

QUESTION

1. The RFP requests a Firm Fixed Price for each location - is this to include all travel costs or will that be based on actual costs?

ANSWER

All costs (including travel) should be included in the totals for each trustee operation on which you bid.

QUESTION

2. Does each employee at each office have a PC and Network account?

ANSWER

To our knowledge, all employees have access to a PC and every office is networked.

QUESTION

3. During an audit, will we have on-demand access to each user's PC?

ANSWER

If "on-demand" access means that representatives of your firm will have immediate access to an employee's PC, the answer is in most cases. We hope that there will be minimal disruption to a trustee's operation, but the trustees on the list have volunteered for the risk assessment and are prepared to cooperate.

If "on-demand" access has a different definition, please re-submit your question with more detail.

QUESTION

4. Could you please specify what version of Novell, NT and AIX are being used at each site.

ANSWER

We do not have that level of detail, but have asked that the version be identified through the risk assessment.