

# **Public ADAMS Citrix Client Software Information**

## **New Citrix Client Installation Recommendations**

A) Windows 32 Client with supported printer (see list)

Recommendation

- Upgrade your ADAMS client software to the Citrix Web client version 6.30.1050.

B) Windows 32 Client with non-supported printer (see list)

Recommendation

- Upgrade your ADAMS client software to the Citrix Full Program Neighborhood client version 6.30.1050.

Optional

- Install the Tricerat ScrewDrivers client 2.1.05.03 which is a generic printer driver which has been known to enable printing support for many of the non-supported printers.

C) Java Client for other computer platforms (printing not available)

Recommendation

- Upgrade your ADAMS client software to the Citrix Java client version 6.20.1207.

D) Other Clients available from Citrix web site

Recommendation

- Goto [www.citrix.com/download](http://www.citrix.com/download) and obtain various other Citrix client software.

## **Existing Citrix Client Installation Recommendations**

### **Current Client = Netscape Style Plug-in**

A) Citrix 4.2x/6.2x Netscape style plug-in with supported printer (see list)

\* The NRC has successfully tested this configuration.

Recommendation

- Upgrade your ADAMS client software to the Citrix Web client version 6.30.1050.

B) Citrix 4.2x/6.2x Netscape style plug-in with non-supported printer (see list)

\* The NRC has successfully tested this configuration with the exception of printing which fails.

Recommendation

- Upgrade your ADAMS client software to the Citrix Full Program Neighborhood client version 6.30.1050.

Optional

- Install the Tricerat ScrewDrivers client 2.1.05.03 which is a generic printer driver which has been known to enable printing support for many of the non-supported printers.

**Current Client = Active-X Control**

A) Citrix 4.2x/6.2x Active-X Control with supported printer (see list)

\* The NRC has successfully tested this configuration.

Recommendation

- Upgrade your ADAMS client software to the Citrix Web client version 6.30.1050.

B) Citrix 4.2/6.2x Active-X Control with non-supported printer (see list)

\* The NRC has successfully tested this configuration with the exception of printing which fails.

Recommendation

- Upgrade your ADAMS client software to the Citrix Full Program Neighborhood client version 6.30.1050.

Optional

- Install the Tricerat ScrewDrivers client 2.1.05.03 which is a generic printer driver which has been known to enable printing support for many of the non-supported printers.

**Current Client = Full PN**

A) Citrix 4.2x/6.2x Full Program Neighborhood client with supported printer (see list)

\* The NRC has successfully tested this configuration.

Recommendation - Upgrade your ADAMS client software to the Citrix Full Program Neighborhood client version 6.30.1050

B) Citrix 4.2x/6.2x Full Program Neighborhood client with non-supported printer (see list)

\* The NRC has successfully tested this configuration with the exception of printing which fails.

Recommendation

- Upgrade your ADAMS client software to the Citrix Full Program Neighborhood client version 6.30.1050.

Optional

- Install the Tricerat ScrewDrivers client 2.1.05.03 which is a generic printer driver which has been known to enable printing support for many of the non-supported printers.

**Current Client = Java**

A) Citrix 6.2x Java client with supported & non-supported printer (see list)

\* The NRC has successfully tested this configuration with the exception of printing which fails. Printing with the Java client via a Citrix "Public Application" is not supported.

Recommendation

- Do not upgrade your Java client to version 6.3x or you will no longer be able to connect to the ADAMS public server.