



Pharmaceuticals

CYTOVENE-IV
NDC 0004-6940-03

December 18, 2002

Dear Pharmacist,

Earlier in the year we experienced a shortage of Cytovene®-IV (ganciclovir sodium for injection) and asked that you consider alternate forms of therapy in an effort to save the available supply of Cytovene-IV for patients who had no alternative. We are grateful for your support over the past months.

We are pleased to report that we have significantly improved our manufacturing capacity and now have an adequate supply of Cytovene-IV. While there are no longer any special procedures involved in ordering Cytovene-IV, we will continue to supply Cytovene-IV by drop-shipment.

Please be assured that Roche remains fully committed to the prevention and treatment of CMV disease.

We regret any inconvenience the shortage may have caused and we appreciate your patience as we worked to improve the supply of Cytovene-IV. If you have any questions or need additional information, please call the Roche Professional Product Information Department at 1-800-526-6367, Monday through Friday 8am –6pm EST.

Please see the complete CYTOVENE Product Information enclosed.

Sincerely,

Robert Lange, MD
Medical Director



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Dear Physician,

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