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# Program Memorandum Intermediaries/Carriers

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Department of Health &  
Human Services (DHHS)  
Centers for Medicare &  
Medicaid Services (CMS)

Transmittal AB-03-038

Date: MARCH 28, 2003

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CHANGE REQUEST 2588

**SUBJECT: Reporting Benefit Integrity (BI) Workload in CROWD**

The purpose of this Program Memorandum (PM) is to clarify the reporting of BI workload in CROWD after an affiliated contractor (AC) has transitioned to a Payment Safeguard Contractor (PSC). Upon transition to a PSC, the AC will cease reporting all BI workload into CROWD.

**The *effective date* for this PM is March 28, 2003.**

**The *implementation date* for this PM is April 11, 2003.**

**These instructions should be implemented within your current operating budget.**

**This PM may be discarded after March 5, 2004.**

**If you have any questions, contact Kimberly Downin at 410-786-0188 or [kdownin@cms.hhs.gov](mailto:kdownin@cms.hhs.gov).**