnel folder at the agency's option. Agencies may choose to file other material on the left side of the folder as long as:		
	1. The document relates to the individual who is the subject of the folder - general documentation of personnel operations is not appropriate for filing in the personnel folder;		
	<ol> <li>The document is a personnel record - travel, payroll, and financial disclosure records are not personnel records;</li> </ol>		
	<ol> <li>Office of Personnel Management guidance does not prohibit filing the document in the folder - prohibited documents are listed in the tables in this chapter;</li> </ol>		
	4. Other guidance does not require the material be filed in separate files - for example, documentation of health benefits enrollments under temporary continuation of coverage.		
	<b>Examples</b> of material that may be filed on the left side: Current position description; Standard Form 1152, Designation of Beneficiary for Unpaid Compensation; Letters of reprimand or caution.		
	<b>Examples</b> of material that should not be filed on the left side: Time and attendance reports; Records on claims under the Federal Employees' Compensation Act; Equal Employment Opportunity complaint records.		
	When an employee leaves the agency, only specified temporary documents are transferred with the personnel folder. These documents include performance information, notice of employee indebtedness to the health benefits fund, and records of leave data (Standard Form 1150). Chapter 7 contains more information on		

transferring personnel folders.

# General Filing Procedures, Continued

Chronological order	<ul> <li>Right hand side documents must be filed in the personnel folder in chronological order by effective date. File the document with the more recent effective date on top of the document with the earlier effective date. However, when: <ul> <li>forms have no effective date, file them by completion date, and</li> <li>more than one form has the same effective date, file them in any order within the effective date.</li> </ul></li></ul>	
Examples: chronological order	An employee's Standard Form 2809, Health Benefits Registration, signed January 12, 1994, but <b>effective</b> the first day of the pay period beginning January 20, 1994, is placed <b>on top of</b> the employee's appointment Standard Form 50, Notification of Personnel Action <b>effective</b> January 12, 1994.	
	An employee's Standard Form 2817, Life Insurance Election, Standard Form 2809, Health Benefits Registration, and Thrift Savings Plan 1, Thrift Savings Plan Election Form are all effective on January 12, 1994. The three forms are filed together as a group in no particular order within the group.	

# Information About the Tables

Use Chapter 8 to locate filing instructions	Chapter 8 of this <i>Guide</i> lists forms separately indexed by form number and by topic/title. Refer to Chapter 8 for the page in this chapter that has filing instructions for a particular form.
Agency Forms	Agencies may have approved exceptions to Standard Forms. Procedures for creating personnel documentation may authorize agencies to create their own forms equivalent to the Governmentwide forms. Follow the filing instructions for the related Governmentwide forms to file any approved agency exceptions or equivalents.
Organization	Information in the tables is grouped by type of document. Specific documents are listed alphabetically within type of document. Obsolete forms are identified as such.

# Table 3-A: Applications for Federal Employment

List of documents	This table provides instructions for filing documents related to applications for
	Federal employment.

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
APPLICATIONS Applications include:	File on the <b>right side</b> only when the document is used for one of the purposes listed below:
<b>Civil Service Commission Form 8</b> , ( <b>obsolete</b> ) Application Form	<ul><li>! as basis for first Federal appointment,</li><li>! as basis for latest Federal appointment,</li></ul>
<b>Optional Form 612</b> Optional Application for Federal Employment	! as latest certification of eligiblity for veterans' preference,
Resume	! as basis for rating in a civil service examination, or
<ul> <li>Standard Forms (obsolete)</li> <li>57, Application for Federal</li> <li>Employment</li> <li>58, Supplemental Experience and</li> <li>Qualifications Statement</li> <li>60, Job Application</li> <li>171, Application for Federal</li> <li>Employment</li> <li>171-A, Continuation Sheet for</li> <li>Standard Form 171</li> </ul>	<ul> <li>to show the Office of Personnel Management has completed a background investigation. (The application will have a notation that the case was processed. File by stamped date; when not stamped, file by signature date).</li> <li>NOTE: A position change (promotion, reassignment) in the same agency is not a new appointment. These applications should</li> </ul>
<ul> <li>172, Amendment to Application for Federal Employment</li> <li>173, Job Qualification Statement</li> </ul>	not be filed on the right side.

	INSTRUCTIONS
ATTACHMENTS TO APPLICATIONS	File these forms on the <b>right side</b> when they are part of an application authorized for right side retention.
Attachments authorized for retention in the personnel folder include only items that were requested in the job announcement and refer to basic qualifications, such as Civil Service Commission Forms (obsolete) 226, Certification of Scholastic Achievement 1170, Supplemental Qualifications Statement	<ul> <li>NOTE: Remove other documents from the application, such as:</li> <li>Photographs,</li> <li>Publications submitted as proof of accomplishments,</li> <li>Position Descriptions,</li> <li>Diplomas,</li> <li>Training Certificates, or</li> <li>Performance Appraisals.</li> </ul>
License	
Office of Personnel Management Form 1170/17 (obsolete) Supplemental Qualifications Statement/List of College Courses and Certificate of Scholastic Achievement School Transcripts	

### Table 3-B: Appointment Support

List of documents This table provides filing instructions for documents that support appointments.

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
APPOINTMENT AFFIDAVIT Standard Form 61 Appointment Affidavit	File all forms on the <b>right side</b> . Keep only those forms that were required by Office of Personnel Management guidance, not those completed at the agency's option.
APPROVALS/AUTHORIZATIONS	File these documents on the <b>right side</b> .
Approvals and authorizations to make an appointment include:	
Civil Service Commission Forms (obsolete): 492, Application to Establish Eligibility for Reinstatement to Career- Conditional	
<b>493</b> , Application to Establish Eligibility for Conversion to Career- Conditional	
<b>617</b> , Application to Establish Eligibility for Reinstatement to Career-Conditional under Public Law 84-380 and 85-847	
<b>618</b> , Application to Establish Eligibility for Conversion to Career- Conditional under Public Law 84-380 and 85-847	
648, Recommendation for Conversion to Career Appointment Under Regulation 315.703a	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
APPROVALS/AUTHORIZATIONS Continued	File these documents on the <b>right side</b> .
<b>Civil Service Commission Forms</b> ( <b>obsolete</b> ), Continued	
<b>2800a</b> , Proof of Selection for Career (or Career-Conditional) Appointment	
<b>2800b</b> , Authorization of a Career- Conditional Appointment	
<ul> <li>Form or letter from the Office of Personnel Management or an agency appointing officer identifying the individual employee and that:</li> <li>1) cancels competitive status;</li> <li>2) authorizes a personnel action; (This refers to a unique authorization NOT to standard authorizations such as those on Standard Form 52.)</li> <li>3) verifies competitive status, veterans' preference, or service history;</li> <li>4) disapproves a personnel action because of nonexistence of competitive status.</li> </ul>	
Recommendation by Postmaster General to convert an employee to career appointment in the Post Office under Public Law 84-836 (Process is no longer in effect.)	
<b>Standard Form 59</b> Request for Approval of Non- Competitive Action	

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DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
DECLARATIONS	File these forms on the <b>right side</b> .
<b>Optional Form 306</b> Declaration for Federal Employment	
<b>Standard Form 61-B (obsolete)</b> Declaration of Appointee	
MILITARY SERVICE	File military service records on the <b>right side</b> .
Records that document military service creditable for leave accrual, reduction-in-force, retirement or veterans' preference include:	These records may be attached to other forms, such as the Standard Form 15, Application for 10- Point Veteran Preference or the Standard Form 144, Statement of Prior Federal Service.
<b>DD 214</b> Certificate of Release or Discharge from Active Duty	
Letters from military academies	
<b>National Guard Bureau and</b> <b>Reserve</b> reports of separation and records of service	
<ul> <li>Standard Form 813 (formerly Office of Personnel Management Form 813)</li> <li>Verification of a Military Retiree's Service in Nonwartime Campaigns or Expeditions</li> </ul>	
Statements from the Armed Forces accepted by the agency as proof of military service	Table 3.B continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
REFERENCE CHECKS/ PRE-EMPLOYMENT INQUIRIES	<b>Do not file</b> such documents in the personnel folder.
Documents that show results from checks made of employment or personal references, or pre-employment vouchers and inquiries (including telephone inquiries)	If kept, file documents in the recruitment file.
SELECTIVE SERVICE REGISTRATION	File the statement or other proof on the <b>right side</b> .
Proof of Selective Service registration status includes:	
Acknowledgement letter or other proof of registration or exemption issued by the Selective Service System annotated and signed by the employee	
Agency reproduction of <b>Applicant's</b> <b>Statement of Selective Service</b> <b>Registration Status</b> in 5 Code of Federal Regulations 300.704	
<b>Office of Personnel Management</b> <b>Form 1583 (obsolete)</b> Statement of Selective Service Registration Status	
<b>Optional Form 306</b> Declaration for Federal Employment	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
SENIOR EXECUTIVE SERVICE	File signed documents on the <b>right side</b> .
Appointment support specifically applicable to the Senior Executive Service includes:	
Statement by a career appointee that he/she elects to continue under the provisions of the Senior Executive Service upon receiving an appointment by the President that requires Senate confirmation.	
<ul> <li>Statement of acceptance or declination of conversion to a position in the Senior Executive Service</li> </ul>	
! The written agreement that the individual voluntarily accepts the conditions when changing from a career to a noncareer or limited appointment	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
STATEMENT OF PRIOR FEDERAL SERVICE	File these documents on the <b>right side</b> .
This material that documents the calculation of service that is creditable for leave may include:	NOTE: The list of supporting documentation is not exhaustive. Any material the agency accepts as proof or verification of service that is creditable for leave may be attached to the Statement of Prior Federal ServiceWorksheet.
Agency substitute for Standard Form 144-A, such as a printout with the information listed in Chapter 6 of <u>The</u> <u>Guide to Processing Personnel Actions</u>	
<b>Standard Form 144</b> Statement of Prior Federal Service	
<b>Standard Form 144-A</b> Statement of Prior Federal Service Worksheet	
Supporting documentation, such as:	
Affidavits accepted as proof of service creditable for leave;	
Agency annotated verification of prior service;	
Letters verifying active service with the Public Health Service and National Oceanic Atmospheric Administration;	
Proof of creditable military service;	
Statements showing proof of creditable volunteer service with the Peace Corps, Corporation for National Service (formerly ACTION), or Volunteers in Service to America (VISTA).	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
STATEMENTS OF UNDERSTANDING	File statements of understanding on the <b>right side</b> when signed by the employee.
Written statement that the employee understands he/she is leaving the competitive service voluntarily to accept an appointment in the excepted service.	
Example: Competitive service employee selected for the Presidential Management Intern Program	
TEST MATERIAL	<b>Do not file</b> test material in the personnel folder.
Answer sheets from written examinations	
VETERANS' PREFERENCE	File documents on the <b>right side</b> .
Material that supports veterans' preference determinations includes:	NOTE: The list of supporting documentation is not exhaustive. Any material the agency accepts as proof or verification used in determining veterans'
<b>Standard Form 14 (obsolete)</b> Claim for Veteran's Preference	preference may be attached to the Application for 10-Point Veteran Preference.
<b>Standard Form 15</b> Application for 10-Point Veteran Preference	
Supporting documentation, such as:	
Death certificate;	
Decree of annulment;	
	Table 3-B continued on next page

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DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
VETERANS' PREFERENCE,	File documents on the <b>right side</b> .
Continued	
<b>Supporting documentation</b> , continued:	NOTE: The list of supporting documentation is not exhaustive. Any material the agency accepts as proof or verification used in determining veterans' preference may be attached to the Application for
Documentation of military service and separation under honorable conditions;	10-Point Veteran Preference.
Official statement from the Department of Veterans Affairs or a branch of the Armed Forces documenting a service- connected disability;	
Official statement, citation or certificate showing the award of the Purple Heart;	
Physician's statement.	

## Table 3-C: Awards

**List of documents** This table provides instructions for filing awards.

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
AGENCY AWARD FORMS Agency forms, certificates, letters, etc. for cash awards that do not affect an employee's rate of basic pay	<ul> <li>Retain documents on the right side only if they show that an award was granted under a formal agency award program and:</li> <li>! the award was dated prior to 1986. (Standard Form 50 became the official documentation for awards in 1986.)</li> <li>OR</li> <li>! the award was dated between 1986 and 1998 and the agency form was an approved substitute for the Standard Form 50.</li> </ul>
	Effective January 1, 1999, only documentation of Senior Executive Service rank awards may be filed on the right side of the Official Personnel Folder. No other awards actions effective after December 31, 1998, are authorized for long term (right side) retention.
AWARD JUSTIFICATION Award justification and other reference	<b>Do not file</b> this material in the personnel folder.
material	File this material according to agency instructions. Recommendations for awards and supporting documentation are part of the Employee Performance Records system discussed in Chapter 1.

### Table 3-D: Benefits

List of documents This table provides instructions for filing benefits.

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
HEALTH INSURANCE	
ENROLLMENT	File these documents on the <b>right side</b> .
<b>Standard Form 2809</b> Health Benefits Registration Form including any authorized attachments, such as: Court or Administrative Order under FEHB Children's Equity Act	NOTE: To limit access, medical certificates and documentation should be placed in a sealed envelope before being attached to any enrollment forms.
Medical documentation used in making a self-support determination for a child 22 years of age or over;	
Statement of foster child status;	
Statement supporting acceptance of a late registration.	
<b>Standard Form 2810</b> Notice of Change in Health Benefits including any authorized attachments, such as:	
Employee's election to terminate benefits during a period of nonpay status or insufficient pay.	
<b>Transcript</b> Office of Personnel Management approved documentation of health benefits enrollments processed electronically (for example, through Employee Express)	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS	
HEALTH I	NSURANCE, Continued	
<b>INDEBTEDNESS TO HEALTH BENEFITS FUND</b> Documentation that the employee is indebted to the health benefits fund, including election to continue coverage and the amount owed	File these documents on the <b>left side until the debt</b> <b>is paid.</b> Once the debt is paid, the material must be removed. NOTE: These procedures apply to debt for pay periods that began before September 30, 1996. Debt for later periods is to the agency not to the health benefits fund and all documentation remains with the agency to which the employee is indebted.	
PREMIUM CONVERSION WAIVER/ELECTION	File this form on the <b>right side</b> .	
Form used to elect or waive pre-tax treatment of employee FEHB premiums		
TEMPORARY CONTINUATION OF COVERAGE Notice of eligibility for temporary continuation of health benefits coverage (signed copy or file copy with delivery receipt attached).	File these documents on the <b>right side</b> . NOTE: Information on enrollment, payments, and other correspondence on the period of continued coverage should be part of a separate health benefits file.	
LIFE INSURANCE		
LIFE INSURANCE FORMS All life insurance forms must be filed in the Official Personnel Folder unless a form contains specific instructions to do something different.	Follow instructions on the life insurance form. In general, file these documents on the <b>right side</b> . Refer to the <u>Federal Employees' Group Life</u> <u>Insurance Program Handbook for Employees</u> , <u>Annuitants, Compensationers and Employing</u> <u>Offices</u> .	
Table 3-D continued on next page		

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
Ā	RETIREMENT
COVERAGE DETERMINATIONS	File these documents on the <b>right side</b> .
Any documentation of an individual's retirement coverage, including approval of CSRS coverage under 5 CFR 831.205 and coverage under CSRS-Special or FERS-Special.	NOTE: Determinations may be made by the agency or the Office of Personnel Management.
DEPOSITS FOR MILITARY SERVICE	
Applications: Standard Form 2803 Application to Make Deposit or Redeposit - Civil Service Retirement System	File applications on the <b>left side</b> .
<b>Standard Form 3108</b> Application to Make Service Credit Payment for Civilian Service - Federal Employees Retirement System	
Earnings: RI 20-97 Estimated Earnings during Military Service	File earnings statements on the <b>right side</b> .
<b>Election</b> : <b>Office of Personnel Management</b> <b>Form 1515</b> Military Service Deposit Election	File elections on the <b>right side</b> .
Worksheet: Office of Personnel Management Form 1514 Military Deposit Worksheet	File worksheets on the <b>right side</b> .

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
RETIR	EMENT, Continued
DESIGNATION OF BENEFICIARY	File these documents on the <b>right side</b> .
<b>Standard Form 3102</b> Federal Employees Retirement System Designation of Beneficiary including any authorized attachments, such as a trustee designation.	NOTE: This form is sent to the Office of Personnel Management when the employee leaves Federal service.
DISABILITY RETIREMENT	File these documents on the <b>right side</b> .
Notice of Approval of Disability Retirement Application	
ELECTIONS	File these documents on the <b>right side</b> .
<b>Election of Federal Employees</b> <b>Retirement System</b> with Credit for Nonappropriated Fund Instrumentality Service under Public Law 104-106	
Election of Retroactive Nonappropriated Fund Instrumentality Retirement Coverage by Federal Employees Retirement System Employees under Public Law 104-106	
<b>Notice employee elected</b> to retain coverage under a Nonappropriated Fund Retirement Plan	
<b>Notice of right to elect</b> continued coverage while serving in a non- Federal organization	
	Table 3-D continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS	
RETIR	RETIREMENT, Continued	
ELECTIONS, Continued	File these documents on the <b>right side</b> .	
Office of Personnel Management Form 1561 (obsolete) Retirement Election for Certain Senior Officials		
<b>RI 38-130</b> (formerly <b>Standard</b> <b>Form 2816</b> ) Retirement, Life Insurance, and Health Benefits under the Indian Self-Determination and Educational Assistance Act - P.L. 93-638		
<b>Standard Form 3109</b> (formerly <b>Office of Personnel Management</b> <b>Form 1555</b> ) Election of Coverage and any approved attachments such as an authorization for retroactive election		
<b>Standard Form 3110</b> (formerly <b>Office of Personnel Management</b> <b>Form 1556</b> ) Former Spouse's Consent to Federal Employees Retirement System Election		
<b>Standard Form 3111</b> (formerly <b>Office of Personnel Management</b> <b>Form 1560</b> ) Request for Waiver, Extension or Search in Connection with Election of Federal Employees Retirement System and any authorized attachments		

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
RETIREMENT, Continued	
<b>RETIREMENT FUND DATA</b> Retirement fund data may be:	<b>Do not file</b> any of these forms in the personnel folder.
<b>Correspondence</b> dealing with a payment, refund form, or repayment to the Civil Service Retirement System or the Federal Employees Retirement System	NOTE: The Office of Personnel Management retains individual retirement files that include this information.
<b>Standard Form 2802</b> Application for Refund of Retirement Deductions	
<b>Standard Form 2804</b> Application to Make Voluntary Contributions	
Standard Forms 2806 and 3100 Individual Retirement Record	
<b>SUMMARY OF SERVICE</b> Summaries of creditable service include:	File these documents on the <b>right side</b> .
<b>Standard Form 2801-1</b> Certified Summary of Federal Service (Civil Service Retirement System)	
Standard Form 2815 (obsolete) Employee Service Statement	
<b>Standard Form 3107-1</b> Certified Summary of Federal Service (Federal Employees Retirement System)	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
THRI	FT SAVINGS PLAN
<b>TSP 1</b> Thrift Savings Plan Election Form	File these documents on the <b>right side</b> .
<b>TSP-967-AO</b> Notice That Employee Contributions Cannot Be Made Because a Financial Hardship In-Service Withdrawal Has Been Issued	
<b>Transcript</b> Transcript of thrift savings plan changes approved for use by the Federal Retirement Thrift Investment Board	

## Table 3-E: Investigative Process

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
INVESTIGATIVE NOTICES	File these documents on the <b>right side</b> .
Investigative notices contain information that the case was investigated, the level of the investigation, confirmation that the case was adjudicated, and the date a determination was made. Investigative notices include: <b>Certification of Investigation</b> <b>Notice</b> or similar agency form	These documents are processed by the agency security office and then transmitted for filing when the case has been completed (a determination made, request closed).
Closed-Discontinued Notice	NOTE:
Closed-Incomplete Notice	The Closed-Discontinued Notice and Closed- Incomplete Notice should be removed when the case is adjudicated and the Certification of Investigation Notice is filed.
Standard Form 85,	Prior to 4/1/1990, the <b>Standard Form 85</b> may have
Data for Non-Sensitive or Noncritical Sensitive Positions	served as notice that a security/suitability determination had been made. Those documents contain the words "Stamped EO 10450." <b>Only</b> those forms (stamped and completed prior to 4/1/1990) may be retained in the Official Personnel Folder.
	Table 3-E continued on next page

List of documents This table provides instructions for filing documents about the investigative process.

### THE GUIDE TO PERSONNEL RECORDKEEPING

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
INVESTIGATION SCHEDULED NOTICE	File these documents on the <b>left side</b> .
INVESTIGATIVE REPORT MATERIAL	<b>Do not file</b> copies of this material in the Official Personnel Folder.
This material includes:	Follow your agency's instructions; copies are generally filed in the agency security file.
<b>Investigative reports</b> , memos, other material generated during the investigation process	generally meet in the agency second y mee
<b>Office of Federal Investigations</b> <b>Form 36</b> , Special Background Investigations Additional Data	
Standard Form 85,	EXCEPTION:
Data for Non-Sensitive or Noncritical Sensitive Positions	A Standard Form 85 completed prior to 4/1/1990 which also has an annotation "Stamped EO 10450" may be filed in the folder. These are the only copies
Standard Form 85-P,	of Standard Form 85 that may be included in the
Data for Public Trust Positions	Official Personnel Folder.
Standard Form 86,	
Security Investigation Data for Sensitive Positions	
<b>Standard Form 87</b> , Fingerprint Chart	

Personnel Recordkeeping

## Table 3-F: Personnel Actions

List of documents This table provides instructions for filing notifications of personnel actions.

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
GRADE AND PAY RETENTION	File these documents on the <b>right</b> side.
Documentation of the application of grade and/or pay retention including copy of a letter to the employee describing the circumstances warranting the grade and/or pay retention and nature of the entitlement.	
NOTIFICATION OF PERSONNEL ACTION	File these documents on the <b>right side</b> .
The Office of Personnel Management's Operating Manual, THE GUIDE TO PROCESSING PERSONNEL ACTIONS, identifies employment events that are documented as personnel actions. <b>Only</b> those personnel actions that have long term consequences for the employee's Federal career are filed on	Agency exceptions to the Standard Form 50 were authorized under special circumstances; most of these exceptions were rescinded in 1986. NOTES: Refer to the instructions in THE GUIDE TO PROCESSING PERSONNEL ACTIONS to determine if a particular action is to be documented on the right side of the Official Personnel Folder.
<ul><li>the right side of the Official Personnel</li><li>Folder.</li><li>Approved forms for documenting these</li></ul>	Any of the following actions effective on or after January 1, 1999, are <b>not</b> authorized for right side retention in the Official Personnel Folder:
actions include:	Exception to Reduction in Force Release; Realignment;
<b>Standard Form 50</b> Notification of Personnel Action	Recruitment Bonus; Relocation Bonus;
<b>Standard Form 50-A (obsolete)</b> Notice of Short Term Employment	All awards actions, except Senior Executive Service Rank awards.
	Service Rank awards.           Table 3-F continued on next page

### THE GUIDE TO PERSONNEL RECORDKEEPING

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
NOTIFICATION OF PERSONNEL ACTION, Continued	File these documents on the <b>right side</b> .
	NOTES (continued):
Standard Form 50	
Notification of Personnel Action	If agencies choose to produce a Standard Form 50
	for these actions, (for example, performance
Standard Form 50-A (obsolete)	awards), these Standard Form 50s may not be filed
Notice of Short Term Employment	on the right side of the Official Personnel Folder.
	Agencies may use an agency-issued nature of action code beginning with 9 and a Standard Form 50 to document some actions taken during an employee's career. Examples include: change in accounting code, change in ceiling slot, details to positions at the same grade level with no promotion potential. These are <b>not</b> personnel actions as defined in THE GUIDE TO <b>PROCESSING PERSONNEL ACTIONS</b> . Unless the action is one that is to be documented using any agency-approved form (for example, completion of supervisory/managerial probationary period), it is <b>not</b> authorized for right side retention in the Official Personnel Folder.

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DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
NOTIFICATION OF PERSONNEL ACTION, Continued	File these documents on the <b>right side</b> .
Other documents used in lieu of the Standard Form 50 as authorized in THE GUIDE TO PROCESSING PERSONNEL ACTIONS. Examples	These documents are authorized for long-term retention only as they document personnel actions. <b>Example</b> : pay slip that documents a within-grade increase.
include: <b>Computer printed notice</b> of pay increase	<b>Non-Example</b> : pay slip that describes an employee's pay in a particular pay period.
List forms	
Optional Form 69 Assignment Agreement - Title IV of the Intergovernmental Personnel Act of 1970 Pay schedule annotated to indicate new pay rate	
Standard Form 52 Request for Personnel Action	
<b>Standard Form 1126 (obsolete)</b> Payroll Change Slip	
PMRS TERMINATION	File the notification on the <b>right side.</b>
Notification letter to employee that the Performance Management and Recognition System ended	
<b>RECONSTRUCTED HISTORY UNDER PUBLIC LAW 95-454</b>	File the document on the <b>right side</b> .
Office of Personnel Management Form 1368 (obsolete) Pay Authorization Under the Civil Service Reform Act of 1978	
	Table 3-F continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
RESIGNATION	File documentation of the employee's decision on the <b>right side</b> .
Documentation of employee's decision to resign includes:	
Agency notice accepting resignation by Presidentially appointed policy-making officers	
<b>President's acceptance</b> of resignation by Presidentially appointed policy- making officers	
<b>Record of the conversation</b> between an agency official and an employee who submits an oral resignation	
<b>Standard Form 52</b> Request for Personnel Action	
Written resignation by the employee when submitted on document other than the Standard Form 52	
<b>RETIREMENT REASON</b>	File these documents on the <b>right side</b> .
Documentation of the employee's reason for retiring may include:	NOTE: These documents show the employee's reason for retiring; they are retained as part of the personnel action documenting the retirement. The
<b>Reduction-in-force notice</b>	retirement application is <b>not</b> authorized for long- term retention in the folder.
<b>Written documentation</b> of reason for retiring other than the Standard Form 52	
Standard Form 52 Request for Personnel Action	
	Table 3-F continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
TRANSCRIPT OF SERVICE	File the documents on the <b>right side</b> .
Documents showing appointments, and position or salary changes created to:	
! Reconstruct an employee's history when the personnel folder was lost or destroyed, or	
<ul> <li>Document employment information for service in personnel systems not under the Office of Personnel Management's recordkeeping authority.</li> </ul>	

## Table 3-G: Other Personnel Documents

List of documents This table provides instructions for filing documents not found on the previous tables.

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
ALCOHOL AND DRUG ABUSE Records on employee alcohol or drug abuse counseling or treatment	<b>Do not file</b> these documents in the personnel folder.
	NOTE: Follow agency instructions. These documents should not be filed in the Employee Medical Folder.
APPEALS Appeal files and related correspondence	<b>Do not file</b> these documents in the personnel folder.
AUTHORIZED BY SPECIFIC DIRECTIVE	File these types of documents on the <b>right side.</b>
Documents specifically approved or required for long-term retention in the personnel folder. These documents may be authorized by the Office of Personnel Management, Merit Systems Protection Board, or similar agency to ensure that the employee's career history is correctly interpreted.	
<b>BIRTH CERTIFICATE</b> Certified birth certificate or any other certified record of birth	File the certified record of birth on the <b>right side</b> when needed to be sure that date of birth is correct.
	Table 3-G continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
<b>BRIEFING/DEBRIEFING</b>	
<b>Standard Form 312</b> (formerly <b>Standard Form 189</b> ) Classified Information Nondisclosure Agreement	File the Standard Form 312 and Standard Form 189 on the <b>right side</b> .
Other documents such as: agency checklists; employee certifications	<b>Do not file</b> other documents in the personnel folder.
COMPLAINTS	<b>Do not file</b> documents about complaints in the personnel folder.
DECISIONS AND SETTLEMENT AGREEMENTS	<b>Do not file</b> copies of decisions and agreements in the personnel folder.
These include:	
An <b>arbitral award</b> ;	
Court order;	
<b>Decision of an agency head</b> which adopts the recommendations of an agency fact finder;	
A <b>decision, order, or a settlement</b> <b>agreement</b> reached under the rules and regulations of:	
<ul> <li>the Merit Systems Protection Board</li> <li>the Equal Employment Opportunity Commission</li> <li>the Federal Labor Relations Authority</li> <li>the Office of Personnel Management or the agency;</li> </ul>	
	Table 3-G continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS	
<b>DECISIONS AND SETTLEMENT</b> <b>AGREEMENTS,</b> Continued	<b>Do not file</b> copies of decisions and agreements in the personnel folder.	
<b>Settlement agreement</b> between an individual and an agency under circumstances other than those above.		
DEMONSTRATION PROJECT	File these documents on the <b>right side.</b>	
Documents that explain impact of demonstration project (for example, pay- setting policies to be used when employee leaves project)		
DISCLOSURE FROM PERSONNEL FOLDER	File the accounting of disclosure on the <b>right</b> side.	
These documents are required by the Privacy Act of 1974, as amended. They include the date, nature, purpose of each disclosure of information from the folder	NOTE: The Standard Form 127 is filed by the National Personnel Records Center, not by agencies.	
and the name and address of the person or agency to whom the disclosure was made. They include:	Refer to Chapter 6 for instructions on documenting accountings of disclosure.	
A <b>document prepared by the agency</b> releasing information from the folder	NOTE: An agency may choose to use the form on which information was disclosed as the accounting, for example, the Standard Form 75, "Request for Preliminary Employment Data," or	
<b>Standard Form 127</b> Request for Official Personnel Folder (Separated Employee)	use a single sheet of paper to document the disclosure.	
DRUG TESTING RECORDS	<b>Do not file</b> these records in the personnel folder.	
Drug testing program records under an agency plan implementing Executive Order 12564		
	Table 3-G continued on next page	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
GARNISHMENT Documents about garnishment of an employee's wages	<b>Do not file</b> these documents in the personnel folder.
<b>GRIEVANCE</b> Grievance files and correspondence	<b>Do not file</b> these documents in the personnel folder.
MEDICAL DISABILITY Standard Form 256 Self-Identification of Medical Disability	<b>Do not file</b> such documents in the personnel folder.
MEDICAL RECORDS Records on employee occupational illnesses, accidents, injuries, exposures, and other medical or health maintenance matters. Examples of medical records include:	<b>Do not file</b> medical records in the personnel folder.
<b>Agency dispensary or health unit</b> files or records	
<b>Certification of disability</b> , job readiness and need for reasonable accommodation	
<b>Standard Form 177 (obsolete)</b> Statement of Physical Ability for Light Duty Work	
<b>Records</b> and correspondence about an employee's claim for compensation from the Office of Workers' Compensation Programs, for a job related disease or injury	

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
MEDICARE ELIGIBILITY	File the form on the <b>right side.</b>
<b>Office of Personnel Management</b> <b>Form 1528 (obsolete)</b> Notification of Earnings for Medicare Eligibility	
MINORITY GROUP IDENTIFIERS These include:	<b>Do not file</b> any designation of minority status in the personnel folder.
Office of Personnel Management Form 1468 Race and National Origin Identification- Hawaii	
<b>Standard Form 181</b> Race and National Origin Identification	
PAYROLL, LEAVE, FINANCIAL RECORDS	<b>Do not file</b> payroll records in the personnel folder.
These records include: Employee's tax withholding forms Leave requests Statements of financial withholdings Time and attendance records	NOTE: This prohibition does not include the Standard Form 1150. This form should be filed on the left side when the employee leaves the agency.
<b>PERFORMANCE</b> Ratings of record and related material	Follow agency guidance for filing performance records in the Employee Performance File System.
	Refer to Chapter 7 of this Guide for instructions on filing performance records in the personnel folder when the employee leaves the agency.
	Table 3-G continued on next page

DOCUMENT	PERSONNEL FOLDER FILING INSTRUCTIONS
<b>RECONSTRUCTION</b> Agency notice that the personnel folder was reconstructed	File the agency notice on the <b>right side.</b> The notice will be the top document on the reconstructed portion of the folder.
SUPERVISORY/MANAGERIAL PROBATION Evidence of satisfactory completion of probationary period for managerial and supervisory positions	File the form established under agency procedures for documenting satisfactory completion of probationary period on the <b>right side</b> . NOTE: Performance appraisals/performance ratings are not to be filed as part of the probationary period completion documentation.
WELFARE TO WORK PROGRAM Office of Personnel Management Form 1635 (Obsolete) Welfare to Work Program	<b>Do not file</b> this document in the folder.

# Table 3-H: Changes in Filing Requirements

Introduction	This Table contains the rules to follow when <b>filing requirements</b> change. Instructions on filing specific documents as long-term records in the Official Personnel Folder may change whether or not the requirements to prepare the document change. An obsolete form may continue to be filed because it contains information important to the individual's career history. Current forms may no longer be filed as long-term records because the information they contain applies only to the current agency. This Table covers changes in filing requirements for long-term (right side) Official Personnel Folder documents.		
	Example:	The Immigration and Naturalization Service form I-9, "Employment Eligibility Verification" was filed on the right side of the Official Personnel Folder. Effective January 1997, the filing requirement was changed and the form was no longer authorized as a right side document. The form and the Immigration and Naturalization Service's implementing instructions did not change.	
Document Removal	When the requirement to file a document as a long-term Official Personnel Folder record is rescinded, agencies should issue instructions for handling the document. When appropriate, the agency may file the document as a temporary or left hand side Official Personnel Folder record. Agencies may also establish their own separate filing procedures.		
	authorization to Administration Schedules prov	the long term Official Personnel Folder filing requirement is not o destroy the document. The National Archives and Records issues instructions on records disposition. The General Records ide disposal authorization for records common to a number of es. Agencies must follow these instructions on records disposition.	

**Rules** This table contains guidance on implementing changes in Official Personnel Folder filing requirements.

WHEN	AND	THEN
the requirement to file a document as a long-term Official Personnel Folder record is <b>rescinded</b>	the document is received on or after the rescission date	<b>do not file</b> the document on the long-term (right) side in the Official Personnel Folder. Follow agency filing instructions.
	the document is already in the Official Personnel Folder	remove the document immediately from the right hand side and follow agency filing instructions
		or
		leave the document in the Official Personnel Folder until the employee leaves the agency and then remove it before transferring the Folder.
a filing requirement for a document is <b>revised</b> from long-term to temporary	the document is received on or after the revision date	file the document on the left hand side of the Folder
	the document is already on the right hand side in the Official Personnel Folder	move the document immediately from the right to the left hand side or
		leave the document on the right hand side until the employee leaves the agency and then remove it before transferring the Folder.

Chapter 4 How to Reconstruct a Personnel Folder

Introduction	An agency must start to reconstruct the personnel folder upon learning that the folder is lost or destroyed. Reconstruction includes:	
	<ul> <li>personnel office files, payroll office, Social Security Administration, etc., and</li> <li>! Documenting the reconstruction.</li> </ul>	
Place a notice of the reconstruction in the folder	A transcript of service serves as the notice of reconstruction. The transcript is to remain as the top document of the reconstructed portion in the personnel folder. See Chapter 7 of this <i>Guide</i> for instructions on creating a transcript of service.	
Procedures	Use the following procedures to reconstruct the personnel folder.	

Step	Action
1	Copy any relevant documents the employee can furnish. For
	example:
	! Applications for Federal Employment,
	! Standard Forms 50, Notifications of Personnel Action,
	! Earnings and Leave Statements.
2	Request a computer-generated employment history from agencies
	where the individual was previously employed.
	NOTE: While agencies are no longer required to keep
	Chronological File copies of Standard Forms 50,
	Notifications of Personnel Action, request copies when
	they may be available.
	Continued on port page
	Continued on next page

Step	Action	
3	Request retirement records.	
	If the employee made retirement contributions	If the employee made social security contributions
	Request a copy of all Individual Retirement Records, Standard Form 2806 and 3100. Provide the employee's name, social security number, and date of birth for each Individual Retirement Record requested.	Request that the individual get detailed earnings information from the Social Security Administration, 6401 Security Boulevard, Baltimore, MD 21235.
	Send the request to: Office of Personnel Management Retirement Operations Center, P. O. Box 45	NOTE: Advise the employee to use Form SSA-7050-F3 to request this information. Requested information should be earnings by each employer.
	<ul> <li>P. O. Box 45</li> <li>Boyers, PA 16017</li> <li>Requests may also be faxed to 724-794-4668. Take care that privacy of the personal information is maintained when requesting an Individual Retirement Record be faxed to the personnel office.</li> </ul>	It is important that the employee know that the Social Security Administration will charge a fee for this service and that the fee is based on the number of years of earnings to be reported.
Continued on next page		

Step	Action	
4	Ask the National Personnel Records Center to search for personnel and payroll records. Address the request to: National Archives and Records Administration, National Personnel Records Center, 111 Winnebago Street, St. Louis, MO 63118- 4126, ATTENTION: Chief, Civilian Reference Branch (DO NOT OPEN IN MAILROOM).	
	To request a search for the personnel folder:	To request a search for payroll records:
	Submit a Standard Form 127, Request for Official Personnel Folder (OPF). In the Remarks section, put: "The OPF for this employee is	Submit a memo on agency letterhead. Include the employee's name, social security number, agency in which employed and the following:
	lost or destroyed. This is to request that a search be made by NPRC for the OPF of the named employee."	"This is to request a search of any payroll records on the named employee that may be stored at NPRC."
	This statement is required to insure that the missing Official Personnel Folder was not inadvertently returned to the National Personnel Records Center.	Not all agencies store payroll records at the National Personnel Records Center. If NPRC does not have the records, contact the agency.
5	Obtain any copies of certificates establishing the employee's qualifications for specific jobs. Contact the office that issued appointment certificates for the individual.	
6	Use records from the investigative files and security clearances, where appropriate, that document Federal service.	
		Continued on next page

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Step	Act	ion
7	Prepare a transcript of service. Refer to Chapter 7 of this <i>Guide</i> for instructions on transcript preparation.	
	An introductory paragraph should be added to the transcript identifying the documents used to prepare the transcript.	
	<b>Example:</b> "The following tran prepared from a Standard Forr Record, maintained by the Off	-
8	Follow instructions in Chapter 2 of this <i>Guide</i> to select the correct folder. File the transcript of service in the folder. The transcript will be the top form of the reconstructed portion of the personnel folder. Documents located during the reconstruction process should be filed beneath the transcript.	
9	Use the tables in Chapter 3 of this <i>Guide</i> . Documents listed as prohibited in Chapter 3 may not be filed in a reconstructed personnel folder.	
	Documents that may be filed with the transcript:	Documents that MAY NOT be filed with the transcript:
	<ul> <li>! Any documents that support benefits</li> <li>! Any Standard Forms 50, Notification of Personnel Actions</li> </ul>	<ul> <li>Standard Form 2806 or 3100, Individual Retirement Record</li> <li>Computer-generated employment histories</li> <li>Payroll records</li> <li>Social Security earnings report</li> </ul>

# Chapter 5 "Jointly-Owned" Personnel Folders

Recordkeeping agreements with the Office of Personnel Management	Chapter 1 of this <i>Guide</i> indicated that the Office of Personnel Management owned the personnel folder records that agencies establish under the Office's recordkeeping authority. Legislative and Judicial Branch agencies, some Executive Branch agencies such as the Central Intelligence Agency, and quasi-Government agencies such as the U.S. Postal Service are not subject to the Office of Personnel Management's personnel folder recordkeeping authority. These agencies have their own authority to establish and maintain personnel records in a personnel folder.	
	Agencies maintaining records under the Office of Personnel Management's recordkeeping authority must establish a single personnel folder for an employee's entire Federal employment history. This single folder may contain personnel records that were established by agencies that have their own personnel folder recordkeeping authority. We refer to such folders as <b>jointly-owned personnel folders.</b>	
	The Office of Personnel Management has recordkeeping agreements with agencies that have their own recordkeeping authority. The agreements describe what an agency maintaining a jointly-owned personnel folder is to do:	
	! when the employee that is the subject of folder separates; and	
	! when there is a request for access to or disclosure of information from such a folder.	
Who sends what	Chapter 2 of this <i>Guide</i> identifies the agencies that have agreements with the Office of Personnel Management concerning jointly-owned personnel folders. Chapter 2 also provides information on whether these agencies will provide a personnel folder or an administrative folder. Chapter 6 of this <i>Guide</i> provides the mailing addresses for these agencies.	

# "Jointly-Owned" Personnel Folders, Continued

Agency Responsibilities	Once an agency receives, or establishes a jointly-owned Standard Form 66-C, Merged Records Personnel Folder, that agency MUST:	
	! maintain a single personnel folder, containing all required records,	
	! use <b>all</b> records to make personnel decisions affecting the employee,	
	! permit the employee to review <b>all</b> records,	
	! provide a copy of <b>all</b> records to the employee, at the employee's request,	
	! provide a copy of the records to anyone that has the employee's permission to receive or review the records,	
	! disclose information from all records to agency employees and officials that need the records to perform their duties.	

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# "Jointly-Owned" Personnel Folders, Continued

What agencies are not permitted to do	After an agency receives or establishes a jointly-owned personnel folder that agency <b>MAY NOT:</b>	
	! amend any records in the folder that the Office of Personnel Management does not own;	
	! destroy any records in the folder that the Office of Personnel Management does not own;	
	except for Standard Form 181 and Standard Form 256, remove any records that the Office of Personnel Management does not own;	
	! adjudicate an appeal of an amendment to a record that the Office of Personnel Management does not own;	
	! enter into a settlement agreement on disposition of records that the Office of Personnel Management does not own; and	
	! disclose information to the public from any record that the Office of Personnel Management does not own.	
Exception to disclosure	You must disclose information to:	
prohibition	! the employee who is the subject of the record;	
	! agency officials and employees who use the employee records to perform their duties; and	
	! someone with the employee's written permission to review or receive a copy of his/her records.	
Refer requests to the "owner"	The agency maintaining a jointly-owned personnel folder may wish to initiate one or more of the above-listed actions or may receive a request for such actions. In such situations, the maintaining agency should refer the proposed action or the request to the agency that owns the records. Refer to Chapter 6, Table 6-A, of this <i>Guide</i> for agency addresses.	

## Chapter 6 How to Respond to Requests for Information

Overview				
Introduction	A variety of people seek personnel information on Federal employees. Responses - the amount and type of information that can be provided - depend on the nature of the request and the person making the request.			
Coverage In this chapter	<ul> <li>personnel folders (Official Personnel Folders, Merged Records Personnel Folders and Foreign Service folders). These records are covered by the <u>Privacy Act</u> and the <u>Governmentwide systems of records</u> published by the Office of Personnel Management. For example, this chapter covers an employee's request for a copy his or her Official Personnel Folder.</li> <li>This chapter does not cover requests for information developed from other record systems like payroll records. For example, it does not cover a request for information on the amount of union dues deducted from an individual's salary.</li> </ul>		<ul><li>Management. For example, this chapter covers an employee's request for a copy of his or her Official Personnel Folder.</li><li>This chapter does not cover requests for information developed from other records systems like payroll records. For example, it does not cover a request for</li></ul>	
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	Request from the Public	6-8		
	Accounting of Disclosure from Personnel Records	6-11		
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Request from	n a Current Employee
Introduction	Records in the Employee Medical Folder and the Official Personnel Folder are subject to the <u>Privacy Act</u> . The Privacy Act requires that records be complete, accurate, timely, and relevant. It also requires that the employee who is the subject of the records be allowed access to those records and be allowed to request an amendment of the records.
	Access means employees may see their records. Amendment means that employees may request correction of records that they believe are not complete, accurate, timely, or relevant.
	The Office of Personnel Management's regulations on privacy procedures for personnel records are in <u>part 297 of title 5, Code of Federal Regulations</u> . The material in this chapter summarizes those regulations as general guidance.
Access requests	An employee's folder must be made available to the employee for review upon request. Employees are required to present proper identification before the personnel folder is provided to them.
	Employees reviewing their own folders <b>must be accompanied</b> by a records custodian at all times.
	Employees may bring a personal representative with them when they review their records.
	Employees may obtain copies of records in their personnel folders. Observe agency policies with regard to any charges for copies.

## Request from a Current Employee, Continued

Amendment requests	<ul> <li>Amendment of personnel folders means:</li> <li>changing any incorrect data;</li> <li>removing records inappropriately filed in the folder;</li> <li>adding missing records that should be in the folder.</li> </ul>
	Employees should not be required to use the formal Privacy Act amendment process to have their records corrected. Agencies are responsible for ensuring that the records are accurate and for making any necessary corrections as soon as possible.
	Privacy Act amendments do not take the place of other appeal procedures established by law or regulation, for example, adverse action appeals or classification appeals. Privacy Act amendment procedures are designed to ensure that the records reflect what occurred accurately, not as a method to challenge an agency's application of its personnel procedures.
	Agencies have authority to process Privacy Act amendment requests from their employees as long as those requests pertain to records generated under the Office of Personnel Management's recordkeeping authority. The Office's recordkeeping authority applies to Official Personnel Folder records documenting employment in the competitive service, Senior Executive Service, or excepted service (Schedule A, B, or C). Agencies do not have authority to amend records in Merged Personnel Records Folders and Foreign Service folders that were created under another agency's employment system. Requests to amend records created under another employment system should be referred to the agency that created the record. Refer to Table 6-A for more information on this process.
	Agencies may prescribe their own procedures for submitting and processing amendment requests. Responses to amendment requests should be in writing.
	In processing amendment requests, the agency should ensure that any amendments comply with the Office of Personnel Management's recordkeeping procedures and regulations in <u>subpart C, part 297 of title 5, Code of Federal Regulations</u> .

#### Request from a Current Employee, Continued

Examples An employee files a Privacy Act amendment request to correct his or her date of birth. If the employee provides adequate documentation (for example, birth certificate), the request should be granted and the records changed. An employee files a Privacy Act amendment request to change the nature of action on the Standard Form 50 documenting his separation from "removal" to "resignation." The request should be denied since the individual could have challenged the personnel action through an adverse action appeal to the Merit Systems Protection Board. An employee files a Privacy Act amendment request to add a copy of a publication he authored to the right side of the Official Personnel Folder. The request should be denied since the material to be added is not authorized for long-term retention by this Guide. An employee files a Privacy Act amendment request to remove a Standard Form 50 documenting a 15 day suspension from her Official Personnel Folder. The employee submits documentation that the suspension was overturned by the Merit Systems Protection Board. The request should be granted. **Review of a denial** When an agency denies an employee's request to amend a personnel record, the of an amendment decision should notify the employee that he or she may ask for an administrative request review of the decision. The request for a review should be directed to the Assistant Director for Workforce Information, U.S. Office of Personnel Management, 1900 E Street, NW., Washington, DC 20415-6000. The request for a review should include a copy of the amendment request, the initial denial, and a statement of the specific reasons why the initial denial is believed to be in error.

Request fro	m a Former Employee
Access requests	Former employees may receive copies of their own personnel and medical folders. Requests for copies must be made in writing and should include: the full name (or names) used while employed; social security number; date of birth; year of separation; and last employing agency (if known).
	Requests for individual documents or for complete copies of personnel and medical folders, should be sent to the National Personnel Records Center, Civilian Personnel Records, 111 Winnebago Street, St. Louis, MO 63118-4126.
	If the folder contains documents created under an employment system outside the Office of Personnel Management's recordkeeping authority, the National Personnel Records Center will refer that portion of the request to the appropriate agency.
Amendment requests	Former employees submit requests to amend records created under the Office of Personnel Management's recordkeeping authority to the Assistant Director for Workforce Information, U.S. Office of Personnel Management, 1900 E Street, NW., Washington, DC 20415-6000. Requests to amend other records should be sent to the agency that created the record.
	<ul> <li>Requests to amend records should be in writing and should:</li> <li>include the information needed to identify the employee's records (full name, social security number, and date of birth);</li> <li>identify the records and data believed to be incorrect;</li> <li>identify any records believed missing from the folder;</li> <li>identify any documents believed inappropriately filed in the folder;</li> <li>explain why the identified items are not correct or complete; and</li> <li>explain what the correct content of the documents should be.</li> </ul>
	To ensure proper handling, the words "Privacy Act Amendment Request" should be on the request and on the envelope.

Officers and employees of the agency	Personnel and medical folders are available to officials within the agency who need access to the records to perform their assigned official functions. This includes access to records in Merged Records Personnel Folders and Foreign Service folders whether those records were created under the Office of Personnel Management's recordkeeping authority or not. Agency officials include personnelists, managers, and supervisors. An employee may authorize another employee to review his or her records. That authorization should be in writing. An employee's authorized representative should have access to the employee's records.
Officials outside the agency	<ul> <li>Officials outside the agency may be authorized access to an employee's records if:</li> <li>the employee has authorized such access in writing; or</li> <li>the release is specifically authorized by <u>the Privacy Act</u>; or</li> <li>a routine use published in the <u>Governmentwide system of records</u> allows disclosure of the records.</li> </ul>
	An employee may authorize officials outside his or her employing agency to review or receive copies of his or her records. Such an authorization should be in writing. An employee's records may be provided to officials of another agency with the employee's prior written consent.
	Requests from officials outside the employing agency for records in a Merged Records Personnel Folder or a Foreign Service folder that were not created under the Office of Personnel Management's recordkeeping authority should be honored only if the requestor has the employee's written consent to the release of the information. All other requests should be referred to the agency that created the

# **Request from a Government Official**

record.

#### **Officials outside** The <u>Privacy Act</u> authorizes the release of records to officials outside the agency the agency, under specific circumstances. Some of these include releases: continued ! to the National Archives and Records Administration; ! to either House of Congress; ! to the Comptroller General or his authorized representatives performing the duties of the General Accounting Office; or ! pursuant to the order of a court of competent jurisdiction. The Office of Personnel Management has published notices for Governmentwide systems of records that cover the Official Personnel Folder (OPM/GOVT-1) and the Employee Medical Folder (OPM/GOVT-10). These notices include descriptions of routine uses that allow release of records to specific officials outside the employing agency for specific purposes without the employee's prior written consent. Some of the routine uses that apply to Official Personnel Folders allow records to be provided to: ! the Merit Systems Protection Board, Office of Special Counsel or Equal Employment Opportunity Commission in relation to appeals, investigations, and special studies; ! any Federal agency involved in a legal or administrative proceeding in which the Government is a party; ! any Federal agency in relation to hiring an employee, issuing a security clearance, conducting a security or suitability investigation; ! Federal, state, or local agencies to adjudicate a claim under any retirement, insurance, unemployment, or health benefits program. When in doubt... Check with the agency Privacy Act or Freedom of Information Officer when unsure whether records may be disclosed.

#### Request from a Government Official, Continued

Introduction	Requests from the public for information from personnel and medical folders must be handled in compliance with both the <u>Privacy Act of 1974</u> and the Freedom of Information Act. The Privacy Act restricts access to records in a system of records. The Freedom of Information Act establishes the public's right to information contained in Government records. Agencies are authorized to respond to requests for information from the public on all Official Personnel Folders and Employee Medical Folders in their possession.
Merged Records Personnel Folders and Foreign Service Folders	Merged Records Personnel Folders and Foreign Service Folders contain records that were created under employment systems outside the Office of Personnel Management's recordkeeping authority. Agencies should respond to requests for information that pertain to records created under the Office of Personnel Management's authority. The guidance in this section applies only to those records under the Office's authority. Refer any requests from the public for information on any other records in the folder to the agency that created the record. Refer to Table 6-A.
Requests for information on former employees	Requests from the public for information from the folder of a former employee whose folder has been sent to the National Personnel Records Center should be addressed to the National Personnel Record Center, 111 Winnebego Street, St. Louis, MO 63118-4126.
Employee's consent	An employee may authorize release of information to a member of the public, including an organization. That authorization must be in writing.

# **Request From the Public**

## Request from the Public, Continued

Routine use	<ul> <li>In limited cases, information may be released to the public under one of the routine uses applicable to the folder and published in the <u>Governmentwide system of records</u>. Routine uses allow agencies to provide information from Official Personnel Folders to: <ol> <li>contractors, grantees, or volunteers working for the Government;</li> <li>prospective non-Federal employers who ask for the former employee's tenure, civil service status, length of service, or date and nature of action on the employee's separation.</li> </ol> </li> </ul>
Available information	<ul> <li>In most cases, the following information is available to the public without the prior written consent of the employee(s):</li> <li>Name;</li> <li>Present and past position titles and occupational series;</li> <li>Present and past grades;</li> <li>Present and past annual salary rates (includes Meritorious or Distinguished Executive Ranks, awards, and allowances and differentials);</li> <li>Present and past duty stations (includes room numbers, shop designations, or other identifying information regarding buildings or places of employment); and</li> <li>Position descriptions, identification of job elements, and those performance standards (but not actual summary ratings) the release of which would not interfere with law enforcement programs or severely inhibit agency effectiveness. Performance elements and standards (or work expectations) may be withheld when they are so intertwined with performance appraisals that their disclosure would reveal an individual's summary rating.</li> <li>These data may be withheld if the disclosure would reveal more about an individual on whom information is sought than the listed items, creating a clearly unwarranted invasion of personal privacy or if the data is otherwise protected from mandatory disclosure under an exception of the Freedom of Information Act.</li> </ul>

# Request from the Public, Continued

Do not release	Do not provide an employee's social security number or date of birth in response to a request for information from the public.
When in doubt	Check with the agency Privacy Act or Freedom of Information Officer when unsure about what information from personnel records can be provided a member of the public.

## Accounting of Disclosure from Personnel Records

Privacy Act requirement	The <u>Privacy Act</u> requires that agencies keep a record of any information they have provided from systems of records covered by the Act. These records of what information was provided to whom and when are called accountings of disclosures.
	<ul> <li>In many situations, an "accounting of disclosure" for information released from a personnel or medical folder must be prepared. This requirement applies to all releases EXCEPT releases to:</li> <li>the employee who is the subject of the folder (the data subject);</li> <li>someone who has the employee's prior written consent to receive the information;</li> <li>agency employees and officials using the records to perform their duties; and</li> <li>the public as required by the Freedom of Information Act.</li> </ul>
Contact the Privacy Act Officer for assistance	The rules on when an accounting of disclosure is required are complex. Except under the most usual circumstances, ask the agency Privacy Act Officer for assistance.
Content of accounting of disclosure	<ul> <li>An accounting of disclosure must include the following information:</li> <li>the date, nature, and purpose of each disclosure of a record to any person or to another agency, and</li> <li>the name and address of the person or agency to whom the disclosure is made.</li> </ul>
Filing an accounting of disclosure	An accounting of disclosure must be retained for five years from the date the information was released <b>or</b> the life of the record, whichever is longer. File any accounting of disclosure of information from right side personnel documents as a long-term record on the right side of the personnel folder.

Who "owns" the record	Merged Records Personnel Folders and Foreign Service folders contain records created under employment systems not covered by the Office of Personnel Management's recordkeeping authority. The agency that created these records retains "ownership" of the records, even though they are filed in the same physical folder as records created under the Office of Personnel Management's authority.
Access and amendment requests	Agencies may provide access to all records in Merged Records Personnel Folders and Foreign Service folders to:
	<ul> <li>the employee who is the subject of the record;</li> <li>anyone who has the employee's written authorization;</li> <li>officials in the agency who need access to the records to perform their assigned duties.</li> </ul>
	All other requests for access to records created under an employment system not covered by the Office of Personnel Management's recordkeeping authority should be referred to the agency that created the record.
	All requests to amend records created under an employment system not covered by the Office of Personnel Management's recordkeeping authority should be referred to the agency that created the record.

#### Addresses

This table provides addresses for agencies that may own records in a Merged Records Personnel Folder or Foreign Service folder. Use this table to refer requests for access to, disclosure from, or amendment of any records created by that agency.

Agency	Address
Administrative Office of the U.S.	Administrative Office of the U.S.
Courts	Courts
	Human Resources Division
	1 Columbus Circle, NE.
	Washington, DC 20544
Agency for International	Agency for International
Development	Development
-	M/HR/OD
(Foreign Service employees)	Room 2.08-011
	1300 Pennsylvania Avenue, NW.
	Washington, DC 20523
Army and Air Force Exchange	Army and Air Force Exchange
Service	Service
	HA-AAFES, ATTN:PE-P
(Nonappropriated Fund	P.O. Box 660202
employees)	Dallas, TX 75266-0202

#### Addresses, Address Agency continued Department of Agriculture Animal and Plant Health Inspection Chief, Resource Management Service Support Staff **International Services** (Foreign Service employees) Animal and Plant Health Inspection Service U.S. Department of Agriculture 4700 River Road, Unit 65 Riverdale, MD 20737 Foreign Agriculture Service Personnel Officer Foreign Agriculture Service (Foreign Service employees) U.S. Department of Agriculture 14th & Independence Avenue Washington, DC 20250 Department of Air Force (Civilian Intelligence Personnel Department of the Air Force Management System employees) HQUSAF/DPCE 1040 Air Force Pentagon Washington, DC 20330-1040 (Nonappropriated Fund Department of the Air Force employees) HQ AFMWRSA/MWXHC 550 C Street W, Suite 56 Randolph AFB, TX 78150-4758

#### Table 6-A: Request for Information Owned by Other Agencies, Continued

Personnel Recordkeeping

6-14

Addunggog		
Addresses, continued	Agency	Address
	Department of Army	
	(Civilian Intelligence Personnel Management System employees)	HQ Department of Army Intelligence Personnel Management Office (IPMO) Attn: DAMI-CP 1000 Army Pentagon, Rm 2C475 Washington, DC 20310-1022
	(Nonappropriated Fund employees)	Department of Army NAF Personnel Division Human Resources, HQDA (CFSC- HR-P), Room IN39, Hoffman 2 200 Stovall Street Alexandria, VA 22331-0532
	Department of Commerce (Foreign Service employees)	Department of Commerce Office of Foreign Service Personnel, Room 3226 14th and Constitution Avenue, NW. Washington, DC 20230
	Department of Navy (Civilian Intelligence Personnel Management System employees)	Department of Navy Chief of Naval Operations, (N09B30) 2000 Navy Pentagon Washington, DC 20350-2000

Addresses, continued	Agency	Address
	Department of Navy (continued)	
	(Nonappropriated Fund	Department of Navy
	Employees)	MWR Human Resource Division
	Bureau of Personnel	Naval Support Memphis (PERS-653)
		7800 3rd Avenue, Bldg 457
		Millington, TN 38054-5054
	Navy Exchange Command	NEXCOM Human Resource
		Principal Associate Director
		3280 Virginia Beach Blvd.
		Virginia Beach, VA 23452
	Other Department of Navy	Department of Navy
	activities	Office of Civilian Personnel
		Management
		Director for NAF Human Resources
		Code 02N, BTC#1, Room 1205
		800 North Quincy Street
		Arlington, VA 22203-1998

Addresses, continued	Agency	Address
	Department of State	Chief, Personnel Records Branch
	(Foreign Service employees)	Bureau of Personnel PER/EX/ADM/RM, Room 1609NS U.S. Department of State Washington, DC 20520
	Department of Veterans Affairs	Washington, DC 20520 Department of Veterans Affairs Shared Service Center
	(Medical positions filled under title 38, United States Code)	3401 SW 21st Street Topeka, KS 66604
	Federal Judicial Center	Federal Judicial Center Personnel Office, Room 6190 Thurgood Marshall Federal Judiciary Building One Columbus Circle, NE. Washington, DC 20002-8003
	General Accounting Office	General Accounting Office Director of Personnel Washington, DC 20548

ldresses, ontinued	Agency	Address
	Library of Congress	For amendment requests:
		General Counsel
		Library of Congress
		Personnel Operations Office
		Washington, DC 20540
		For access requests:
		Library of Congress
		Personnel Office
		101 Independence Avenue, SE.
		Washington, DC 20540
	Marine Corps	MWR Human Resource Branch
	-	HQ US Marine Corps
	(Nonappropriated Fund employees)	3044 Catlin Avenue
		Quantico, VA 22134-5099
	National Security Agency	National Security Agency
		Civilian Personnel
		Ft. George G. Meade, MD 20755
	Peace Corps	Peace Corps
	I I	Director of Personnel
	(Foreign Service employees)	1990 K Street, NW.
		Washington, DC 20526

Add cor

Agency	Address
U.S. Postal Service	For amendment requests:
	Manager
	Corporate Personnel Operations
	Room 1813
	475 L'Enfant Plaza, SW.
	Washington, DC 20260-4261
	For access requests:
	Last employing office.
White House - Executive Office of	Director of Human Resources
the President	Division
	Office of Administration
	Executive Office of the Presiden
	725 17th Street, NW.
	Washington, DC 20503

Addresses, continued

# Chapter 7 Transferring Records

#### Overview

Introduction In this chapter	When an employee leaves, the losing personnel office sends interagency personnel records to the next Federal employer. If the employee is leaving Federal service, the losing personnel office sends interagency personnel records to the National Personnel Records Center. This chapter describes the procedures used to transfer interagency personnel records (personnel folders, medical folders, performance records) to another personnel office or the National Personnel Records Center.	
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	Transferring Records Within the Agency	7-3
	Transferring Records to Another Agency	7-4
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	Transferring Records to the National Personnel Records Center	7-8
	Notice to Separated Employees - Retention of Personnel and Medical Folders	7-11

Personnel Recordkeeping

Sending Records

7-12

# Transferring Personnel Records

Background	The general rule is that each employee will have a single personnel folder which documents the entire period of Federal civilian service. If long-term occupational medical records are created during the employee's service, those records will be in a single medical folder. The personnel and medical folder "travel" with the employee throughout his or her entire Federal career. When an employee separates from Federal service, the folders are stored by the National Archives and Records Administration, National Personnel Records Center until retention requirements expire. Folders are retained for 65 years from date of last separation from Federal employment.
Movement within the Federal government	Instructions on the transfer of personnel folders differ when the employee moves to a position:
	! serviced by a different personnel office in the same agency.
	! in another agency when both offices transfer personnel and medical folders.
	! in an agency that does not transfer personnel and medical folders.

#### **Transferring Records Within the Agency**

Follow agency<br/>instructionsFollow agency instructions on transferring personnel records from one personnel<br/>office to another in the same agency.

As a **minimum**, the following records must be transferred:

- ! the personnel folder (Official Personnel Folder, Merged Records Personnel Folder or Foreign Service Folder) with all long-term (right side) documents;
- ! all long-term medical documents;
- ! performance records that include

Senior Executive Service	All Others
Annual summary ratings that are five years old or less; any appraisals prepared since the most recent annual summary rating; and performance plans for each rating.	Ratings of record that are four years old or less, including the performance plan on which the most recent rating was based. Ratings of record include the evaluation of the employee's performance against the elements and standards plus the summary level, pattern, and ending date of the appraisal.

Requests	Requests for an employee's personnel records should be made in writing and should include documentation of the employee's appointment in the requesting agency. (A Standard Form 50, Notification of Personnel Action, or a Standard Form 52, Request for Personnel Action showing the appointment and its effective date are the normal documentation sent when requesting personnel records from another agency.)
	The records should be sent to the new agency within 5 working days after receipt of the request. If long-term records that should be transferred are not available, wait until those records have been filed before sending the records. Notify the requester and explain the delay.
Transferring folders	Normally, agencies will transfer personnel and medical folders to the next agency. Certain performance records will be transferred in the personnel folder. The personnel folder may be an Official Personnel Folder, Merged Records Personnel Folder, or Foreign Service Folder. Employers who are outside the Office of Personnel Management's recordkeeping authority and do not transfer folders should request a transcript of service rather than a folder.

# Transferring Records to Another Agency

### Transferring Records to Another Agency, Continued

Step	Action
1	Check the personnel folder to make sure that it contains all the long-term documents that should be in the folder and only the long-term documents authorized in Chapter 3. Make sure that all documents are filed in chronological order.
2	<ul> <li>Put the following documents and only those documents on the left side of the personnel folder:</li> <li>C Record of Leave Data (Standard Form 1150) or equivalent record of leave balances;</li> <li>C documentation of indebtedness to the health benefits fund for pay periods that began before September 30, 1996;</li> <li>C performance records. For Senior Executive Service employees, these are: annual summary ratings that are 5 years old or less; any appraisals prepared since the most recent annual summary rating; and performance plans for each rating For all other employees, these are ratings of record that are 4 years old or less, including the performance plan on which the most recent rating was based. Ratings of record include the evaluation of the employee's performance against the elements and standards plus the summary level, pattern, and ending date of the appraisal.</li> </ul>
3	Put long-term occupational medical records in an Employee Medical Folder, Standard Form 66-D.
4	Send the folders to the next agency.

Records erroneously left out When long-term documents that should have been transferred to the next agency are discovered after the folders have been mailed, send them immediately to the next agency. Attach the documents to a cover letter that identifies the employee by name, social security number, and date of birth. Reference the date the folder was originally sent.

#### Transferring Records to Another Agency, Continued

Requests for transcripts in lieu of foldersSome employers who are outside the Office of Personnel Manageme recordkeeping authority should request a transcript of service and oth documents rather than personnel and medical folders. These employ ! Architect of the Capitol ! Board of Governors of the Federal Reserve System ! Central Intelligence Agency	
	Congressional Budget Office
	! District of Columbia Government
	! Federal Bureau of Investigation
	! Tennessee Valley Authority
	! U.S. Botanical Gardens
	! U.S. House of Representatives.

The U.S. Senate sends transcripts but receives folders when employees move from employment under the Office's recordkeeping authority to the Senate.

Take the following steps to prepare transcripts in lieu of folders.

#### Preparing transcripts in lieu of folders

Step	Action
1	Prepare the transcript summarizing all personnel actions processed during the employee's Federal career. Use the example in Table 7-A.
2	Copy the benefits documents if requested. Benefits documents cover retirement, health insurance, and life insurance. Send the originals with the transcript. File the copies in the folder.
3	Copy performance records, long-term medical records and a statement of leave balances if requested.
4	Send the transcript and any other requested documents to the next agency.
5	Follow the steps required to send the folders to the National Personnel Records Center.

### Table 7-A: Sample Transcript Used in Lieu of Transferring Folders

Transcript of ServiceName: Doe, John X. SSN: 000-00-0000 DOB: 00-00-00 SCD: 08-12-67The following transcript of Federal service was prepared from the Official Personnel Folder.

EFFECTIVE DATE	TYPE OF ACTION	PAY PLAN, SERIES, GRADE, BASIC PAY	WORK SCH	RETIREMENT CODE	AGENCY DUTY STATION	
06-19-67	Excepted Appointment	GS-0301-01 \$3609 pa	F	1 - CSRS	Department of Navy, Washington, DC	
10-22-67	Promotion	GS-0301-02 \$4231 pa	F	1 - CSRS	S -Same-	
09-23-68	Separation/Military					
06-18-73	Veterans Readjustment Appointment	GS-0303-02 \$5432 pa	F	1 - CSRS	Veterans Administration, Washington, DC	
10-14-73	Pay Adjustment	GS-0303-02 \$5682 pa	F	1 - CSRS	1 - CSRS -Same-	
10-14-73	Promotion	GS-0303-03 \$6408 pa	F	1 - CSRS	-Same-	
08-10-74	Resignation					
08-11-74	Career-Conditional Appointment	WG-4701-04 \$4.09 ph	F	1 - CSRS Defense Mapping Agency, Washington, DC		
10-27-74	Pay Adjustment	WG-4701-04 \$4.29 ph	F	1 - CSRS -Same-		
02-23-75	Within Grade Increase	WG-4701-04 \$4.47 ph	F	1 - CSRS	1 - CSRS -Same-	
09-06-75	Resignation					

Prepared 10-05-80 by:

NAME AND SIGNATURE: Jane Smith TITLE: Personnel Assistant AGENCY: Office of Personnel Management

OFFICE: Personnel Processing Branch TELEPHONE NO: (202) 632-4476

### **Transferring Records to the National Personnel Records Center**

Timing

Under normal circumstances, the agency should send the personnel folder, including performance records and the medical folder to the National Personnel Records Center within 90 days after the employee separates from Federal service.

Agencies may need to retain the folders for more than 90 days under circumstances like those shown in the following table.

If	Then Keep the Folder
A retirement or death claim is being processed.	120 days after separation or until notified that the claim has been processed.
The agency expects to reemploy the person shortly after the separation.	As long as the agency reasonably expects to reemploy the person.
The employee separated under conditions that provide reemployment or restoration rights (for example, separation to enter military service or separation due to compensable injury).	<ul> <li>Until:</li> <li>C the employee returns or</li> <li>C reemployment/restoration rights expire.</li> </ul>
The employee is placed on a reemployment priority list.	Until the employee's name is removed from the list.
The employee has an ongoing appeal, grievance, complaint, or similar process.	Until the appeal is resolved.
The employee is entitled to severance pay.	Until: C the employee is rehired or C severance pay expires.

### Transferring Records to the National Personnel Records Center,

Continued

Preparing folders	Follow	these steps to prepare the personnel and medical folders for transfer		
	Step	Action		
	1	Check the personnel folder to make sure that it contains all the long-term documents that should be in the folder and only the long-term documents authorized in Chapter 3. Make sure that all documents are filed in chronological order.		
	2	<ul> <li>Put the following documents and only these documents on the left side of the personnel folder:</li> <li>C Record of Leave Data (Standard Form 1150) or equivalent record of leave balances;</li> <li>C documentation of indebtedness to the health benefits fund for pay periods that began before September 30, 1996;</li> <li>C performance records. For Senior Executive Service employees, these are: annual summary ratings that are 5 years old or less; any appraisals prepared since the most recent annual summary rating; and performance plans for each rating. For all other employees, these are ratings of record that are 4 years old or less, including the performance plan on which the most recent rating was based. Ratings of record include the evaluation of the employee's performance against the elements and standards plus the summary level, pattern, and ending date of the appraisal.</li> </ul>		
	3	Put long-term occupational medical records in an Employee Medical Folder, Standard Form 66-D. Oversized x-rays that will not fit in the folder may be microfiched and put in an envelope in the folder or retained by the agency. If retained, the agency should put a note in the folder explaining how to obtain the x-ray.		
	4	Send the folders to the National Personnel Records Center.		

Follow agency instructions for documents that are not transferred to the National Personnel Records Center.

## Transferring Records to the National Personnel Records Center,

Continued

Retirement and death cases	When an employee retires or dies, there are special requirements for processing the separation. The Office of Personnel Management's Operating Manual, <u>THE CSRS AND FERS HANDBOOK FOR PERSONNEL AND</u> <u>PAYROLL OFFICES</u> contains the processing instructions for these actions. Follow these instructions and send the Official Personnel Folder copy of all required documents with the application for benefits as specified in the Manual.
Records erroneously left out	When long-term documents that should have been in the folder are discovered after the folders have been mailed, send them immediately to the National Personnel Records Center. Attach the documents to a cover letter that specifies whether the records should be part of the personnel or medical folder and identifies the employee by name, social security number, date of birth and date of separation. Reference the date the folder was originally sent. Clearly identify the name and address of the office submitting the records.
Notice to employees	It is good practice to tell separated employees how they can request copies of documents in their personnel and medical folders. A sample notice is on the next page of this <i>Guide</i> .

### NOTICE TO SEPARATED EMPLOYEES -RETENTION OF PERSONNEL AND MEDICAL FOLDERS

Long-term records documenting individuals' Federal careers are stored in the Official Personnel Folder. The employee received copies of these records when they were created. When an employee separates from Federal service, the last employing agency sends the Official Personnel Folder to the National Personnel Records Center for storage. Normally, the agency sends the Folder within 120 days after the employee separates. The National Personnel Records Center retains the Folders for 65 years after separation.

Former employees' requests for copies of their personnel records must be in writing and should include:

- C the full name (or names) used while employed;
- C social security number;
- C date of birth; and
- C if known, the year of separation and last employing agency.

#### For Copies of Specific Documents or a Copy of the Entire Folder Write to:

National Personnel Records Center Civilian Personnel Records 111 Winnebago Street St. Louis, MO 63118-4126

Since 1984 the Employee Medical Folder has been used to store long-term occupational medical records that were created during an employee's Federal career. These records do not include records on claims filed under the Federal Employees' Compensation Act. There may not be an Employee Medical Folder for each employee. When an employee for whom there are long-term occupational medical records separates from Federal service, the last employing agency sends the Employee Medical Folder to the National Personnel Records Center. The National Personnel Records Center retains these Folders for 30 years after separation.

Former employees' requests for copies of their Employee Medical Folder should be in writing and include all identifying information (name, social security number, date of birth). These requests should be sent to:

National Personnel Records Center Civilian Personnel Records 111 Winnebago Street St. Louis, MO 63118-4126 THE GUIDE TO PERSONNEL RECORDKEEPING

Sending Records		
Packaging	Personnel records should be securely packaged to be sure that they arrive in good condition. Transcripts or individual folders may be sent in an envelope. Folders require envelopes measuring 11 by 13 inches. The envelopes should be tightly sealed. Reinforced envelopes or those made from material similar to "Ty-Vek" are recommended.	
Carriers	Employees may not be authorized to carry their own records to the next employer. Under the Privacy Act, employees are entitled to copies of their records but the agency is responsible for transferring the employee's official records to the next employer.	
	Records may be sent by regular mail. Certified mail or a commercial package shipping service is the preferred method since these methods allow agencies to verify that the records were delivered to the addressee.	
National Personnel Records Center	When records are transferred to the National Personnel Records Center, they should be sent to: National Personnel Records Center Civilian Personnel Records 111 Winnebago Street St. Louis, MO 63118-4126	
	A small number of folders may be sent in an envelope. Larger numbers of folders should be sent in a carton. Each carton should include a list of the enclosed folders, identifying each employee by name and social security number.	
	Employee Medical Folders may be in the same envelope or carton as personnel folders. Medical folders should be placed after the personnel folders (Official Personnel Folders, Merged Records Personnel Folders, or Foreign Service Folders).	
	Agencies are not required to notify the National Personnel Records Center before sending folders. The National Personnel Records Center will <b>not</b> issue a receipt for records sent by regular mail.	

# Chapter 8

### **Index of Documents**

#### Overview

Introduction	This chapter provides two indexes for locating documents in Ch <i>Guide</i> . (Chapter 3 provides instructions for filing documents in	-
Two indexes are available	Searching for records using different criteria is possible dependid document is identified. Some forms and documents have form a some do not. To assist you in finding documents in Chapter 3 of chapter provides:	numbers and codes;
	Index of Documents by Form Number covers those forms that have an identifying number. The list is in sequence by the (Optional Form, Standard Form). Within the kind of form, the sequence.	he kind of form
	Index of Documents by Title covers all documents listed in they have an identifying code or not. The listing is alphabeti descriptor.	*
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