



# NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.  
See MCI v. FCC, 515 F.2d 385 (D.C. Circ 1974).

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## FCC RANKED SECOND IN SURVEY OF FEDERAL GOVERNMENT WEBSITES

Washington, DC – For the second year in a row, the FCC’s website has been ranked among the top federal agency websites. In the fourth annual e-government study of state and federal government websites, researchers at Brown University have ranked the FCC’s website ([www.fcc.gov](http://www.fcc.gov)) second among federal agency websites.

The Taubman Center for Public Policy at Brown University and a team of researchers examined and analyzed 1,603 state sites plus 60 federal websites and evaluated the variety and quality of the electronic services offered. The sites were ranked on a 100-point scale based on information and service availability, quality of citizen access, and material that would help citizens.

The FCC website was ranked second overall, and was the top among individual government agency websites. The first ranked website was Firstgov.gov, the government-wide website.

In describing best practices of top federal websites, the study said, “The FCC ranked **2nd** in this year's federal site e-government survey. The front page boasted distinct categories for audio/visual events, commissioners, general information, and consumer information (including links to numerous services and language options). The site fulfilled a majority of the measures coded for, including privacy policy, subscription to a daily report, contact information, a link to the portal, search tool, and the like. The FCC site was comprehensive, covering a range of services, and easily accessible to the visitor.”

The full text and press release of the Brown University study can be accessed from their website as follows:

<http://www.insidepolitics.org/PressRelease02us.html> (press release)  
<http://www.insidepolitics.org/egovt02us.PDF> (full text of study)

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