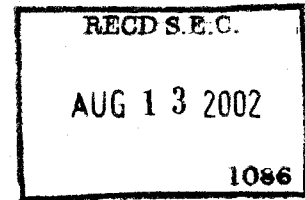


ServiceMASTER®

**The ServiceMaster
Company**

One ServiceMaster Way
Downers Grove, IL 60515-1700
630/271-1300
Fax: 630/271-2710

August 13, 2002



Via Hand Delivery

Mr. Jonathan G. Katz, Secretary
Securities and Exchange Commission
450 Fifth Street, N.W.
Washington, D.C. 20549

RECEIVED
OFFICE OF THE SECRETARY
AUG 13 2002

1037

Re: Commission Order No. 4-460

Dear Mr. Katz:

Pursuant to the June 27, 2002 Order issued by the Securities and Exchange Commission, enclosed are the written statements, under oath, of Jonathan P. Ward, Chairman and Chief Executive Officer of The ServiceMaster Company, and Steve C. Preston, Chief Financial Officer of The ServiceMaster Company. If you have any questions regarding the enclosures, please contact me at 630-271-2071.

Sincerely,

A handwritten signature in cursive script that reads "Jim L. Kaput".

Jim L. Kaput
Senior Vice President and General Counsel

Enclosures



REC'D S.E.C.

AUG 13 2002

**STATEMENT UNDER OATH OF PRINCIPAL EXECUTIVE OFFICER AND ¹⁰⁸⁶
PRINCIPAL FINANCIAL OFFICER REGARDING FACTS AND CIRCUMSTANCES
RELATING TO EXCHANGE ACT FILINGS**

I, Jonathan P. Ward, state and attest that:

1037

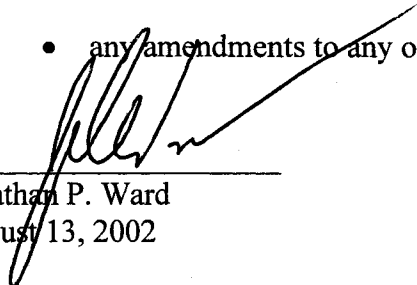
(1) To the best of my knowledge, based upon a review of the covered reports of The ServiceMaster Company, and, except as corrected or supplemented in a subsequent covered report:

- no covered report contained an untrue statement of a material fact as of the end of the period covered by such report (or in the case of a report on Form 8-K or definitive proxy materials, as of the date on which it was filed); and
- no covered report omitted to state a material fact necessary to make the statements in the covered report, in light of the circumstances under which they were made, not misleading as of the end of the period covered by such report (or in the case of a report on Form 8-K or definitive proxy materials, as of the date on which it was filed).

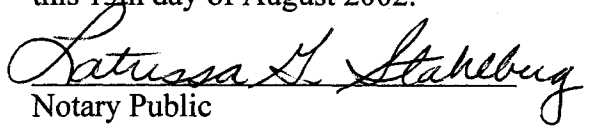
(2) I have reviewed the contents of this statement with The ServiceMaster Company's Audit and Finance Committee.

(3) In this statement under oath, each of the following, if filed on or before the date of this statement, is a "covered report":

- the Annual Report on Form 10-K for the year ended December 31, 2001 of The ServiceMaster Company;
- all reports on Form 10-Q, all reports on Form 8-K and all definitive proxy materials of The ServiceMaster Company filed with the Commission subsequent to the filing of the Form 10-K identified above; and
- any amendments to any of the foregoing.


Jonathan P. Ward
August 13, 2002

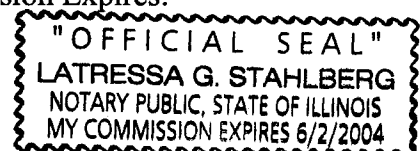
Subscribed and sworn to before me
this 13th day of August 2002.


Notary Public

RECEIVED
OFFICE OF THE SECRETARY

AUG 13 2002

My Commission Expires:



**STATEMENT UNDER OATH OF PRINCIPAL EXECUTIVE OFFICER AND
PRINCIPAL FINANCIAL OFFICER REGARDING FACTS AND CIRCUMSTANCES
RELATING TO EXCHANGE ACT FILINGS**

I, Steven C. Preston, state and attest that:


(1) To the best of my knowledge, based upon a review of the covered reports of The ServiceMaster Company, and, except as corrected or supplemented in a subsequent covered report:

- no covered report contained an untrue statement of a material fact as of the end of the period covered by such report (or in the case of a report on Form 8-K or definitive proxy materials, as of the date on which it was filed); and
- no covered report omitted to state a material fact necessary to make the statements in the covered report, in light of the circumstances under which they were made, not misleading as of the end of the period covered by such report (or in the case of a report on Form 8-K or definitive proxy materials, as of the date on which it was filed).

(2) I have reviewed the contents of this statement with The ServiceMaster Company's Audit and Finance Committee.

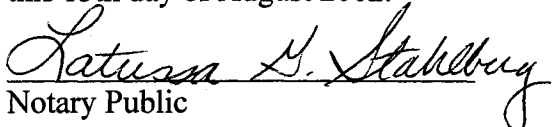
(3) In this statement under oath, each of the following, if filed on or before the date of this statement, is a "covered report":

- the Annual Report on Form 10-K for the year ended December 31, 2001 of The ServiceMaster Company;
- all reports on Form 10-Q, all reports on Form 8-K and all definitive proxy materials of The ServiceMaster Company filed with the Commission subsequent to the filing of the Form 10-K identified above; and
- any amendments to any of the foregoing.



Steven C. Preston
August 13, 2002

Subscribed and sworn to before me
this 13th day of August 2002.



Notary Public

My Commission Expires:

RECEIVED
OFFICE OF THE SECRETARY
AUG 13 2002

