

PUBLIC NOTICE

FEDERAL COMMUNICATIONS COMMISSION 445 TWELFTH STREET, S.W. WASHINGTON, D.C. 20554

News Media Information: 202 / 418-0500 Fax-On-Demand: 202 / 418-2830 TTY 202 / 418-2555 Internet: http://www.fcc.gov ftp.fcc.gov

> DA 04-2450 August 3, 2004

FCC WIRELESS TELECOMMUNICATIONS BUREAU ANNOUNCES EXPANDED UNIVERSAL LICENSING SYSTEM HOTLINE SUPPORT HOURS

The Commission's Wireless Telecommunications Bureau announces expanded hours for the Universal Licensing System (ULS) Hotline Support, effective Monday, August 2, 2004. ULS users may now reach the FCC ULS Hotline by phone from 8:00 a.m. to 7:00 p.m. EST (except Federal holidays). Customer demand will determine whether there will be further changes to this schedule.

The Commission continues to provide Technical Support weekdays from 8:00 a.m. to 6:00 p.m.

<u>ULS Hotline Support</u>: Can be reached by dialing 877-480-3201 or 717-338-2888 and selecting from the options menu, or via email to ulshelp@fcc.gov. Contact ULS Hotline Support with questions about which application purpose(s) are appropriate for a particular filing, what information is being requested on a ULS form or schedule, or any other ULS related licensing matter.

FCC Technical Support Hotline: Can be reached by dialing 202-414-1250 (TTY 202-414-1255) or 877-480-3201 and selecting from the options menu, or visiting the web at http://esupport.fcc.gov. Contact Technical Support with questions concerning computer access to ULS, uploading files, submitting attachments to ULS filings, or FRN Password issues. In order to provide better service to ULS users and ensure the security of the electronic filing system, all calls to ULS & Technical Support Hotlines are recorded.