

Table of Contents

Highlights	5
OIG Management Activities	7
Management Challenges	7
Legislative Review	10
Outreach/Prevention	12
Audits & Reviews	19
Significant Reports	19
Other Reports	30
Corrective Action Prompted by Previous Audits	32
Work in Progress	35
Investigations	39
Summary of Case Activity	39
Civil and Criminal Investigations	40
Administrative Investigations	46
Other Investigative Activities	50
Statistical Data	53
Appendices	
Reporting Requirements	65
Acronyms	67