



INFORM

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Nextel BlackBerry™ devices meet security needs for government customers

Nextel, a leading provider of wireless communication technology best known for Direct Connect™—the long range digital walkie-talkie feature—is committed to meeting the security requirements of its government customers. The company, which offers a diverse portfolio of wireless phones, has now announced that its two BlackBerry™ devices meet the security needs of public sector and government customers with sensitive but unclassified (SBU) data.

The BlackBerry™ 7510 from Nextel, which launched earlier this year, offers a color screen and speakerphone, as well as enhanced battery life. The device, which features integrated cell phone, walkie-talkie, Internet and email functionality, has completed FIPS 140-2 certification by the National Institute for Standards and Technology (NIST). As RIM continues to upgrade software releases for Nextel's BlackBerry™ devices, the software is also routinely resubmitted to ensure that compliance is maintained.

Currently, Nextel's BlackBerry™ devices use triple data encryption standard (3DES) to encrypt all data communications between the handheld and an agency's enterprise mail server. The S/MIME security software package from RIM, which ensures that only intended recipients can read email and attachments, is also available for agencies that require a solution that integrates with a public key infrastructure (PKI). In the second quarter of this year Nextel will also offer a common access card (CAC) reader for agencies that require hard-token encryption keys in addition to PKI integration.

Overall, Nextel is committed to ensuring that the BlackBerry™ platform meets the security requirements of its government customers. The latest certifications include:

- ◆ FIPS 46-3 3DES—Passed #167
- ◆ FIPS 140-2 Cryptographic Module Certification—Passed #360
- ◆ FIPS 180-1 Secure Hash Algorithm (SHA)—Passed #147, Handhelds—Passed #195
- ◆ FIPS 186-2 Digital Signature Standard (DSS) Certification—Passed #93
- ◆ FIPS 197 Advanced Encryption Standard (AES) Certification—Passed #83, Handhelds—Passed #104

For questions, or to learn more about how Nextel's wireless solutions can work for your organization, please call 1-888-NEXTELG or email govt.contracts.info@nextel.com.

SAVE THESE DATES



See pages 4-5 for details and other events.

Greater Southwest Region Commissioned Cellular Access System

The GSA Emergency Management and Program Support Division and the Federal Technology Service commissioned the first phase of a Cellular Access System newly installed in the Fritz Lanham federal office building in Fort Worth, Texas.

The Cellular Access System provides high signal strength digital cellular access for the four GSA contract cellular service providers —AT&T, Cingular, Nextel and Verizon Wireless— who have the largest customer base as tenants of the facility.

The infrastructure, installed under the GSA Contract with Nextel, supports a series of bi-directional amplifiers that capture cellular signals from surrounding cellular sites and rebroadcasts them throughout the Lanham Building, providing a strong and reliable communication system. This system enhances the building evacuation plan, assuring mobility impaired and other special needs tenants have reliable cellular phone connectivity. The system also serves as a fast and reliable alternate communications component of Continuity Of Operations Plans (COOP), facilitating coordination within the building by tenants, emergency response teams, and other federal, state and local agencies.

As an added benefit, the Cellular Access System provides high quality cellular coverage for both government-deployed and personal cellular phones within all areas of the facility. This service adds to the state-of-the-art work environment of the Fritz Lanham federal office building.

- ◆ Provides ubiquitous cellular and wireless packet data coverage.
- ◆ Supports the COOP to provide redundant voice communications and wireless email.
- ◆ Supports interoperable communications between federal, state, and local agencies addressing emergencies and security threats.
- ◆ Provides reliable life safety communications for emergency responders and mobility impaired occupants.

Computers for Learning

The Computers for Learning (CFL) program places computers in classrooms and prepares children to contribute and compete in the 21st century.

The CFL website (<http://www.computers.fed.gov>) connects the registered needs of schools and educational nonprofit organizations with available computer equipment. The program allows federal agencies and private sector entities to transfer unneeded computers and related equipment to schools and educational nonprofit organizations, while giving special consideration to those with the greatest need.

The Greater Southwest Region Federal Technology Service's Louisiana field office recently donated surplus computers to the Roosevelt Middle School in Kenner, Louisiana. Ms. Kathryn Kogos, from the Roosevelt Gifted Department wrote, "We really do appreciate everything you have done for us. You'll also be pleased to learn that some members of our gifted engineering and robotics teams have recently won awards at the UNO Regional Science and Engineering Fair with the additional help of your donations!"

For Federal agencies, the CFL website provides a quick and easy system for transferring excess computers to schools and educational nonprofit organizations based upon location and indicators of need. It also provides a virtually paper-free system for making transfer offers and automatically tracks transfers so that each agency can easily generate its annual report to the General Services Administration.



SBC Global Services, Inc. awarded crossover modification to MAA

Effective February 26, 2004, SBC Global Services, Inc. was awarded a Crossover Modification to their Los Angeles MAA contract to provide voice and data products and services to federal customers as follows:

- Voice Products
 - 1+ Outbound
 - Dedicated Voice Access and ISDN PRI (DVA)
 - Toll-Free Service (TF)
 - Customized Menu Routing stand-alone (CMRsa)
 - Network-Based Contact Center (NBCC)
 - Voice Virtual Private Network Service (V-VPN)
- Data Products
 - Private Line Service (PVL)
 - SBC PremierSERVsm Frame Relay
 - SBC PremierSERVsm ATM
 - PremierSERVsm Network Management Service
- International Products
 - International Frame Relay Service (IFR)
 - International Private Line Service (IPL)
 - International Products and Data High-Level Network Architecture

The redacted modification will soon be available on SBC's website.

For additional information, contact your GSA Account Manager or the SBC Program Manager on (703) 444-7742. The GSA Program Manager is Helen Rountree, 703-306-6287.

Convenient access with Voice Mail servers

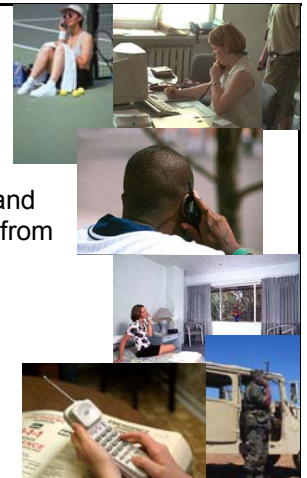
Voice mail servers provide convenient access to voice and fax messages via your phone or computer, helping your associates collaborate to make better decisions faster and provide superior customer service.

With voice mail servers, you can quickly and easily retrieve, organize, and respond to voice and fax messages, so you can stay connected whether you are in the office, traveling or working from home. Visual Messenger™ software lets you conveniently access and send voice and fax messages from your desktop computer.

These servers integrate with most popular PBXs and offer flexible networking options. The modular architecture and distributed processing delivers one of the highest reliability rates and availability. Voice mail servers with up to 64 ports support 535 hours of storage and 5,000 individual mailboxes.

Customized software solutions link telecommunications and data networks to build a foundation for business applications that will improve customer service and may reduce costs. Voice mail servers offer many capabilities: call answering, automated attendants, voice and fax messaging, visual desktop interfaces, customized software solutions, and integrated voice response (IVR) applications. You can perform interactive account inquiries and check the status of orders—contact a traveling salesperson through a single phone number—locate and receive information via voice or fax.

For more information, contact Russ Peery at (817) 978-2296.



Conference & Technology Shows

GSA representatives will be on hand at events designed to help federal government, civilian agency, and military organization information technology and communications professionals in making technology and professional services buying decisions.



2004 Native American Conference “Doing Business with the Government”

March 30-31, 2004 — Albuquerque, New Mexico

The conference will offer an opportunity to meet buyers and contracting officers from federal, state, and local purchasing agencies and prime contractors to discuss business opportunities. Additionally, the two-day conference will provide workshops focusing on marketing strategies, electronic resources, networking, Small Business Administration programs, and veteran initiatives.

For additional details, visit : <http://www.allianceforbiz.com/ALB.html>

Fiesta Información 2004

April 19-21, 2004 — San Antonio, Texas

The conference will be held at the Henry B. Gonzales Convention Center. Attendees will gain a vision of how recent and future technological innovations will assist their organization. They will experience hands-on new technologies and hear leaders in government and industry discuss current needs and solutions. This event is co-sponsored by the AFCEA Alamo Chapter, AFCEA International, and the Billy Mitchell Chapter of the Association of Old Crows.

For additional details, visit : <http://www.afcea.org>

Procurement Workshop

April 22, 2004 — Amarillo, Texas

This event will allow businesses to meet federal, state and local government agencies. Attendees will learn how to do business with the government and what type opportunities are available. The agencies will also have a booth area for one-on-one information conferences. *For more information, contact :* Edmond Esparza (806) 372-3381

Oklahoma Aerospace Summit and Expo

May 11-12, 2004, Midwest City, Oklahoma

The Oklahoma Lieutenant Governor’s Aerospace Summit and Expo will bring together industry experts and practitioners to discuss commercial best practices in the aerospace and aviation industry. Learn how the aerospace industry is changing and how those changes are affecting your bottom line. <http://www.okaerospacesummit.org/>

GSA Expo 2004

May 11-13, 2004 — Orlando, Florida

This year’s Expo will be held at the Orange County Convention Center. Admission is FREE to all federal and military personnel. More than 200 hours of training courses will be offered, and attendees can earn Continuing Education Unit (CEU) credits for selected courses. The exhibit floor will have over 1,000 booths with companies exhibiting their newest products and services available through GSA. *For additional details, visit :* <http://expo.gsa.gov>

Veteran’s Affairs E-Health University

May 24-26 — Gaylord Opryland Texas Resort, Grapevine (Dallas), Texas

Theme: Computerized Patient Records Management System (CPRS). This conference attracts doctors, nurses, pharmacists and other related disciplines who help develop, customize, and improve the CPRS system for VA facilities worldwide. https://www.technologyforums.com/upcoming_events/event_profiles/4VP.asp

NCSI Technology Expos (National Conference Services, Inc.)

May 24, 2004—White Sands Missile Range, Las Cruces, New Mexico

May 25, 2004—Holloman Air Force Base, Alamogordo, New Mexico

May 26, 2004—Sandia Labs, Kirtland Air Force Base, Albuquerque, New Mexico

May 27, 2004—Los Alamos National Labs, Los Alamos, New Mexico

These free events are designed to allow time between top level personnel from each agency and the exhibitors.

For additional details, visit : <http://www.ncsievents.com>

Events continued on Page 5 . . .

Conference & Technology Shows *(continued)*

Federal Acquisition Conference and Exposition

June 2-3, 2004, Washington, DC

June 22-23, 2004, Dayton, Ohio

GSA, the Federal Acquisition Council, the Federal Acquisition Institute, and the Department of Defense are sponsoring the 2004 Federal Acquisition Conference and Exposition. This year's theme, "Partnering for Performance," emphasizes the need for strategic partnerships among contracting professionals, program managers and private sector counterparts. Federal acquisition professionals and industry partners are invited to attend. The conference features agency and industry experts, networking opportunities, a wide range of exhibitors, plenary and breakout sessions, and an awards banquet (Washington, DC conference only).

For more information and to register, go to: <http://www.fai.gov/face>

FAA IT Trade Show

June 17, 2004 — Mike Monroney Aeronautical Center, Oklahoma City, Oklahoma

Lackland AFB and DoD Expo

June 23, 2004 — San Antonio, Texas

ATC Technology Shows (Advanced Technology Council)

July 20, 2004 — Fort Sill, Oklahoma

July 21-22, 2004 — Tinker Air Force Base, Oklahoma (AFCEA)

October 5, 2004 — Fort Hood, Texas (AFCEA)

October 6, 2004 — Randolph Air Force Base, Texas

October 7, 2004 — Lackland Air Force Base, Texas

October 26, 2004 — Goodfellow Air Force Base, Texas

October 27, 2004 — Dyess Air Force Base, Texas

October 28, 2004 — Sheppard Air Force Base, Texas

These events bring the military community in contact with 30-50 vendors who have the latest in technology (computers, graphics, local area networks, project systems, large screens, software, network security, teleconferencing, training, cabling, office automation, etc.). These events provide a convenient format to preview hands-on demonstrations of the latest products and services on the market.

For additional details, visit: <http://www.atc-expo.com>

2004 GSA/ FTS Network Services Conference

August 16-20, 2004 — Nashville, Tennessee

This forum is the perfect opportunity for the federal network and IT community along with GSA industry partners to gather together, share lessons learned, collaborate, view new technologies and plan for the future. We invite you to join us in exploring common issues, sharing ideas and working together to create integrated solutions for our future! The conference will be held at the Gaylord Opryland Resort and Convention Center. Everything will be in one place—including the hotel rooms, session rooms and exhibit hall. The conference program track session will be placing emphasis on education and training at the 2004 conference and selected program sessions will offer attendees opportunities to earn Continuing Education Units.

For additional details, visit: <http://www.networkservices.gsa.gov>

ASIS International 2004 Seminar & Exhibits (American Society for Industrial Security, International)

September 27-30, 2004, Dallas Convention Center, 650 South Griffin Street, Griffin, Texas

The security industry is evolving at an unprecedented pace, and the ASIS International 50th Annual Seminar and Exhibits is designed to supply you with the mental tools and technological products you need to operate one step ahead of the speed of change. Over 150 educational sessions on critical and emerging topics, a world-class exhibition — the largest in the US — and a myriad of unsurpassed networking opportunities make the ASIS Seminar and Exhibits the most comprehensive educational and networking event in the security industry. If you can only

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IT Solutions Shop — (On-line ordering system)

<http://it-solutions.gsa.gov>

For more information about the Greater Southwest Region FTS, visit:

<http://www.gsa.gov/greatersouthwest>