Medicare Claims Processing Manual

Chapter 10 - Home Health Agency Billing

Table of Contents

Crosswalk to Old Manual

- 10 General Guidelines for Processing Home Health Agency (HHA) Claims
 - 10.1 Home Health Prospective Payment System (HH PPS)
 - 10.1.1 Creation of HH PPS
 - 10.1.2 Commonalities of the Cost Payment and HH PPS Environments
 - 10.1.3 Configuration of the HH PPS Environment
 - 10.1.4 The HH PPS Episode Unit of Payment
 - 10.1.5 Number, Duration, and Claims Submission of HH PPS Episodes
 - 10.1.5.1 More Than One Agency Furnished Home Health Services
 - 10.1.5.2 Effect of Election of HMO and Eligibility Changes on HH PPS Episodes
 - 10.1.6 Split Percentage Payment of Episodes and Development of Episode Rates
 - 10.1.7 Basis of Medicare Prospective Payment Systems and Case-Mix
 - 10.1.8 Coding of HH PPS Episode Case-Mix Groups on HH PPS Claims: (H)HRGs and HIPPS Codes
 - 10.1.9 Composition of HIPPS Codes for HH PPS
 - 10.1.10 Provider Billing Process Under HH PPS
 - 10.1.10.1 Grouper Links Assessment and Payment
 - 10.1.10.2 Health Insurance Beneficiary Eligibility Inquiry for Home Health Agencies
 - 10.1.10.3 Submission of Request for Anticipated Payment (RAP)
 - 10.1.10.4 Claim Submission and Processing
 - 10.1.11 Payment, Claim Adjustments and Cancellations
 - 10.1.12 Request for Anticipated Payment (RAP)
 - 10.1.13 Transfer Situation Payment Effects

- 10.1.14 Discharge and Readmission Situation Under HH PPS Payment Effects
- 10.1.15 Adjustments of Episode Payment Partial Episode Payment (PEP)
- 10.1.16 Payment When Death Occurs During an HH PPS Episode
- 10.1.17 Adjustments of Episode Payment Low Utilization Payment Adjustments (LUPAs)
- 10.1.18 Adjustments of Episode Payment Special Submission Case: "No-RAP" LUPAs

<u>10.1.19 - Adjustments of Episode Payment - Confirming OASIS</u> <u>Assessment Items</u>

- 10.1.19.1 Adjustments of Episode Payment Therapy Threshold
- <u>10.1.19.2 Adjustments of Episode Payment Hospitalization Within 14</u> <u>Days of Start of Care</u>
- 10.1.20 Adjustments of Episode Payment Significant Change in Condition (SCIC)
- 10.1.21 Adjustments of Episode Payment Outlier Payments
- 10.1.22 Adjustments of Episode Payment Exclusivity and Multiplicity of Adjustments
- 10.1.23 Exhibit: General Guidance on Line Item Billing Under HH PPS
- 10.1.24 Exhibit: Acronym List
- 10.1.25 HH PPS Consolidated Billing and Primary HHAs
- 20 Completion of Home Health Prospective Payment System (HH PPS) Consolidated Billing Enforcement
 - 20.1 Exception of Supplies from Consolidated Billing Edits on Institutional Claims
 - 20.2 Only RAP Received and Services Fall Within 60 Days after RAP Start Date
- 30 Common Working File (CWF) Requirements for the Home Health Prospective Payment System (HH PPS)
 - 30.1 Health Insurance Eligibility Query to Determine Episode Status
 - 30.2 CWF Response to Inquiry
 - 30.3 Timeliness and Limitations of CWF Responses
 - 30.4 Provider/Supplier Inquiries to RHHIs Based on Eligibility Responses
 - 30.5 National Home Health Prospective Payment Episode History File

- 30.6 Opening and Length of HH PPS Episodes
- 30.7 Closing, Adjusting and Prioritizing HH PPS Episodes Based on RAPs and HHA Claim Activity
- 30.8 Other Editing and Changes for HH PPS Episodes
- 30.9 Coordination of HH PPS Claims Episodes With Other Claim Types for Consolidating Billing
- 30.10 Medicare Secondary Payment (MSP) and the HH PPS Episodes File
- 30.11 Exhibit: Chart Summarizing the Effects of RAP/Claim Actions on the HH PPS Episode File
- 40 Completion of Form CMS-1450 for Home Health Agency Billing
 - 40.1 Request for Anticipated Payment (RAP)
 - 40.2 HH PPS Claims
 - 40.3 HH PPS Claims When No RAP is Submitted "No-RAP" LUPAs
 - 40.4 Collection of Deductible and Coinsurance from Patient
 - 40.5 Billing for Nonvisit Charges
- 50 Beneficiary-Driven Demand Billing Under HH PPS
- 60 No Payment Billing
- 70 HH PPS Pricer Program
 - 70.1 General
 - 70.2 Input/Output Record Layout
 - 70.3 Decision Logic Used by the Pricer on RAPs
 - 70.4 Decision Logic Used by the Pricer on Claims
 - 70.5 Annual Updates to the HH Pricer
- 80 Special Billing Situations Involving OASIS Assessments
- 90 Medical and Other Health Services Not Covered Under the Plan of Care (Bill Type 34X)
 - 90.1 Osteoporosis Injections as HHA Benefit
 - 90.2 Billing Instructions for Pneumococcal Pneumonia, Influenza Virus, and Hepatitis B Vaccines
- 100 Temporary Suspension of Home Health Services
 - 110 Billing Procedures for an Agency Being Assigned Multiple Provider Numbers or a Change in Provider Number

10.1.19 - Adjustments of Episode Payment - Confirming OASIS Assessment Items

(Rev. 13, 10-24-03)

The total case-mix adjusted episode payment is based on the OASIS assessment. Medicare claims systems confirm certain OASIS assessment items in the course of processing a claim and adjust the HH PPS payment accordingly.

10.1.19.1 - Adjustments of Episode Payment - Therapy Threshold

(Rev. 13, 10-24-03)

The number of therapy hours projected on the OASIS assessment at the start of the episode, entered in OASIS, will be confirmed by the visit information submitted in lineitem detail on the claim for the episode. Because the advent of 15 minute increment reporting on home health claims only recently preceded HH PPS, therapy hours will be proxied from visits at the start of HH PPS episodes, rather than constructed from increments. Ten visits will be proxied to represent eight hours of therapy.

Each HIPPS code is formulated with anticipation of a projected range of hours of therapy service (physical, occupational, or speech therapy combined). Logic is inherent in HIPPS coding so that there are essentially two HIPPS codes representing the same payment group; one if a beneficiary does not receive the therapy hours projected, and another if they do meet the "therapy threshold." Therefore, when the therapy threshold is not met and the HIPPS code output by the Grouper indicated it would be, there is an automatic "fall back" HIPPS code, and Pricer software in Medicare claims processing systems will correct payment without access to the full OASIS data set.

The electronic remittance advice will show both the HIPPS code submitted on the claim and the HIPPS code that was used for payment, so such cases can be clearly identified. If the HHA later submits an adjustment claim on the episode that brings the therapy visit total above the utilization threshold, such as may happen in the case of services provided under arrangement which were not billed timely to the primary agency, Medicare claims processing systems would pay the full episode payment based on the HIPPS code. Note that HIPPS codes may also be changed based on the medical review of claims, but Pricer software enforces the therapy threshold. Pricer will automatically change the HIPPS to the fallback code if the threshold is not met, but providers must adjust the HIPPS on their own claims if instead they originally billed the fallback code and then unexpectedly met or exceeded the threshold.

10.1.19.2 - Adjustments of Episode Payment - Hospitalization Within 14 Days of Start of Care

(Rev. 13, 10-24-03)

Whether a beneficiary was a hospital inpatient during the 14 days before the start of a HH PPS episode will be confirmed by searching Medicare claims history for a processed inpatient hospital claim during that period. Under the HH PPS case-mix system if a beneficiary was in a nursing facility during the 14 days before the start of an episode but was not also a hospital inpatient during that period, the episode will receive a higher case-mix score than if a hospitalization was also present.

Certain HIPPS codes, which represent the HH PPS case-mix group, indicate the presence of a nursing facility discharge within 14 days but no hospitalization during that period. Only when both these conditions are met do HIPPS codes result with "K" or "M" in their fourth position.

Medicare systems will compare incoming RAPs and claims with these HIPPS codes to Medicare claims history for the beneficiary and determine during processing whether an inpatient hospital claim has been received for dates of service within 14 days of the start of care. If an inpatient hospital claim is found, Medicare systems will take action on the RAP or claim. The RAPs will be returned to the provider to alert them to the hospital stay and allow them to correct the HIPPS code. The claims will be automatically adjusted to correct the HIPPS code and will be paid at the correct payment level.

Under Medicare timely filing guidelines, hospital claims may be received for 15-27 months from the end of the hospital stay. As a result of this lengthy timely filing period, there may also be cases where the HH PPS claim has been processed before the inpatient hospital claim is received. In these cases, absence of the inpatient claim in Medicare claims history could mean either no hospital stay occurred or the hospital claim has not yet been submitted. As a result, Medicare systems are unable to confirm the lack of hospitalization before the HH PPS claim is paid. To account for these cases, CMS will annually analyze its claims history to identify HH PPS claims with HIPPS codes with a fourth position of "K" or "M" for which an inpatient hospital claim with dates of services within 14 days was received after the HH PPS claim had already been paid. Such claims will be subject to post-payment adjustment, to correct the HIPPS code used for payment.

Whether this payment adjustment is made on a pre-payment or a post-payment basis, the electronic remittance advice (ERA) will be coded so the adjustment can be clearly identified. The ERA will show both the HIPPS code submitted on the claim and the HIPPS code that was used for payment. A distinct remark code will also be applied to the ERA for these claims.