WEBTRENDS.

Copy of Cooperatives

Web Log Analysis Monthly Report July 2004

Report Range:07/01/2004 00:00:00 – 07/31/2004 23:59:59

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Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.

Visits Trend
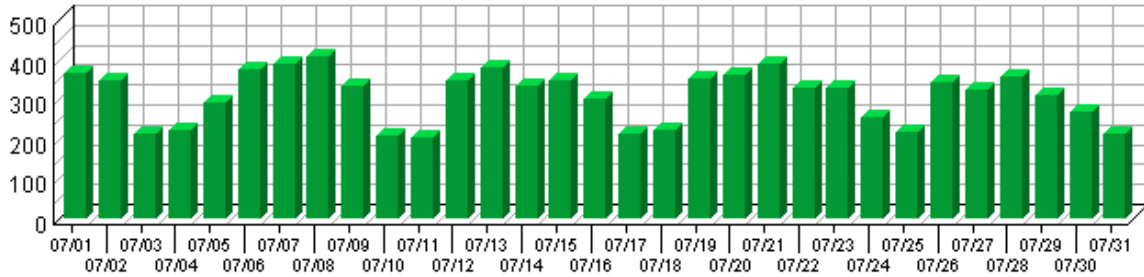
Visit Summary

Visits	9,554
Average per Day	308
Average Visit Length	00:12:26
Median Visit Length	00:02:18
International Visits	13.40%
Visits of Unknown Origin	59.86%
Visits from Your Country: United States (US)	26.74%

Page Views Trend
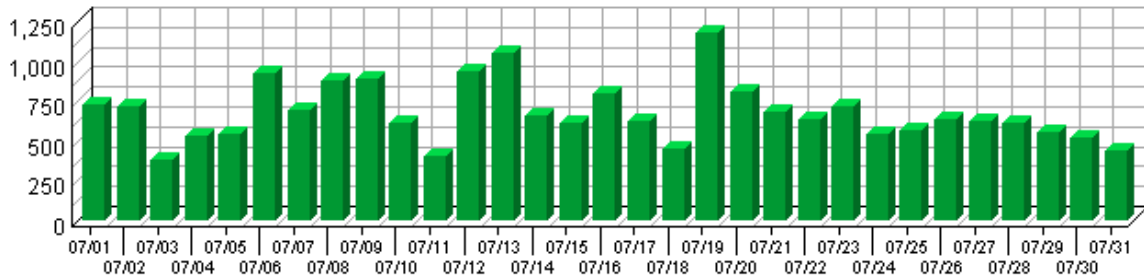
Page View Summary

Page Views	21,003
Average per Day	677
Average Page Views per Visit	2.20

Visitors Trend
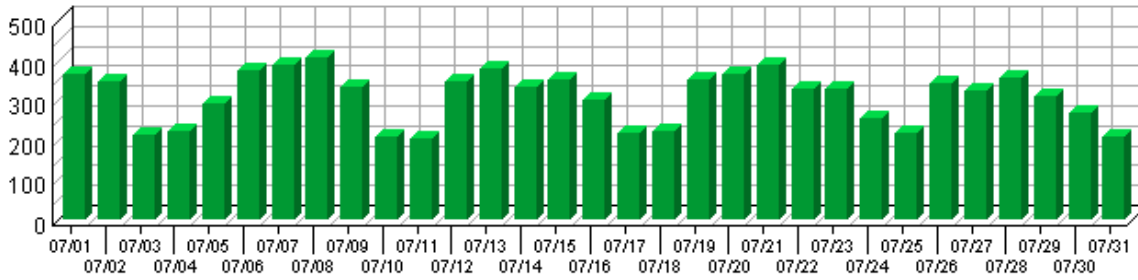
Visitor Summary

Unique Visitors	6,728
Visitors Who Visited Once	6,010
Visitors Who Visited More Than Once	718
Average Visits per Visitor	1.42

Hits Trend
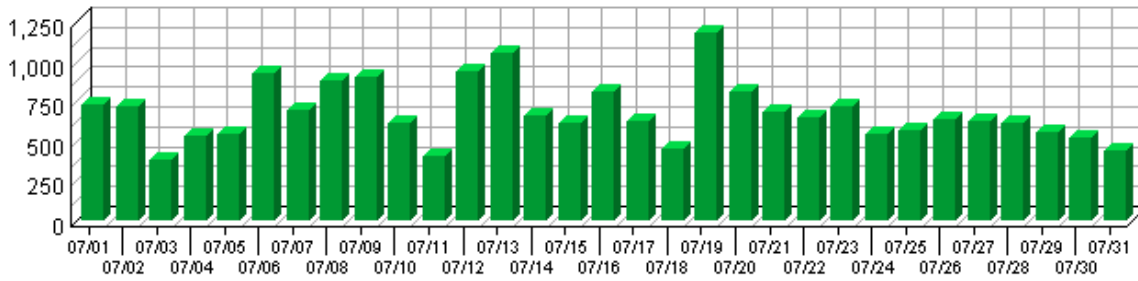
Hit Summary

Successful Hits for Entire Site	21,019
Average Hits per Day	678
Home Page Hits	481

Visitors Dashboard

This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Visitors Trend
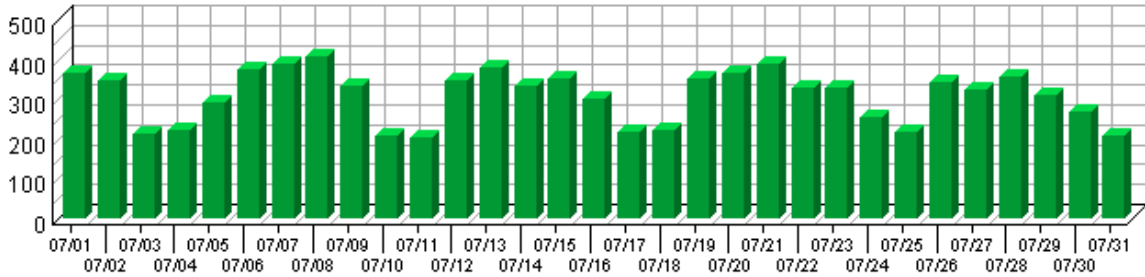
Visit Summary

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Average per Day	308
Average Visit Length	00:12:26
Median Visit Length	00:02:18
International Visits	13.40%
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Visits from Your Country: United States (US)	26.74%

Average Length of Visit Trend
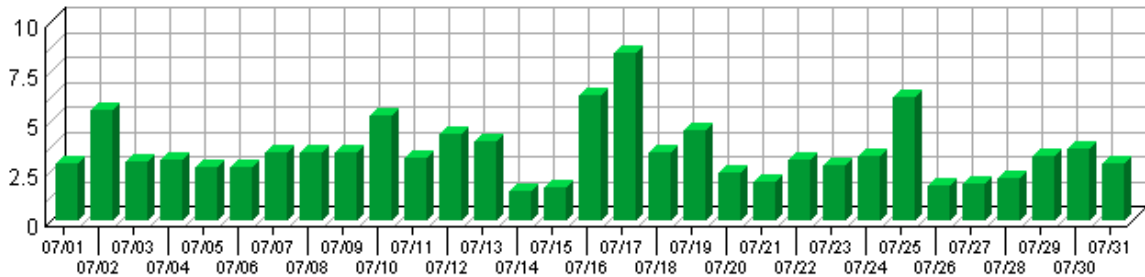
Top Countries by Visits
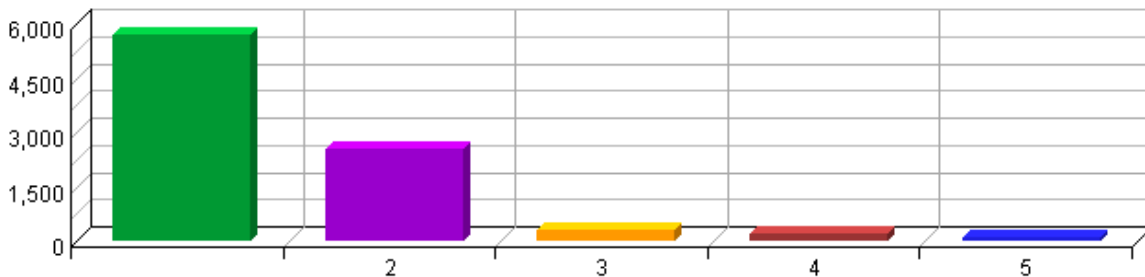
Visitors by Number of Visits
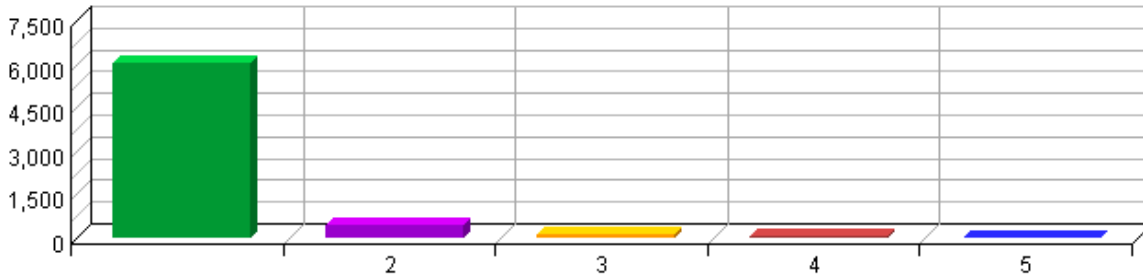
Visitors Trend
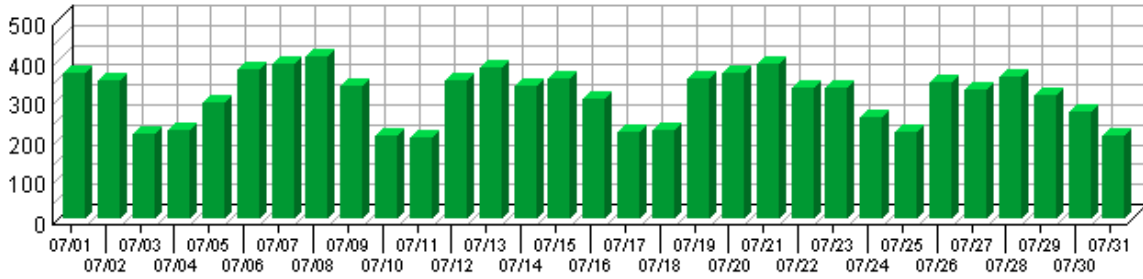
Visitor Summary

Unique Visitors	6,728
Visitors Who Visited Once	6,010
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Average Visits per Visitor	1.42

Visitor Minutes Trend
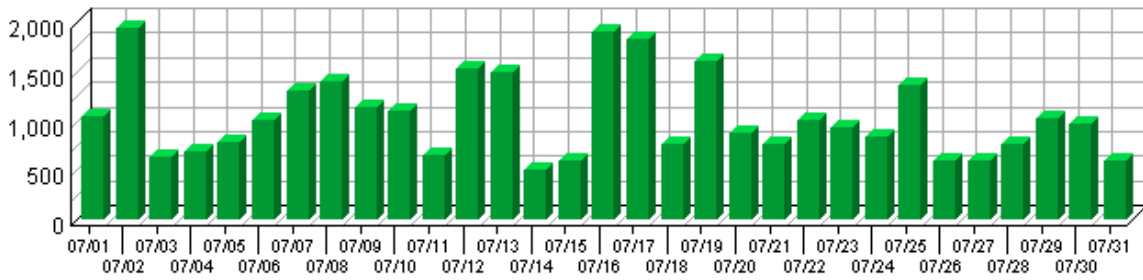
First Time Visitors Trend
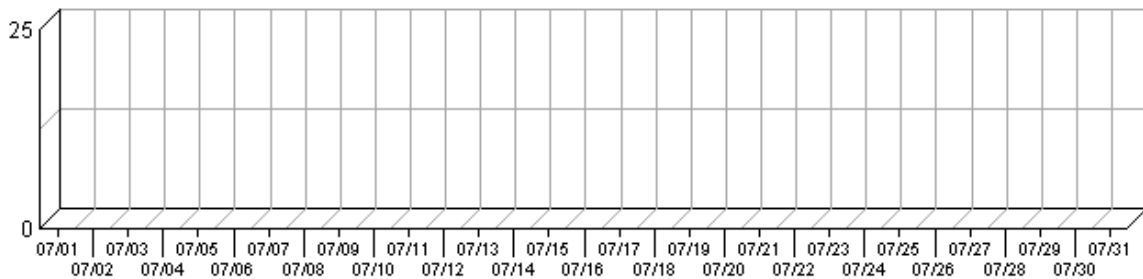
New vs. Return Visits

Top Visitors by Visits
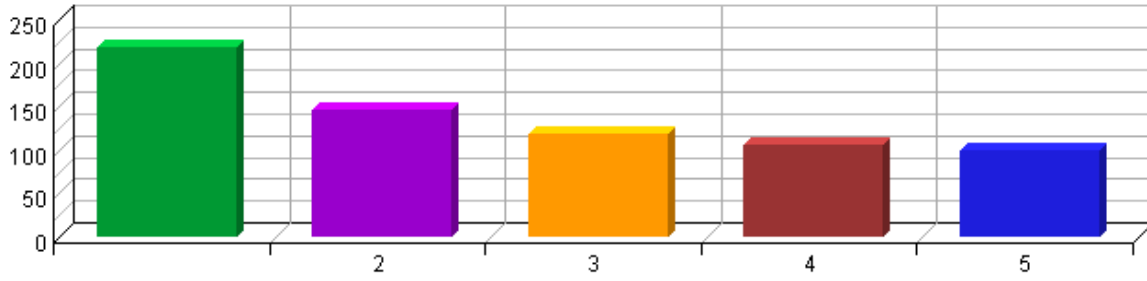
Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.

Top Visitors by Visits Trend
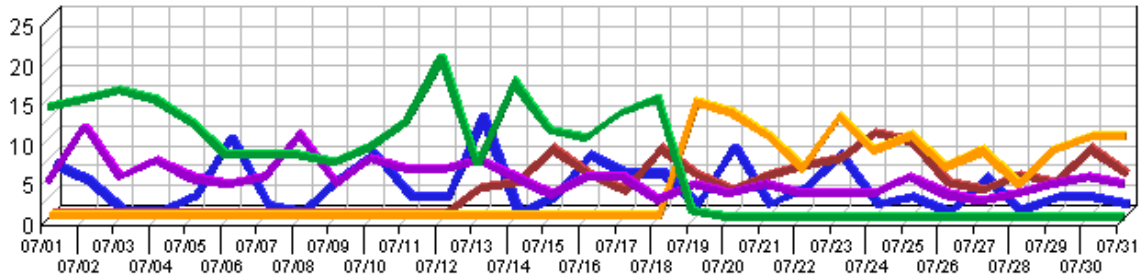
Top Visitors by Visits
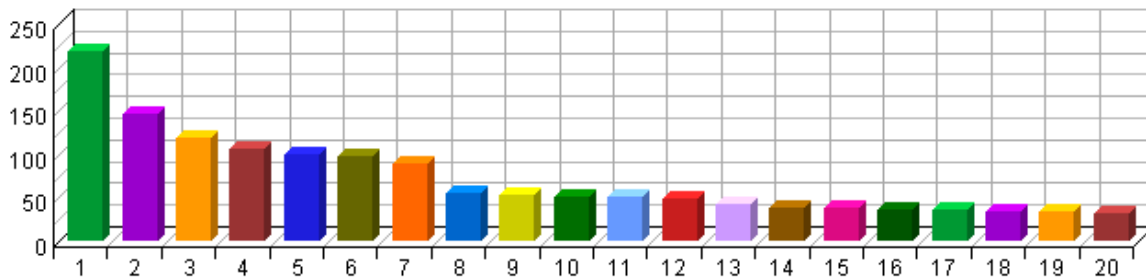
Top Visitors

	Visitor	Visits	%	Hits
1.	65.54.164.0_msnbot/0.11 (+ http://search.msn.com/msnbot.htm)	**218**	**2.28%**	637
2.	lj1149.inktomisearch. com_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	**147**	**1.54%**	220
3.	msnbot64135.search.msn. com_msnbot/0.11 (+http://search.msn. com/msnbot.htm)	**119**	**1.24%**	399
4.	crawler13.googlebot. com_Googlebot/2.1 (+http://www.google. com/bot.html)	**105**	**1.10%**	292
5.	65.214.36.0_Mozilla/2.0 (compatible; Ask Jeeves/Teoma)	**100**	**1.05%**	1,443
6.	207.46.98.56_msnbot/0.11 (+ http://search.msn.com/msnbot.htm)	**97**	**1.01%**	519
7.		**89**	**0.93%**	193

	crawler13.googlebot. com_Googlebot/2.1 (+http://www. googlebot.com/bot.html)			
8.	66.196.101.0_Mozilla/5.0 (compatible; Yahoo! Slurp; http:// help.yahoo.com/help/us/ysearch/ slurp)	**56**	**0.59%**	60
9.	211.39.140.109_WISEbot/1.0 (WISEbot@koreawisenut.com; http:/ /wisebot.koreawisenut.com)	**52**	**0.54%**	212
10.	202.108.43.0_User–Agent: Mozilla/4.0 (compatible; MSIE 5.5; Windows NT 5.0)	**50**	**0.52%**	102
11.	fj1012.inktomisearch. com_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	**50**	**0.52%**	180
12.	61.78.61.0_NaverBot–1.0 (NHN Corp. / +82–2–3011–1954 / nhnbot@naver.com)	**49**	**0.51%**	80
13.	x1crawler1–1–0.x–echo. com_Mozilla/4.0 (compatible; MSIE 5.0; Windows 95) VoilaBot BETA 1. 2 (http://www.voila.com/)	**43**	**0.45%**	44
14.	204.95.98.253_msnbot/0.11 (+ http://search.msn.com/msnbot. htm)	**39**	**0.41%**	52
15.	dpvc–129–44–190–207.bos.east. verizon.net_–	**38**	**0.40%**	446
16.	64.242.88.10_Mozilla/4.0 compatible ZyBorg/1.0 (wn–2.zyborg@ looksmart.net; http://www. WISEnutbot.com)	**37**	**0.39%**	84
17.	ex173.wc.ask.com_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.2; .NET CLR 1.1.4322)	**36**	**0.38%**	47
18.	default–gw.bos3.fastsearch. net_FAST–WebCrawler/3.8/Scirus (scirus–crawler@fast.no; http:// www.scirus.com/srsapp/ contactus/)	**34**	**0.36%**	147
19.	crawl24–public.alexa. com_ia_archiver	**33**	**0.35%**	75
20.	64.29.137.177_NutchCVS/0.03– dev (Nutch; http://www.nutch. org/docs/en/bot.html; nutch– agent@lists.sourceforge.net)	**32**	**0.33%**	92
	Subtotal	**1,424**	**14.90%**	**5,324**
	Other	**8,136**	**85.10%**	**15,819**
	Total	**9,560**	**100.00%**	**21,143**

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.

New vs. Return Visits Trend

New vs. Return Visits
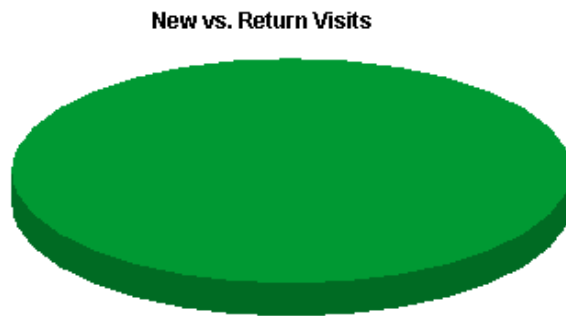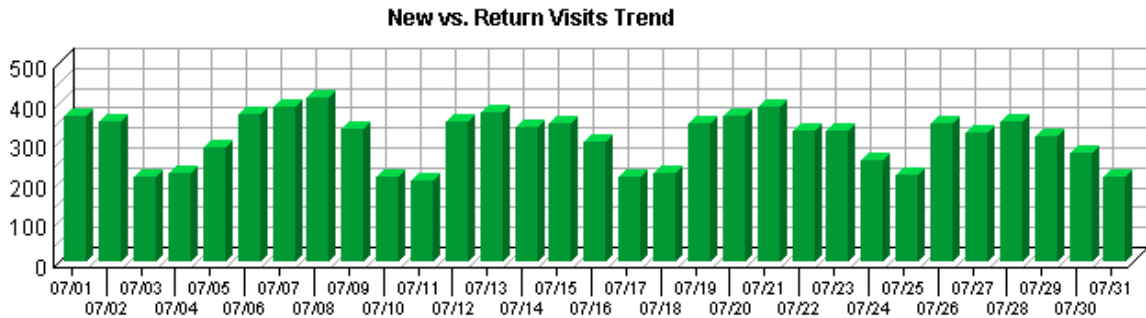
New vs. Return Visits

	Visitor Type	Visits	%
1.	Returning Visitors	9,560	100.00%
	Total	**9,560**	**100.00%**

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.

Visitors by Number of Visits
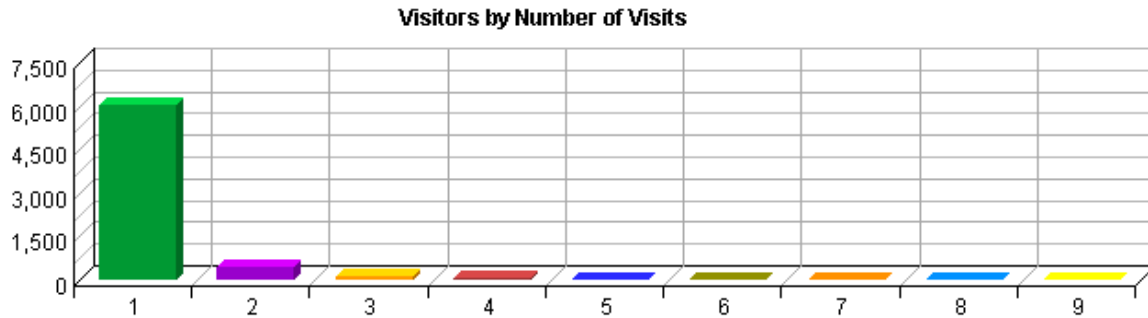
Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	6,010	89.33%
2 visits	463	6.88%
3 visits	120	1.78%
4 visits	45	0.67%
5 visits	20	0.30%
6 visits	8	0.12%
7 visits	12	0.18%
8 visits	6	0.09%
9 visits	4	0.06%
Subtotal	**6,688**	**99.41%**
Other	**40**	**0.59%**
Total	**6,728**	**100.00%**

Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.
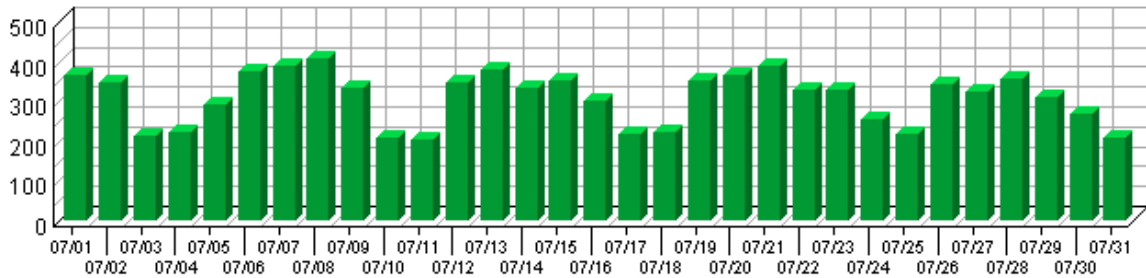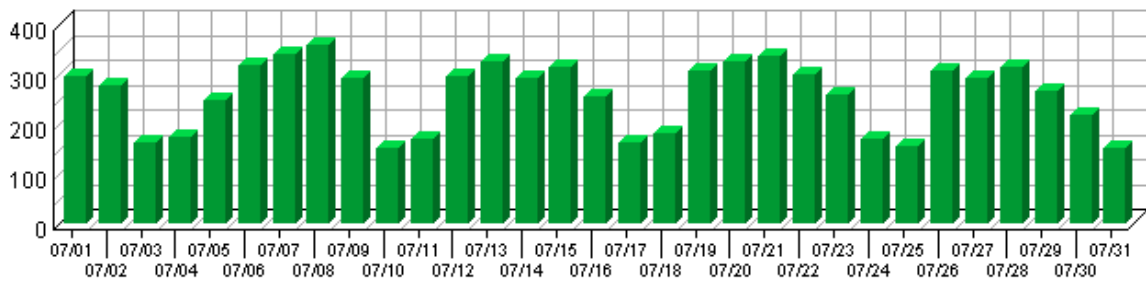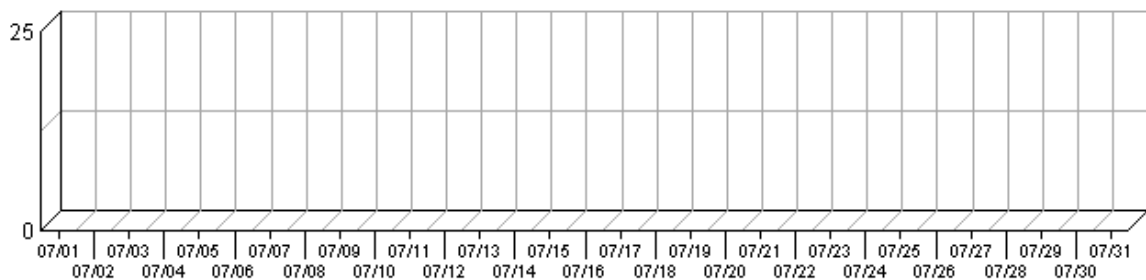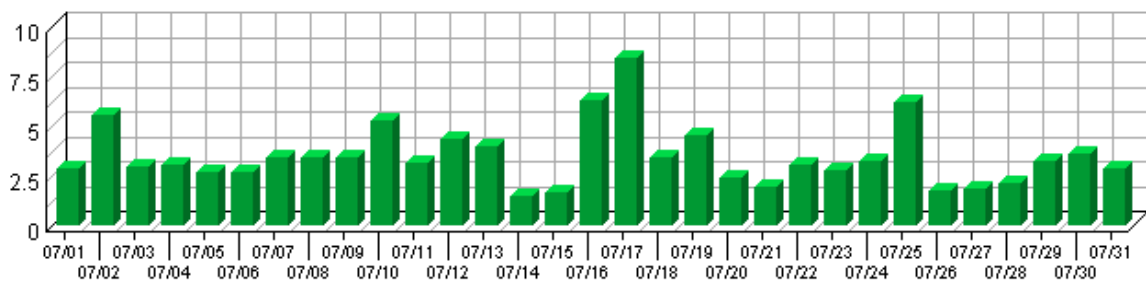
Visitor Minutes Trend
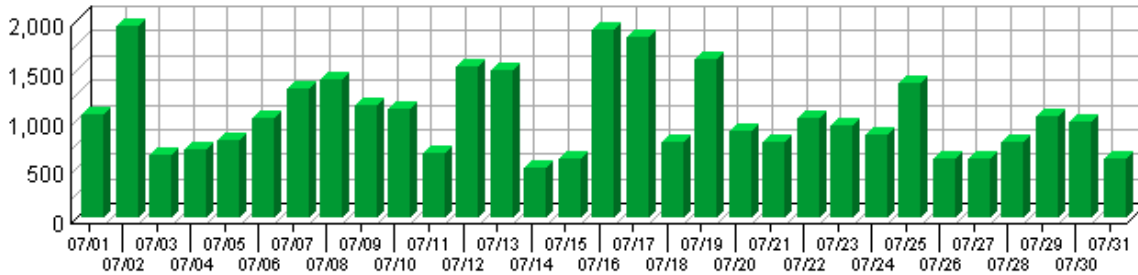
Visitors Trend

Time Interval	Visits	Unique Visitors	First Time Visitors	Avg Visit Length	Visitor Minutes
07/01	364	298	0	00:02:51	1,038.37
07/02	347	279	0	00:05:34	1,935.53
07/03	213	164	0	00:02:58	633.15
07/04	222	174	0	00:03:05	685.57
07/05	291	247	0	00:02:40	780.23
07/06	373	317	0	00:02:41	1,002.22
07/07	389	342	0	00:03:23	1,316.80
07/08	408	361	0	00:03:25	1,395.05
07/09	335	293	0	00:03:25	1,145.07
07/10	209	152	0	00:05:18	1,110.02
07/11	206	171	0	00:03:09	649.57
07/12	348	298	0	00:04:23	1,526.88
07/13	379	327	0	00:03:57	1,498.85
07/14	335	291	0	00:01:29	498.08
07/15	351	315	0	00:01:41	591.20
07/16	302	256	0	00:06:19	1,907.75
07/17	216	162	0	00:08:28	1,831.82
07/18	223	181	0	00:03:27	772.52
07/19	353	306	0	00:04:32	1,605.28
07/20	366	327	0	00:02:23	877.35
07/21	391	338	0	00:01:57	767.47
07/22	329	300	0	00:03:03	1,006.98
07/23	328	258	0	00:02:49	927.62
07/24	256	169	0	00:03:16	837.68
07/25	219	157	0	00:06:11	1,357.30
07/26	343	308	0	00:01:44	599.03
07/27	325	291	0	00:01:49	593.60
07/28	358	313	0	00:02:07	759.75
07/29	309	265	0	00:03:17	1,018.90
07/30	270	218	0	00:03:36	975.22

07/31	208	150	0	00:02:54	603.62
Average	**308**	**258**	**0**	**N/A**	**1,040.27**
Total	**9,566**	**8,028**	**0**	**N/A**	**32,248.47**

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.
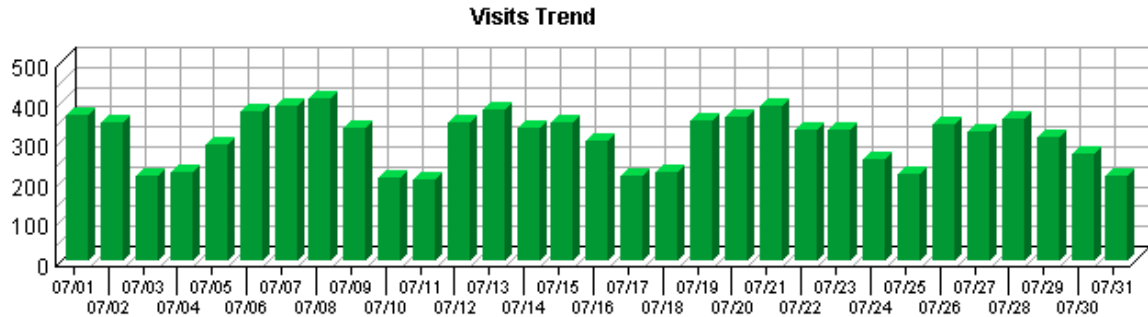
Visits Trend

Time Interval	Visits	%
07/01	364	3.81%
07/02	347	3.63%
07/03	213	2.23%
07/04	222	2.32%
07/05	291	3.05%
07/06	373	3.90%
07/07	388	4.06%
07/08	407	4.26%
07/09	335	3.51%
07/10	208	2.18%
07/11	206	2.16%
07/12	348	3.64%
07/13	378	3.96%
07/14	335	3.51%
07/15	349	3.65%
07/16	302	3.16%
07/17	214	2.24%
07/18	222	2.32%
07/19	353	3.69%
07/20	363	3.80%
07/21	391	4.09%
07/22	328	3.43%
07/23	328	3.43%
07/24	255	2.67%
07/25	219	2.29%

07/26	343	3.59%
07/27	325	3.40%
07/28	357	3.74%
07/29	309	3.23%
07/30	270	2.83%
07/31	211	2.21%
Total	**9,554**	**100.00%**

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

<div style="border:1px solid black; text-align:center;">

No data for this section in the log data analyzed.

</div>

<div style="border:1px solid black; text-align:center;">

No data for this section in the log data analyzed.

</div>

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

> **No data for this section in the log data analyzed.**

Top Domain Names

The threshold set for this section in the wtm_wtx.ini file was reached. Results shown in tables and graphs do not reflect the entire contents of the log file(s).

This report lists the domain name that generates the most activity to your web site.

Top Domain Names by Visits
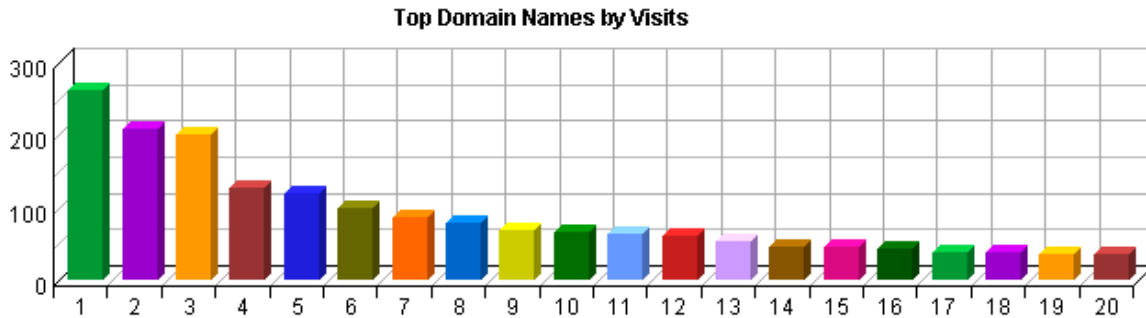
Top Domain Names

	Domain Name	Visits	%	Hits
1.	speedy.net.pe	263	2.75%	399
2.	googlebot.com	209	2.19%	582
3.	inktomisearch.com	200	2.09%	403
4.	aol.com	128	1.34%	197
5.	msn.com	119	1.25%	399
6.	65.214.36.0	100	1.05%	1,443
7.	verizon.net	86	0.90%	527
8.	prod−infinitum.com.mx	80	0.84%	103
9.	comcast.net	68	0.71%	151
10.	cantv.net	66	0.69%	84
11.	rr.com	63	0.66%	115
12.	epa.gov	61	0.64%	102
13.	prodigy.net.mx	53	0.55%	68
14.	rima−tde.net	46	0.48%	64
15.	telecom.net.ar	45	0.47%	61
16.	x−echo.com	43	0.45%	44
17.	204.95.98.253	39	0.41%	52
18.	64.242.88.10	37	0.39%	84
19.	cox.net	36	0.38%	60
20.	alexa.com	36	0.38%	78
	Subtotal	**1,778**	**18.61%**	**5,016**
	Other	**7,776**	**81.39%**	**16,003**
	Total	**9,554**	**100.00%**	**21,019**

Top–Level Domain Types

This report provides a breakdown of top–level domain types.

Top-Level Domain Types by Visits
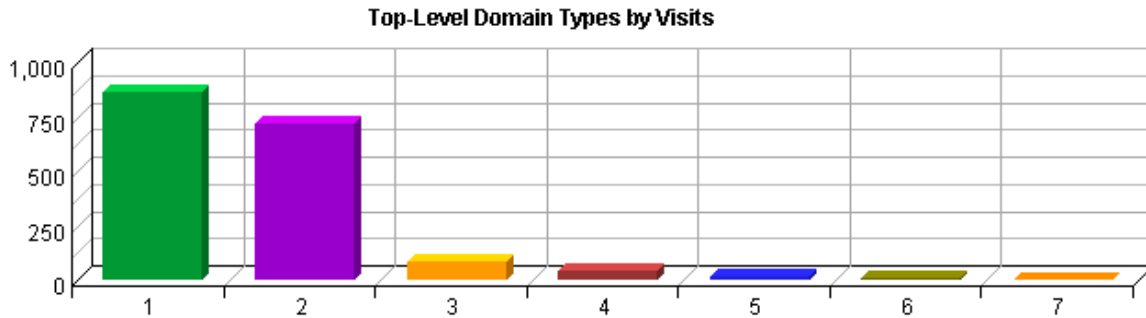
Top–Level Domain Types

	Top–Level Domain Types	Visits	%	Hits
1.	Commercial	863	49.60%	1,777
2.	Network	718	41.26%	1,463
3.	Education	86	4.94%	746
4.	Government	45	2.59%	78
5.	Military	19	1.09%	35
6.	Organization	7	0.40%	13
7.	ARPANET	2	0.11%	2
	Total	**1,740**	**100.00%**	**4,114**

Geography Dashboard

This displays key graphs and tables that provide an overview of this chapter. Click on the title of a graph or table to navigate to the corresponding page.

Top Regions by Visits

Top Countries by Visits
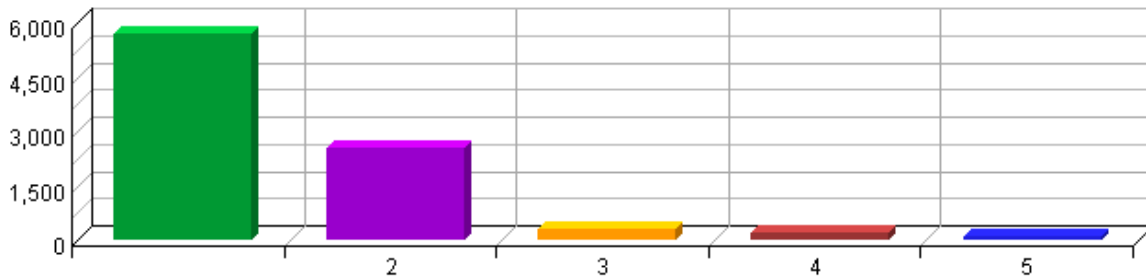
Top Regions

This report identifies the top geographic regions of the visitors to your site.

Top Regions by Visits
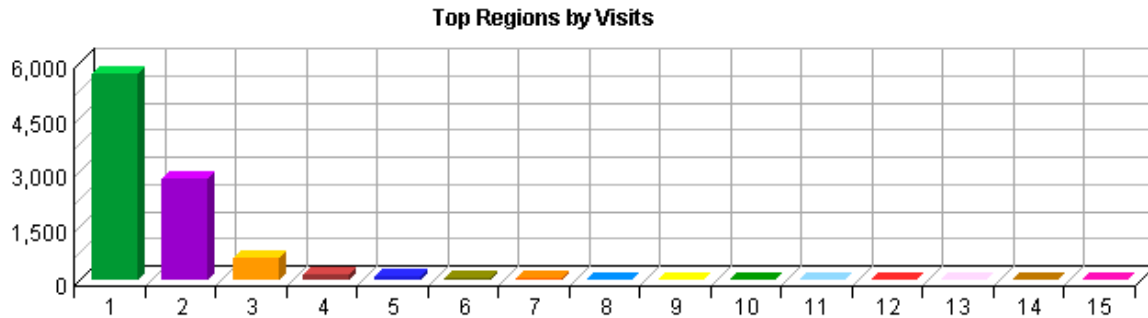
Top Regions

	Geographic Regions	Visits	%
1.	Region Unspecified	5,719	59.86%
2.	North America	2,804	29.35%
3.	South America	600	6.28%
4.	Asia	136	1.42%
5.	Western Europe	122	1.28%
6.	Australia	48	0.50%
7.	Central America	37	0.39%
8.	Eastern Europe	23	0.24%
9.	Caribbean Islands	19	0.20%
10.	Middle East	15	0.16%
11.	Northern Europe	13	0.14%
12.	Pacific Islands	9	0.09%
13.	Southern Africa	6	0.06%
14.	Eastern Africa	2	0.02%
15.	Northern Africa	1	0.01%
	Total	**9,554**	**100.00%**

Top Countries

This report identifies the top countries of the visitors to your site.

Top Countries by Visits
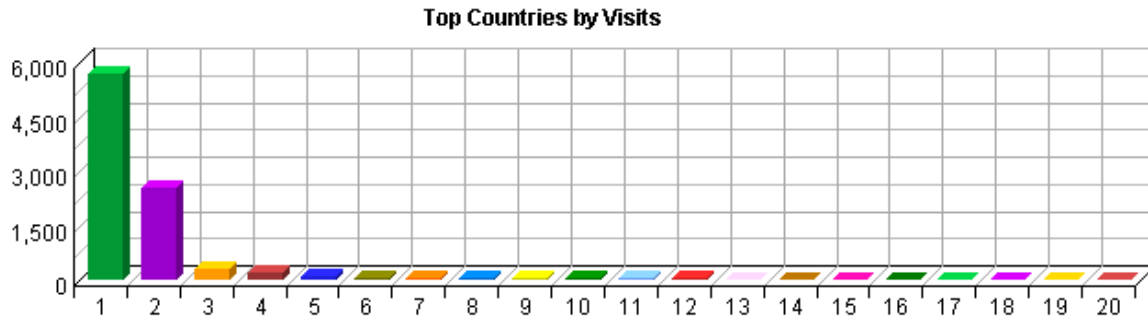
Top Countries

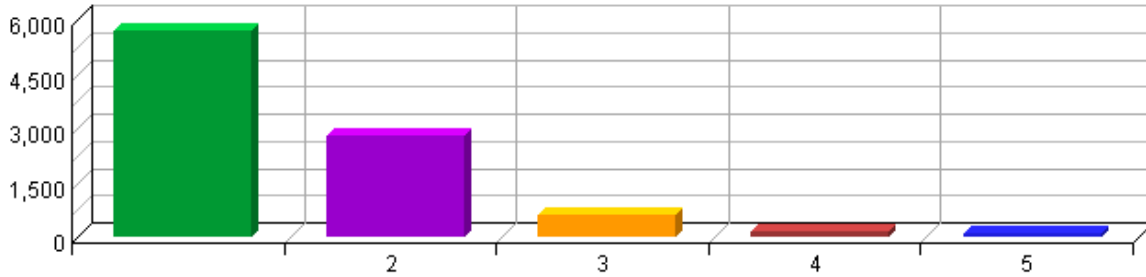|	Countries	Visits	%
1.	Unknown Origin	5,719	59.86%
2.	United States (US)	2,555	26.74%
3.	Peru (PE)	298	3.12%
4.	Mexico (MX)	207	2.17%
5.	Argentina (AR)	107	1.12%
6.	Chile (CL)	66	0.69%
7.	Australia (AU)	48	0.50%
8.	Canada (CA)	42	0.44%
9.	Colombia (CO)	38	0.40%
10.	Ecuador (EC)	34	0.36%
11.	United Kingdom (UK)	30	0.31%
12.	India (IN)	27	0.28%
13.	Brazil (BR)	24	0.25%
14.	Germany (DE)	24	0.25%
15.	Japan (JP)	22	0.23%
16.	Spain (ES)	20	0.21%
17.	Indonesia (ID)	18	0.19%
18.	Guatemala (GT)	16	0.17%
19.	Netherlands (NL)	16	0.17%
20.	Dominican Republic (DO)	15	0.16%
	Subtotal	**9,326**	**97.61%**
	Other	**228**	**2.39%**
	Total	**9,554**	**100.00%**

Pages Dashboard

This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.
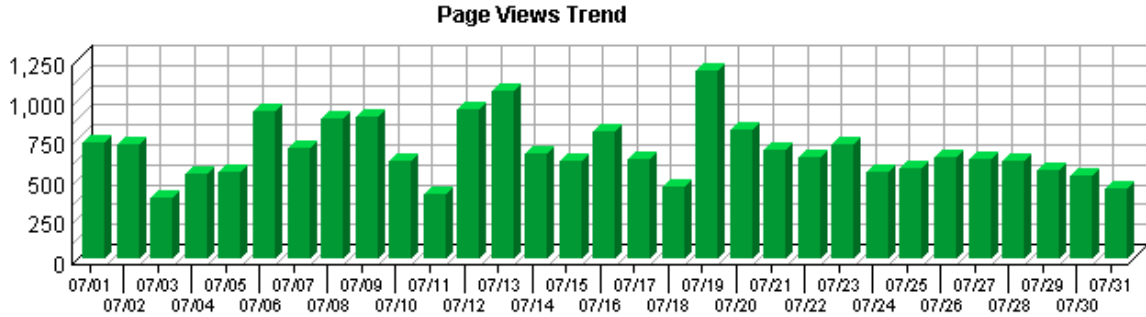
Page Views Trend


Page View Summary

Page Views	21,003
Average per Day	677
Average Page Views per Visit	2.20

Top Entry Pages

Top Exit Pages
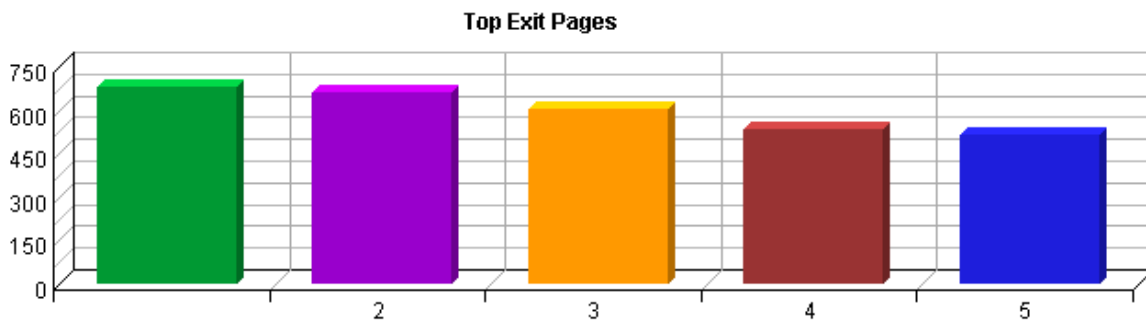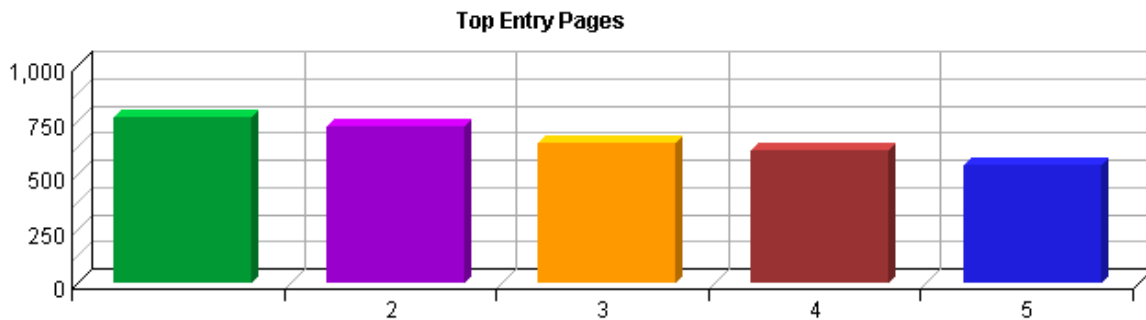
Top Pages by Visits Trend
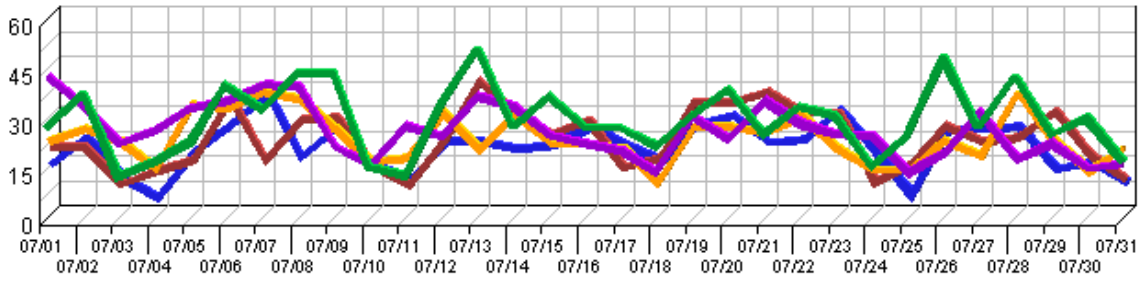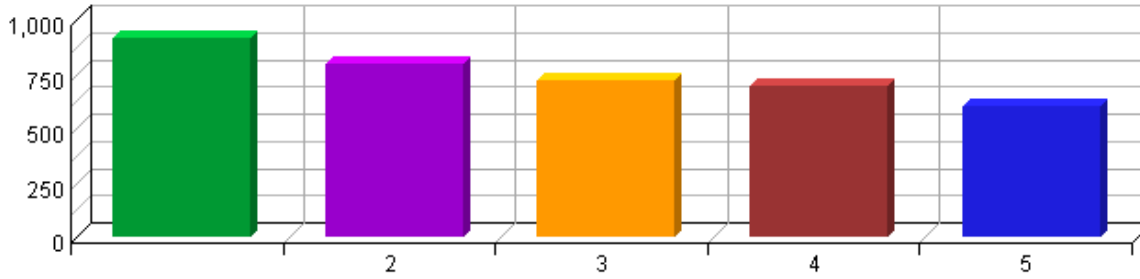
Top Pages by Visits

Top Directories by Visits
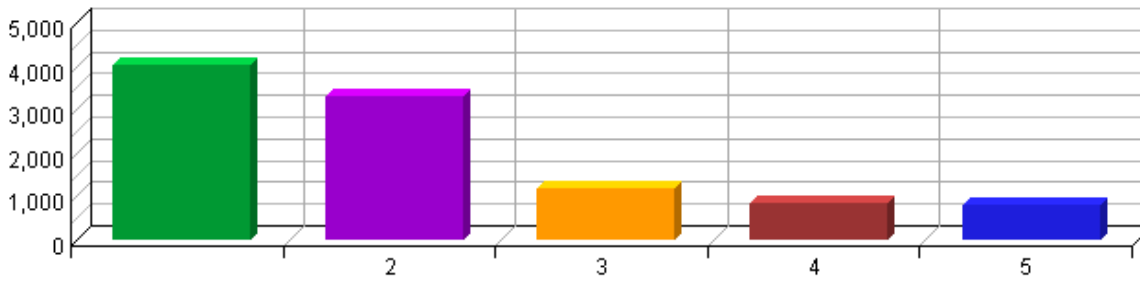
Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.

Top Pages by Visits Trend

Top Pages by Visits

Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	**Petroleum Refining Industry** http:/ / es.epa.gov/ cooperative/ topics/ petroleum.html	914	4.99%	1,243	00:05:04	0
2.	**EMBOTELLADORA DE BEBIDAS GASEOSAS** http:/ / es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	800	4.37%	862	00:04:35	0
3.	**FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E** http:/ / es.epa.gov/ cooperative/ other/ andean/ lechweb. html	717	3.92%	767	00:04:24	0
4.	**Printing Industry** http:/ / es.epa.gov/ cooperative/ topics/ printing.html	699	3.82%	745	00:03:09	0
5.	**ISO 14000/ Industry Standards** http:/ / es.epa.gov/ cooperative/ topics/ iso14000.html	601	3.28%	626	00:05:23	0

6.	**International Cleaner Production Cooperative** http:/ / es.epa.gov/ cooperative/ international/	**580**	**3.17%**	827	00:01:15	0
7.	**INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL** http:/ / es.epa.gov/ cooperative/ other/ andean/ inal.html	**547**	**2.99%**	576	00:04:23	0
8.	**Metal Finishing/ Electroplating Industry** http:/ / es.epa.gov/ cooperative/ topics/ metalfin.html	**514**	**2.81%**	556	00:03:42	0
9.	**LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y** http:/ / es.epa.gov/ cooperative/ other/ andean/ vegetweb. html	**508**	**2.78%**	539	00:02:57	0
10.	**Water Conservation in the Food Processing Industry in South American Countries** http:/ / es.epa.gov/ cooperative/ other/ andean/	**490**	**2.68%**	532	00:01:53	0
11.	**State and Local Government/ Business Assistance Cooperative** http:/ / es.epa.gov/ cooperative/ stateandlocal/	**479**	**2.62%**	644	00:01:33	0
12.	**Petroleum Refining: Case Studies** http:/ / es.epa.gov/ cooperative/ topics/ petcasestudies. html	**424**	**2.32%**	810	00:02:20	0
13.	http:/ / es.epa.gov/ cooperative/	**421**	**2.30%**	481	00:03:51	0
14.	**EMBOTELLADORA LA CASCADA** http:/ / es.epa.gov/ cooperative/ other/ andean/ cascada. html	**395**	**2.16%**	421	00:03:33	0
15.	**U.S. Federal Agency P2 and Compliance Assistance Cooperative** http:/ / es.epa.gov/ cooperative/ federal/	**391**	**2.14%**	538	00:01:49	0
16.	**Headlines: International Cleaner Production Cooperative** http:/ / es.epa.gov/ cooperative/ international/ headlines. html	**307**	**1.68%**	328	00:01:55	0
17.	**U.S. Federal Agency P2 and Compliance Assistance Cooperative Sector Topics** http:/ / es.epa.gov/ cooperative/ international/ indtopiclist.html	**306**	**1.67%**	338	00:01:22	0
18.	**State and Local Cooperative Sector Topics** http:/ / es.epa.gov/ cooperative/ stateandlocal/ indtopiclist.html	**302**	**1.65%**	325	00:01:15	0
19.	**Headlines: State and Local Business Assistance**	**295**	**1.61%**	313	00:01:25	0

	http:/ / es.epa.gov/ cooperative/ stateandlocal/ headlines. html					
20.	**State and Local Government/ Business Assistance Cooperative** http:/ / es.epa.gov/ cooperative/ international/ banner. html	**293**	**1.60%**	309	00:00:30	0
	Subtotal	**9,983**	**54.54%**	**11,780**	**00:02:32**	
	Other	**8,321**	**45.46%**	**9,223**	**00:02:52**	
	Total	**18,304**	**100.00%**	**21,003**	**00:02:42**	

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.

Top Directories by Visits Trend
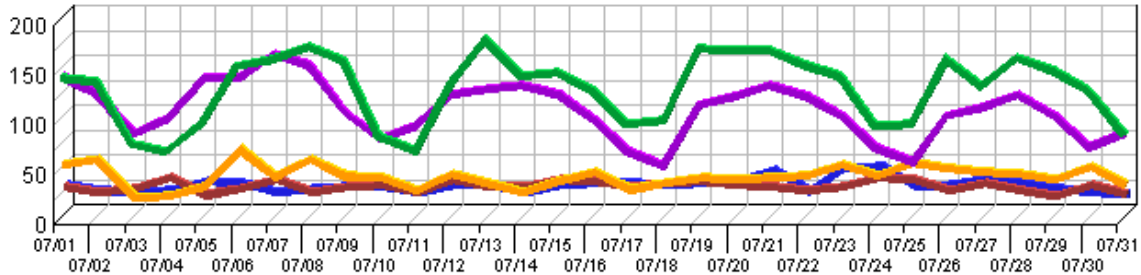
Top Directories by Visits
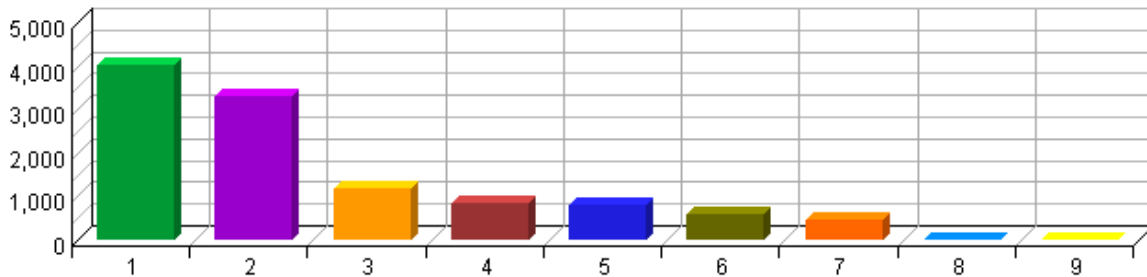
Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://es.epa.gov/cooperative/ topics	**4,009**	**35.86%**	7,377	92,388
2.	http://es.epa.gov/cooperative/ other	**3,296**	**29.48%**	4,512	73,800
3.	http://es.epa.gov/cooperative/ websites	**1,175**	**10.51%**	2,555	6,529
4.	http://es.epa.gov/cooperative/ stateandlocal	**829**	**7.42%**	2,213	10,848
5.	http://es.epa.gov/cooperative/ international	**817**	**7.31%**	2,180	8,751
6.	http://es.epa.gov/cooperative/ federal	**584**	**5.22%**	1,637	7,533
7.	http://es.epa.gov/cooperative/	**446**	**3.99%**	518	1,378
8.	http://es.epa.gov/cooperative/ ipp	**19**	**0.17%**	23	540
9.	http://es.epa.gov/	**4**	**0.04%**	4	11
	Total	**11,179**	**100.00%**	**21,019**	**201,773**

Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

Hit Summary

Successful Hits for Entire Site	21,019
Average Hits per Day	678
Home Page Hits	481

Most Accessed File Types by Files
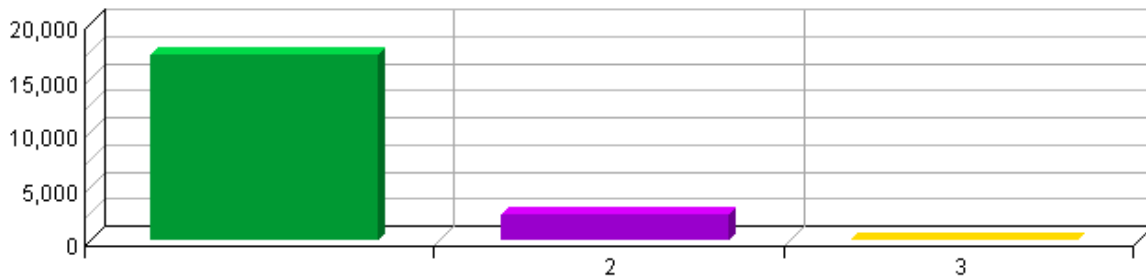
Hits Trend
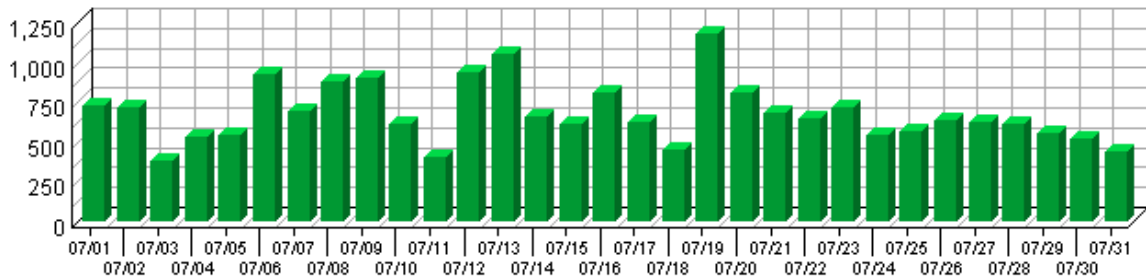
Most Downloaded Files Trend
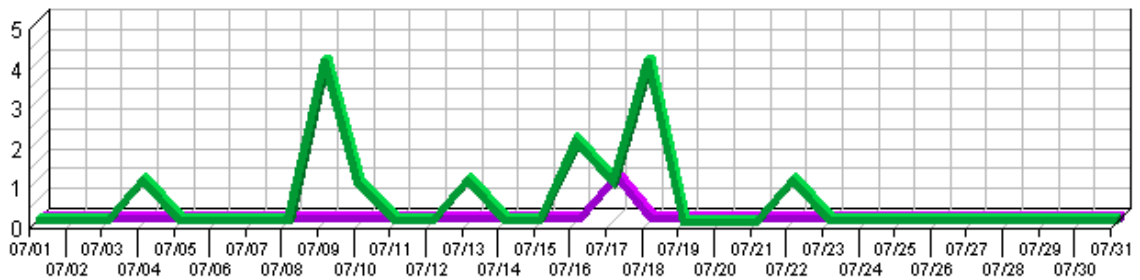
Most Downloaded Files

This report identifies the most popular files downloaded from your site.

Most Downloaded Files Trend

Most Downloaded Files
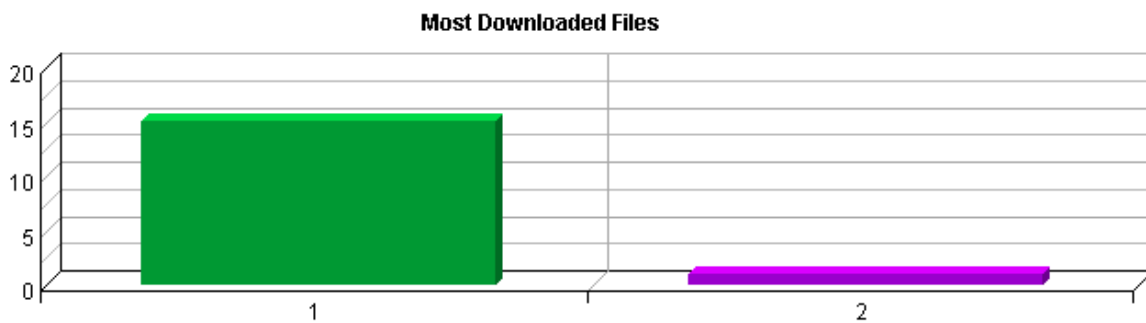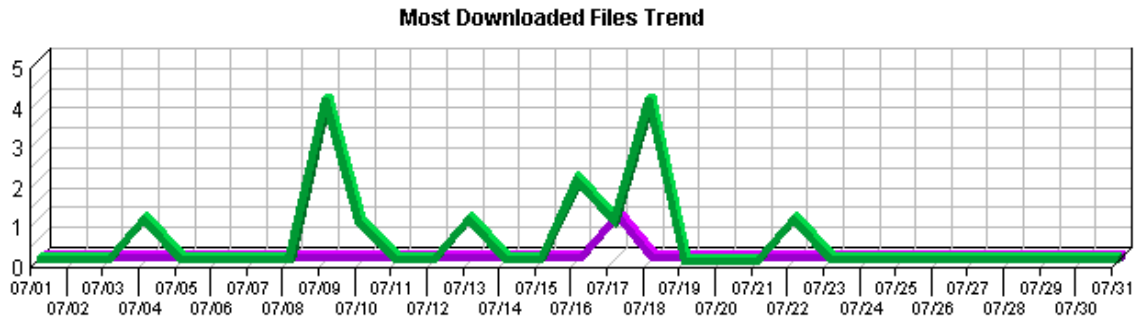
Most Downloaded Files

	Downloaded Files	Downloads	%	Visits
1.	http://es.epa.gov/cooperative/ stateandlocal/ditz.pdf	**15**	**93.75%**	9
2.	http://es.epa.gov/cooperative/ international/temp/ CallforProposalsA4.pdf	**1**	**6.25%**	1
	Total	**16**	**100.00%**	**10**

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.

Most Accessed File Types by Files
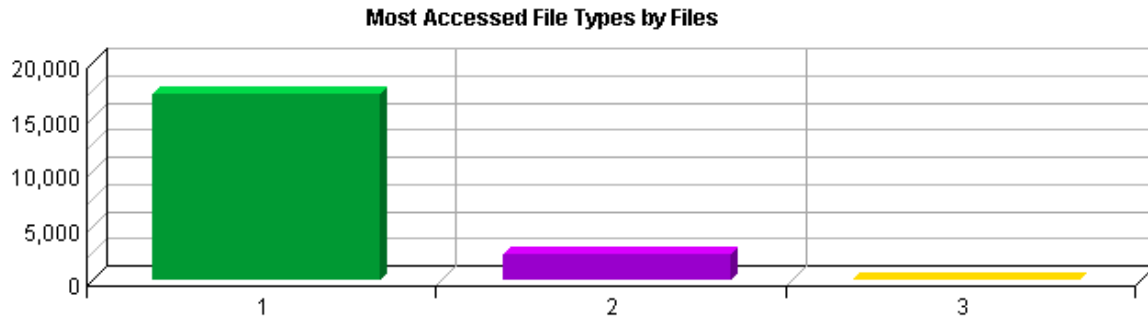
Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	17,148	87.65%	197,770
2.	htm	2,402	12.28%	2,324
3.	pdf	14	0.07%	1,680
	Total	**19,564**	**100.00%**	**201,773**

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

URL 1D Parameter Analysis by Visits

This report shows how often each page/parameter pair−−or dynamic page−−was visited.

No data for this section in the log data analyzed.

URL 1D Parameter Analysis by Hits

This report shows how often each page/parameter pair––or dynamic page––was visited.

No data for this section in the log data analyzed.

Navigation Dashboard

This dashboard summarizes important information related to online navigation.

Top Entry Pages
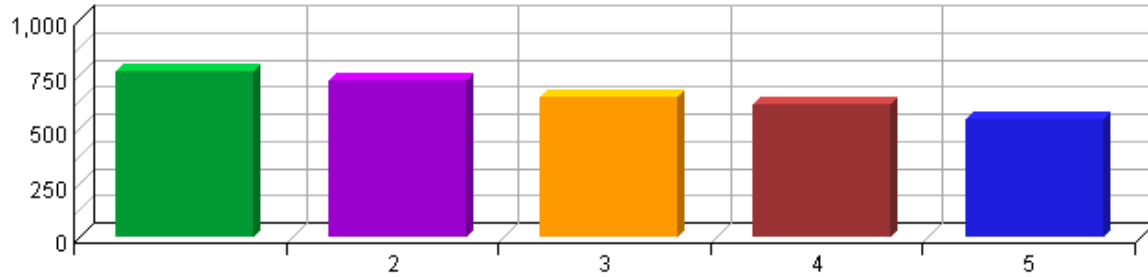
Single Access Pages
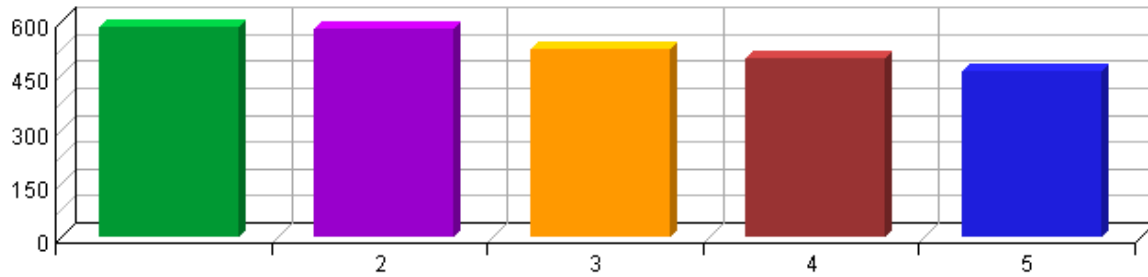
Top Entry Files
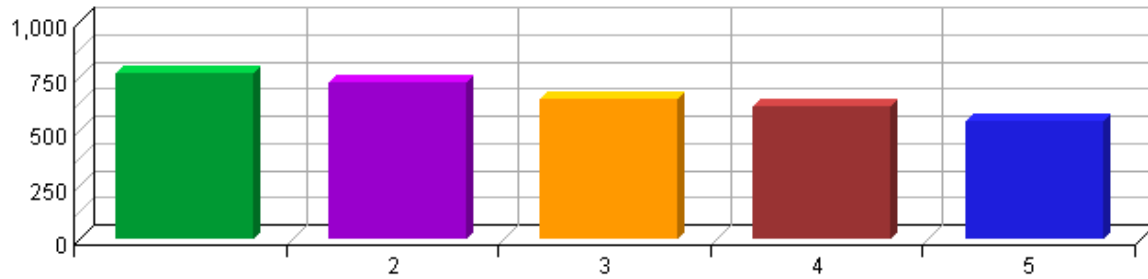
Top Exit Pages
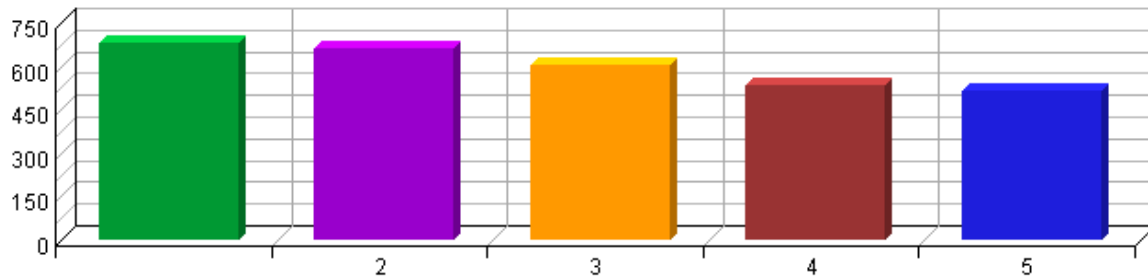
Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.

Top Entry Pages Trend
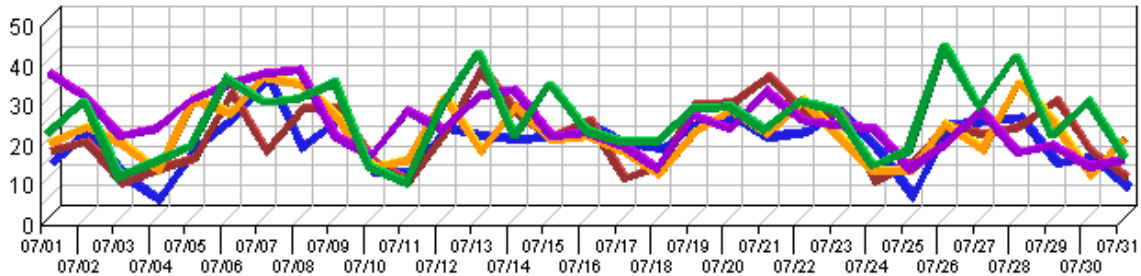
Top Entry Pages
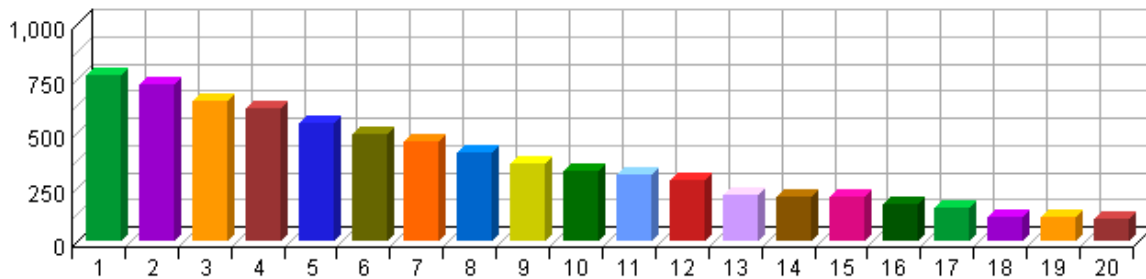
Top Entry Pages

	Pages	Visits	%
1.	**Petroleum Refining Industry** http:/ / es.epa.gov/ cooperative/ topics/ petroleum.html	765	8.01%
2.	**EMBOTELLADORA DE BEBIDAS GASEOSAS** http:/ / es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	723	7.57%
3.	**FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E** http:/ / es.epa.gov/ cooperative/ other/ andean/ lechweb. html	641	6.71%
4.	**Printing Industry** http:/ / es.epa.gov/ cooperative/ topics/ printing.html	608	6.37%
5.	**ISO 14000/ Industry Standards** http:/ / es.epa.gov/ cooperative/ topics/ iso14000.html	539	5.65%
6.	**INFORME DE LA VISITA A LA**	488	5.11%

	PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL http:/ / es.epa.gov/ cooperative/ other/ andean/ inal.html		
7.	**LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y** http:/ / es.epa.gov/ cooperative/ other/ andean/ vegetweb. html	454	4.76%
8.	**Metal Finishing/ Electroplating Industry** http:/ / es.epa.gov/ cooperative/ topics/ metalfin.html	409	4.28%
9.	**International Cleaner Production Cooperative** http:/ / es.epa.gov/ cooperative/ international/	354	3.71%
10.	**EMBOTELLADORA LA CASCADA** http:/ / es.epa.gov/ cooperative/ other/ andean/ cascada. html	324	3.39%
11.	**Petroleum Refining: Case Studies** http:/ / es.epa.gov/ cooperative/ topics/ petcasestudies. html	303	3.17%
12.	http:/ / es.epa.gov/ cooperative/	282	2.95%
13.	**UN ESTUDIO DE LA INDUSTRIA DE CEBADA** http:/ / es.epa.gov/ cooperative/ other/ andean/ bebidas. html	213	2.23%
14.	**State and Local Government/ Business Assistance Cooperative** http:/ / es.epa.gov/ cooperative/ stateandlocal/	206	2.16%
15.	**Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres** http:/ / es.epa.gov/ cooperative/ other/ andean/ verduras. html	202	2.12%
16.	**Indonesia Environmental Impact Management Agency (BAPEDAL)** http:/ / es.epa.gov/ cooperative/ websites/ bapedal.html	170	1.78%
17.	**U.S. Federal Agency P2 and Compliance Assistance Cooperative** http:/ / es.epa.gov/ cooperative/ federal/	149	1.56%
18.	**Case Studies** http:/ / es.epa.gov/ cooperative/ topics/ casestudies.html	114	1.19%
19.	**New Jersey Small Business Development Center (SBDC)** http:/ / es.epa.gov/ cooperative/ websites/ njsbdc.html	110	1.15%
20.		103	1.08%

Energy Efficiency http://es.epa.gov/cooperative/topics/energy.html		
Subtotal	**7,157**	**74.97%**
Other	**2,389**	**25.03%**
Total	**9,546**	**100.00%**

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.

Top Entry Files Trend
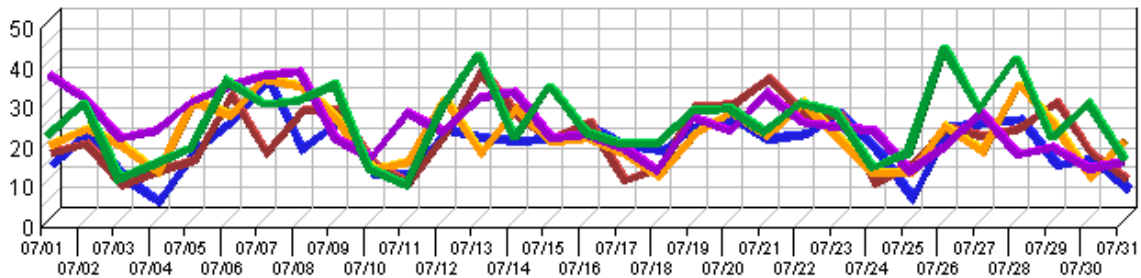
Top Entry Files
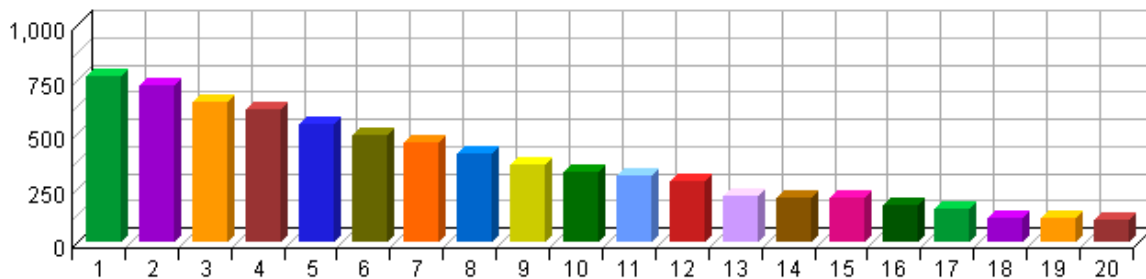
Top Entry Files

	Files	Visits	%
1.	http://es.epa.gov/cooperative/ topics/petroleum.html	765	8.01%
2.	http://es.epa.gov/cooperative/ other/andean/gaseoweb.html	723	7.57%
3.	http://es.epa.gov/cooperative/ other/andean/lechweb.html	641	6.71%
4.	http://es.epa.gov/cooperative/ topics/printing.html	608	6.36%
5.	http://es.epa.gov/cooperative/ topics/iso14000.html	539	5.64%
6.	http://es.epa.gov/cooperative/ other/andean/inal.html	488	5.11%
7.	http://es.epa.gov/cooperative/ other/andean/vegetweb.html	454	4.75%
8.	http://es.epa.gov/cooperative/ topics/metalfin.html	409	4.28%
9.	http://es.epa.gov/cooperative/ international/	354	3.71%
10.	http://es.epa.gov/cooperative/ other/andean/cascada.html	324	3.39%

11.	http://es.epa.gov/cooperative/ topics/petcasestudies.html	303	3.17%
12.	http://es.epa.gov/cooperative/	282	2.95%
13.	http://es.epa.gov/cooperative/ other/andean/bebidas.html	213	2.23%
14.	http://es.epa.gov/cooperative/ stateandlocal/	206	2.16%
15.	http://es.epa.gov/cooperative/ other/andean/verduras.html	202	2.11%
16.	http://es.epa.gov/cooperative/ websites/bapedal.html	170	1.78%
17.	http://es.epa.gov/cooperative/ federal/	149	1.56%
18.	http://es.epa.gov/cooperative/ topics/casestudies.html	114	1.19%
19.	http://es.epa.gov/cooperative/ websites/njsbdc.html	110	1.15%
20.	http://es.epa.gov/cooperative/ topics/energy.html	103	1.08%
	Subtotal	**7,157**	**74.91%**
	Other	**2,397**	**25.09%**
	Total	**9,554**	**100.00%**

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.
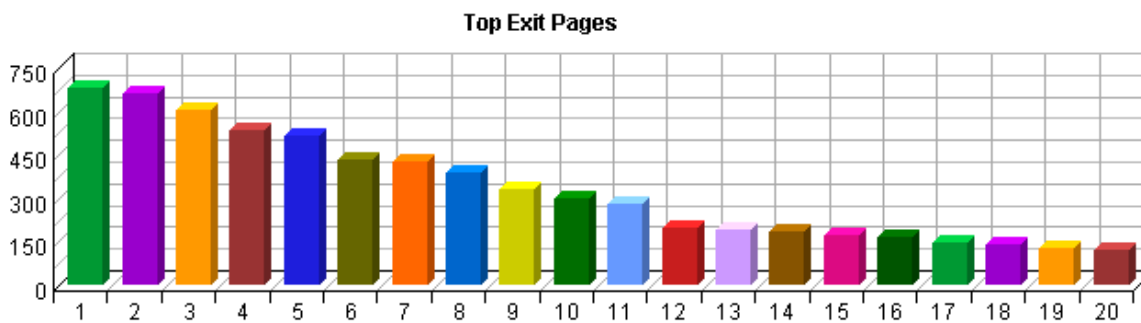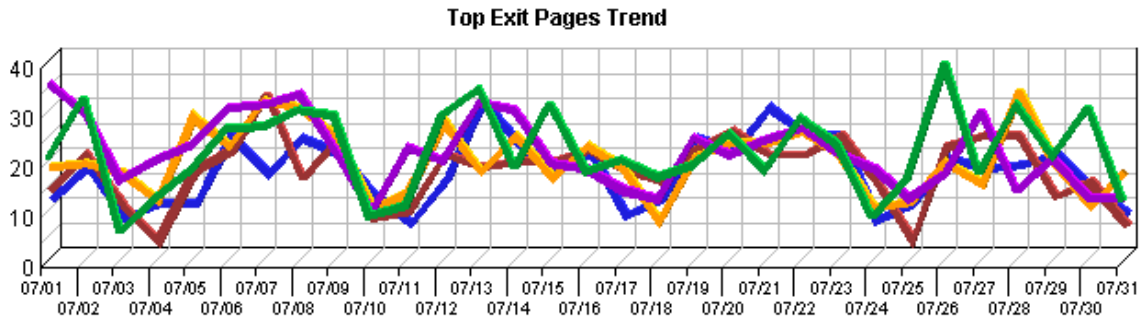
Top Exit Pages

	Pages	Visits	%
1.	**Petroleum Refining Industry** http:/ / es.epa.gov/ cooperative/ topics/ petroleum.html	677	7.09%
2.	**EMBOTELLADORA DE BEBIDAS GASEOSAS** http:/ / es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	663	6.94%
3.	**FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E** http:/ / es.epa.gov/ cooperative/ other/ andean/ lechweb. html	601	6.29%
4.	**ISO 14000/ Industry Standards** http:/ / es.epa.gov/ cooperative/ topics/ iso14000.html	532	5.57%
5.	**Printing Industry** http:/ / es.epa.gov/ cooperative/ topics/ printing.html	513	5.37%
6.	**LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y**	430	4.50%

	http:// es.epa.gov/ cooperative/ other/ andean/ vegetweb. html		
7.	**INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL** http:// es.epa.gov/ cooperative/ other/ andean/ inal.html	429	4.49%
8.	**Metal Finishing/ Electroplating Industry** http:// es.epa.gov/ cooperative/ topics/ metalfin.html	388	4.06%
9.	**Petroleum Refining: Case Studies** http:// es.epa.gov/ cooperative/ topics/ petcasestudies. html	330	3.45%
10.	**EMBOTELLADORA LA CASCADA** http:// es.epa.gov/ cooperative/ other/ andean/ cascada. html	300	3.14%
11.	**Water Conservation in the Food Processing Industry in South American Countries** http:// es.epa.gov/ cooperative/ other/ andean/	280	2.93%
12.	**UN ESTUDIO DE LA INDUSTRIA DE CEBADA** http:// es.epa.gov/ cooperative/ other/ andean/ bebidas. html	197	2.06%
13.	http:// es.epa.gov/ cooperative/	193	2.02%
14.	**International Cleaner Production Cooperative** http:// es.epa.gov/ cooperative/ international/	186	1.95%
15.	**Indonesia Environmental Impact Management Agency (BAPEDAL)** http:// es.epa.gov/ cooperative/ websites/ bapedal.html	173	1.81%
16.	**Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres** http:// es.epa.gov/ cooperative/ other/ andean/ verduras. html	167	1.75%
17.	**Petroleum Refining: Fact Sheets** http:// es.epa.gov/ cooperative/ topics/ petfactsheets. html	148	1.55%
18.	**Printing Industry: Fact Sheets** http:// es.epa.gov/ cooperative/ topics/ printfactsheets. html	143	1.50%
19.	**Case Studies** http:// es.epa.gov/ cooperative/ topics/ casestudies.html	129	1.35%
20.	**Headlines: International Cleaner Production Cooperative** http:// es.epa.gov/ cooperative/	123	1.29%

international/ headlines. html		
Subtotal	**6,602**	**69.12%**
Other	**2,950**	**30.88%**
Total	**9,552**	**100.00%**

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.

Single Access Pages Trend

Single Access Pages
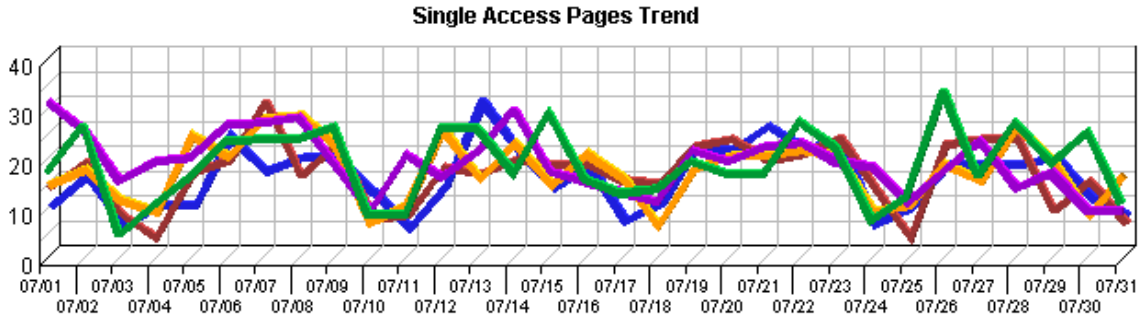
Single Access Pages

	Pages	Visits	%
1.	**Petroleum Refining Industry** http:/ / es.epa.gov/ cooperative/ topics/ petroleum.html	584	8.49%
2.	**EMBOTELLADORA DE BEBIDAS GASEOSAS** http:/ / es.epa.gov/ cooperative/ other/ andean/ gaseoweb. html	582	8.47%
3.	**FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E** http:/ / es.epa.gov/ cooperative/ other/ andean/ lechweb. html	524	7.62%
4.	**ISO 14000/ Industry Standards** http:/ / es.epa.gov/ cooperative/ topics/ iso14000.html	496	7.21%
5.	**Printing Industry** http:/ / es.epa.gov/ cooperative/ topics/ printing.html	461	6.71%
6.	**INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL**	389	5.66%

	http://es.epa.gov/cooperative/other/andean/inal.html		
7.	**LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL DE ENVASADO Y** http://es.epa.gov/cooperative/other/andean/vegetweb.html	381	5.54%
8.	**Metal Finishing/Electroplating Industry** http://es.epa.gov/cooperative/topics/metalfin.html	331	4.81%
9.	**EMBOTELLADORA LA CASCADA** http://es.epa.gov/cooperative/other/andean/cascada.html	246	3.58%
10.	**Petroleum Refining: Case Studies** http://es.epa.gov/cooperative/topics/petcasestudies.html	245	3.56%
11.	**UN ESTUDIO DE LA INDUSTRIA DE CEBADA** http://es.epa.gov/cooperative/other/andean/bebidas.html	172	2.50%
12.	**Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres** http://es.epa.gov/cooperative/other/andean/verduras.html	153	2.23%
13.	**Indonesia Environmental Impact Management Agency (BAPEDAL)** http://es.epa.gov/cooperative/websites/bapedal.html	139	2.02%
14.	http://es.epa.gov/cooperative/	118	1.72%
15.	**Case Studies** http://es.epa.gov/cooperative/topics/casestudies.html	102	1.48%
16.	**Energy Efficiency** http://es.epa.gov/cooperative/topics/energy.html	91	1.32%
17.	**New Jersey Small Business Development Center (SBDC)** http://es.epa.gov/cooperative/websites/njsbdc.html	85	1.24%
18.	**Printing Industry: Fact Sheets** http://es.epa.gov/cooperative/topics/printfactsheets.html	71	1.03%
19.	**Printing Industry: Case Studies** http://es.epa.gov/cooperative/topics/printcasestudies.html	62	0.90%
20.	**Metal Finishing/Electroplating: Case Studies** http://es.epa.gov/cooperative/topics/metcasestudies.html	62	0.90%
	Subtotal	**5,294**	**77.00%**

Other	**1,581**	**23.00%**
Total	**6,875**	**100.00%**

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site––the first page they open––then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Starting Page	Paths from Start	Visits	%
All Entry Pages		613	6.42%
	1. **EMBOTELLADORA DE BEBIDAS GASEOSAS** http://es.epa.gov/cooperative/ other/andean/gaseoweb.html		
		605	6.33%
	1. **Petroleum Refining Industry** http://es.epa.gov/cooperative/ topics/petroleum.html		
		545	5.71%
	1. **FORME DE LA VISITA A UNA PLANTA INDUSTRIAL DE ELABORACION DE PRODUCTOS LACTEOS E** http://es.epa.gov/cooperative/ other/andean/lechweb.html		
		516	5.40%
	1. **ISO 14000/Industry Standards** http://es.epa.gov/cooperative/ topics/iso14000.html		
		480	5.03%
	1. **Printing Industry** http://es.epa.gov/cooperative/ topics/printing.html		
		401	4.20%
	1. **INFORME DE LA VISITA A LA PLANTA INDUSTRIAL INDUSTRIAS ALIMENTICIA INAL S.A. DEL** http://es.epa.gov/cooperative/ other/andean/inal.html		
		395	4.14%
	1. **LA LINEA DE PROCESAMIENTO DE PALMITO DE UNA PLANTA INDUSTRIAL**		

DE ENVASADO Y
http://es.epa.gov/cooperative/
other/andean/vegetweb.html

| | 355 | 3.72% |

1. **Metal Finishing/Electroplating Industry**
http://es.epa.gov/cooperative/
topics/metalfin.html

| | 260 | 2.72% |

1. **Petroleum Refining: Case Studies**
http://es.epa.gov/cooperative/
topics/petcasestudies.html

| | 257 | 2.69% |

1. **EMBOTELLADORA LA CASCADA**
http://es.epa.gov/cooperative/
other/andean/cascada.html

| | 180 | 1.88% |

1. **UN ESTUDIO DE LA INDUSTRIA DE CEBADA**
http://es.epa.gov/cooperative/
other/andean/bebidas.html

| | 155 | 1.62% |

1. **Indonesia Environmental Impact Management Agency (BAPEDAL)**
http://es.epa.gov/cooperative/
websites/bapedal.html

| | 154 | 1.61% |

1. **Reciclando Aguas en la Industria Procesadora de Frutas y Legumbres**
http://es.epa.gov/cooperative/
other/andean/verduras.html

| | 131 | 1.37% |

1. http://es.epa.gov/cooperative/

| | 126 | 1.32% |

1. **International Cleaner Production Cooperative**
http://es.epa.gov/cooperative/
international/

| | 104 | 1.09% |

1. **Case Studies**
http://es.epa.gov/cooperative/
topics/casestudies.html

| | 97 | 1.02% |

1. **New Jersey Small Business Development Center (SBDC)**

http://es.epa.gov/cooperative/
websites/njsbdc.html

95	0.99%

1. **Energy Efficiency**
   http://es.epa.gov/cooperative/
   topics/energy.html

74	0.77%

1. **Printing Industry: Fact
   Sheets**
   http://es.epa.gov/cooperative/
   topics/printfactsheets.html

65	0.68%

1. **Petroleum Refining
   Industry**
   http://es.epa.gov/cooperative/
   topics/petroleum.html
2. **Petroleum Refining: Fact
   Sheets**
   http://es.epa.gov/cooperative/
   topics/petfactsheets.html

Technical Dashboard

This dashboard summarizes important information related to online technical activity.
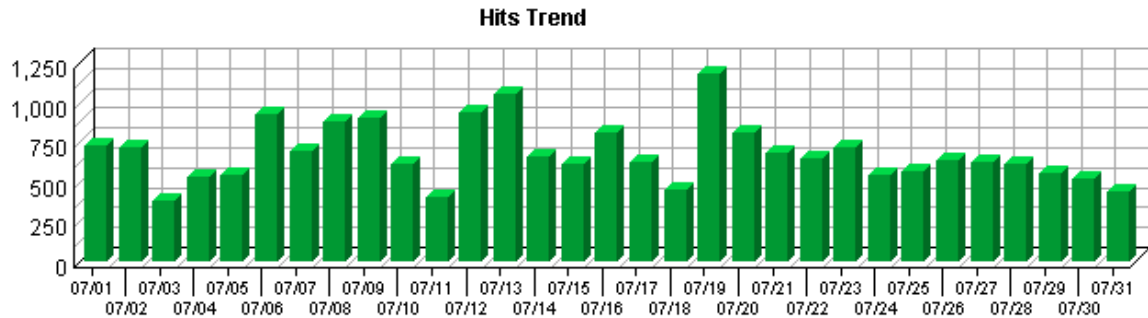
Hits Trend

Hit Summary

Successful Hits for Entire Site	21,019
Average Hits per Day	678
Home Page Hits	481

Bandwidth: Kbytes Transferred Trend
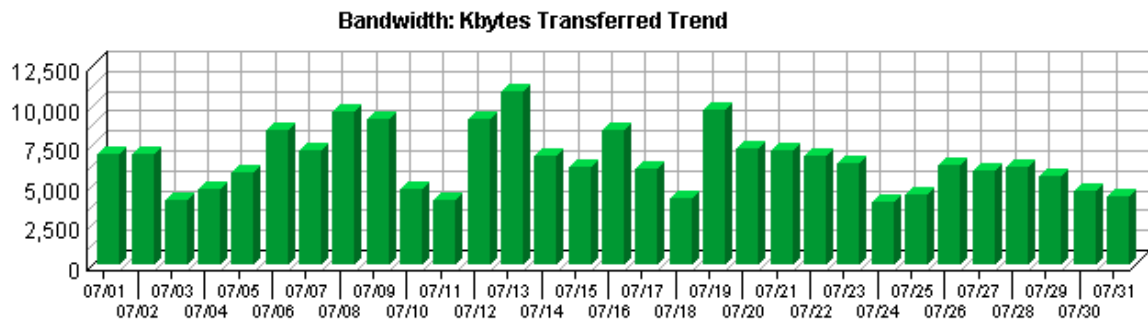
Technical Statistics

Total Hits	21,199	100%
Successful Hits	21,019	99.15%
Failed Hits	180	0.85%
Cached Hits	1,455	6.86%

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.
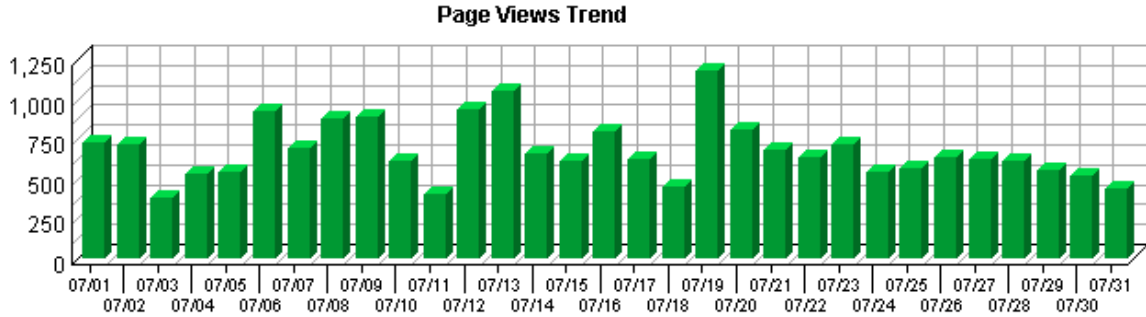
Page Views Trend

Time Interval	Page Views	%
07/01	729	3.47%
07/02	719	3.42%
07/03	382	1.82%
07/04	536	2.55%
07/05	541	2.58%
07/06	921	4.39%
07/07	699	3.33%
07/08	883	4.20%
07/09	894	4.26%
07/10	616	2.93%
07/11	406	1.93%
07/12	936	4.46%
07/13	1,056	5.03%
07/14	665	3.17%
07/15	609	2.90%
07/16	803	3.82%
07/17	620	2.95%
07/18	446	2.12%
07/19	1,184	5.64%
07/20	811	3.86%
07/21	683	3.25%
07/22	642	3.06%
07/23	714	3.40%
07/24	541	2.58%
07/25	572	2.72%

07/26	636	3.03%
07/27	621	2.96%
07/28	615	2.93%
07/29	556	2.65%
07/30	523	2.49%
07/31	444	2.11%
Total	**21,003**	**100.00%**

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.
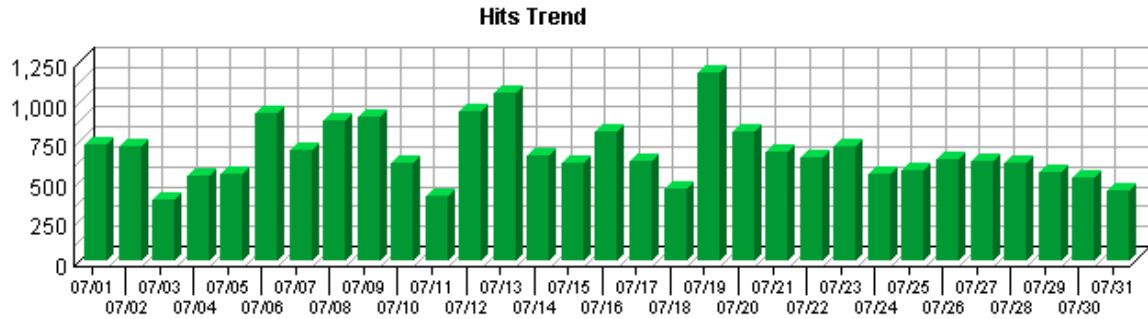
Hits Trend

Time Interval	Hits	%
07/01	729	3.47%
07/02	719	3.42%
07/03	382	1.82%
07/04	537	2.55%
07/05	541	2.57%
07/06	921	4.38%
07/07	699	3.33%
07/08	883	4.20%
07/09	898	4.27%
07/10	617	2.94%
07/11	406	1.93%
07/12	936	4.45%
07/13	1,057	5.03%
07/14	665	3.16%
07/15	609	2.90%
07/16	805	3.83%
07/17	622	2.96%
07/18	450	2.14%
07/19	1,184	5.63%
07/20	811	3.86%
07/21	683	3.25%
07/22	643	3.06%
07/23	714	3.40%
07/24	541	2.57%
07/25	572	2.72%

07/26	636	3.03%
07/27	621	2.95%
07/28	615	2.93%
07/29	556	2.65%
07/30	523	2.49%
07/31	444	2.11%
Total	**21,019**	**100.00%**

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.
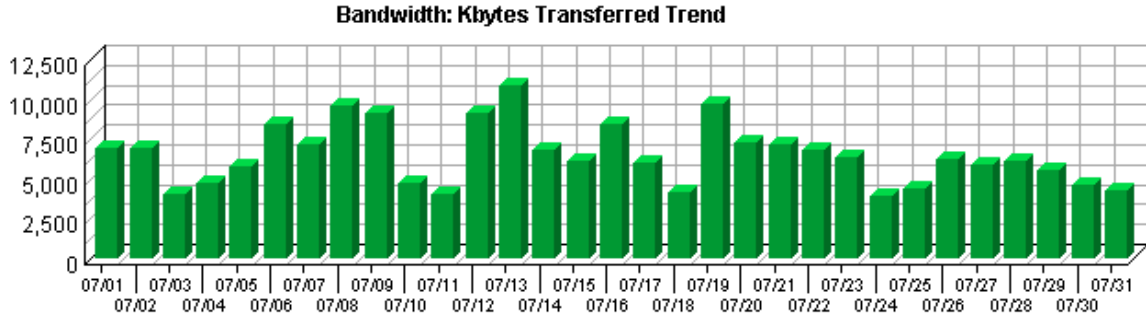
Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
07/01	6,962	3.45%
07/02	6,980	3.46%
07/03	4,042	2.00%
07/04	4,758	2.36%
07/05	5,840	2.89%
07/06	8,421	4.17%
07/07	7,129	3.53%
07/08	9,634	4.77%
07/09	9,094	4.51%
07/10	4,732	2.34%
07/11	4,042	2.00%
07/12	9,088	4.50%
07/13	10,930	5.42%
07/14	6,875	3.41%
07/15	6,172	3.06%
07/16	8,435	4.18%
07/17	5,995	2.97%
07/18	4,169	2.07%
07/19	9,762	4.84%
07/20	7,283	3.61%
07/21	7,141	3.54%
07/22	6,883	3.41%
07/23	6,325	3.13%
07/24	3,940	1.95%
07/25	4,443	2.20%

07/26	6,197	3.07%
07/27	5,913	2.93%
07/28	6,084	3.02%
07/29	5,580	2.77%
07/30	4,661	2.31%
07/31	4,277	2.12%
Total	**201,773**	**100.00%**

Server Cluster Load Balance

This report compares the performance of individual servers in a cluster.

No data for this section in the log data analyzed.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.
Note: Not all web servers log the information necessary to create this report.
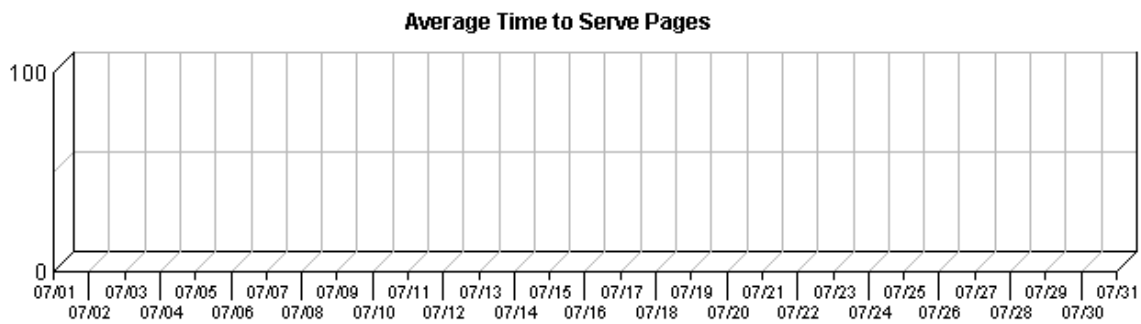
Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
07/01	0	729	0
07/02	0	719	0
07/03	0	382	0
07/04	0	536	0
07/05	0	541	0
07/06	0	921	0
07/07	0	699	0
07/08	0	883	0
07/09	0	894	0
07/10	0	616	0
07/11	0	406	0
07/12	0	936	0
07/13	0	1,056	0
07/14	0	665	0
07/15	0	609	0
07/16	0	803	0
07/17	0	620	0
07/18	0	446	0
07/19	0	1,184	0
07/20	0	811	0
07/21	0	683	0
07/22	0	642	0
07/23	0	714	0
07/24	0	541	0
07/25	0	572	0

07/26	0	636	0
07/27	0	621	0
07/28	0	615	0
07/29	0	556	0
07/30	0	523	0
07/31	0	444	0
Total	**0**	**21,003**	**0.0**

Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical Statistics

Total Hits	21,199	100%
Successful Hits	21,019	99.15%
Failed Hits	180	0.85%
Cached Hits	1,455	6.86%

Client Errors
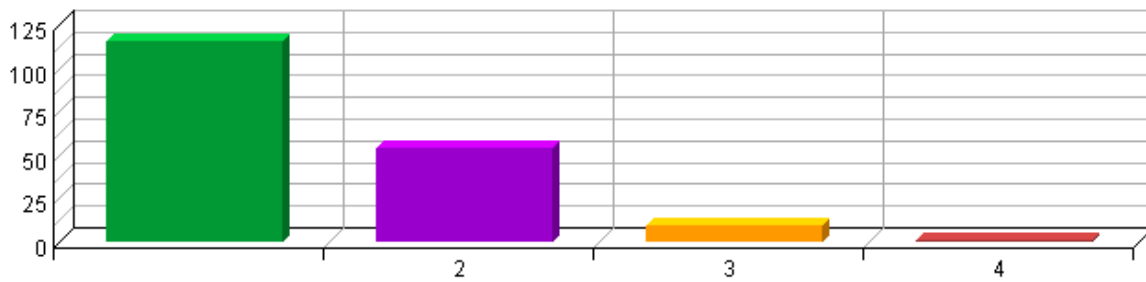
File Not Found Errors
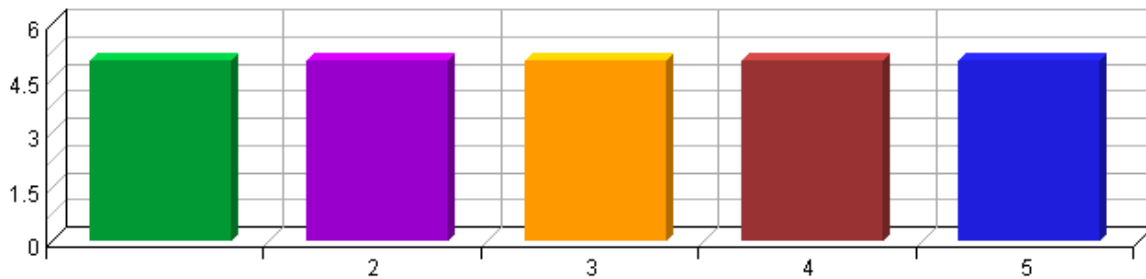
Client Errors

This report identifies the error codes from the browsers accessing your server.

Client Errors

	HTTP Status Codes	Hits	%
1.	403 Forbidden	115	63.89%
2.	404 Page or File Not Found	54	30.00%
3.	400 Bad Request	10	5.56%
4.	000 Incomplete / Undefined	1	0.56%
	Total	**180**	**100.00%**

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.

File Not Found Errors

File Not Found Errors

	Files Not Found and Referring URL	Hits	%
1.	**/cooperative/banner.html** (no referrer)	5	9.26%
2.	**/cooperative/indtopiclist. html** (no referrer)	5	9.26%
3.	**/cooperative/other/andean/ favicon.ico** (no referrer)	5	9.26%
4.	**/cooperative/headlines.html** (no referrer)	5	9.26%
5.	**/cooperative/topics/ conventions.html onmousedown=** (no referrer)	5	9.26%
6.	**/cooperative/international/ headiines.htm** (no referrer)	4	7.41%
7.	**/cooperative/international/$$ CoopDir/$$Coop/november97.html** (no referrer)	3	5.56%
8.	**/cooperative/international/$$ CoopDir/$$Coop/december97.html** (no referrer)	3	5.56%
9.	**/cooperative/federal/www.dasc. dla.mil/hazmat/** (no referrer)	2	3.70%
10.	**/cooperative/ stateandlocal/** (no referrer)	2	3.70%
11.	**/cooperative/topics/favicon. ico** (no referrer)	2	3.70%
12.	**/cooperative/topics.html** (no referrer)	2	3.70%
13.	**/cooperative/topics/printing. html&e=747** (no referrer)	1	1.85%
14.	**/cooperative/topics/printing. html)** (no referrer)	1	1.85%

15.	**/cooperative/topics/metalfin. html&e=747** (no referrer)	1	1.85%
16.	**/cooperative/topics/comments. html** (no referrer)	1	1.85%
17.	**/cooperative/topics/casestudies.html** (no referrer)	1	1.85%
18.	**/cooperative/international/ International Cleaner Production Cooperative_files/ indtopiclist.htm** http://es.epa.gov/cooperative/ international/	1	1.85%
19.	**/COOPERATIVE/TOPICS/ISO14000. HTML** (no referrer)	1	1.85%
20.	**/cooperative/other/andean/ hechweb.html** (no referrer)	1	1.85%
	Subtotal	**51**	**94.44%**
	Other	**3**	**5.56%**
	Total	**54**	**100.00%**

Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

Hits by Hour of the Day
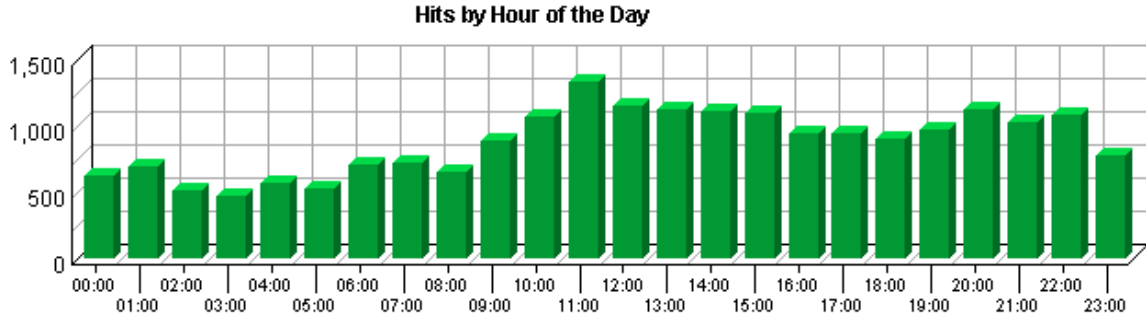
Most Active Summary

Most Active Date	July 19, 2004
Number of Hits on Most Active Date	1,184
Most Active Day of the Week	Fri
Most Active Hour of the Day	11:00–11:59

Activity on Weekdays Summary

Total Hits Weekdays	16,448
Total Visits Weekdays	7,584
Average Number of **Visits** per day on Weekdays	344
Average Number of **Hits** per day on Weekdays	747

Average Time to Serve Pages
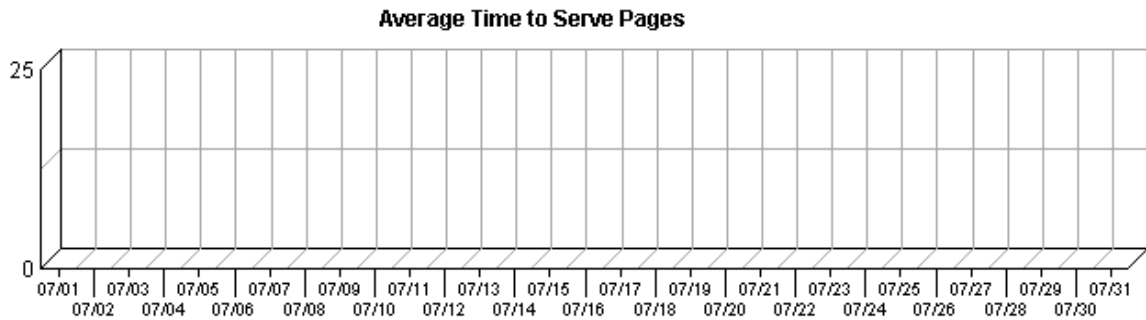
Hits by Day of the Week
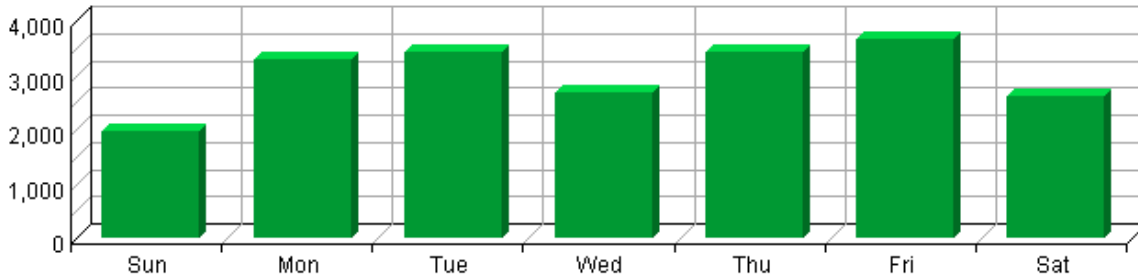
Least Active Summary

Least Active Date	July 03, 2004
Number of Hits on Least Active Date	382
Least Active Day of the Week	Sun
Least Active Hour of the Day	03:00–03:59

Activity on Weekends Summary

Total Hits Weekend	4,571
Total Visits Weekend	1,970
Average Number of **Visits** per Weekend	394
Average Number of **Hits** per Weekend	914

Bandwidth: Kbytes Transferred Trend
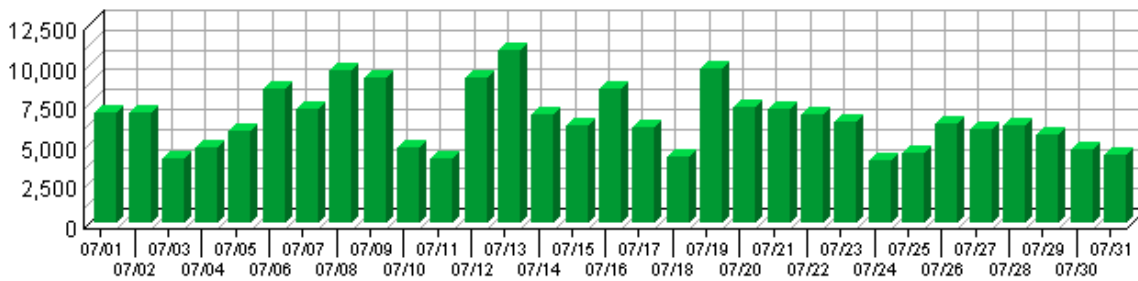
Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.

Visits by Number of Pages Viewed
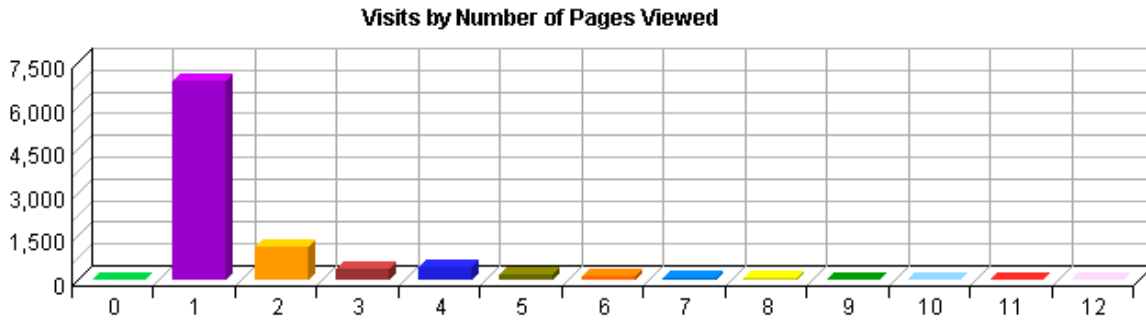
Visits by Number of Pages Viewed

	Number of Pages Viewed	Visits	%
Pages	0	8	0.08%
Pages	1	6,875	71.91%
Pages	2	1,159	12.12%
Pages	3	391	4.09%
Pages	4	455	4.76%
Pages	5	181	1.89%
Pages	6	124	1.30%
Pages	7	66	0.69%
Pages	8	56	0.59%
Pages	9	29	0.30%
Pages	10	30	0.31%
Pages	11	16	0.17%
Pages	12	24	0.25%
Pages	**Subtotal**	**9,414**	**98.47%**
Pages	**Other**	**146**	**1.53%**
	Total	**9,560**	**100.00%**

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.
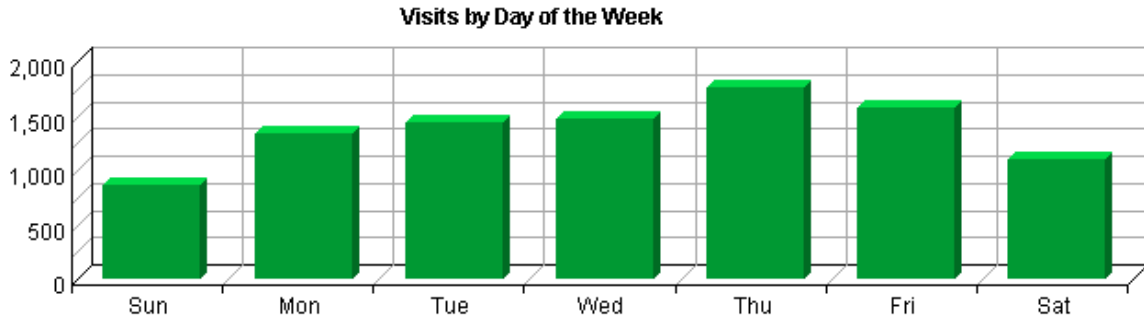
Visits by Day of the Week

Day	Visits	%
Sun	869	9.10%
Mon	1,335	13.97%
Tue	1,439	15.06%
Wed	1,471	15.40%
Thu	1,757	18.39%
Fri	1,582	16.56%
Sat	1,101	11.52%
Total Weekend	**1,970**	**20.62%**
Total Weekdays	**7,584**	**79.38%**
Total	**9,554**	**100.00%**

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.
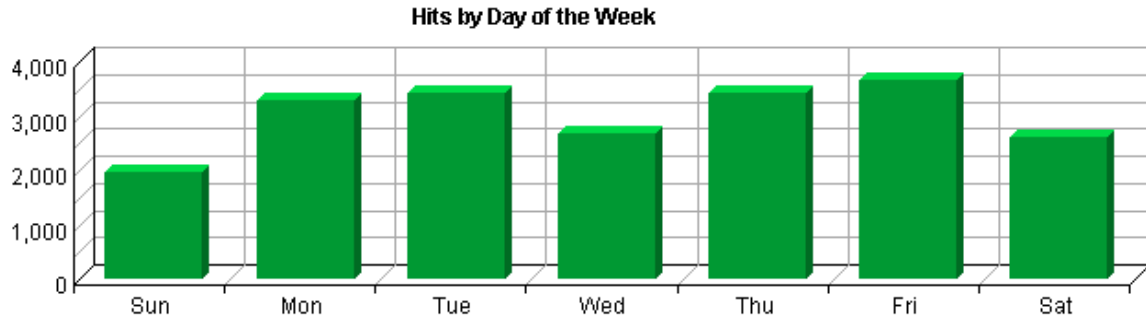
Hits by Day of the Week

Day	Hits	%
Sun	1,965	9.35%
Mon	3,297	15.69%
Tue	3,410	16.22%
Wed	2,662	12.66%
Thu	3,420	16.27%
Fri	3,659	17.41%
Sat	2,606	12.40%
Total Weekend	**4,571**	**21.75%**
Total Weekdays	**16,448**	**78.25%**
Total	**21,019**	**100.00%**

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.
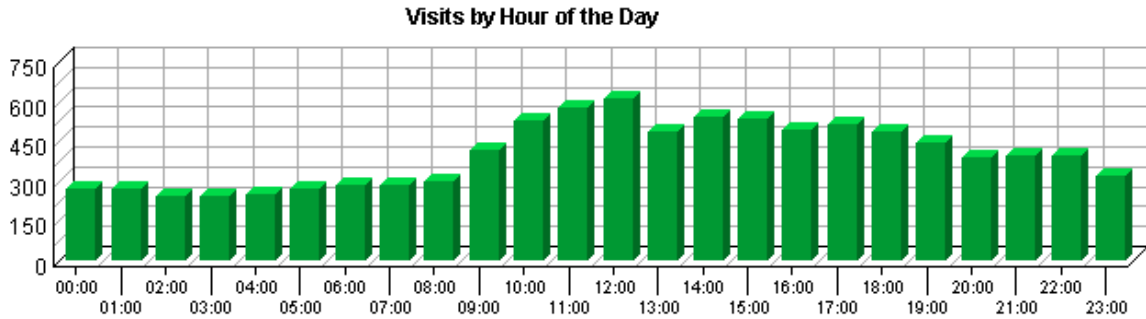
Visits by Hour of the Day

Hour	Visits	%
00:00	273	2.86%
01:00	272	2.85%
02:00	242	2.53%
03:00	241	2.52%
04:00	253	2.65%
05:00	271	2.84%
06:00	283	2.96%
07:00	282	2.95%
08:00	302	3.16%
09:00	415	4.34%
10:00	530	5.55%
11:00	576	6.03%
12:00	611	6.40%
13:00	487	5.10%
14:00	543	5.68%
15:00	535	5.60%
16:00	496	5.19%
17:00	515	5.39%
18:00	484	5.07%
19:00	444	4.65%
20:00	386	4.04%
21:00	394	4.12%
22:00	397	4.16%
23:00	322	3.37%
Total Visits during Work Hours (8:00am–5:00pm)	**4,495**	**47.05%**

Total Visits during After Hours (5:01pm–7:59am)	**5,059**	**52.95%**
Total	**9,554**	**100.00%**

Summary of Visits by Hour of the Day

Most Active Hour of the Day	12:00–12:59
Least Active Hour of the Day	03:00–03:59

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.
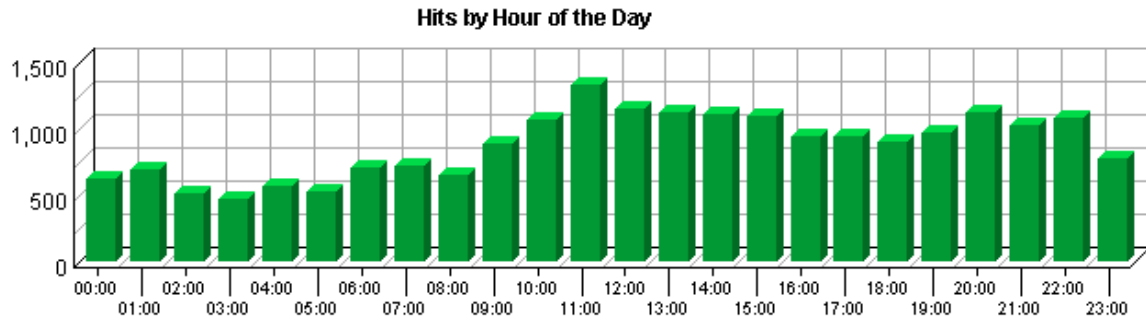
Hits by Hour of the Day

Hour	Hits	%
00:00	619	2.94%
01:00	697	3.32%
02:00	512	2.44%
03:00	472	2.25%
04:00	567	2.70%
05:00	532	2.53%
06:00	704	3.35%
07:00	723	3.44%
08:00	648	3.08%
09:00	891	4.24%
10:00	1,069	5.09%
11:00	1,335	6.35%
12:00	1,146	5.45%
13:00	1,124	5.35%
14:00	1,112	5.29%
15:00	1,102	5.24%
16:00	939	4.47%
17:00	950	4.52%
18:00	904	4.30%
19:00	966	4.60%
20:00	1,131	5.38%
21:00	1,023	4.87%
22:00	1,078	5.13%
23:00	775	3.69%

Total Hits during Work Hours (8:00am–5:00pm)	**9,366**	**44.56%**
Total Hits during After Hours (5:01pm–7:59am)	**11,653**	**55.44%**
Total	**21,019**	**100.00%**

Summary of Hits by Hour of the Day

Most Active Hour of the Day	11:00–11:59
Least Active Hour of the Day	03:00–03:59

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.

Visit Duration in Minutes by Visits

Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0–1	7,968	83.35%
1–2	267	2.79%
2–3	170	1.78%
3–4	109	1.14%
4–5	68	0.71%
5–6	56	0.59%
6–7	72	0.75%
7–8	38	0.40%
8–9	42	0.44%
9–10	50	0.52%
10–11	30	0.31%
11–12	32	0.33%
12–13	25	0.26%
13–14	26	0.27%
14–15	30	0.31%
15–16	27	0.28%
16–17	22	0.23%
17–18	16	0.17%
18–19	23	0.24%
19–20	26	0.27%
Subtotal	**9,097**	**95.16%**
Other	**463**	**4.84%**
Total	**9,560**	**100.00%**

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.
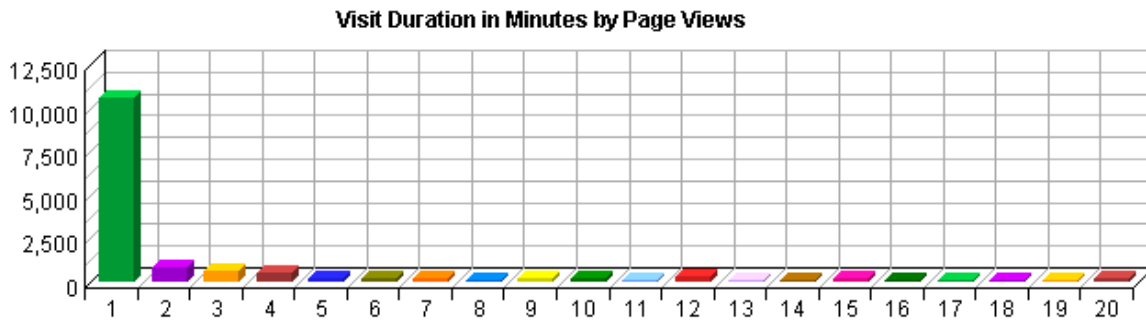
Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	10,563	50.00%
1–2	892	4.22%
2–3	657	3.11%
3–4	510	2.41%
4–5	252	1.19%
5–6	197	0.93%
6–7	257	1.22%
7–8	155	0.73%
8–9	189	0.89%
9–10	185	0.88%
10–11	155	0.73%
11–12	283	1.34%
12–13	104	0.49%
13–14	82	0.39%
14–15	193	0.91%
15–16	126	0.60%
16–17	89	0.42%
17–18	69	0.33%
18–19	90	0.43%
19–20	162	0.77%
Subtotal	**15,210**	**71.99%**
Other	**5,917**	**28.01%**
Total	**21,127**	**100.00%**

Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

Top Browsers by Visits
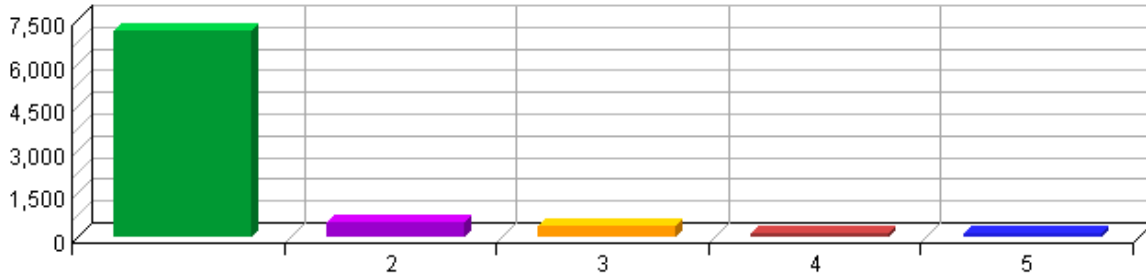
Top Spiders by Visits
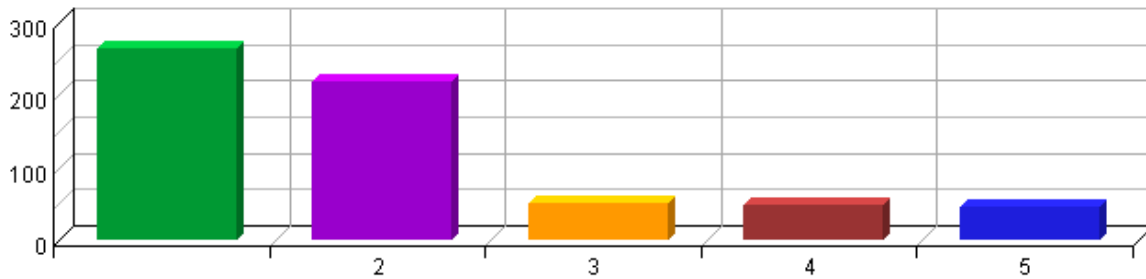
Top Browsers by Visits Trend
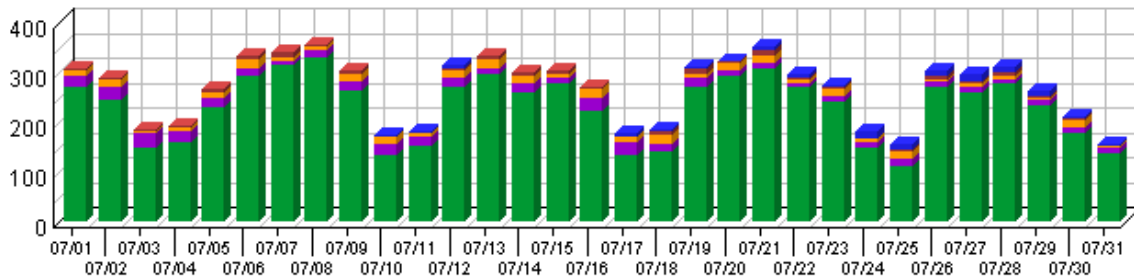
Top Platforms by Visits Trend
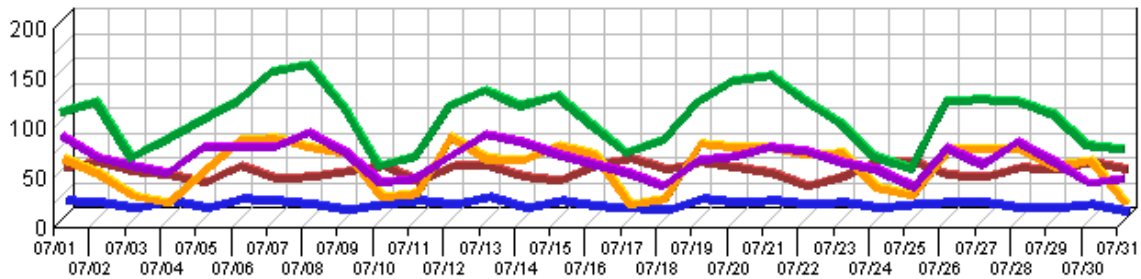
Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.

Top Browsers by Visits Trend
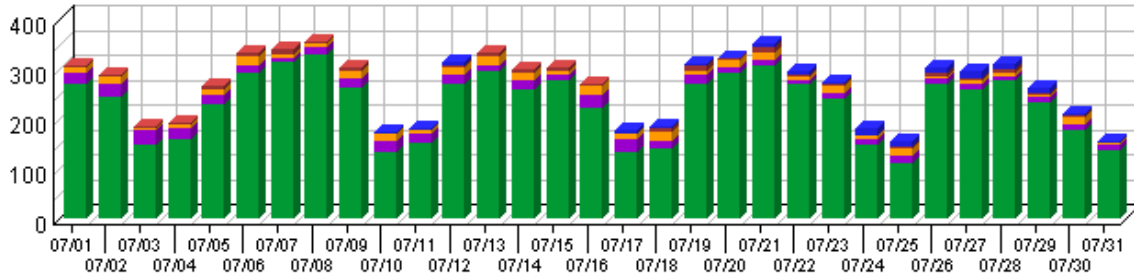
Top Browsers by Visits
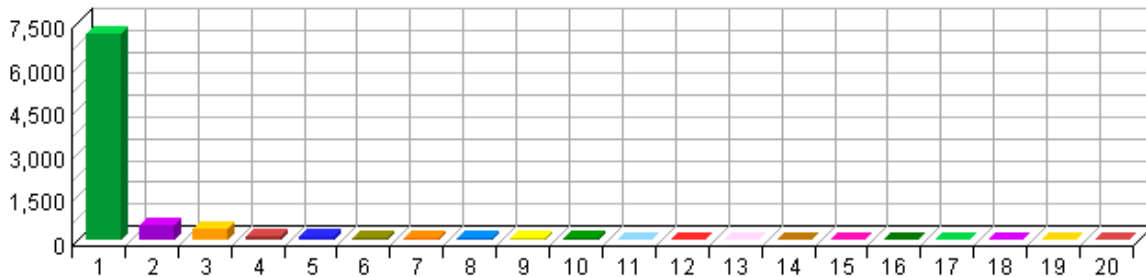
Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	**7,140**	**80.81%**	11,645
2.	msnbot/0.11 (http://search.msn.com/msnbot.htm)	**478**	**5.41%**	1,613
3.	Other Netscape Compatible	**353**	**4.00%**	1,725
4.	Netscape	**146**	**1.65%**	259
5.	NaverBot−1.0 (NHN Corp. / 82−2−3011−1954 / nhnbot@naver.com)	**131**	**1.48%**	202
6.	Others	**93**	**1.05%**	550
7.	Mozilla	**81**	**0.92%**	143
8.	NutchCVS/0.03−dev (Nutch; http://www.nutch.org/docs/en/bot.html; nutch−agent@lists.sourceforge.net)	**46**	**0.52%**	273
9.	Safari	**43**	**0.49%**	53
10.	ia_archiver	**39**	**0.44%**	83
11.	Opera	**25**	**0.28%**	34
12.	NutchCVS	**20**	**0.23%**	50
13.	Java/1.4.2_04	**17**	**0.19%**	518
14.	sohu−search	**13**	**0.15%**	16
15.	LinkScan/11.3c Windows	**13**	**0.15%**	13

16.	Jakarta Commons–HttpClient/2.0final	**13**	**0.15%**	13
17.	Dumbot(version 0.1 beta – http://www.dumbfind.com/dumbot.html)	**12**	**0.14%**	12
18.	Java/1.4.2_03	**12**	**0.14%**	120
19.	WebVac (webmaster@pita.stanford.edu WebVac.org)	**11**	**0.12%**	703
20.	Verity–URL–Gateway/2.4	**11**	**0.12%**	23
	Subtotal	**8,697**	**98.44%**	**18,048**
	Other	**138**	**1.56%**	**875**
	Total	**8,835**	**100.00%**	**18,923**

Top Browsers by Version

This report lists the browser versions most common among your visitors.
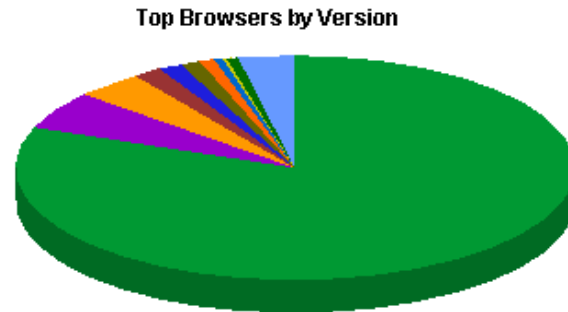
Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	**5,360**	**60.67%**	8,946
		5.0	**667**	**7.55%**	1,056
		5.5	**569**	**6.44%**	899
		5.01	**456**	**5.16%**	636
		6.0b	**19**	**0.22%**	25
		5.23	**17**	**0.19%**	20
		4.01	**16**	**0.18%**	17
		5.22	**13**	**0.15%**	17
		4.0	**6**	**0.07%**	6
		5.17	**5**	**0.06%**	6
		5.15	**3**	**0.03%**	3
		5.0b1	**2**	**0.02%**	2
		5.14	**2**	**0.02%**	3
		4.40.305beta	**2**	**0.02%**	2
		5.16	**1**	**0.01%**	1
		5.00	**1**	**0.01%**	5
		5.21	**1**	**0.01%**	1
		Other	**0**	**0.00%**	**0**
2.	msnbot/0.11 (http://search.msn.com/msnbot.htm)	Version Unknown	**478**	**5.41%**	1,613
		Other	**0**	**0.00%**	**0**
3.	Other Netscape Compatible	Version Unknown	**353**	**4.00%**	1,725
		Other	**0**	**0.00%**	**0**
4.	Netscape	7.1	**52**	**0.59%**	95
		4.08	**26**	**0.29%**	66
		4.5	**17**	**0.19%**	19
		7.02	**8**	**0.09%**	18

		4.7	**7**	**0.08%**	14
		7.0	**6**	**0.07%**	7
		4.79	**4**	**0.05%**	4
		4.05	**4**	**0.05%**	4
		7.01	**4**	**0.05%**	12
		4.x	**3**	**0.03%**	3
		4.7C−CCK−MCD	**2**	**0.02%**	2
		4.78	**2**	**0.02%**	2
		4.76	**1**	**0.01%**	1
		4.8	**1**	**0.01%**	1
		4.73	**1**	**0.01%**	1
		6.2.2	**1**	**0.01%**	1
		6.2	**1**	**0.01%**	1
		4.75	**1**	**0.01%**	2
		Version Unknown	**1**	**0.01%**	1
		4.0	**1**	**0.01%**	2
		4.61	**1**	**0.01%**	1
		6.2.3	**1**	**0.01%**	1
		4.6	**1**	**0.01%**	1
		Other	**0**	**0.00%**	**0**
5.	NaverBot−1.0 (NHN Corp. / 82−2−3011−1954 / nhnbot@naver.com)	Version Unknown	**131**	**1.48%**	202
		Other	**0**	**0.00%**	**0**
6.	Others	Version Unknown	**93**	**1.05%**	550
		Other	**0**	**0.00%**	**0**
7.	Mozilla	20040206	**15**	**0.17%**	17
		20040626	**12**	**0.14%**	29
		20040614	**11**	**0.12%**	22
		20040113	**9**	**0.10%**	16
		20031007	**6**	**0.07%**	17
		20040616	**4**	**0.05%**	9
		20040707	**4**	**0.05%**	4
		20040220	**2**	**0.02%**	2
		20031114	**2**	**0.02%**	6
		20040615	**2**	**0.02%**	2
		20040421	**1**	**0.01%**	2
		DEVONTECH	**1**	**0.01%**	2
		20030728	**1**	**0.01%**	1
		20030624	**1**	**0.01%**	4
		20040510	**1**	**0.01%**	1
		20021130	**1**	**0.01%**	1
		20011122	**1**	**0.01%**	1
		20021207	**1**	**0.01%**	1

		20031030	**1**	**0.01%**	1
		20030313	**1**	**0.01%**	1
		20040628	**1**	**0.01%**	1
		20030401	**1**	**0.01%**	1
		20021112	**1**	**0.01%**	1
		20030312	**1**	**0.01%**	1
		Other	**0**	**0.00%**	**0**
8.	NutchCVS/0.03−dev (Nutch; http://www.nutch.org/docs/en/bot.html; nutch−agent@lists.sourceforge.net)	Version Unknown	**46**	**0.52%**	273
		Other	**0**	**0.00%**	**0**
9.	Safari	125.8	**18**	**0.20%**	18
		125.1	**7**	**0.08%**	15
		125.7	**6**	**0.07%**	6
		85.7	**5**	**0.06%**	6
		100	**5**	**0.06%**	5
		85	**1**	**0.01%**	1
		85.5	**1**	**0.01%**	2
		Other	**0**	**0.00%**	**0**
10.	ia_archiver	Version Unknown	**39**	**0.44%**	83
		Other	**0**	**0.00%**	**0**
11.	Opera	7.23	**5**	**0.06%**	7
		7.50	**4**	**0.05%**	4
		7.51	**3**	**0.03%**	4
		7.21	**2**	**0.02%**	3
		7.0	**2**	**0.02%**	2
		7.11	**2**	**0.02%**	2
		7.53	**1**	**0.01%**	6
		6.04	**1**	**0.01%**	1
		7.20	**1**	**0.01%**	1
		7.22	**1**	**0.01%**	1
		7.52	**1**	**0.01%**	1
		6.01	**1**	**0.01%**	1
		7.03	**1**	**0.01%**	1
		Other	**0**	**0.00%**	**0**
12.	NutchCVS	Version Unknown	**20**	**0.23%**	50
		Other	**0**	**0.00%**	**0**
13.	Java/1.4.2_04	Version Unknown	**17**	**0.19%**	518
		Other	**0**	**0.00%**	**0**
14.	sohu−search	Version Unknown	**13**	**0.15%**	16
		Other	**0**	**0.00%**	**0**
15.	LinkScan/11.3c Windows	Version Unknown	**13**	**0.15%**	13
		Other	**0**	**0.00%**	**0**

16.	Jakarta Commons−HttpClient/2.0final	Version Unknown	**13**	**0.15%**	13
		Other	**0**	**0.00%**	**0**
17.	Dumbot(version 0.1 beta − http://www.dumbfind.com/dumbot.html)	Version Unknown	**12**	**0.14%**	12
		Other	**0**	**0.00%**	**0**
18.	Java/1.4.2_03	Version Unknown	**12**	**0.14%**	120
		Other	**0**	**0.00%**	**0**
19.	WebVac (webmaster@pita.stanford.edu WebVac.org)	Version Unknown	**11**	**0.12%**	703
		Other	**0**	**0.00%**	**0**
20.	Verity−URL−Gateway/2.4	Version Unknown	**11**	**0.12%**	23
		Other	**0**	**0.00%**	**0**
	Subtotal		**8,697**	**98.44%**	**18,048**
	Other		**138**	**1.56%**	**875**
	Total		**8,835**	**100.00%**	**18,923**

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.

Top Spiders by Visits Trend
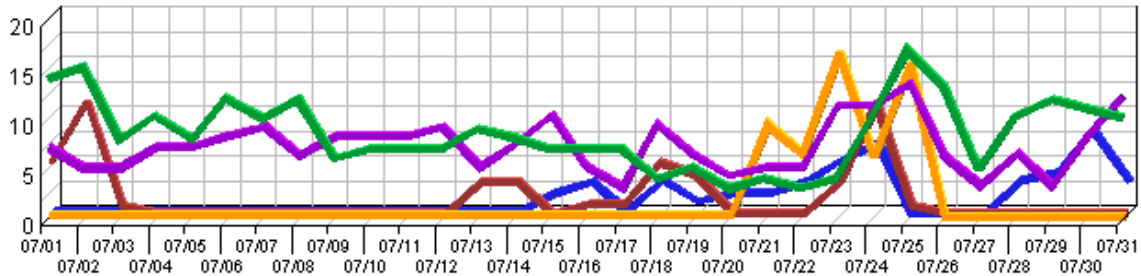
Top Spiders by Visits
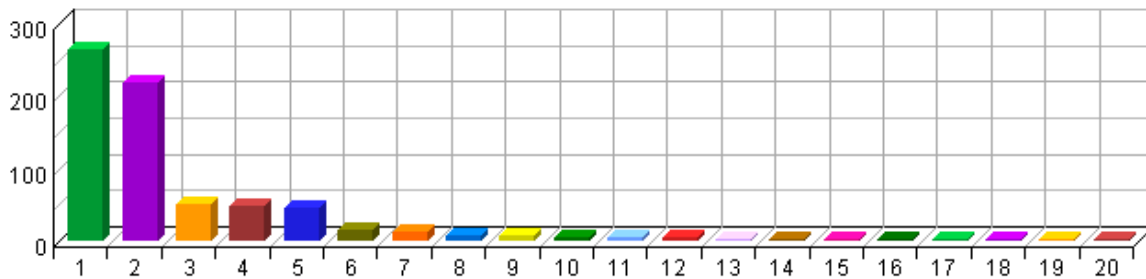
Top Spiders

	Spider	Visits	%	Hits
1.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	**265**	**36.86%**	481
2.	Googlebot	**219**	**30.46%**	636
3.	WISEbot	**52**	**7.23%**	212
4.	FAST−WebCrawler	**49**	**6.82%**	196
5.	Mozilla/4.0 compatible ZyBorg/1.0 (wn−2.zyborg@looksmart.net; http://www.WISEnutbot.com)	**46**	**6.40%**	100
6.	http:	**16**	**2.23%**	66
7.	WebTrends	**13**	**1.81%**	24
8.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	**7**	**0.97%**	156
9.	Baiduspider (http:	**7**	**0.97%**	26
10.	Environmental Sustainability Spider – http:	**4**	**0.56%**	97
11.	Szukacz	**4**	**0.56%**	4
12.	WebTrends Link Analyzer	**4**	**0.56%**	8
13.	Gaisbot	**3**	**0.42%**	3
14.	QuepasaCreep (crawler@quepasacorp.com)	**3**	**0.42%**	3

15.	NetResearchServer	**3**	**0.42%**	8
16.	Linkbot	**3**	**0.42%**	3
17.	mozDex	**3**	**0.42%**	4
18.	Mozilla/4.0 (compatible; MSIE 4.0; Windows NT; Site Server 3.0 Robot) Teltech	**2**	**0.28%**	15
19.	Climate Spider – www.climateark.org – Mozilla	**2**	**0.28%**	2
20.	Todobr_Robot	**2**	**0.28%**	2
	Subtotal	**707**	**98.33%**	**2,046**
	Other	**12**	**1.67%**	**50**
	Total	**719**	**100.00%**	**2,096**

Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.

Top Platforms by Visits Trend
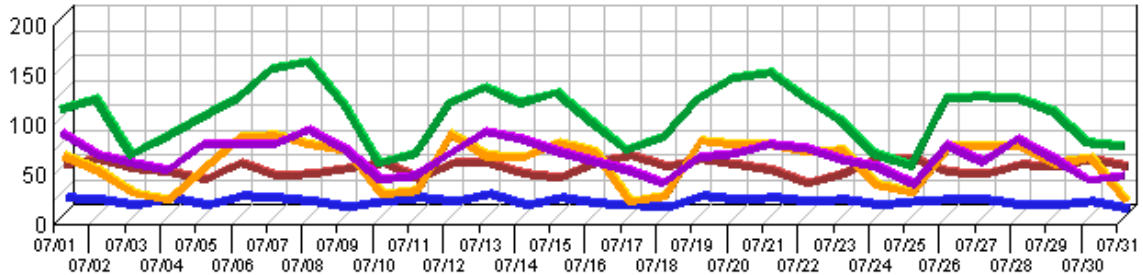
Top Platforms by Visits
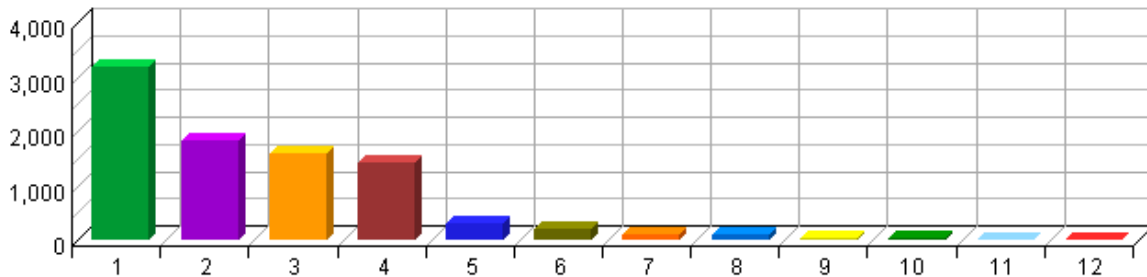
Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	**3,193**	**36.14%**	5,319
2.	Windows 98	**1,835**	**20.77%**	2,761
3.	Windows 2000	**1,592**	**18.02%**	2,596
4.	Others	**1,408**	**15.94%**	6,837
5.	Windows ME	**310**	**3.51%**	485
6.	Windows NT	**188**	**2.13%**	413
7.	Windows 95	**115**	**1.30%**	126
8.	Macintosh PowerPC	**113**	**1.28%**	137
9.	Windows 2003	**45**	**0.51%**	63
10.	Linux	**17**	**0.19%**	24
11.	Windows Win32s	**15**	**0.17%**	157
12.	SunOS	**4**	**0.05%**	5
	Total	**8,835**	**100.00%**	**18,923**

Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non−page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non−page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User−defined category shown for the first campaign for a visitor. Examples include online banner ads, e−marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one– to three–digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
Order Count	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable–length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four–step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

"Success" codes:

      100 = Success: Continue
      101 = Success: Switching Protocols
      200 = Success: OK
      201 = Success: Created
      202 = Success: Accepted
      203 = Success: Non–Authoritative Information
      204 = Success: No Content
      205 = Success: Reset Content
      206 = Success: Partial Content
      300 = Success: Multiple Choices
      301 = Success: Moved Permanently
      302 = Success: Found
      303 = Success: See Other
      304 = Success: Not Modified
      305 = Success : Use Proxy
      307 = Success : Temporary Redirect

"Failed" codes:

      400 = Failed: Bad Request
      401 = Failed: Unauthorized
      402 = Failed: Payment Required
      403 = Failed: Forbidden |

404 = Failed: Not Found
405 = Failed: Method Not Allowed
406 = Failed: Not Acceptable
407 = Failed: Proxy Authentication Required
408 = Failed: Request Time−out
409 = Failed: Conflict
410 = Failed: Gone
411 = Failed: Length Required
412 = Failed: Precondition Failed
413 = Failed: Request Entity Too Large
414 = Failed: Request−URI Too Large
415 = Failed: Unsupported Media Type
416 = Failed: Requested range not satisfiable
417 = Failed: Expectation Failed
500 = Failed: Internal Server Error
501 = Failed: Not Implemented
502 = Failed: Bad Gateway
503 = Failed: Service Unavailable
504 = Failed: Gateway Time−out
505 = Failed: HTTP Version Not Supported

Subtotal	In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal."
Suffix (Domain Name)	See "Top−Level Domain."
Time Interval	A one−year report displays monthly time increments. A one−quarter report displays weekly time increments. A one−month report or a one−week report displays daily time increments. A daily report displays hourly time increments. An hour−long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
Time before Order	The number of days between a new buyer's first visit and first purchase.
Time between Purchases	The number of days between a visitor's previous purchase and most recent purchase in this report period.
Top−Level Domain	The suffix of a domain name. A top−level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top−level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top−level domains: **ARPANET**: .arpa **Commercial**: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz **Education**: .edu .edu.[country−code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn **International**: .int .int.co .int.ve .intl.tn **Government**: .gov .gov.[country code] .gove.[country code] .go.[country code] **Military**: .mil .mil.[country code] **Network**: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the */html/info/* directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.