
Program Memorandum Carriers

Department of Health &
Human Services (DHHS)
Centers for Medicare &
Medicaid Services (CMS)

Transmittal B-02-029

Date: APRIL 30, 2002

CHANGE REQUEST 2084

SUBJECT: Durable Medical Equipment Regional Carrier (DMERC) – New Message for Advanced Beneficiary Notice (ABNs) Denials

Scope

This Program Memorandum (PM) implements messages for the a new Medicare Summary Notice (MSN) and a new Medicare Remit Notice (MRN) for use with claims where suppliers used an ABN and the DMERC denies the claim based on invalid ABN upgrade information.

Background

The CMS issued CR 1893, Transmittal Number B-01-74, to give instructions regarding the implementation of the ABN initiative at the DMERCs. It has since been noted that the generic MSN and MRN messages we planned to use are not as specific as they should be. Therefore, CMS is issuing new MSN and MRN messages for use when the DMERCs deny a claim due to invalid ABN upgrade information.

Implementation

- 1) Return/reject applicable assigned claims using appropriate messages.
- 2) If the claim is unassigned, issue a denial.
- 3) Use the following messages when denying claims due to invalid ABN upgrade information.

MSN # - 8.53 English: “This item or service was denied because the upgrade information was invalid.”

8.53 Spanish: “Este artículo/servicio fue denegado porque la información del artículo/servicio de lujo o más costoso era inválida.”

MRN# - N108: “This item/service was denied because the upgrade information was invalid.”

Provider Education

Not applicable.

The effective date for this PM is July 1, 2002.

The implementation date for this PM is July 1, 2002.

These instructions should be implemented within your current operating budget.

This PM may be discarded after July 1, 2003.

If you have any questions, contact your Regional Office contact.