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# TALK BACK

Like everything the Department undertakes, our performance planning and measurement is an iterative process: we learn as we go, we listen to interested citizens and customers, and we follow the ideals of the Secretary's 4 C's.

We'd like to hear from you about the FY 2003 Annual Report on Performance and Accountability. Did it present the information in a way that you could use? Where did it succeed and where did it fall short? What can we do better in the future?

You can send written comments to:

Department of the Interior  
Office of Planning and Performance Management  
Mail Stop 5258  
1849 C Street N.W.  
Washington, D.C. 20240

Or, if you prefer, visit [www.doi.gov/ppp/feedback.html](http://www.doi.gov/ppp/feedback.html) and submit your comments to us electronically.

An electronic version of this report and its executive summary (a separate publication) is available at [www.doi.gov/pfm/par2003](http://www.doi.gov/pfm/par2003). We encourage you to visit [www.doi.gov/about.html](http://www.doi.gov/about.html) where you will find links to the other documents that describe the Department's ongoing journey towards 21st Century Stewardship: Our new integrated and outcome-oriented Strategic Plan, the Secretary's Citizen-Centered Governance Plan, and our Strategic Plan for Human Capital Management.

We encourage you to read—and respond—to all of them. Let us hear from you about how we can serve you better.

To request additional copies of this report, please contact:

Department of the Interior  
Office of Financial Management  
Mail Stop 5412  
1849 C Street, N.W.  
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(202) 208-6295

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