

I am a resident of the State of California, over the age of eighteen years, and not a party to the within action. My business address is 455 Golden Gate Avenue, Ste. 9516, San Francisco, California 94102. On October 4, 2004, I served the within document(s):

1. **Respondent California Department of Industrial Relation's Reply Brief;**
2. **Certificate of Service.**

- by facsimile transmission at or about 5:00 p.m. on that date. This document was transmitted by using a facsimile machine that complies with California Rules of Court Rule 2003(3), telephone number 415.703.4277. That transmission was reported as complete and without error. A copy of the transmission report, properly issued by the transmitting machine, is attached. The names and facsimile numbers of the person(s) served are as set forth below.
- by placing a true copy of the document(s) listed above for collection and mailing following the firm's ordinary business practice in a sealed envelope with postage thereon fully prepaid for deposit in the United States mail at San Francisco, California addressed as set forth below.
- by depositing a true copy of the same enclosed in a sealed envelope, with delivery fees provided for, in an overnight delivery service pick up box or office designated for overnight delivery, and addressed as set forth below.
- by personally delivering a copy of the document(s) listed above to the person(s) at the address(es) set forth below.
- by electronic transmission to the person(s) at the email address(es) set forth below.

Stephen R. Jones, Esq.; Scott Glabman, Esq.
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- by personally delivering a copy of the document(s) listed above to the person(s) at the address(es) set forth below.
- by electronic transmission to the person(s) at the email address(es) set forth below.

Julian Standen, Esq.
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I am readily familiar with the firm's practice of collecting and processing correspondence for mailing and for shipping via overnight delivery service. Under that practice it would be deposited with the U.S. Postal Service or if an overnight delivery service shipment, deposited in an overnight delivery service pick-up box or office on the same day with postage or fees thereon fully prepaid in the ordinary course of business.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct. Executed on October 4, 2004, at San Francisco, California.

Terry Christensen