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## ***Procedures for Non-MSP Overpayments with Original Balances Less than \$10.00***

### **Provider Types Affected**

This bulletin impacts physician and supplier offices.

### **Provider Action Needed**

None, for information only.

### **Background**

Occasionally, physicians/suppliers will receive an overpayment from a Carrier or Durable Medical Equipment Regional Carrier (DMERC) of less than \$10.00, perhaps because of a billing error, claims adjustment, or as the result of a medical review determining an overpayment. Since the cost of recovering these overpayments is often more than the overpayment, Carriers/DMERCs have been instructed not to issue a demand letter for a physician/supplier overpayment of less than \$10.00.

However, the Carriers/DMERCs will hold each of these overpayments and aggregate them by physician/supplier number. If, by the last day of the month, these overpayments aggregate to \$10.00 or greater, the Carriers/DMERCs will send you a demand letter by the 20<sup>th</sup> day of the following month.

Interest on these aggregate overpayments will accrue from the determination date, which is the date the demand letter is generated.

In addition, if a physician/supplier wishes to request the return of overpayments of less than \$10.00, they may ask the Carrier/DMERC to issue a demand letter or request an immediate offset to recover such overpayment and the Carrier/DMERC will comply with such a request.

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